

SURVEY ON FINANCING AND GROWTH OF SMALL AND MEDIUM ENTERPRISES, 2014

Data tables

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Statistics Canada

Survey on Financing and Growth of Small and Medium Enterprises, 2014

This document contains tabulations of estimates produced from the Survey on Financing and Growth of Small and Medium Enterprises (SMEs).

Target population

These estimates were generated from the responses of enterprises that in 2014 employed between 1 and 499 employees and generated an annual gross revenue of \$30,000 or more.

Financing and leasing companies, subsidiaries, non-profit organisations, government offices, schools, hospitals and other public sector organisations are not covered by this survey. Users should visit www.statcan.ca - and consult - Definitions, data sources and methods ref. # 2941 for more information.

Knowledge-Based industries (KBI) include firms in a number of technology sectors, such as telecommunications carriers, video production, and Information and Communications Technologies (ICT) industries include firms in a number of technology sectors, such as production of communications equipment, semiconductors and other electronic component, software publishers, and computer systems design. It excludes telecommunications services. It is a re-grouping of Statistics Canada's standard industry categories that is often used by Industry Canada and other organizations. The methodology report lists NAICS codes included in ICT.

Tourism industries include firms in a number of sectors, such as transportation, recreation and entertainment. It is a re-grouping of Statistics

Data collection

The sample size for this survey was 19,998 enterprises. The estimates were generated from the responses obtained from 10,397 SMEs. The response rate, as a percentage of in-scope businesses, is 61%. The survey collection took place from February to May 2015.

Weighting

Sampling weights have been applied in compiling the estimates. That is, the individual enterprises in the sample are weighted according to their representation in the target population.

Data accuracy

Since all the Survey on Financing and Growth of SMEs estimates are based on sample results, they are subject to sampling error. The Coefficient of Variation (CV) and the Standard Error (SE) are statistical measures of the sampling error associated with a given estimate. The quality of the estimate increases as its CV or SE decreases. For percentage estimates, the SE is the indicator of the sampling error, while for other values, the CV is the indicator of the sampling error. The published tables show the sample estimates together with a letter value rating the quality of the estimate based on the CV or SE, along with the actual CV or SE.

Please use the following to understand the quality of the estimates provided in the tables:

| Quality code | Coefficient of variation | Standard error - for percentages |
|------------------------------|--------------------------|----------------------------------|
| A - Excellent | Up to 5% | Up to 2.5% |
| B - Good | 5% up to 10% | 2.5% up to 5% |
| C - Average | 10% up to 15% | 5% up to 7.5% |
| D - Mediocre | 15% up to 20% | 7.5% up to 10% |
| E - Poor, use with caution | 20% up to 25% | 10% up to 12.5% |
| F - Not reliable, do not use | 25% or higher | 12.5% or higher |

Survey estimates may also contain non-sampling error. Non-sampling errors are not related to sampling and may occur for many reasons. Population coverage errors, differences in the interpretation of questions, incorrect information from respondents, and mistakes in recording, coding and processing data are examples of non-sampling errors. Non-response is an important source of nonsampling error.

Confidentiality

A number of cells in these tables have been suppressed to protect the confidentiality of individual survey respondents. The suppressions are indicated by an "X" in the data tables.

For further information about the concepts, methods of estimation used, or data quality of the estimates contained in this report, please contact:

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Table 1: Overall External Financing Request Rate and Reason for Not Seeking External Financing

Survey questions:
 C.1. In 2014, did your business request a non-residential mortgage or refinancing of an existing non-residential mortgage?
 C.7. In 2014, did your business request a business line of credit or increase in the credit limit of the current line of credit?
 C.12. In 2014, did your business request a term loan?
 C.18. In 2014, did your business request a business credit card or increase in the credit limit of the current credit card?
 D.1. In 2014, did your business request a new contract to lease any material or equipment?
 E.1. In 2014, did your business purchase a product or service on credit provided by a supplier and pay that supplier at a later date?
 F.1. In 2014, did your business seek equity financing?
 G.1. In 2014, did your business request government grants, subsidies or non-repayable contributions?
 H.1. Why did your business not request external financing in 2014?

Notes:

C.1., C.7., C.12., C.18., D.1., F.1., G.1. and H.1. are applicable to all respondents.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | Requested external financing in 2014 | Did not request external financing in 2014 | Reason for not requesting external financing in 2014 | | | | | | | |
|---|--|--|--|--|---|-------------------------------|--|------------|------------|---|
| | | | Financing not required | Thought the request would be turned down | Applying for financing is too difficult or time consuming | Cost of financing is too high | Unaware of financing sources available to the business | Other | | |
| | | | | | | | | % | Count | % |
| | % | Count | % | Count | % | Count | % | Count | Count | % |
| All SMEs | 1 to 499 employees | 51.3 A 0.4 | 48.7 A 0.4 | 88.3 A 0.3 | 1.9 A 0.3 | 2.1 A 0.3 | 0.8 A 0.2 | 3.1 A 0.4 | 3.8 A 0.4 | |
| Employment Size | 1 to 4 employees | 42.8 A 1.0 | 57.2 A 1.0 | 87.4 A 0.9 | 1.9 A 0.4 | 2.5 A 0.4 | 1.0 A 0.2 | 3.6 A 0.9 | 3.6 A 0.9 | |
| | 5 to 19 employees | 57.9 A 2.4 | 42.1 A 2.4 | 89.0 A 1.3 | 2.2 A 0.5 | X X X | X X X | 2.3 A 0.9 | 4.4 A 0.9 | |
| | 20 to 99 employees | 68.7 A 1.4 | 31.3 A 1.4 | 93.0 A 1.3 | X X X | 2.0 A 0.6 | X X X | X X X | 2.5 A 0.7 | |
| | 100 to 499 employees | 71.2 B 4.9 | 28.8 B 4.9 | 86.4 F 14.1 | X X X | X X X | 0.0 A 0.0 | X X X | 8.3 F 14.9 | |
| Region | Atlantic | 49.6 A 1.6 | 50.4 A 1.6 | 87.3 A 1.6 | 2.0 A 0.7 | 1.2 A 0.6 | 1.7 A 0.6 | 2.4 A 0.9 | 5.5 A 1.1 | |
| | Quebec | 45.7 A 1.4 | 54.3 A 1.4 | 83.8 A 1.4 | 3.2 A 0.6 | 2.6 A 0.6 | 0.5 A 0.2 | 4.5 A 0.8 | 5.4 A 0.8 | |
| | Ontario | 54.8 A 1.4 | 45.2 A 1.4 | 88.3 A 1.4 | 1.8 A 0.6 | 2.8 A 0.7 | 0.8 A 0.3 | 3.2 A 0.9 | 3.0 A 0.8 | |
| | Northern Ontario | 62.6 C 6.9 | 37.4 C 6.9 | 89.2 C 6.9 | X X X | X X X | 5.3 C 5.9 | 3.6 A 3.1 | | |
| | Southern Ontario | 54.2 A 1.4 | 45.8 A 1.4 | 88.2 A 1.4 | X X X | X X X | 3.0 A 0.9 | 3.0 A 0.8 | | |
| | Prairies | 54.8 A 1.1 | 45.2 A 1.1 | 93.2 A 0.9 | 1.0 A 0.4 | 1.0 A 0.4 | 0.6 A 0.3 | 1.6 A 0.4 | 2.6 A 0.8 | |
| | Manitoba | 64.2 A 2.0 | 35.8 A 2.0 | 91.5 A 2.2 | 1.4 A 0.7 | X X X | X X X | X X X | X X X | |
| | Saskatchewan | 58.6 A 2.4 | 41.4 A 2.4 | 96.6 A 1.2 | 0.0 A 0.0 | X X X | 0.0 A 0.0 | X X X | X X X | |
| | Alberta | 51.7 A 1.6 | 48.3 A 1.6 | 92.7 A 1.2 | 1.1 A 0.5 | X X X | X X X | 1.6 A 0.6 | 3.0 A 0.5 | |
| CMA Level | British Columbia and Territories | 47.3 B 3.8 | 52.7 B 3.8 | 89.8 A 1.0 | 1.3 A 0.5 | 1.5 A 0.6 | 1.3 A 0.5 | 2.6 A 0.8 | 3.6 A 1.2 | |
| | St. John's | 51.1 C 6.1 | 48.9 C 6.1 | X X X | 0.0 A 0.0 | 0.0 A 0.0 | X X X | 0.0 A 0.0 | X X X | |
| | Halifax | 56.5 B 4.8 | 43.5 B 4.8 | 83.2 B 4.8 | X X X | X X X | X X X | 14.1 B 4.8 | | |
| | Quebec | 43.5 B 4.5 | 56.5 B 4.5 | 81.8 B 4.5 | X X X | X X X | 0.0 A 0.0 | 8.7 B 3.9 | 6.5 B 3.8 | |
| | Montreal | 44.0 A 2.0 | 56.0 A 2.0 | 80.8 R 2.2 | 5.0 A 1.2 | X X X | X X X | 5.1 A 1.1 | 4.8 A 1.1 | |
| | Ottawa-Gatineau | 51.7 C 5.4 | 48.3 C 5.4 | 89.8 C 6.4 | X X X | X X X | X X X | 1.1 A 0.6 | | |
| | Toronto | 51.6 A 1.9 | 48.4 A 1.9 | 89.4 A 1.6 | 2.3 A 0.8 | 1.6 A 0.6 | 1.6 A 0.6 | 2.6 A 0.8 | 2.5 A 0.7 | |
| | Kingston | 46.0 F 17.8 | 54.0 F 17.8 | X X X | X X X | 0.0 A 0.0 | 0.0 A 0.0 | 0.0 A 0.0 | X X X | |
| | Hamilton | 53.9 C 5.1 | 46.1 C 5.1 | 80.5 C 6.8 | 0.0 A 0.0 | X X X | X X X | 10.0 B 4.0 | X X X | |
| | St. Catharines-Niagara | 62.5 C 6.9 | 37.5 C 6.9 | X X X | 0.0 A 0.0 | X X X | 0.0 A 0.0 | X X X | | |
| | Kitchener-Cambridge-Waterloo | 45.6 C 5.4 | 54.4 C 5.4 | 80.0 C 6.1 | 0.0 A 0.0 | 0.0 A 0.0 | 0.0 A 0.0 | 12.0 B 4.8 | 8.0 B 4.1 | |
| | London | 58.9 C 5.9 | 41.1 C 5.9 | 94.0 C 5.1 | X X X | X X X | 0.0 A 0.0 | 0.0 A 0.0 | X X X | |
| | Windsor | 57.1 F 13.9 | 42.9 F 13.9 | 78.1 F 18.5 | X X X | X X X | 0.0 A 0.0 | 0.0 A 0.0 | X X X | |
| | Thunder Bay | 55.4 F 29.1 | 44.6 F 29.1 | 94.6 C 5.0 | 0.0 A 0.0 | X X X | 0.0 A 0.0 | 0.0 A 0.0 | X X X | |
| | Winnipeg | 58.5 B 3.1 | 41.5 B 3.1 | 89.9 B 3.1 | 2.2 A 1.1 | X X X | X X X | X X X | X X X | |
| | Calgary | 46.9 B 2.6 | 53.1 B 2.6 | 91.9 A 2.2 | X X X | X X X | X X X | 4.2 A 1.6 | | |
| | Edmonton | 54.2 B 2.9 | 45.8 B 2.9 | 95.5 A 1.5 | X X X | 0.0 A 0.0 | 0.0 A 0.0 | 2.5 A 1.2 | X X X | |
| | Vancouver | 43.7 A 2.2 | 56.3 A 2.2 | 87.9 A 2.1 | 1.7 A 0.8 | X X X | X X X | 2.9 A 1.1 | 5.3 A 1.5 | |
| | Victoria | 48.9 C 5.5 | 51.1 C 5.5 | X X X | 0.0 A 0.0 | X X X | 0.0 A 0.0 | X X X | 0.0 A 0.0 | |
| Industries | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | 61.3 B 2.6 | 38.7 B 2.6 | 92.1 B 2.7 | X X X | 1.3 A 0.7 | X X X | 2.1 A 1.0 | 2.9 A 2.4 | |
| | Construction (NAICS 23) | 62.9 A 1.9 | 37.1 A 1.9 | 86.1 A 1.8 | 3.0 A 0.9 | 1.8 A 0.7 | 0.9 A 0.3 | 4.9 A 1.2 | 3.3 A 0.9 | |
| | Manufacturing (NAICS 31-33) | 59.7 A 2.2 | 40.3 A 2.2 | 82.9 A 2.3 | X X X | 4.7 A 1.3 | X X X | 4.1 A 1.1 | 5.0 A 1.3 | |
| | Wholesale Trade (NAICS 41) | 61.0 B 2.6 | 39.0 B 2.6 | 89.1 A 2.1 | X X X | 2.0 A 0.8 | X X X | 2.9 A 1.4 | 3.8 A 1.2 | |
| | Retail Trade (NAICS 44-45) | 53.8 A 1.7 | 46.2 A 1.7 | 87.9 A 1.8 | 1.8 A 0.6 | 2.6 A 0.8 | 1.1 A 0.5 | 1.8 A 0.8 | 4.8 A 1.0 | |
| | Transportation and Warehousing (NAICS 48-49) | 50.8 B 4.3 | 49.2 B 4.3 | 88.5 A 2.3 | 1.3 A 0.7 | 1.1 A 0.6 | 2.6 A 1.1 | 4.2 A 1.6 | 2.2 A 0.8 | |
| | Professional, Scientific and Technical Services (NAICS 54) | 39.8 A 1.8 | 60.2 A 1.8 | 92.1 A 1.6 | X X X | 1.3 A 0.6 | X X X | 2.5 A 0.8 | 2.6 A 0.8 | |
| | Accommodation and Food Services (NAICS 72) | 43.2 C 6.7 | 56.8 C 6.7 | 82.3 C 5.6 | 4.0 A 1.1 | 2.5 A 1.4 | 1.0 A 0.5 | 3.4 B 2.9 | 6.7 A 1.8 | |
| | Other Services (NAICS 81) | 53.2 A 2.3 | 46.8 A 2.3 | 90.0 A 2.3 | X X X | 2.4 A 0.8 | X X X | 3.0 A 1.0 | 1.4 A 0.7 | |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 40.8 A 1.7 | 59.2 A 1.7 | 89.7 A 1.4 | 1.3 A 0.5 | 2.0 A 0.7 | 0.6 A 0.2 | 2.7 A 0.7 | 3.8 A 1.0 | |
| Special industry aggregations | Tourism | 41.8 B 3.3 | 58.2 B 3.3 | 91.1 A 2.1 | X X X | X X X | X X X | 2.3 A 1.0 | 4.3 A 1.4 | |
| | Information and Communication Technologies (ICT) | 40.9 B 3.7 | 59.1 B 3.7 | 87.1 B 3.3 | 0.0 A 0.0 | X X X | X X X | 4.0 A 1.9 | 5.0 A 2.1 | |
| | Knowledge-Based Industries (KBI) | 46.2 C 5.2 | 53.8 C 5.2 | 96.1 A 1.8 | 0.0 A 0.0 | 0.0 A 0.0 | 0.0 A 0.0 | X X X | X X X | |
| | | | | | | | | | | |
| Location | Rural | 57.0 B 3.4 | 43.0 B 3.4 | 89.6 A 1.9 | 1.5 A 0.5 | 1.6 A 0.5 | 0.4 A 0.2 | 3.4 A 0.8 | 3.5 A 0.8 | |
| | Urban | 49.8 A 0.9 | 50.2 A 0.9 | 88.0 A 0.7 | 2.0 A 0.3 | 2.2 A 0.3 | 0.9 A 0.2 | 3.0 A 0.4 | 3.9 A 0.4 | |
| Export Status | Exporter | 60.7 C 6.5 | 39.3 C 6.5 | 88.8 B 3.3 | 2.4 A 1.0 | X X X | X X X | 2.9 A 1.1 | 4.1 A 1.4 | |
| | Non-exporter | 50.0 A 0.7 | 50.0 A 0.7 | 88.2 A 0.7 | 1.9 A 0.3 | X X X | X X X | 3.1 A 0.4 | 3.8 A 0.4 | |
| Growth | High Growth Firms (20% or more growth per year) | 68.7 A 2.0 | 31.3 A 2.0 | 89.9 A 2.2 | X X X | X X X | X X X | 2.5 A 1.1 | | |
| | Medium Growth Firms (11% to 19% growth per year) | 57.8 A 2.0 | 42.2 A 2.0 | 84.9 A 2.2 | X X X | X X X | X X X | 5.1 A 1.4 | 5.5 A 1.5 | |
| | Slow Growth Firms (1% to 10% growth per year) | 49.9 A 1.8 | 50.1 A 1.8 | 90.9 A 1.6 | 1.4 A 0.4 | 1.8 A 0.4 | 0.8 A 0.2 | 2.7 A 0.9 | 2.4 A 0.8 | |
| | No Growth Firms (0% growth per year) | 41.2 A 1.8 | 58.8 A 1.8 | 88.8 A 1.4 | 1.7 A 0.5 | 1.9 A 0.5 | 0.9 A 0.3 | 2.5 A 0.8 | 4.1 A 1.0 | |
| | Negative Growth Firms (Less than 0% growth per year) | 46.1 A 2.4 | 53.9 A 2.4 | 83.6 B 2.6 | 3.4 A 0.9 | 1.9 A 1.1 | 0.7 A 0.4 | 3.2 A 1.4 | 7.2 A 1.5 | |
| Age of Business | 2012-2014 (2 years or younger) | 58.0 A 2.2 | 42.0 A 2.2 | 80.6 A 2.5 | 4.6 A 1.3 | 4.6 A 1.4 | 1.6 A 0.7 | 3.9 A 1.2 | 4.8 A 1.3 | |
| | 2004-2011 (3 to 10 years old) | 51.3 A 1.9 | 48.7 A 1.9 | 85.1 A 1.4 | 2.4 A 0.5 | 2.5 A 0.6 | 1.2 A 0.4 | 4.1 A 1.0 | 4.7 A 0.7 | |
| | 1994-2003 (11 to 20 years old) | 49.8 B 2.6 | 50.2 B 2.6 | 90.5 A 1.4 | 1.7 A 0.4 | 1.7 A 0.4 | 1.0 A 0.3 | 2.6 A 0.8 | 2.5 A 0.7 | |
| | Prior to 1994 (more than 20 years old) | 50.8 A 1.0 | 49.2 A 1.0 | 90.6 A 1.0 | 1.3 A 0.5 | 1.6 A 0.4 | 0.3 A 0.1 | 2.4 A 0.6 | 3.8 A 0.6 | |
| Innovation Activities developed or introduced | New or significantly improved good or service | 63.9 A 1.9 | 36.1 A 1.9 | 82.7 A 1.7 | 2.5 A 0.6 | 3.6 A 0.9 | 1.3 A 0.5 | 3.7 A 0.8 | 6.2 A 1.2 | |
| | New or significantly improved process or method | 65.8 A 1.6 | 34.2 A 1.6 | 83.5 A 1.6 | 2.2 A 0.7 | 3.5 A 1.0 | 1.3 A 0.5 | 3.7 A 1.0 | 5.8 A 1.2 | |
| | A new organizational method in your business practices, workplace organization or external relations | 65.8 A 1.5 | 34.2 A 1.5 | 83.5 A 2.1 | 2.8 A 0.6 | 2.3 A 0.7 | 1.0 A 0.3 | 4.3 A 1.1 | 6.1 A 1.4 | |
| | A new way of selling your goods or services | 63.3 A 1.6 | 36.7 A 1.6 | 84.7 A 1.7 | 2.5 A 0.7 | 2.9 A 0.8 | 0.6 A 0.3 | 4.1 A 1.0 | 5.2 A 1.0 | |
| | At least one of the 4 above innovations | 61.7 A 1.1 | 38.3 A 1.1 | 84.6 A 1.2 | 2.5 A 0.4 | 3.1 A 0.6 | 1.0 A 0.3 | 4.0 A 0.8 | 4.9 A 0.8 | |
| Intellectual Property | Non-Innovator (none of the above) | 44.1 A 0.9 | 55.9 A 0.9 | 90.2 A 0.7 | 1.5 A 0.4 | 1.5 A 0.3 | 0.9 A 0.2 | 2.6 A 0.4 | 3.3 A 0.4 | |
| | Holds IP | 61.5 A 1.4 | 38.5 A 1.4 | 84.5 A 1.8 | 1.5 A 0.5 | X X X | X X X | 4.2 A 0.8 | 6.3 A 1.5 | |
| Procurement | Holds Formal IP | 64.1 A 1.9 | 35.9 A 1.9 | 85.1 A 2.3 | 2.4 A 0.9 | X X X | X X X | 3.4 A 1.0 | 6.0 A 1.5 | |
| | No IP | 48.7 A 0.8 | 51.3 A 0.8 | 89.1 A 0.7 | 1.9 A 0.3 | X X X | X X X | 2.9 A 0.4 | 3.3 A 0.4 | |
| Age of Primary Decision Maker | Did business with Federal government | 67.3 A 2.2 | 32.7 A 2.2 | 86.1 B 2.8 | X X X | X X X | 0.0 A 0.0 | X X X | 8.0 A 2.2 | |
| | <30 years old | 63.2 B 4.0 | 36.8 B 4.0 | 73.2 C 6.0 | X X X | 10.2 C 5.8 | X X X | 4.6 A 2.0 | X X X | |
| Highest Level of Education Attained by the Primary Decision Maker | 30 to 39 years old | 60.6 A 1.8 | 39.4 A 1.8 | 86.2 A 2.1 | | | | | | |

