Management Response and Action Plan

A - For inclusion in the report

The findings and recommendations of the Mitacs Report were presented to program management. Management has agreed with the findings included in this report and will take action to address all applicable recommendations by December 31, 2018.

B - For follow-up purposes - Detailed actions to address the recommendations in the report

Recommendation	Planned Action on the Recommendation	Responsible Official (position)	Target completion date
Recommendation 1 Science and Innovation Sector (SIS) should consider conducting an external review to assess whether Mitacs has the resources, systems and processes in place to successfully manage future growth.	Agree with the importance of Mitacs having the resources, systems and processes to manage its forecast growth. ISED will seek from Mitacs a detailed plan for how it intends to manage future growth. This will include the controls and processes related to resources and systems to successfully deliver increased programming. ISED will review Mitacs' plan, in consultation with the Audit and Evaluation Branch, and seek expert analysis and advice where gaps or opportunities are identified to strengthen existing or planned management controls and practices.	Director General, Program Coordination Branch	December 31, 2018

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Recommendation	Planned Action on the Recommendation	Responsible Official (position)	Target completion date
Recommendation 2 SIS should consider working with Mitacs to develop the measures against which to assess Mitacs' contributions to overall industry-academia collaboration in Canada.	Agreed. SIS will work with Mitacs to examine current approaches to assessing Mitacs' contributions to overall industry-academic collaboration in Canada and examine the feasibility of expanding upon and improving these metrics. ISED's Performance Measurement Strategy will be reviewed and updated accordingly. SIS will consult with the Audit and Evaluation Branch (AEB) and Corporate Management Sector (CMS) in making revisions to the Performance Measurement Strategy.	Director General, Program Coordination Branch	December 31, 2018

Audit & Evaluation Branch