Survey on Financing and Growth of Small and Medium Enterprises 2014

Table 2: Provider of Debt Financing

Survey question(s):
C.25. In 2014, who provided debt financing that was requested? (Respondents could choose multiple response categories)

Notes:
All questions above are applicable only to those that made a request for external financing in 2014.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Provider of external financing | | |
|---|--|--------------------------------|----------------------------------|------------------------|
| | | Domestic chartered bank | Credit union/ caisses populaires | Government institution |
| | | % | % | % |
| All SMEs | 1 to 499 employees | 71.6 A 1.2 | 24.7 A 1.0 | 6.2 A 0.8 |
| Employment Size | 1 to 4 employees | 69.0 A 2.0 | 27.6 A 1.8 | 5.8 A 0.8 |
| | 5 to 19 employees | 70.1 A 1.2 | 24.7 A 1.7 | 7.2 A 1.0 |
| | 20 to 99 employees | 78.3 A 2.2 | 20.1 A 2.1 | 5.2 A 1.0 |
| | 100 to 499 employees | 89.5 D 9.5 | 10.7 D 9.5 | 4.1 C 7.2 |
| Region | Atlantic | 75.2 B 2.8 | 16.1 A 2.5 | 11.3 A 2.0 |
| | Quebec | 47.9 B 2.0 | 47.1 B 2.0 | 8.4 A 1.4 |
| | Ontario | 89.8 A 1.8 | 7.6 A 1.8 | 3.1 A 1.0 |
| | Northern Ontario | 70.2 E 10.0 | 27.2 E 10.0 | 3.2 C 6.8 |
| | Southern Ontario | 92.0 A 1.4 | 5.4 A 1.2 | 3.0 A 0.8 |
| | Prairies | 73.2 A 1.8 | 23.9 A 1.8 | 7.0 A 1.1 |
| | Manitoba | 47.6 B 4.2 | 50.7 B 4.2 | 10.0 B 2.8 |
| | Saskatchewan | 49.9 B 4.7 | 40.2 B 4.7 | 17.0 B 4.1 |
| | Alberta | 87.8 A 1.8 | 11.0 A 1.8 | 3.2 A 0.8 |
| | British Columbia and Territories | 68.9 B 3.1 | 28.4 B 3.0 | 5.8 A 1.4 |
| CMA Level | St. John's | 100.0 A 0.0 | 0.0 A 0.0 | 0.0 A 0.0 |
| | Halifax | 88.2 C 5.6 | 8.2 B 4.4 | X X A |
| | Quebec | 38.7 C 7.8 | 59.3 C 7.4 | 5.5 B 3.6 |
| | Montreal | 65.0 B 3.8 | 28.9 B 3.8 | 8.8 A 2.1 |
| | Ottawa-Gatineau | 78.1 E 11.0 | 12.5 D 9.4 | 9.0 C 6.7 |
| | Toronto | 96.7 A 1.0 | 2.2 A 1.0 | 0.9 A 0.8 |
| | Kingston | 94.7 C 6.8 | X X A | 0.0 A 0.0 |
| | Hamilton | 95.4 B 4.4 | 0.0 A 0.0 | 0.0 A 0.0 |
| | St. Catharines-Niagara | 82.9 C 7.2 | 14.3 C 6.4 | X X X |
| | Kitchener-Cambridge-Waterloo | 81.0 F 14.0 | X X A | 19.7 F 14.0 |
| | London | 88.3 D 7.8 | 15.1 D 8.8 | X X X |
| | Windsor | 78.7 F 16.0 | 17.5 D 10.0 | X X X |
| | Thunder Bay | 85.8 D 9.0 | 14.2 D 9.0 | X X X |
| | Winnipeg | 63.0 C 5.8 | 36.8 C 5.8 | 3.5 A 1.8 |
| | Calgary | 95.8 A 1.8 | 4.8 A 2.2 | X X X |
| | Edmonton | 87.8 B 3.7 | 11.4 B 3.5 | X X X |
| | Vancouver | 73.6 B 4.7 | 24.8 B 4.8 | 4.5 A 1.8 |
| | Victoria | 80.9 D 9.8 | 19.1 D 9.8 | 0.0 A 0.0 |
| Industries | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | | | |
| | | 55.2 C 5.8 | 32.7 B 4.6 | 19.7 B 3.2 |
| | Construction (NAICS 23) | 66.6 B 2.6 | 33.0 B 2.6 | 4.0 A 1.6 |
| | Manufacturing (NAICS 31-33) | 71.8 B 5.2 | 22.2 B 4.8 | 11.3 A 2.1 |
| | Wholesale Trade (NAICS 41) | 79.6 B 3.2 | 17.0 B 3.0 | 6.2 A 1.8 |
| | Retail Trade (NAICS 44-45) | 72.6 B 3.0 | 23.0 B 2.8 | 4.4 A 1.3 |
| | Transportation and Warehousing (NAICS 48-49) | 72.4 C 6.8 | 24.6 C 5.8 | 4.1 B 3.1 |
| | Professional, Scientific and Technical Services (NAICS 54) | 82.6 B 2.8 | 15.1 B 2.8 | 3.4 A 1.1 |
| | Accommodation and Food Services (NAICS 72) | 66.7 B 4.4 | 28.0 B 4.0 | 4.8 A 1.8 |
| | Other Services (NAICS 81) | 74.4 B 3.8 | 24.4 B 3.7 | 5.6 A 1.8 |
| Special industry aggregations | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | | | |
| | | 79.4 B 2.0 | 18.5 B 2.6 | 2.4 A 1.7 |
| | Tourism | 60.2 C 6.4 | 33.0 C 5.8 | 7.7 C 5.8 |
| | Information and Communication Technologies (ICT) | 84.8 C 6.2 | 12.1 C 5.7 | X X X |
| | Knowledge-Based Industries (KBI) | 87.0 F 15.8 | 17.3 F 15.8 | X X X |
| | | | | |
| | Rural | 55.3 B 2.7 | 38.1 B 2.6 | 11.5 A 1.4 |
| | Urban | 76.9 A 1.2 | 20.3 A 1.2 | 4.5 A 0.8 |
| Export Status | Exporter | 76.2 B 3.2 | 17.3 B 3.0 | 10.6 A 1.7 |
| | Non-exporter | 70.8 A 1.8 | 26.0 A 1.8 | 5.4 A 0.6 |
| Growth | High Growth Firms (20% or more growth per year) | 75.0 B 3.1 | 18.7 B 2.8 | 10.0 A 1.8 |
| | Medium Growth Firms (11% to 19% growth per year) | 69.2 B 3.2 | 27.9 B 3.0 | 5.6 A 1.9 |
| | Slow Growth Firms (1% to 10% growth per year) | 71.4 A 1.8 | 25.2 A 1.8 | 6.0 A 0.8 |
| | No Growth Firms (0% growth per year) | 64.8 B 3.4 | 31.9 B 3.4 | 5.3 A 1.8 |
| | Negative Growth Firms (Less than 0% growth per year) | 71.3 C 5.2 | 23.0 B 4.8 | 3.9 A 1.8 |
| Age of Business | 2012-2014 (2 years or younger) | 77.5 B 2.9 | 20.8 B 2.7 | 5.7 A 1.8 |
| | 2004-2011 (3 to 10 years old) | 72.8 A 2.1 | 23.5 A 2.0 | 6.2 A 1.1 |
| | 1994-2003 (11 to 20 years old) | 70.5 A 2.8 | 25.1 A 2.1 | 5.8 A 1.2 |
| | Prior to 1994 (more than 20 years old) | 69.6 A 2.2 | 26.7 A 2.1 | 6.6 A 1.0 |
| Innovation Activities developed or introduced | New or significantly improved good or service | 73.8 A 2.1 | 22.8 A 2.0 | 8.2 A 1.1 |
| | New or significantly improved process or method | 72.9 A 2.0 | 22.7 A 2.0 | 9.8 A 1.8 |
| | A new organizational method in your business practices, workplace organization or external relations | | | |
| | | 72.6 A 2.3 | 24.9 A 2.3 | 7.6 A 1.1 |
| | A new way of selling your goods or services | 74.3 A 2.2 | 22.3 A 2.1 | 8.6 A 1.8 |
| Intellectual Property | At least one of the 4 above innovations | 72.0 A 1.7 | 24.2 A 1.6 | 7.6 A 0.8 |
| | Non-Innovator (none of the above) | 69.6 A 1.8 | 26.6 A 1.8 | 5.1 A 0.8 |
| | Holds IP | 75.4 A 2.4 | 21.2 A 2.3 | 6.6 A 1.1 |
| Procurement | Holds Formal IP | 73.0 B 3.8 | 22.3 B 3.4 | 7.2 A 1.8 |
| | No IP | 69.3 A 1.8 | 26.8 A 1.8 | 6.3 A 0.8 |
| | Did business with Federal government | 87.6 B 2.8 | 11.7 B 2.8 | X X X |
| Age of Primary Decision Maker | <30 years old | 70.7 C 6.4 | 31.1 C 6.4 | 6.7 B 3.3 |
| | 30 to 39 years old | 69.7 B 2.8 | 26.2 A 2.8 | 6.5 A 1.8 |
| | 40 to 49 years old | 72.8 A 2.3 | 22.9 A 2.1 | 6.9 A 1.1 |
| | 50 to 64 years old | 70.8 A 1.8 | 26.0 A 1.8 | 5.5 A 0.8 |
| | 65+ years old | 76.6 B 3.8 | 18.5 B 3.8 | 6.4 B 2.8 |
| Highest Level of Education Attained by the Primary Decision Maker | Less than high school | 53.3 B 4.7 | 39.6 B 4.2 | 6.5 A 2.1 |
| | High school | 70.6 B 2.8 | 25.7 B 2.6 | 7.3 A 1.4 |
| | College/Cegep/Trade School | 68.4 A 2.1 | 27.6 A 1.8 | 6.1 A 1.2 |
| | Bachelor's degree | 78.2 A 2.1 | 20.2 A 2.0 | 6.1 A 1.0 |
| | Master's degree or above | 80.9 B 3.2 | 14.4 B 3.1 | 4.4 A 1.1 |
| Place of birth | In Canada | 69.2 A 1.8 | 27.0 A 1.8 | 6.7 A 0.7 |
| | Outside Canada | 82.2 B 2.6 | 14.9 A 2.0 | 3.9 A 1.0 |
| Female Ownership | 0% | 71.5 A 1.8 | 25.7 A 1.8 | 4.9 A 0.8 |
| | 1% to 49% | 71.6 B 3.2 | 24.3 B 3.1 | 8.2 A 1.7 |
| | 50% | 74.6 A 2.4 | 20.1 A 2.1 | 9.4 A 1.8 |
| | 51% to 99% | 73.6 E 11.0 | 23.0 E 11.0 | 4.5 A 2.4 |
| | 100% | 65.4 B 3.6 | 29.8 B 3.5 | 4.5 A 1.4 |
| Co-operatives | Co-operatives | 23.5 A 1.8 | 73.2 A 1.8 | 9.2 A 1.2 |

Source: Statistics Canada, Survey on Financing and Growth of Small and Medium Enterprises, 2014

Figures may not add to totals due to rounding.

Tourism, ICT and KBI industries are separate industry categories. Industries which make up the Tourism, ICT and KBI categories are also included in their respective sector categories.
... not applicable

Table 3: Debt Financing

Survey question(s):

- C.1. In 2014, did your business request a non-residential mortgage or refinancing of an existing non-residential mortgage?
 C.7. In 2014, did your business request a business line of credit or increase in the credit limit of the current line of credit?
 C.12. In 2014, did your business request a term loan?
 C.18. In 2014, did your business request a business credit card or increase in the credit limit of the current credit card?
 C.9. What was the outcome of this mortgage request?
 C.14. What was the outcome of this term loan request?
 C.20. What was the outcome of this request for a business credit card or increase in the credit limit of the current credit card?

Notes:

C.1., C.7., C.12. and C.18. are applicable to all respondents.

C.3., C.9., C.14. and C.20. are applicable only to those that requested debt financing in 2014.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Requested debt financing in 2014 | Outcome of largest debt financing request | | | | | | | | | |
|---|--|----------------------------------|---|-----------|-------------|---|----------------------|-------------------------------|-----------------------|--------|----|--|
| | | | Approved | | | Overall approval rate (full or partial) | Request was rejected | Request is still under review | Request was withdrawn | | | |
| | | | % | Qualit | SE | | | | % | Qualit | SE | |
| All SMEs | 1 to 499 employees | 28.1 A 0.7 | 77.4 A 1.0 | 4.7 A 0.5 | 82.1 A 1.0 | 12.8 A 0.9 | 2.4 A 0.3 | 2.7 A 0.4 | | | | |
| Employment Size | 1 to 4 employees | 22.6 A 0.8 | 75.8 A 1.0 | 4.7 A 0.8 | 80.5 A 1.0 | 13.9 A 1.5 | 1.4 A 0.4 | 4.2 A 0.8 | | | | |
| | 5 to 19 employees | 31.8 A 1.4 | 76.5 A 1.0 | 4.9 A 0.7 | 81.4 A 1.0 | 13.9 A 1.4 | 2.8 A 0.5 | 1.9 A 0.5 | | | | |
| | 20 to 99 employees | 41.0 A 1.8 | 81.4 A 1.0 | 4.7 A 1.0 | 86.1 A 1.0 | 9.1 A 1.3 | X X | X X | | | | |
| | 100 to 499 employees | 44.9 C 0.8 | 92.9 B 3.0 | 3.2 A 2.0 | 96.1 B 2.0 | 1.9 A 1.0 | X X | X X | | | | |
| Region | Atlantic | 24.7 A 1.0 | 82.0 A 2.0 | 3.9 A 1.1 | 85.8 A 2.0 | 10.9 A 2.0 | 1.2 A 0.8 | 2.1 A 1.0 | | | | |
| | Quebec | 32.8 A 1.0 | 81.4 A 1.0 | 3.8 A 0.9 | 85.2 A 1.0 | 10.2 A 1.4 | 1.9 A 0.8 | 2.7 A 0.8 | | | | |
| | Ontario | 25.9 A 1.2 | 75.2 A 2.0 | 5.0 A 0.8 | 80.1 A 2.0 | 16.2 A 2.0 | 2.3 A 0.4 | 1.4 A 0.4 | | | | |
| | Northern Ontario | 34.5 C 0.8 | 77.9 C 6.0 | 7.8 B 3.1 | 85.7 B 4.0 | 12.4 B 4.2 | X X | X X | | | | |
| | Southern Ontario | 25.3 A 1.2 | 74.9 A 2.0 | 4.7 A 1.0 | 79.6 A 2.0 | 16.5 A 2.2 | X X | X X | | | | |
| | Prairies | 30.7 A 1.0 | 79.6 A 1.0 | 5.2 A 0.8 | 84.8 A 1.0 | 9.2 A 1.2 | 3.0 A 0.7 | 3.0 A 0.7 | | | | |
| | Manitoba | 35.9 A 2.0 | 86.3 B 2.0 | 4.2 A 1.0 | 90.5 A 2.0 | 6.2 A 2.0 | X X | X X | | | | |
| | Saskatchewan | 32.0 A 2.0 | 84.0 B 3.0 | 4.7 A 1.0 | 88.7 B 2.0 | 7.0 A 2.1 | X X | X X | | | | |
| | Alberta | 29.1 A 1.2 | 76.5 A 2.0 | 5.6 A 1.0 | 82.1 A 2.0 | 10.7 A 1.7 | 3.1 A 0.8 | 4.1 A 1.1 | | | | |
| | British Columbia and Territories | 25.1 A 2.2 | 70.3 B 2.7 | 5.4 A 1.4 | 75.7 B 2.8 | 15.8 A 2.2 | 2.8 A 0.9 | 5.7 A 1.5 | | | | |
| CMA Level | St. John's | 19.0 B 4.0 | X X | X X | 76.3 E 10.0 | X X | X X | X X | 0.0 A 0.0 | | | |
| | Halifax | 25.5 B 3.0 | X X | X X | 79.3 C 6.0 | X X | X X | 0.0 A 0.0 | X X | | | |
| | Quebec | 34.2 B 4.0 | X X | X X | 90.3 B 4.0 | X X | X X | 0.0 A 0.0 | X X | | | |
| | Montreal | 28.7 A 1.8 | 83.2 B 2.7 | 2.8 A 1.1 | 86.0 A 2.0 | 6.7 A 1.8 | 3.5 A 1.2 | 3.8 A 1.4 | | | | |
| | Ottawa-Gatineau | 30.6 C 0.8 | X X | X X | 80.3 D 7.0 | 16.4 C 7.3 | X X | X X | | | | |
| | Toronto | 23.1 A 1.4 | 74.8 B 3.0 | 6.3 A 1.6 | 81.1 B 2.8 | 14.6 A 2.5 | X X | X X | | | | |
| | Kingston | 24.3 F 10.8 | 77.2 F 29.0 | 0.0 A 0.0 | 77.2 F 29.0 | X X | X X | X X | 0.0 A 0.0 | | | |
| | Hamilton | 14.7 B 0.4 | 80.7 D 9.0 | 0.0 A 0.0 | 80.7 D 9.0 | X X | X X | 0.0 A 0.0 | X X | | | |
| | St. Catharines-Niagara | 23.4 C 0.8 | X X | X X | 86.5 D 7.7 | X X | X X | X X | | | | |
| | Kitchener-Cambridge-Waterloo | 19.2 B 4.0 | X X | X X | 71.0 E 12.0 | X X | X X | 0.0 A 0.0 | X X | | | |
| | London | 28.4 C 0.8 | 87.4 C 5.0 | 0.0 A 0.0 | 87.4 C 5.0 | X X | X X | 0.0 A 0.0 | X X | | | |
| | Windsor | 35.8 E 11.4 | X X | X X | 64.1 F 15.8 | 35.9 F 15.8 | 0.0 A 0.0 | 0.0 A 0.0 | | | | |
| | Thunder Bay | 30.2 F 10.8 | X X | X X | 82.2 D 10.0 | X X | X X | X X | 0.0 A 0.0 | | | |
| | Winnipeg | 30.5 B 2.0 | X X | X X | 89.3 B 3.0 | X X | X X | 4.9 B 2.0 | X X | | | |
| | Calgary | 23.0 A 2.2 | 74.2 B 4.0 | 5.5 B 2.7 | 79.8 B 4.1 | 12.3 B 3.3 | X X | X X | | | | |
| | Edmonton | 32.5 B 2.0 | 77.1 B 4.0 | 6.7 B 2.7 | 83.7 B 3.0 | 9.0 B 2.8 | 3.9 A 1.7 | 3.4 A 1.9 | | | | |
| | Vancouver | 21.2 A 1.0 | 65.4 B 4.0 | 9.6 B 3.1 | 75.0 B 4.0 | 13.5 B 3.2 | 3.5 A 1.7 | 8.1 B 2.9 | | | | |
| | Victoria | 25.2 B 4.0 | X X | X X | 68.9 E 10.0 | X X | X X | 0.0 A 0.0 | | | | |
| Industries | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | 41.1 B 2.1 | 87.6 A 2.1 | 5.1 A 1.4 | 92.8 A 1.5 | 5.9 A 1.4 | 0.6 A 0.3 | 0.7 A 0.5 | | | | |
| | Construction (NAICS 23) | 34.4 A 1.0 | 75.9 A 2.0 | 6.7 A 1.3 | 82.6 A 2.0 | 12.9 A 1.8 | 2.9 A 0.8 | 1.6 A 0.8 | | | | |
| | Manufacturing (NAICS 31-33) | 30.4 A 2.0 | 79.5 B 3.0 | 4.0 A 2.2 | 83.5 B 2.0 | 11.9 B 2.6 | 1.9 A 0.8 | 2.7 A 1.1 | | | | |
| | Wholesale Trade (NAICS 41) | 32.1 A 2.0 | 85.2 A 2.0 | 5.4 A 1.5 | 90.6 A 1.5 | 5.7 A 1.5 | 2.3 A 1.0 | 1.4 A 0.4 | | | | |
| | Retail Trade (NAICS 44-45) | 25.9 A 1.4 | 76.1 B 2.0 | 3.7 A 1.2 | 79.9 B 2.8 | 14.4 A 2.3 | 2.2 A 0.8 | 3.5 A 1.2 | | | | |
| | Transportation and Warehousing (NAICS 48-49) | 33.3 B 4.0 | 77.2 B 4.0 | 3.9 A 1.5 | 81.1 B 4.0 | 14.8 B 3.6 | 1.6 A 0.9 | 2.5 A 1.2 | | | | |
| | Professional, Scientific and Technical Services (NAICS 54) | 22.4 A 1.0 | 78.5 B 3.0 | 4.2 A 1.6 | 82.7 B 2.8 | 10.0 A 2.2 | 2.2 A 0.9 | 5.0 A 1.7 | | | | |
| | Accommodation and Food Services (NAICS 72) | 26.3 B 3.0 | 69.9 B 4.0 | 4.4 A 1.4 | 74.4 B 4.0 | 21.1 B 3.8 | 2.0 A 1.1 | 2.5 A 1.5 | | | | |
| | Other Services (NAICS 81) | 26.9 A 2.0 | 70.4 B 4.0 | 4.4 A 1.7 | 74.8 B 4.0 | 18.7 B 4.3 | 2.9 A 1.1 | 3.6 A 1.4 | | | | |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 21.3 A 1.4 | 76.9 B 3.0 | 3.6 A 1.2 | 80.4 B 3.2 | 12.3 B 2.9 | 3.5 A 1.3 | 3.8 A 1.3 | | | | |
| Special industry aggregations | Tourism | 25.4 B 3.0 | 70.8 C 6.0 | 4.1 A 2.1 | 74.9 C 6.0 | 15.3 C 6.4 | 4.4 A 2.4 | 5.4 A 3.4 | | | | |
| | Information and Communication Technologies (ICT) | 22.8 B 3.2 | X X | X X | 82.1 C 6.1 | X X | 0.0 A 0.0 | X X | | | | |
| | Knowledge-Based Industries (KBI) | 25.9 B 5.0 | X X | X X | 78.3 C 7.4 | 14.6 C 6.3 | X X | X X | | | | |
| | | | | | | | | | | | | |
| Location | Rural | 33.6 A 2.4 | 77.8 A 1.0 | 5.8 A 1.0 | 83.6 A 1.7 | 12.8 A 1.6 | 1.2 A 0.4 | 2.4 A 0.7 | | | | |
| | Urban | 26.7 A 0.7 | 77.3 A 1.2 | 4.4 A 0.5 | 81.7 A 1.0 | 12.8 A 1.0 | 2.7 A 0.4 | 2.8 A 0.4 | | | | |
| Export Status | Exporter | 34.7 B 3.0 | 80.7 A 2.0 | 4.5 A 1.2 | 85.2 A 2.0 | 10.3 A 1.6 | 2.6 A 0.9 | 1.9 A 0.7 | | | | |
| | Non-exporter | 27.2 A 0.7 | 76.9 A 1.2 | 4.7 A 0.5 | 81.6 A 1.5 | 13.2 A 1.0 | 2.3 A 0.3 | 2.9 A 0.4 | | | | |
| Growth | High Growth Firms (20% or more growth per year) | 43.3 A 2.0 | 73.2 B 3.0 | 6.0 A 1.4 | 79.1 B 3.0 | 15.3 B 2.8 | 2.3 A 0.9 | 3.2 A 1.2 | | | | |
| | Medium Growth Firms (11% to 19% growth per year) | 34.3 A 1.9 | 79.1 B 3.0 | 2.1 A 0.8 | 81.2 B 3.0 | 13.1 B 2.9 | 3.6 A 1.1 | 2.0 A 0.7 | | | | |
| | Slow Growth Firms (1% to 10% growth per year) | 27.6 A 1.1 | 81.5 A 1.4 | 4.3 A 0.7 | 85.8 A 1.0 | 9.0 A 1.0 | 2.4 A 0.6 | 2.8 A 0.6 | | | | |
| | No Growth Firms (0% growth per year) | 18.0 A 0.0 | 77.8 B 2.0 | 5.0 A 1.5 | 82.8 B 2.0 | 14.4 A 2.4 | X X | X X | | | | |
| | Negative Growth Firms (Less than 0% growth per year) | 21.2 A 2.2 | 72.4 B 4.0 | 4.9 A 1.6 | 77.4 B 4.0 | 15.9 B 4.1 | X X | X X | | | | |
| Age of Business | 2012-2014 (2 years or younger) | 36.9 A 2.1 | 67.9 B 3.1 | 6.8 A 1.6 | 74.7 B 2.5 | 20.8 B 2.7 | 2.2 A 0.9 | 2.3 A 0.9 | | | | |
| | 2004-2011 (3 to 10 years old) | 30.8 A 1.0 | 72.7 A 2.1 | 5.0 A 0.9 | 77.7 A 1.9 | 15.5 A 1.8 | 2.8 A 0.7 | 4.0 A 0.8 | | | | |
| | 1994-2003 (11 to 20 years old) | 27.1 A 1.0 | 79.3 A 2.0 | 4.6 A 0.9 | 83.8 A 1.9 | 11.7 A 1.7 | 2.1 A 0.8 | 2.4 A 0.8 | | | | |
| | Prior to 1994 (more than 20 years old) | 24.8 A 1.0 | 83.7 A 1.2 | 3.9 A 0.7 | 87.6 A 1.4 | 8.4 A 1.2 | 2.1 A 0.5 | 1.8 A 0.4 | | | | |
| Innovation Activities developed or introduced | New or significantly improved good or service | 36.8 A 1.0 | 75.5 A 1.0 | 5.8 A 1.0 | 81.3 A 1.7 | 13.1 A 1.5 | 3.0 A 0.7 | 2.6 A 0.7 | | | | |
| | New or significantly improved process or method | 39.0 A 1.0 | 75.5 A 2.1 | 6.7 A 1.3 | 82.2 A 1.5 | 12.0 A 1.5 | 2.9 A 0.9 | 2.8 A 0.9 | | | | |
| | A new organizational method in your business practices, workplace organization or external relations | 39.4 A 1.0 | 75.6 A 1.0 | 6.0 A 1.1 | 81.6 A 1.7 | 12.7 A 1.4 | 3.0 A 0.7 | 2.7 A 0.8 | | | | |
| | A new way of selling your goods or services | 35.5 A 1.0 | 75.7 A 2.1 | 6.7 A 1.1 | 82.4 A 1.9 | 13.1 A 1.8 | 2.5 A 0.6 | 2.0 A 0.6 | | | | |
| Intellectual Property | At least one of the 4 above innovations | 35.3 A 1.0 | 75.8 A 1.0 | 5.6 A 0.8 | 81.4 A 1.9 | 13.1 A 1.1 | X X | X X | | | | |
| | Non-Innovator (none of the above) | 23.2 A 0.8 | 79.2 A 1.0 | 3.8 A 0.8 | 83.0 A 1.0 | 12.4 A 1.3 | X X | X X | | | | |
| | Holds IP | 33.6 A 1.4 | 76.0 A 2.0 | 5.8 A 1.0 | 81.8 A 1.9 | 10.6 A 1.5 | X X | X X | | | | |
| | Holds Formal IP | 36.1 A 2.0 | 77.2 B 2.0 | 5.8 A 1.4 | 82.9 A 2.4 | 9.8 A 1.8 | 3.5 A 1.1 | 3.8 A 1.1 | | | | |
| Procurement | No IP | 26.8 A 0.7 | 77.9 A 1.2 | 4.4 A 0.8 | 82.3 A 1.2 | 13.5 A 1.3 | X X | X X | | | | |
| | Did business with Federal government | 38.4 A 2.0 | 81.4 B 2.0 | | | | | | | | | |

Table 4: Debt Financing by Instrument Type

Survey questions:
 C.1. In 2014, did your business request a non-residential mortgage or refinancing of an existing non-residential mortgage?
 C.2. In 2014, did your business request a business line of credit or increase in the credit limit of the current line of credit?
 C.12. In 2014, did your business request a term loan?
 C.3. What was the outcome of this mortgage request?
 C.5. Did your business request a business line of credit or increase in the current credit limit request?
 C.14. What was the outcome of this term loan request?
 C.20. What was the outcome of this request for a business credit card or increase in the credit limit of the current credit card?

Notes:
 C.1, C.7, C.12 and C.18 are applicable to all respondents.

C.3 is applicable only to those that requested a non-residential mortgage or refinancing of an existing non-residential mortgage in 2014.
 C.5 is applicable only to those that requested a business line of credit or increase in the credit limit of the current line of credit in 2014.
 C.12 is applicable only to those that requested a term loan in 2014.
 C.14 is applicable only to those that requested a business line of credit or increase in the current credit limit request in 2014.
 C.20 is applicable only to those that requested a business credit card or increase in the credit limit of the current credit card in 2014.

* Overall approval rates include both full and partial approvals.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Request rate | | | | | | | | Overall approval rate* | | | | | | | | | |
|-----------------|--|--------------------------|-------|----------------|-------|---------|------------------------|------|-------------|------------------------|---------|--------------------------|-------|----------------|-------|-----------|-------|------|-----|
| | | Type of debt financing | | | | Overall | Type of debt financing | | | | Overall | | | | | Overall | | | |
| | | Non-residential mortgage | | Line of credit | | | Term loan | | Credit card | | | Non-residential mortgage | | Line of credit | | Term loan | | | |
| | | % | count | % | count | % | count | % | count | % | count | % | count | % | count | % | count | % | |
| All SMEs | 1 to 499 employees | 4.3 | 53 | 13.8 | 53 | 6.9 | 53 | 11.2 | 53 | 28.1 | 53 | 79.9 | 53 | 76.6 | 53 | 85.6 | 53 | 88.3 | 53 |
| | 5 to 9 employees | 2.9 | 35 | 11.2 | 35 | 4.6 | 35 | 9.2 | 35 | 22.6 | 35 | 75.2 | 35 | 72.2 | 35 | 82.9 | 35 | 82.9 | 35 |
| Employment Size | 5 to 19 employees | 5.2 | 67 | 14.8 | 67 | 8.4 | 67 | 13.3 | 67 | 31.8 | 67 | 80.6 | 67 | 76.8 | 67 | 85.7 | 67 | 87.0 | 67 |
| | 20 to 99 employees | 8.1 | 99 | 21.6 | 99 | 12.3 | 99 | 13.9 | 99 | 41.0 | 99 | 84.2 | 99 | 77.1 | 99 | 91.4 | 99 | 89.3 | 99 |
| | 100 to 499 employees | 8.3 | 102 | 23.4 | 102 | 13.2 | 102 | 16.8 | 102 | 44.9 | 102 | 84.5 | 102 | 96.0 | 102 | 98.0 | 102 | 97.5 | 102 |
| Region | Atlantic | 3.3 | 40 | 11.6 | 40 | 7.6 | 40 | 7.8 | 40 | 24.7 | 40 | 72.0 | 40 | 80.0 | 40 | 89.6 | 40 | 95.7 | 40 |
| | Quebec | 7.8 | 91 | 16.2 | 91 | 8.4 | 91 | 11.3 | 91 | 32.8 | 91 | 85.6 | 91 | 79.9 | 91 | 93.4 | 91 | 91.9 | 91 |
| | Ontario | 3.0 | 35 | 13.4 | 35 | 5.5 | 35 | 11.4 | 35 | 25.9 | 35 | 79.7 | 35 | 74.2 | 35 | 78.5 | 35 | 84.6 | 35 |
| | Northern Ontario | 4.8 | 54 | 16.6 | 54 | 10.4 | 54 | 12.9 | 54 | 34.5 | 54 | 81.8 | 54 | 84.5 | 54 | 80.3 | 54 | 84.5 | 54 |
| | Southern Ontario | 2.8 | 33 | 12.1 | 33 | 5.1 | 33 | 11.2 | 33 | 25.3 | 33 | 73.5 | 33 | 77.5 | 33 | 85.0 | 33 | 82.7 | 33 |
| | Prairies | 4.0 | 48 | 14.6 | 48 | 8.9 | 48 | 12.5 | 48 | 30.7 | 48 | 79.0 | 48 | 88.5 | 48 | 93.0 | 48 | 87.9 | 48 |
| | Manitoba | 3.8 | 43 | 15.9 | 43 | 14.0 | 43 | 12.9 | 43 | 35.9 | 43 | 80.8 | 43 | 88.0 | 43 | 93.4 | 43 | 92.5 | 43 |
| | Saskatchewan | 5.3 | 62 | 15.8 | 62 | 11.5 | 62 | 10.5 | 62 | 32.0 | 62 | 91.4 | 62 | 82.6 | 62 | 92.2 | 62 | 89.4 | 62 |
| | Alberta | 3.7 | 43 | 14.0 | 43 | 7.6 | 43 | 13.0 | 43 | 29.1 | 43 | 77.6 | 43 | 82.7 | 43 | 93.1 | 43 | 86.2 | 43 |
| | British Columbia and Territories | 3.6 | 40 | 11.5 | 40 | 5.1 | 40 | 10.8 | 40 | 25.1 | 40 | 75.2 | 40 | 71.7 | 40 | 76.7 | 40 | 77.8 | 40 |
| CMA Level | St. John's | X | 0 | 14.3 | 0 | X | 0 | 4.4 | 0 | 19.0 | 0 | 68.6 | 0 | 70.0 | 0 | 100.0 | 0 | 76.3 | 0 |
| | Halifax | 2.7 | 32 | 12.0 | 32 | 4.2 | 32 | 13.0 | 32 | 25.5 | 32 | 69.6 | 32 | 72.0 | 32 | 83.1 | 32 | 83.1 | 32 |
| | Quebec | 7.7 | 82 | 19.3 | 82 | 7.6 | 82 | 8.0 | 82 | 34.2 | 82 | 78.0 | 82 | 100.0 | 82 | 92.0 | 82 | 94.0 | 82 |
| | Montreal | 4.1 | 48 | 13.5 | 48 | 6.6 | 48 | 11.7 | 48 | 28.7 | 48 | 82.5 | 48 | 89.7 | 48 | 92.5 | 48 | 88.6 | 48 |
| | Ottawa-Gatineau | 3.0 | 36 | 16.4 | 36 | 7.5 | 36 | 15.6 | 36 | 30.6 | 36 | 74.9 | 36 | 77.3 | 36 | 82.3 | 36 | 82.3 | 36 |
| | Toronto | 2.1 | 23 | 11.4 | 23 | 4.1 | 23 | 10.9 | 23 | 23.1 | 23 | 69.7 | 23 | 80.1 | 23 | 85.0 | 23 | 85.2 | 23 |
| | Kingston | 1.3 | 15 | 10.8 | 15 | 6.2 | 15 | 9.1 | 15 | 24.3 | 15 | 80.0 | 15 | 88.1 | 15 | 90.0 | 15 | 88.5 | 15 |
| | Hamilton | X | 0 | 6.6 | 0 | 3.1 | 0 | 16.7 | 0 | 23.4 | 0 | 64.8 | 0 | 100.0 | 0 | 80.0 | 0 | 80.0 | 0 |
| | St. Catharines-Niagara | 0.8 | 11 | 10.3 | 11 | 4.6 | 11 | 13.6 | 11 | 23.4 | 11 | 69.7 | 11 | 70.0 | 11 | 87.0 | 11 | 87.0 | 11 |
| | Kitchener-Cambridge-Waterloo | 3.7 | 44 | 8.0 | 44 | 7.6 | 44 | 4.4 | 44 | 19.2 | 44 | 47.3 | 44 | 69.7 | 44 | 100.0 | 44 | 71.0 | 44 |
| | London | 5.2 | 60 | 10.3 | 60 | 7.3 | 60 | 12.1 | 60 | 28.4 | 60 | 73.5 | 60 | 89.7 | 60 | 95.8 | 60 | 93.9 | 60 |
| | Windsor | 7.3 | 82 | 24.0 | 82 | 9.1 | 82 | 12.7 | 82 | 35.8 | 82 | 51.8 | 82 | 100.0 | 82 | 64.2 | 82 | 71.0 | 82 |
| | Thunder Bay | 3.8 | 42 | 13.9 | 42 | 9.7 | 42 | 11.3 | 42 | 30.2 | 42 | 74.3 | 42 | 88.5 | 42 | 92.6 | 42 | 93.0 | 42 |
| | Winnipeg | 2.8 | 32 | 13.5 | 32 | 6.7 | 32 | 15.8 | 32 | 30.5 | 32 | 74.7 | 32 | 100.0 | 32 | 88.9 | 32 | 92.0 | 32 |
| | Calgary | 1.8 | 20 | 12.0 | 20 | 3.3 | 20 | 10.0 | 20 | 23.0 | 20 | 61.0 | 20 | 75.0 | 20 | 88.4 | 20 | 87.4 | 20 |
| | Edmonton | 4.6 | 52 | 14.9 | 52 | 6.1 | 52 | 15.2 | 52 | 32.5 | 52 | 58.3 | 52 | 80.0 | 52 | 96.4 | 52 | 90.0 | 52 |
| | Vancouver | 3.0 | 36 | 9.7 | 36 | 4.2 | 36 | 9.5 | 36 | 21.2 | 36 | 69.5 | 36 | 81.1 | 36 | 88.7 | 36 | 85.8 | 36 |
| | Victoria | 4.6 | 52 | 10.0 | 52 | 4.6 | 52 | 11.4 | 52 | 25.2 | 52 | 72.9 | 52 | 84.3 | 52 | 83.7 | 52 | 84.6 | 52 |
| Industries | Agriculture, Forestry, Fishing and Hunting (NAICS 11) | 11.1 | 13 | 21.0 | 13 | 5.0 | 13 | 9.0 | 13 | 92.4 | 13 | 95.8 | 13 | 93.9 | 13 | 94.9 | 13 | 94.9 | 13 |
| | Construction (NAICS 23) | 3.2 | 39 | 18.2 | 39 | 8.4 | 39 | 15.5 | 39 | 34.4 | 39 | 81.4 | 39 | 76.2 | 39 | 89.7 | 39 | 89.7 | 39 |
| | Manufacturing (NAICS 31-33) | 4.6 | 54 | 15.4 | 54 | 9.2 | 54 | 11.4 | 54 | 30.4 | 54 | 82.2 | 54 | 74.2 | 54 | 90.4 | 54 | 86.2 | 54 |
| | Wholesale Trade (NAICS 41) | 3.6 | 44 | 19.9 | 44 | 7.4 | 44 | 12.8 | 44 | 32.1 | 44 | 88.4 | 44 | 78.1 | 44 | 90.0 | 44 | 92.7 | 44 |
| | Retail Trade (NAICS 44-45) | 3.9 | 46 | 12.3 | 46 | 6.2 | 46 | 10.0 | 46 | 25.9 | 46 | 78.0 | 46 | 74.7 | 46 | 88.6 | 46 | 88.6 | 46 |
| | Transportation and Warehousing (NAICS 48-49) | 3.7 | 42 | 16.2 | 42 | 10.5 | 42 | 12.9 | 42 | 33.3 | 42 | 72.9 | 42 | 84.3 | 42 | 83.7 | 42 | 84.6 | 42 |
| | Professional, Scientific and Technical Services (NAICS 54) | 2.7 | 32 | 11.0 | 32 | 3.5 | 32 | 10.0 | 32 | 22.4 | 32 | 57.2 | 32 | 82.0 | 32 | 87.5 | 32 | 87.9 | 32 |
| | Accommodation and Food Services (NAICS 72) | 6.3 | 74 | 11.5 | 74 | 6.7 | 74 | 9.4 | 74 | 26.3 | 74 | 75.1 | 74 | 58.2 | 74 | 77.4 | 74 | 78.6 | 74 |
| | Other Services (NAICS 81) | 3.3 | 41 | 13.1 | 41 | 5.7 | 41 | 11.9 | 41 | 26.9 | 41 | 72.9 | 41 | 70.7 | 41 | 80.3 | 41 | 76.5 | 41 |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Remediation Services (NAICS 55), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 4.1 | 46 | 8.8 | 46 | 3.9 | 46 | 9.5 | 46 | 21.3 | 46 | 75.0 | 46 | 77.9 | 46 | 89.4 | 46 | 82.8 | 46 |
| | Tourism | 5.3 | 62 | 10.9 | 62 | 5.7 | 62 | 10.3 | 62 | 25.4 | 62 | 68.7 | 62 | 64.4 | 62 | 76.5 | 62 | 88.4 | 62 |
| | Information and Communication Technologies (ICT) | 2.9 | 34 | 11.7 | 34 | 2.9 | 34 | 11.7 | 34 | 22.8 | 34 | 80.0 | 34 | 80.0 | 34 | 84.6 | 34 | 84.6 | 34 |
| | Knowledge-Based Industries (KBI) | 2.6 | 31 | 9.1 | 31 | 5.0 | 31 | 15.1 | 31 | 25.9 | 31 | 71.4 | 31 | 71.4 | 31 | 88.0 | 31 | 80.7 | 31 |
| Location | Rural | 6.4 | 72 | 16.8 | 72 | 11.3 | 72 | 13.3 | 72 | 33.6 | 72 | 84.4 | 72 | 76.7 | 72 | 93.0 | 72 | 86.4 | 72 |
| | Urban | 3.8 | 43 | 13.1 | 43 | 5.8 | 43 | 11.2 | 43 | 26.7 | 43 | 78.0 | 43 | 76.6 | 43 | 81.9 | 43 | 88.7 | 43 |
| Export Status | Exporter | 4.9 | 56 | 18.1 | 56 | 10.7 | 56 | 13.1 | 56 | 34.7 | 56 | 79.5 | 56 | 82.3 | 56 | 89.2 | 56 | 87.8 | 56 |
| | Non-exporter | 4.2 | 48 | 13.0 | 48 | 6.4 | 48 | 10.0 | 48 | 27.1 | 48 | 86.4 | 48 | 80.0 | 48 | 86.5 | 48 | 88.1 | 48 |
| Growth | High Growth Firms (20% or more growth per year) | 5.3 | 60 | 25.4 | 60 | 8.6 | 60 | 19.7 | 60 | 43.3 | 60 | 74.3 | 60 | 73.4 | 60 | 91.9 | 60 | 83.4 | 60 |
| | Medium Growth Firms (11% to 19% growth per year) | 5.7 | 65 | 16.5 | 65 | 9.8 | 65 | 13.4 | 65 | 34.3 | 65 | 77.4 | 65 | 75.8 | 65 | 80.0 | 65 | 84.2 | 65 |
| | Slow Growth Firms (1% to 10 | | | | | | | | | | | | | | | | | | |

Table 5: Amount of Debt Financing Requested and Authorized
 Survey questions:
 C1 For your business, largest request for a non-residential mortgage or refinancing of an existing non-residential mortgage in 2014, what was the dollar amount requested?
 C2 For your business, largest request for a business loan or credit in the current credit line in 2014, what was the dollar amount requested?
 C3 For your business, largest request for a business card, or the largest request for an increase in the current credit card line in 2014, what was the dollar amount requested?
 C4 What was the outcome of the business line of credit or increase in the current credit line?
 C5 What was the outcome of the business card or increase in the current credit card?

C6 What was the outcome of this request for a business credit card or increase in the credit line of the current credit card?

C7 What was the outcome of this request for a business loan or credit in the current credit line?

C8 What was the outcome of this request for a non-residential mortgage or refinancing in 2014?

C9 All responses to C1 through C8 apply only to those that requested debt financing in 2014.

Note: C2, C3, C4, C8, C13, C14, C19, and C20 are applicable only to those that requested debt financing in 2014.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| Region | | | Debt financing | | | | | | | | | | | | Overall debt financing | | | | | | | | | | | | | | | | | | | |
|----------------------------------|--------------------------|-------------------------|--------------------------|---------------------------|--------------------------------------|------------------------|-------------------------|--------------------------|-------------------------|--------------------------------------|------------------------|-------------------------|--------------------------|-------------------------|--------------------------------------|------------------------|-------------------------|--------------------------|-------------------------|---------------------------|--------------------------------------|------------------------|-------------------------|--------------------------|-------------------------|---------------------------|--------------------------------------|------------------|----------------|----------------|----------------|----------------|----------------|------------|
| | Non-residential mortgage | | | | | | Term loan | | | | | | Line of credit | | | | | | Credit card | | | | | | | | | | | | | | | |
| | Total amount requested | Total amount authorized | Average amount requested | Average amount authorized | Total amount authorized-to-requested | Total amount requested | Total amount authorized | Average amount requested | Total amount authorized | Total amount authorized-to-requested | Total amount requested | Total amount authorized | Average amount requested | Total amount authorized | Total amount authorized-to-requested | Total amount requested | Total amount authorized | Average amount requested | Total amount authorized | Average amount authorized | Total amount authorized-to-requested | Total amount requested | Total amount authorized | Average amount requested | Total amount authorized | Average amount authorized | Total amount authorized-to-requested | | | | | | | |
| All SMEs | \$ 9,311,933,007 | \$ 7,667,334,216 | \$ 367,873 | \$ 314,219 | 85.5 % | \$ 6,778,296,698 | \$ 5,965,328,564 | 165,329 | 145,500 | 88.0 % | \$ 14,978,225,529 | \$ 12,760,698,365 | 185,622 | 158,081 | 85.2 % | \$ 1,464,496,927 | \$ 1,338,627,324 | 21,702 | \$ 19,652 | 81.5 % | \$ 32,632,612,161 | \$ 28,034,498,455 | 194,500 | 184,511 | 86.51% | \$ 167,541 | 86.1 % | | | | | | | |
| Employment Size | \$ 1 to 4 employees | \$ 2,468,472,140 | \$ 2,032,688,100 | \$ 280,871 | 1 % | \$ 220,485 | \$ 181,400 | 1 | \$ 1,785,465,100 | \$ 1,639,615,219 | 1 | \$ 115,173 | \$ 110,000 | 1 | \$ 2,740,131,532 | \$ 2,311,295,659 | 75,009 | \$ 68,803 | 84.4 % | \$ 451,846,180 | \$ 419,938,460 | 15,500 | 14,444 | 82.2 % | \$ 194,511 | 86.51% | | | | | | | | |
| Region | 1 to 4 employees | \$ 2,468,472,140 | \$ 2,032,688,100 | \$ 280,871 | 1 % | \$ 220,485 | \$ 181,400 | 1 | \$ 1,785,465,100 | \$ 1,639,615,219 | 1 | \$ 115,173 | \$ 110,000 | 1 | \$ 2,740,131,532 | \$ 2,311,295,659 | 75,009 | \$ 68,803 | 84.4 % | \$ 451,846,180 | \$ 419,938,460 | 15,500 | 14,444 | 82.2 % | \$ 194,511 | 86.51% | | | | | | | | |
| 20 to 49 employees | \$ 2,595,162,496 | \$ 2,119,331,048 | \$ 472,323 | \$ 393,673 | 84.6 % | \$ 2,139,331,222 | \$ 1,977,793,333 | 1 | \$ 259,408 | \$ 260,408 | 1 | \$ 160,773 | \$ 159,700 | 1 | \$ 4,304,336,457 | \$ 3,740,028,953 | 314,732 | \$ 273,470 | 88.9 % | \$ 361,033,809 | \$ 342,625,362 | 38,731 | 34,943 | 87.8 % | \$ 342,809 | 87.8 % | | | | | | | | |
| 50 to 99 employees | \$ 2,030,162,496 | \$ 1,749,331,048 | \$ 472,323 | \$ 393,673 | 84.6 % | \$ 2,139,331,222 | \$ 1,977,793,333 | 1 | \$ 259,408 | \$ 260,408 | 1 | \$ 160,773 | \$ 159,700 | 1 | \$ 4,304,336,457 | \$ 3,740,028,953 | 314,732 | \$ 273,470 | 88.9 % | \$ 361,033,809 | \$ 342,625,362 | 38,731 | 34,943 | 87.8 % | \$ 342,809 | 87.8 % | | | | | | | | |
| 100 to 499 employees | \$ 1,284,882,274 | \$ 1,224,910,058 | \$ 1,607,471 | \$ 1,588,628 | 98.8 % | \$ 769,033,080 | \$ 769,033,080 | 1 | \$ 160,687 | \$ 160,687 | 1 | \$ 1,311,801 | \$ 1,311,801 | 1 | \$ 2,965,285,271 | \$ 1,346,161 | 78,431 | \$ 78,364 | 97.5 % | \$ 1,427,094,736 | \$ 1,307,180,979 | 1,186,271 | \$ 1,186,271 | 97.1 % | \$ 1,186,271 | 97.1 % | | | | | | | | |
| 500+ employees | \$ 1,060,871,274 | \$ 1,050,901,058 | \$ 1,607,471 | \$ 1,588,628 | 98.8 % | \$ 769,033,080 | \$ 769,033,080 | 1 | \$ 160,687 | \$ 160,687 | 1 | \$ 1,311,801 | \$ 1,311,801 | 1 | \$ 2,965,285,271 | \$ 1,346,161 | 78,431 | \$ 78,364 | 97.5 % | \$ 1,427,094,736 | \$ 1,307,180,979 | 1,186,271 | \$ 1,186,271 | 97.1 % | \$ 1,186,271 | 97.1 % | | | | | | | | |
| Quebec | \$ 3,987,987,825 | \$ 3,249,038,692 | \$ 352,367 | \$ 327,309 | 90.3 % | \$ 1,765,911,609 | \$ 1,632,374,241 | 1 | \$ 158,138 | \$ 145,269 | 1 | \$ 145,269 | \$ 145,269 | 1 | \$ 2,927,289,082 | \$ 2,705,557,200 | 141,477 | \$ 141,477 | 90.2 % | \$ 206,736,843 | \$ 202,152,081 | 20,279 | \$ 20,279 | 85.2 % | \$ 203,496 | 81.7 % | | | | | | | | |
| Ontario | \$ 2,347,392,195 | \$ 1,876,786,436 | \$ 358,392 | \$ 328,553 | 90.0 % | \$ 200,871 | \$ 180,000 | 1 | \$ 80,0 | \$ 206,688,221 | 1 | \$ 1,674,746,154 | \$ 174,804 | 1 | \$ 141,674 | \$ 141,674 | \$ 141,674 | \$ 141,674 | \$ 141,674 | \$ 141,674 | \$ 141,674 | \$ 141,674 | \$ 141,674 | \$ 141,674 | \$ 141,674 | \$ 141,674 | \$ 141,674 | | | | | | | |
| Northern Ontario | \$ 268,607,521 | \$ 256,433,236 | \$ 362,209 | \$ 348,079 | 96.1 % | \$ 6,076,418,626 | \$ 288,019,917 | 1 | \$ 178,407 | \$ 100,450 | 1 | \$ 100,450 | \$ 100,450 | 1 | \$ 264,424,112 | \$ 177,083 | \$ 113,563 | \$ 81,1 | \$ 81,1 | \$ 81,1 | \$ 81,1 | \$ 81,1 | \$ 81,1 | \$ 81,1 | \$ 81,1 | \$ 81,1 | \$ 81,1 | \$ 81,1 | \$ 81,1 | \$ 81,1 | | | | |
| Southern Ontario | \$ 1,031,341,295 | \$ 1,020,341,295 | \$ 1,020,341,295 | \$ 1,020,341,295 | 100.0 % | \$ 1,020,341,295 | \$ 1,020,341,295 | 1 | \$ 1,020,341,295 | \$ 1,020,341,295 | 1 | \$ 1,020,341,295 | \$ 1,020,341,295 | 1 | \$ 1,020,341,295 | \$ 1,020,341,295 | 1 | \$ 1,020,341,295 | \$ 1,020,341,295 | 1 | \$ 1,020,341,295 | \$ 1,020,341,295 | 1 | \$ 1,020,341,295 | \$ 1,020,341,295 | 1 | \$ 1,020,341,295 | \$ 1,020,341,295 | 1 | | | | | |
| Prairies | \$ 1,845,341,768 | \$ 1,476,483,306 | \$ 450,209 | \$ 360,219 | 80.0 % | \$ 1,816,224,653 | \$ 1,628,773,944 | 1 | \$ 174,020 | \$ 156,059 | 1 | \$ 156,059 | \$ 156,059 | 1 | \$ 3,866,428,081 | \$ 3,627,707,365 | 222,733 | \$ 91.0 | \$ 359,645,234 | \$ 245,500 | 23,001 | \$ 192,730 | \$ 192,730 | \$ 192,730 | \$ 192,730 | \$ 192,730 | \$ 192,730 | \$ 192,730 | \$ 192,730 | \$ 192,730 | \$ 192,730 | \$ 192,730 | \$ 192,730 | \$ 192,730 |
| Manitoba | \$ 217,057,637 | \$ 215,771,046 | \$ 320,901 | \$ 318,999 | 99.4 % | \$ 271,255,031 | \$ 266,996,775 | 1 | \$ 102,933 | \$ 100,949 | 1 | \$ 100,949 | \$ 100,949 | 1 | \$ 443,407,012 | \$ 164,802 | \$ 158,399 | \$ 96.1 | \$ 161,491,287 | \$ 164,491,287 | \$ 164,491,287 | \$ 164,491,287 | \$ 164,491,287 | \$ 164,491,287 | \$ 164,491,287 | \$ 164,491,287 | \$ 164,491,287 | \$ 164,491,287 | \$ 164,491,287 | \$ 164,491,287 | \$ 164,491,287 | \$ 164,491,287 | \$ 164,491,287 | |
| Saskatchewan | \$ 1,288,354,986 | \$ 1,224,910,058 | \$ 1,607,471 | \$ 1,588,628 | 98.8 % | \$ 1,224,910,058 | \$ 1,224,910,058 | 1 | \$ 1,224,910,058 | \$ 1,224,910,058 | 1 | \$ 1,224,910,058 | \$ 1,224,910,058 | 1 | \$ 1,224,910,058 | \$ 1,224,910,058 | 1 | \$ 1,224,910,058 | \$ 1,224,910,058 | 1 | \$ 1,224,910,058 | \$ 1,224,910,058 | 1 | \$ 1,224,910,058 | \$ 1,224,910,058 | 1 | \$ 1,224,910,058 | \$ 1,224,910,058 | 1 | | | | | |
| Alberta | \$ 1,288,354,986 | \$ 1,224,910,058 | \$ 1,607,471 | \$ 1,588,628 | 98.8 % | \$ 1,224,910,058 | \$ 1,224,910,058 | 1 | \$ 1,224,910,058 | \$ 1,224,910,058 | 1 | \$ 1,224,910,058 | \$ 1,224,910,058 | 1 | \$ 1,224,910,058 | \$ 1,224,910,058 | 1 | \$ 1,224,910,058 | \$ 1,224,910,058 | 1 | \$ 1,224,910,058 | \$ 1,224,910,058 | 1 | \$ 1,224,910,058 | \$ 1,224,910,058 | 1 | \$ 1,224,910,058 | \$ 1,224,910,058 | 1 | | | | | |
| British Columbia and Territories | \$ 1,142,234,010 | \$ 992,307,771 | \$ 333,428 | \$ 296,948 | 99.1 % | \$ 1,020,408,937 | \$ 702,424,070 | 1 | \$ 172,087 | \$ 158,673 | 1 | \$ 158,673 | \$ 158,673 | 1 | \$ 1,741,616,024 | \$ 141,371 | \$ 141,371 | \$ 98.8 | \$ 1,741,616,024 | \$ 141,371 | \$ 141,371 | \$ 98.8 | \$ 141,371 | \$ 98.8 | \$ 141,371 | \$ 98.8 | \$ 141,371 | \$ 98.8 | \$ 141,371 | \$ 98.8 | \$ 141,371 | \$ 98.8 | | |
| Johns | \$ 21,000 | \$ 19,623,433 | \$ 1,171 | \$ 1,171 | 100.0 % | \$ 1,171 | \$ 1,171 | 1 | \$ 1,171 | \$ 1,171 | 1 | \$ 1,171 | \$ 1,171 | 1 | \$ 1,171 | \$ 1,171 | \$ 1,171 | \$ 1,171 | \$ 1,171 | \$ 1,171 | \$ 1,171 | \$ 1,171 | \$ 1,171 | \$ 1,171 | \$ 1,171 | \$ 1,171 | \$ 1,171 | \$ 1,171 | \$ 1,171 | \$ 1,171 | | | | |
| Quebec | \$ 303,819,579 | \$ 234,941,646 | \$ 407,234 | \$ 315,387 | 77.4 % | \$ 1,133,557,227 | \$ 1,174,474,194 | 1 | \$ 140,033 | \$ 96,3 | 1 | \$ 96,3 | \$ 96,3 | 1 | \$ 294,492,610 | \$ 223,710,220 | \$ 120,201 | \$ 120,201 | \$ 101,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | |
| Montreal | \$ 303,819,579 | \$ 234,941,646 | \$ 407,234 | \$ 315,387 | 77.4 % | \$ 1,133,557,227 | \$ 1,174,474,194 | 1 | \$ 140,033 | \$ 96,3 | 1 | \$ 96,3 | \$ 96,3 | 1 | \$ 294,492,610 | \$ 223,710,220 | \$ 120,201 | \$ 120,201 | \$ 101,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | \$ 120,201 | |
| Toronto | \$ 81,756,075 | \$ 68,343,563 | \$ 427,887 | \$ 308,867 | 80.6 % | \$ 6,986,240,442 | \$ 210,844 | \$ 88,531 | 1 | \$ 287,267,424 | \$ 1,519,770,237 | 1 | \$ 152,752 | \$ 67.0 | \$ 187,755,951 | \$ 193,201 | \$ 192,700 | \$ 192,700 | \$ 192,700 | \$ 192,700 | \$ 192,700 | \$ 192,700 | \$ 192,700 | \$ 192,700 | \$ 192,700 | \$ 192,700 | \$ 192,700 | \$ 192,700 | \$ 192,700 | \$ 192,700 | \$ 192,700 | \$ 192,700 | | |
| Kingston | \$ 17,388,782 | \$ 14,230,582 | \$ 432,502 | \$ 100,0 | 100.0 % | \$ 19,826,288 | \$ 1,265,433,200 | \$ 103,927 | \$ 100,0 | \$ 100,0 | \$ 100,0 | \$ 100,0 | 1 | \$ 2,321,760 | \$ 84,853 | \$ 73,038 | \$ 92,2 | \$ 2,321,760 | \$ 84,853 | \$ 73,038 | \$ 92,2 | \$ 2,321,760 | \$ 84,853 | \$ 73,038 | \$ 92,2</ | | | | | | | | | |

Table 7: Intended Use of Debt Financing

Survey question(s):

C.23. When you requested debt financing (non-residential mortgage, term loan, business line of credit, business credit card), what were the intended uses of this financing in 2014?

Notes:

C.23. Is applicable only to those that requested debt financing in 2014.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Intended use of debt financing | | | | | | | | | | | | | | | | | | |
|-------------------------------|--|--------------------------------|--------|------------------------|--------|-------------------------------|--------|------------------------------|--------|---|--------|--------------------------|---------------------|-----------------------|---------------|------|-------|------|-------|---|
| | | Land and buildings | | Vehicles/rolling stock | | Computer hardware or software | | Other machinery or equipment | | Working capital/operating capital such as inventory or paying suppliers | | Research and development | Debt consolidations | To enter a new market | Other purpose | | | | | |
| | | % | Qualit | % | Qualit | % | Qualit | % | Qualit | % | Qualit | | | | | | | | | |
| All SMEs | 1 to 499 employees | 16.9 | A 1.1 | 18.6 | A 1.1 | 15.7 | A 1.0 | 27.0 | A 1.2 | 61.9 | A 1.2 | 5.5 | A 0.4 | 8.1 | A 0.7 | 7.9 | A 0.7 | 10.4 | A 0.8 | |
| Employment Size | 1 to 4 employees | 15.4 | A 1.9 | 20.9 | A 2.0 | 16.4 | A 1.6 | 27.3 | A 2.1 | 62.3 | A 2.0 | 5.3 | A 0.9 | 8.8 | A 1.9 | 6.4 | A 1.4 | 7.7 | A 1.2 | |
| | 5 to 19 employees | 16.6 | A 2.9 | 16.9 | A 1.8 | 15.7 | A 1.6 | 25.4 | A 1.7 | 61.7 | A 2.1 | 5.3 | A 0.9 | 7.4 | A 0.9 | 9.1 | A 1.1 | 12.0 | A 1.4 | |
| | 20 to 99 employees | 20.5 | A 2.9 | 17.1 | A 1.8 | 13.8 | A 1.7 | 28.8 | A 2.0 | 61.7 | A 2.0 | 6.5 | A 1.1 | 8.1 | A 1.7 | 9.1 | A 1.3 | 13.7 | A 1.6 | |
| | 100 to 499 employees | 22.4 | C 5.7 | 16.9 | C 5.8 | 17.6 | E 10.8 | 35.6 | E 11.2 | 59.4 | E 10.8 | 6.3 | E 11.2 | 6.6 | B 3.1 | 7.5 | B 2.4 | 11.6 | R 4.9 | |
| Region | Atlantic | 17.1 | A 2.9 | 22.0 | A 2.9 | 8.7 | A 1.7 | 24.7 | B 2.9 | 56.6 | B 2.9 | 4.0 | A 1.1 | 5.8 | A 1.2 | 6.0 | A 1.3 | 10.2 | A 1.7 | |
| | Quebec | 15.1 | A 2.9 | 16.5 | A 2.0 | 15.5 | A 2.0 | 22.1 | A 2.1 | 61.9 | A 2.1 | 6.1 | A 1.3 | 7.7 | A 1.2 | 7.8 | A 1.4 | 11.4 | A 1.4 | |
| | Ontario | 15.9 | A 2.9 | 16.7 | A 2.4 | 17.3 | A 2.1 | 27.3 | B 2.9 | 64.4 | B 2.9 | 6.1 | A 1.1 | 8.8 | A 1.4 | 8.8 | A 1.7 | 9.6 | A 1.7 | |
| | Northern Ontario | 17.6 | C 6.9 | 24.7 | C 7.1 | 15.2 | D 7.6 | 38.7 | E 11.0 | 49.9 | E 12.3 | 2.3 | C 5.6 | 9.0 | C 5.7 | 4.6 | B 3.9 | 15.2 | D 8.8 | |
| | Southern Ontario | 15.7 | A 2.9 | 15.8 | B 2.9 | 17.5 | A 2.2 | 26.1 | B 2.9 | 65.9 | B 2.9 | 6.5 | A 1.1 | 8.8 | A 1.9 | 9.3 | A 1.1 | 9.0 | A 1.6 | |
| | Prairies | 18.9 | A 1.8 | 21.1 | A 1.7 | 13.6 | A 1.4 | 32.7 | A 1.9 | 59.3 | A 2.0 | 3.7 | A 0.7 | 7.4 | A 1.8 | 6.9 | A 1.8 | 10.5 | A 1.2 | |
| | Manitoba | 21.8 | B 3.9 | 17.8 | B 3.3 | 13.6 | B 2.8 | 34.1 | B 4.9 | 54.7 | B 4.1 | 3.0 | A 1.4 | 7.4 | A 2.1 | 6.3 | A 1.9 | 11.3 | A 2.4 | |
| | Saskatchewan | 23.3 | B 3.4 | 17.2 | B 3.3 | 6.3 | A 2.0 | 27.2 | B 4.1 | 56.7 | B 4.4 | X | X | 8.4 | A 2.4 | 6.5 | B 2.8 | 7.2 | A 1.6 | |
| | Alberta | 16.8 | A 1.9 | 23.2 | A 2.3 | 15.6 | A 1.9 | 33.7 | A 2.0 | 61.4 | A 2.3 | X | X | 7.0 | A 1.3 | 7.2 | A 1.3 | 11.1 | A 1.6 | |
| CMA Level | British Columbia and Territories | 19.3 | A 2.9 | 21.8 | A 2.4 | 18.8 | A 2.3 | 27.7 | B 2.9 | 62.3 | B 2.1 | 6.3 | A 1.4 | 9.4 | A 1.9 | 8.3 | A 1.8 | 10.4 | A 1.8 | |
| | St. John's | 29.7 | E 11.2 | 26.8 | E 11.4 | X | X | 0.0 | E 11.1 | 63.8 | E 12.0 | 0.0 | A 0.0 | 0.0 | X | X | X | X | X | |
| | Halifax | 18.2 | C 5.9 | 13.5 | B 4.9 | 8.9 | B 3.9 | 17.6 | C 5.4 | 61.9 | C 7.4 | X | X | X | X | 10.1 | B 4.5 | | | |
| | Quebec | 9.7 | B 4.9 | 17.4 | C 5.5 | 11.6 | B 4.8 | 23.2 | C 6.2 | 74.6 | C 6.2 | X | X | 6.3 | B 3.8 | 8.8 | B 3.8 | X | X | |
| | Montreal | 10.4 | A 2.9 | 10.5 | A 2.3 | 20.9 | B 3.0 | 19.6 | B 2.8 | 64.0 | B 3.0 | 8.5 | A 2.0 | 5.1 | A 1.8 | 11.5 | A 2.2 | 13.4 | A 2.4 | |
| | Ottawa-Gatineau | 21.9 | F 16.9 | 8.3 | F 16.9 | 20.1 | E 10.4 | 23.5 | E 10.2 | 75.6 | F 16.8 | 11.3 | D 9.3 | 10.0 | C 5.9 | 10.1 | B 4.8 | 4.8 | B 3.0 | |
| | Toronto | 11.9 | A 2.4 | 14.4 | B 2.8 | 22.9 | R 3.0 | 24.2 | B 3.0 | 66.4 | B 3.3 | 8.0 | A 1.4 | 7.3 | A 1.8 | 10.0 | A 2.0 | 11.5 | A 2.2 | |
| | Kingston | 12.3 | F 12.0 | 23.3 | X | X | 21.7 | F 36.0 | 59.1 | F 35.0 | 13.6 | F 13.2 | X | X | X | X | X | X | X | |
| | Hamilton | 14.8 | D 8.9 | X | X | 24.0 | E 10.6 | 58.9 | E 11.0 | 65.5 | E 11.0 | X | X | 8.3 | C 5.4 | X | X | X | X | X |
| | St. Catharines-Niagara | 7.4 | C 5.9 | 15.4 | D 8.3 | 13.3 | D 8.7 | 20.7 | E 11.0 | 65.6 | E 10.4 | 18.8 | E 10.8 | 7.1 | B 4.2 | X | X | X | X | X |
| Industries | Kitchener-Cambridge-Waterloo | 16.6 | D 5.1 | 15.4 | D 5.0 | 26.1 | E 11.8 | 40.4 | F 13.5 | 55.3 | X | X | 19.2 | D 5.9 | X | X | X | X | X | X |
| | London | 12.4 | D 7.9 | 16.9 | D 7.7 | 21.4 | D 9.6 | 38.2 | E 10.6 | 54.1 | E 11.2 | X | X | X | X | 9.3 | C 6.7 | | | |
| | Windsor | 20.9 | F 14.5 | 17.1 | F 13.3 | 7.7 | E 10.3 | 29.6 | F 16.3 | 66.4 | F 16.3 | 9.4 | D 9.6 | X | X | X | X | X | X | X |
| | Thunder Bay | 19.9 | D 9.8 | 23.2 | D 10.2 | 14.7 | D 8.4 | 24.3 | E 12.0 | 60.8 | F 17.2 | 14.1 | D 7.9 | X | X | 11.5 | D 9.6 | | | |
| | Winnipeg | 24.2 | C 5.4 | 18.9 | B 4.8 | 20.8 | R 4.6 | 30.7 | C 5.6 | 57.6 | C 5.7 | 6.7 | R 3.0 | 4.7 | A 2.8 | 9.2 | B 3.8 | 15.9 | R 4.4 | |
| | Calgary | 16.3 | B 3.9 | 22.6 | B 4.9 | 17.2 | B 3.7 | 31.3 | B 4.9 | 66.5 | B 5.1 | 6.6 | A 2.2 | 5.1 | A 1.9 | 10.6 | B 2.8 | 10.4 | B 3.2 | |
| | Edmonton | 20.9 | B 4.2 | 19.0 | B 3.9 | 18.2 | B 4.1 | 29.3 | B 4.9 | 58.9 | B 4.9 | 6.3 | A 2.3 | 4.1 | A 1.8 | 5.5 | A 2.0 | 13.1 | B 3.0 | |
| | Vancouver | 18.2 | B 3.9 | 16.6 | B 3.1 | 24.0 | B 4.1 | 24.1 | B 3.9 | 59.0 | B 4.1 | 6.5 | B 2.8 | 10.5 | B 2.8 | 13.0 | B 3.1 | | | |
| | Victoria | 29.6 | D 10.9 | 10.6 | C 5.3 | X | X | 31.6 | D 5.9 | 56.6 | B 10.4 | X | X | 18.1 | B 7.7 | 0.0 | A 0.0 | 12.9 | C 6.7 | |
| Growth | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | 26.0 | C 5.6 | 22.9 | C 5.7 | 6.9 | A 1.6 | 44.9 | B 4.9 | 50.2 | B 4.6 | 3.1 | A 1.0 | 8.0 | A 1.7 | 2.6 | A 0.6 | 9.3 | B 3.6 | |
| | Construction (NAICS 23) | 12.5 | A 1.7 | 26.6 | A 2.2 | 9.7 | A 1.9 | 30.6 | A 2.9 | 67.6 | A 2.2 | 4.7 | A 1.1 | 5.5 | A 1.6 | 7.1 | A 1.2 | 8.3 | A 1.6 | |
| | Manufacturing (NAICS 21-23) | 12.0 | B 2.9 | 8.4 | A 1.8 | 15.2 | B 5.0 | 35.2 | C 5.4 | 63.7 | B 5.8 | 14.1 | B 4.0 | 8.6 | B 2.9 | 14.6 | B 2.8 | 6.5 | A 1.6 | |
| | Wholesale Trade (NAICS 41) | 11.5 | A 2.0 | 14.8 | B 2.7 | 13.0 | B 3.0 | 19.2 | B 4.0 | 66.4 | B 4.2 | 7.4 | A 1.8 | 5.5 | B 3.0 | 10.9 | B 3.3 | 12.3 | B 3.7 | |
| | Retail Trade (NAICS 44-45) | 17.8 | A 2.9 | 18.4 | A 2.3 | 15.5 | B 2.7 | 18.3 | B 3.9 | 70.3 | B 2.9 | 2.8 | A 0.8 | 10.0 | A 1.6 | 7.1 | A 1.4 | 8.2 | A 1.7 | |
| | Transportation and Warehousing (NAICS 48-49) | 7.7 | A 2.9 | 49.1 | A 8.1 | 11.9 | B 4.1 | 23.8 | B 5.3 | 48.6 | B 4.3 | X | X | 4.6 | A 1.9 | 8.4 | A 2.1 | 7.1 | A 2.0 | |
| | Professional, Scientific and Technical Services (NAICS 54) | 11.3 | B 2.9 | 8.1 | A 1.8 | 31.6 | B 3.6 | 14.6 | A 2.5 | 63.8 | B 3.6 | 10.1 | A 2.2 | 6.1 | A 1.9 | 8.0 | A 1.6 | 14.7 | B 3.1 | |
| | Accommodation and Food Services (NAICS 72) | 29.2 | B 4.9 | 5.7 | A 1.6 | 10.3 | A 2.2 | 27.4 | B 4.9 | 55.1 | B 4.7 | 4.1 | A 1.3 | 16.1 | B 3.9 | 7.3 | B 3.1 | 12.4 | B 3.6 | |
| | Other Services (NAICS 81) | 16.3 | B 4.9 | 18.6 | B 3.2 | 20.0 | B 3.4 | 35.6 | B 4.9 | 66.7 | B 3.9 | 9.0 | A 2.9 | 11.4 | B 7.8 | 9.7 | A 2.2 | | | |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 21.4 | B 2.9 | 13.0 | A 2.4 | 24.2 | B 3.3 | 22.6 | B 2.9 | 58.1 | B 3.5 | 5.6 | A 2.1 | 8.6 | A 1.9 | 6.9 | A 2.0 | 14.6 | A 2.3 | |
| Special industry aggregations | Tourism | 29.0 | C 6.2 | 12.6 | B 5.0 | 12.5 | B 3.0 | 19.5 | C 6.0 | 48.1 | C 6.0 | X | X | 12.3 | B 2.8 | 7.5 | C 6.2 | 14.8 | B 4.4 | |
| | Information and Communication Technologies (ICT) | X | X | X | X | 41.0 | D 7.8 | 17.9 | C 6.1 | 59.0 | D 7.4 | 23.1 | C 6.7 | X | X | 17.9 | C 4.1 | 15.4 | C 5.6 | |
| | Knowledge-Based Industries (KBI) | 6.9 | D 9.9 | 13.4 | B 4.9 | 28.2 | F 13.0 | 23.6 | F 12.7 | 60.9 | F 12.7 | 11.1 | F 13.2 | X | X | 11.7 | B 4.7 | 11.7 | B 4.4 | |
| | | | | | | | | | | | | | | | | | | | | |
| Location | Rural | 21.2 | A 2.9 | 25.2 | A 2.4 | 11.0 | A 1.8 | 34.1 | A 2.3 | 54.0 | A 2.3 | 2.9 | A 0.9 | 8.2 | A 1.2 | 6.1 | A 1.1 | 7.0 | A 1.6 | |
| | Urban | 15.5 | A 1.2 | 16.5 | A 1.2 | 17.2 | A 1.1 | 24.8 | A 1.9 | 64.4 | A 1.8 | 6.3 | A 0.7 | 8.1 | A 0.9 | 8.5 | A 0.8 | 11.5 | A 0.9 | |
| Age of Business | High Growth Firms (20% or more growth per year) | 15.2 | B 4.9 | 20.1 | B 4.3 | 13.7 | A 2.4 | 25.6 | B 3.1 | 68.5 | B 4.4 | 9.2 | A 1.7 | 6.8 | A 1.4 | 13.6 | A 2.2 | 8.1 | A 1.6 | |
| | Medium Growth Firms (11% to 19% growth per year) | 17.9 | B 2.9 | 18.1 | B 2.8 | 16.1 | B 2.8 | 29.7 | B 3.1 | 60.0 | | | | | | | | | | |

Table 8: Reasons Given by Credit Provider for Turning Down Debt Financing Request

Survey question(s):
 C.4. What reasons were given by the credit provider for turning down the request for this mortgage? (Respondents could choose multiple response categories)
 C.10. What reasons were given by the credit provider for turning down the request for this business line of credit or increase in the current credit limit? (Respondents could choose multiple response categories)
 C.15. What reasons were given by the credit provider for turning down the request for this term loan? (Respondents could choose multiple response categories)
 C.21. What reasons were given by the credit provider for turning down this request for a business credit card or increase in the current credit card limit? (Respondents could choose multiple response categories)

Notes:
 C.4, C.10, C.15 and C.21. are applicable only to those that requested debt financing and were turned down in 2014.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Reason given by credit provider | | | | | | | | | | | | | | |
|---|--|---------------------------------|--------|-------------------------|--------|--|----------------------------------|---|--------------|------------------------------------|--------|------|--------|-------|-------|-------|
| | | Insufficient sales or cash-flow | | Insufficient collateral | | Poor or lack of credit experience or history | Project was considered too risky | Business operates in an unstable industry | Other reason | No reason given by credit provider | | | | | | |
| | | % | Qual | % | Qual | % | Qual | % | Qual | | | | | | | |
| All SMEs | 1 to 499 employees | 35.1 | B 3.3 | 30.3 | B 2.9 | 22.2 | B 2.6 | 26.9 | B 2.8 | 19.5 | A 2.4 | 31.2 | B 3.0 | 8.9 | A 2.1 | |
| Employment Size | 1 to 4 employees | 35.0 | C 0.2 | 27.4 | B 4.2 | 22.7 | B 4.0 | 22.0 | B 4.4 | X | X | 36.7 | C 0.1 | 8.8 | B 3.0 | |
| | 5 to 19 employees | 35.3 | C 0.1 | 29.8 | B 4.4 | 24.2 | B 4.2 | 26.5 | B 4.2 | 21.7 | B 4.0 | 27.3 | B 4.1 | 9.2 | B 3.6 | |
| | 20 to 99 employees | X | X | X | X | 14.5 | B 4.2 | X | X | 40.1 | C 0.7 | X | X | 8.7 | B 4.2 | |
| | 100 to 499 employees | X | X | X | X | 0.0 | A 0.0 | X | X | X | X | 0.0 | A 0.0 | 0.0 | A 0.0 | |
| Region | Atlantic | 44.5 | D 9.3 | 37.7 | D 9.1 | 24.3 | D 7.6 | 33.3 | D 8.8 | 30.5 | D 8.2 | 26.4 | D 7.6 | X | X | |
| | Quebec | 27.3 | C 0.1 | 41.0 | C 6.9 | 26.8 | C 6.1 | 23.9 | C 6.2 | 19.9 | C 5.6 | 27.0 | C 6.0 | 8.5 | B 4.1 | |
| | Ontario | 36.0 | C 0.0 | 25.1 | B 4.9 | 14.2 | B 3.1 | 22.6 | B 4.9 | 18.8 | B 4.1 | 32.2 | C 0.0 | 11.6 | B 3.0 | |
| | Northern Ontario | 31.9 | E 10.7 | 19.1 | D 8.6 | 16.0 | D 8.2 | 34.3 | E 10.8 | 17.7 | D 8.8 | 42.3 | E 11.5 | X | X | |
| | Southern Ontario | 36.4 | C 0.4 | 25.7 | B 4.9 | 14.0 | B 3.9 | 21.4 | C 5.1 | 18.9 | B 4.4 | 31.2 | C 0.8 | X | X | |
| | Prairies | 28.9 | C 0.5 | 29.8 | C 5.4 | 22.1 | C 6.6 | 38.5 | C 6.1 | 19.3 | B 4.6 | 32.6 | C 6.2 | X | X | |
| | Manitoba | 51.6 | F 15.9 | 65.2 | F 15.2 | 0.0 | A 0.0 | 37.1 | F 14.6 | X | X | 23.1 | E 12.4 | 0.0 | A 0.0 | |
| | Saskatchewan | 41.2 | F 14.5 | 48.4 | F 14.9 | X | X | 20.2 | E 10.9 | X | X | 35.0 | F 14.5 | 0.0 | A 0.0 | |
| | Alberta | 22.7 | C 0.1 | 20.4 | C 5.9 | X | X | 41.9 | D 7.0 | 18.8 | C 5.4 | 33.8 | D 7.1 | X | X | |
| CMA Level | British Columbia and Territories | 43.6 | C 7.0 | 30.0 | C 6.4 | 37.3 | C 6.8 | 29.1 | C 6.4 | 18.1 | C 5.8 | 33.0 | C 6.7 | 9.8 | B 4.6 | |
| | St. John's | X | X | X | X | X | X | X | X | X | X | X | 0.0 | A 0.0 | 0.0 | A 0.0 |
| | Halifax | X | X | X | X | 42.5 | F 18.4 | X | X | X | X | X | X | X | X | X |
| | Quebec | X | X | X | X | 0.0 | A 0.0 | X | X | 0.0 | A 0.0 | 0.0 | A 0.0 | 0.0 | A 0.0 | |
| | Montreal | 39.6 | F 15.9 | 48.4 | F 14.2 | 18.4 | D 9.0 | X | X | 20.2 | E 10.3 | 18.6 | D 9.5 | 0.0 | A 0.0 | |
| | Ottawa-Gatineau | 33.7 | F 15.6 | X | X | X | X | X | X | X | X | 14.9 | D 9.5 | X | X | |
| | Toronto | 48.6 | D 8.5 | 31.6 | C 7.3 | 17.5 | C 5.5 | 24.7 | C 6.9 | 15.1 | C 5.3 | 30.9 | D 8.4 | X | X | |
| | Kingston | X | X | X | X | X | X | 0.0 | A 0.0 | X | X | 0.0 | A 0.0 | 0.0 | A 0.0 | |
| | Hamilton | 0.0 | A 0.0 | X | X | 0.0 | A 0.0 | 0.0 | A 0.0 | 0.0 | A 0.0 | X | X | X | X | |
| | St. Catharines-Niagara | X | X | 0.0 | A 0.0 | X | X | X | X | 0.0 | A 0.0 | X | X | 0.0 | A 0.0 | |
| | Kitchener-Cambridge-Waterloo | X | X | X | X | 0.0 | A 0.0 | X | X | X | X | X | X | 0.0 | A 0.0 | |
| | London | X | X | X | X | 0.0 | A 0.0 | X | X | X | X | X | X | X | X | |
| | Windsor | 42.2 | F 26.1 | 47.5 | F 26.4 | X | X | X | X | X | X | X | X | X | X | |
| Industries | Thunder Bay | X | X | X | X | 0.0 | A 0.0 | 69.3 | F 20.8 | X | X | X | X | X | X | |
| | Winnipeg | X | X | X | X | 0.0 | A 0.0 | X | X | X | X | 0.0 | A 0.0 | 0.0 | A 0.0 | |
| | Calgary | X | X | X | X | 41.0 | F 13.8 | 44.8 | F 13.2 | 17.2 | D 8.3 | X | X | X | X | |
| | Edmonton | X | X | X | X | X | X | 41.9 | F 15.8 | X | X | 61.0 | F 15.3 | 0.0 | A 0.0 | |
| | Vancouver | 43.6 | E 11.4 | 25.1 | D 9.0 | 24.8 | E 10.8 | 41.4 | E 11.0 | 17.9 | D 9.8 | 30.6 | E 10.8 | X | X | |
| | Victoria | X | X | X | X | X | X | 0.0 | A 0.0 | X | X | X | X | X | X | |
| | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | X | X | 26.4 | D 8.6 | X | X | 26.4 | D 9.0 | 19.0 | C 7.4 | 34.2 | E 16.5 | X | X | |
| | Construction (NAICS 23) | 42.9 | C 7.2 | 23.3 | C 5.8 | 18.8 | C 5.4 | 8.2 | B 2.9 | 13.5 | B 4.8 | 35.8 | C 6.6 | 12.8 | B 5.0 | |
| | Manufacturing (NAICS 31-33) | 51.3 | D 10.0 | 36.3 | E 10.1 | 20.4 | D 8.8 | 22.7 | D 9.8 | 19.0 | D 8.6 | 30.9 | D 8.6 | X | X | |
| | Wholesale Trade (NAICS 41) | 27.0 | E 11.1 | 26.5 | D 9.7 | X | X | 51.9 | E 12.0 | 21.2 | E 10.7 | 39.9 | E 11.8 | X | X | |
| Special industry aggregations | Retail Trade (NAICS 44-45) | 47.3 | D 8.2 | 39.8 | D 7.8 | 23.0 | C 6.4 | 29.6 | C 7.2 | 12.2 | B 4.2 | 25.7 | C 6.5 | 12.0 | C 5.5 | |
| | Transportation and Warehousing (NAICS 48-49) | 34.7 | D 9.3 | 34.3 | E 11.0 | 42.1 | E 11.0 | 26.4 | D 8.5 | 16.7 | C 6.5 | 12.9 | C 6.6 | X | X | |
| | Professional, Scientific and Technical Services (NAICS 54) | X | X | 48.5 | E 11.2 | 22.8 | D 9.4 | 32.0 | E 10.8 | 20.5 | D 9.2 | 34.6 | E 10.4 | X | X | |
| | Accommodation and Food Services (NAICS 72) | 29.1 | C 6.0 | 29.5 | C 7.0 | 18.2 | C 5.8 | 55.7 | D 9.2 | 41.4 | D 8.3 | 23.6 | E 10.1 | X | X | |
| | Other Services (NAICS 81) | 35.3 | F 13.2 | 34.1 | E 11.2 | 30.2 | E 10.8 | 28.1 | F 13.2 | 11.9 | D 9.2 | 38.6 | E 11.1 | X | X | |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 33.3 | E 11.4 | 18.1 | C 6.3 | 20.4 | C 6.3 | 12.0 | C 5.1 | 17.0 | C 7.4 | 37.2 | D 10.1 | 12.0 | D 8.1 | |
| | Tourism | 45.0 | F 18.1 | 11.7 | C 7.5 | 20.2 | E 11.4 | 25.1 | F 12.7 | 29.4 | F 14.0 | 29.7 | F 24.3 | X | X | |
| | Information and Communication Technologies (ICT) | X | X | X | X | X | X | X | X | 0.0 | A 0.0 | 66.7 | F 19.2 | 0.0 | A 0.0 | |
| | Knowledge-Based Industries (KBI) | X | X | 56.5 | F 19.7 | X | X | X | X | X | X | 48.1 | F 19.6 | 0.0 | A 0.0 | |
| Location | Rural | 26.2 | B 4.9 | 26.7 | C 5.9 | 20.7 | B 4.9 | 19.3 | B 4.2 | 20.2 | B 4.9 | 33.2 | C 5.3 | 6.1 | B 2.8 | |
| | Urban | 38.0 | B 4.0 | 31.5 | B 3.4 | 22.7 | B 3.0 | 29.4 | B 3.5 | 19.3 | B 2.8 | 30.5 | B 3.5 | 9.8 | B 2.4 | |
| Export Status | Exporter | 39.2 | C 7.1 | 29.5 | C 6.0 | 20.7 | C 6.1 | 22.9 | C 6.0 | 13.1 | B 4.9 | 31.9 | C 6.9 | 6.1 | B 3.6 | |
| | Non-exporter | 34.4 | B 9.8 | 30.4 | B 3.1 | 22.5 | B 2.8 | 27.5 | B 3.1 | 20.5 | B 2.7 | 31.0 | B 3.3 | 9.3 | A 2.3 | |
| Growth | High Growth Firms (20% or more growth per year) | 29.5 | D 8.8 | 34.4 | D 8.7 | 33.3 | D 8.8 | 12.4 | B 4.6 | X | X | 21.5 | C 5.9 | X | X | |
| | Medium Growth Firms (11% to 19% growth per year) | 19.0 | D 8.4 | 21.5 | C 7.3 | 17.5 | C 6.4 | 24.4 | C 7.1 | X | X | 48.3 | E 11.4 | X | X | |
| | Slow Growth Firms (1% to 10% growth per year) | 32.7 | C 5.6 | 31.5 | B 4.9 | 9.7 | B 2.7 | 32.1 | C 6.7 | 18.6 | B 4.2 | 35.0 | B 6.0 | 10.1 | B 3.1 | |
| | No Growth Firms (0% growth per year) | 52.6 | D 9.8 | 27.3 | D 7.0 | 18.2 | C 6.7 | 22.2 | C 7.1 | 24.8 | C 7.3 | 23.8 | D 7.9 | 9.1 | B 4.4 | |
| | Negative Growth Firms (Less than 0% growth per year) | 53.0 | F 12.6 | 30.6 | D 9.5 | 18.5 | C 7.0 | 25.7 | D 8.8 | 31.5 | D 9.8 | 22.4 | D 8.6 | X | X | |
| Age of Business | 2012-2014 (2 years or younger) | 36.4 | C 6.5 | 30.9 | C 6.4 | 40.1 | C 6.5 | 36.0 | C 6.5 | 16.6 | B 5.0 | 31.8 | C 6.2 | 5.8 | B 2.8 | |
| | 2004-2011 (3 to 10 years old) | 35.4 | C 5.7 | 36.2 | C 5.6 | 23.1 | C 4.8 | 23.4 | B 5.0 | 21.3 | C 5.7 | 31.3 | C 5.7 | 8.0 | B 3.0 | |
| | 1994-2003 (11 to 20 years old) | 32.9 | C 7.8 | 25.3 | B 5.0 | 18.7 | B 4.8 | 27.8 | C 5.5 | 16.0 | B 4.0 | 30.9 | C 5.9 | 7.2 | B 2.8 | |
| | Prior to 1994 (more than 20 years old) | 35.7 | C 6.3 | 25.0 | C 5.1 | 10.6 | B 3.4 | 24.9 | C 5.4 | 22.6 | B 4.9 | 30.7 | C 5.7 | 14.6 | C 6.7 | |
| | New or significantly improved good or service | 30.1 | B 4.7 | 36.1 | C 5.7 | 22.9 | C 4.3 | 27.7 | B 4.5 | 20.7 | B 4.2 | 36.3 | C 5.8 | 5.3 | A 2.1 | |
| Innovation Activities developed or introduced | New or significantly improved process or method | 34.4 | C 5.4 | 35.4 | C 5.4 | 21.4 | B 4.8 | 30.0 | C 6.2 | 25.7 | C 5.1 | 29.9 | C 5.3 | 6.4 | B 2.9 | |
| | A new organizational method in your business practices, workplace organization or external relations | 33.3 | C 5.1 | 32.7 | B 5.0 | 27.5 | B 4.8 | 30.7 | B 4.9 | 17.4 | B 3.8 | 30.1 | B 5.0 | 4.7 | A 2.2 | |
| | A new way of selling your goods or services | 33.7 | C 5.8 | 27.9 | B 4.9 | 20.2 | B 4.2 | 27.2 | C 5.2 | 15.3 | B 3.8 | 30.9 | C 6.3 | 4.2 | A 1.9 | |
| | At least one of the 4 above innovations | 36.0 | B 4.0 | 32.7 | C 3.8 | 21.8 | C 3.3 | 28.7 | B 3.6 | 19.9 | C 3.2 | 33.6 | B 4.3 | 5.0 | A 1.6 | |
| Intellectual Property | Non-Innovator (none of the above) | 32.1 | C 5.2 | 26.3 | B 4.4 | 22.5 | B 4.2 | 22.5 | B 4.5 | 18.0 | B 3.9 | 29.0 | B 4.3 | 14.7 | B 4.2 | |
| | Holds IP | 31.9 | C 5.5 | 36.3 | C 6.1 | 27.5 | C 6.0 | 31.1 | | | | | | | | |

Table 9: Lease Financing

Survey question(s):

D.1. In 2014, did your business seek a new contract to lease any material or equipment?

D.3. What was the outcome of this lease financing request?

Notes:

D.1. is applicable to all respondents.

D.3. is applicable only to those that requested lease financing in 2014.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | Requested lease financing in 2014 | Outcome of lease financing request | | | | | | | |
|---|---|------------------------------------|-------|-------------------------------|----------|---|-------|-------|-------|
| | | Approved | | | Rejected | | | | |
| | | Full amount was authorized | | Partial amount was authorized | | Overall approval rate (full or partial) | | | |
| | | % | Count | % | Count | % | Count | | |
| All SMEs | 1 to 499 employees | 7.9 | A 0.3 | 96.1 | A 0.2 | 2.1 | A 0.2 | 98.2 | A 0.3 |
| Employment Size | 1 to 4 employees | 4.8 | A 0.4 | 95.3 | A 1.1 | 3.5 | A 1.7 | 98.9 | A 0.8 |
| | 5 to 19 employees | 10.1 | A 0.7 | 95.8 | A 1.1 | 1.3 | A 0.5 | 97.1 | A 1.0 |
| | 20 to 99 employees | 14.0 | A 1.1 | 97.2 | A 1.1 | 2.1 | A 0.9 | 99.4 | A 0.8 |
| | 100 to 499 employees | 19.5 | B 4.2 | 99.5 | A 0.3 | 0.0 | A 0.0 | 99.5 | A 0.3 |
| | Atlantic | 8.5 | A 0.9 | 96.2 | A 1.2 | 2.9 | A 1.2 | 99.1 | A 0.8 |
| Region | Quebec | 7.2 | A 0.7 | X | X 1 | X | X 1 | 97.1 | A 1.7 |
| | Ontario | 8.5 | A 0.7 | 97.6 | A 1.3 | 2.1 | A 1.3 | 99.6 | A 0.8 |
| | Northern Ontario | 10.2 | B 3.3 | 99.7 | A 0.3 | 0.0 | A 0.0 | 99.7 | A 0.3 |
| | Southern Ontario | 8.4 | A 0.7 | 97.4 | A 1.4 | 2.2 | A 1.4 | 99.6 | A 0.8 |
| | Prairies | 8.1 | A 0.6 | 95.6 | A 1.1 | 2.8 | A 1.0 | 98.4 | A 1.0 |
| | Manitoba | 7.7 | A 1.2 | X | X 1 | X | X 1 | 95.2 | B 3.0 |
| | Saskatchewan | 7.7 | A 1.2 | X | X 1 | X | X 1 | 100.0 | A 0.0 |
| | Alberta | 8.3 | A 0.8 | X | X 1 | X | X 1 | 98.8 | A 1.2 |
| | British Columbia and Territories | 6.6 | A 0.8 | X | X 1 | X | X 1 | 94.8 | B 2.6 |
| | St. John's | 11.5 | B 3.9 | 91.9 | D 7.7 | 0.0 | A 0.0 | 91.9 | D 7.8 |
| CMA Level | Halifax | 11.1 | B 2.7 | X | X 1 | X | X 1 | 100.0 | A 0.0 |
| | Quebec | 5.8 | A 1.9 | 100.0 | A 0.0 | 0.0 | A 0.0 | 100.0 | A 0.0 |
| | Montreal | 7.3 | A 1.6 | 95.8 | B 2.7 | 0.0 | A 0.0 | 95.8 | B 2.8 |
| | Ottawa-Gatineau | 7.1 | B 2.4 | 100.0 | A 0.0 | 0.0 | A 0.0 | 100.0 | A 0.0 |
| | Toronto | 8.5 | A 0.9 | X | X 1 | X | X 1 | 99.2 | A 0.7 |
| | Kingston | 8.7 | D 7.8 | 100.0 | A 0.0 | 0.0 | A 0.0 | 100.0 | A 0.0 |
| | Hamilton | 11.4 | B 3.5 | 100.0 | A 0.0 | 0.0 | A 0.0 | 100.0 | A 0.0 |
| | St. Catharines-Niagara | 9.4 | B 3.6 | 99.4 | A 0.3 | 0.0 | A 0.0 | 99.4 | A 0.5 |
| | Kitchener-Cambridge-Waterloo | 13.9 | B 3.5 | X | X 1 | X | X 1 | 100.0 | A 0.0 |
| | London | 6.2 | B 2.8 | 100.0 | A 0.0 | 0.0 | A 0.0 | 100.0 | A 0.0 |
| | Windsor | 9.3 | C 6.0 | X | X 1 | X | X 1 | 100.0 | A 0.0 |
| | Thunder Bay | 6.7 | B 5.8 | 100.0 | A 0.0 | 0.0 | A 0.0 | 100.0 | A 0.0 |
| | Winnipeg | 8.6 | A 1.7 | X | X 1 | X | X 1 | 91.9 | C 6.4 |
| | Calgary | 6.8 | A 1.2 | X | X 1 | X | X 1 | 95.4 | B 4.4 |
| | Edmonton | 9.5 | A 1.3 | X | X 1 | X | X 1 | 100.0 | A 0.0 |
| | Vancouver | 7.4 | A 1.1 | 93.5 | B 4.4 | 0.0 | A 0.0 | 93.5 | B 4.4 |
| | Victoria | 3.9 | A 1.4 | 100.0 | A 0.0 | 0.0 | A 0.0 | 100.0 | A 0.0 |
| Industries | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | 7.0 | A 1.1 | X | X 1 | X | X 1 | 99.9 | A 0.1 |
| | Construction (NAICS 23) | 9.4 | A 0.8 | 97.8 | A 1.1 | 1.6 | A 0.8 | 99.4 | A 0.8 |
| | Manufacturing (NAICS 31-33) | 9.2 | A 1.4 | X | X 1 | X | X 1 | 96.9 | A 2.0 |
| | Wholesale Trade (NAICS 41) | 7.9 | A 1.3 | X | X 1 | X | X 1 | 100.0 | A 0.0 |
| | Retail Trade (NAICS 44-45) | 5.1 | A 0.7 | 97.4 | B 2.8 | 0.0 | A 0.0 | 97.4 | A 2.5 |
| | Transportation and Warehousing (NAICS 48-49) | 13.9 | A 1.7 | 95.3 | A 2.2 | 4.4 | A 2.0 | 99.7 | A 0.8 |
| | Professional, Scientific and Technical Services (NAICS 54) | 6.5 | A 0.9 | X | X 1 | X | X 1 | 99.2 | A 0.7 |
| | Accommodation and Food Services (NAICS 72) | 3.8 | A 0.7 | X | X 1 | X | X 1 | 92.1 | C 5.0 |
| | Other Services (NAICS 81) | 8.1 | A 1.2 | 95.5 | B 2.4 | 0.0 | A 0.0 | 95.5 | B 2.9 |
| | Information and Cultural Industries (NAICS 51), Real Estate, Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 9.3 | A 1.0 | 94.1 | B 2.7 | 4.0 | A 2.4 | 98.1 | A 1.3 |
| Location | Tourism | 5.5 | A 1.3 | X | X 1 | X | X 1 | 100.0 | A 0.0 |
| | Information and Communication Technologies (ICT) | 8.2 | A 2.1 | 100.0 | A 0.0 | 0.0 | A 0.0 | 100.0 | A 0.0 |
| | Knowledge-Based Industries (KBI) | 6.7 | B 2.9 | X | X 1 | X | X 1 | 100.0 | A 0.0 |
| | Rural | 8.1 | A 0.9 | 97.3 | A 1.1 | 2.6 | A 1.0 | 99.8 | A 0.1 |
| Export Status | Urban | 7.8 | A 0.4 | 95.8 | A 1.1 | 2.0 | A 0.8 | 97.8 | A 0.7 |
| | Exporter | 9.6 | A 1.3 | X | X 1 | X | X 1 | 97.7 | A 1.3 |
| | Non-exporter | 7.6 | A 0.4 | X | X 1 | X | X 1 | 98.3 | A 0.8 |
| Growth | High Growth Firms (20% or more growth per year) | 12.9 | A 1.6 | X | X 1 | X | X 1 | 94.7 | B 2.6 |
| | Medium Growth Firms (11% to 19% growth per year) | 10.3 | A 1.1 | X | X 1 | X | X 1 | 99.4 | A 0.5 |
| | Slow Growth Firms (1% to 10% growth per year) | 7.9 | A 0.8 | 96.6 | A 1.1 | 2.1 | A 1.1 | 98.7 | A 0.7 |
| | No Growth Firms (0% growth per year) | 4.6 | A 0.6 | X | X 1 | X | X 1 | 98.7 | A 1.2 |
| | Negative Growth Firms (Less than 0% growth per year) | 5.9 | A 1.0 | X | X 1 | X | X 1 | 96.7 | A 2.2 |
| Age of Business | 2012-2014 (2 years or younger) | 8.4 | A 1.1 | X | X 1 | X | X 1 | 100.0 | A 0.0 |
| | 2004-2011 (3 to 10 years old) | 7.6 | A 0.6 | 92.2 | A 2.3 | 4.1 | A 1.6 | 96.3 | A 1.4 |
| | 1994-2003 (11 to 20 years old) | 7.0 | A 0.7 | X | X 1 | X | X 1 | 99.0 | A 0.8 |
| | Prior to 1994 (more than 20 years old) | 8.5 | A 0.8 | 98.3 | A 0.3 | 0.4 | A 0.2 | 98.7 | A 0.7 |
| Innovation Activities developed or introduced | New or significantly improved good or service | 11.0 | A 0.7 | 97.2 | A 1.4 | 0.9 | A 0.6 | 98.1 | A 0.9 |
| | New or significantly improved process or method | 11.2 | A 0.5 | 97.8 | A 1.1 | 0.9 | A 0.5 | 98.7 | A 0.8 |
| | A new organizational method in your business practices, workplace organization or external relations | 12.1 | A 0.9 | 96.6 | A 1.3 | 1.3 | A 0.6 | 97.9 | A 1.0 |
| | A new way of selling your goods or services | 12.0 | A 1.0 | 96.6 | A 1.4 | 2.0 | A 1.0 | 98.6 | A 0.8 |
| | At least one of the 4 above innovations | 10.3 | A 0.6 | X | X 1 | X | X 1 | 98.2 | A 0.7 |
| Intellectual Property | Non-innovator (none of the above) | 6.2 | A 0.4 | X | X 1 | X | X 1 | 98.3 | A 0.8 |
| | Holds IP | 10.2 | A 0.8 | X | X 1 | X | X 1 | 98.4 | A 0.9 |
| | Holds Formal IP | 9.8 | A 1.2 | X | X 1 | X | X 1 | 98.8 | A 0.8 |
| Procurement | No IP | 7.3 | A 0.4 | X | X 1 | X | X 1 | 98.2 | A 0.7 |
| | Did business with Federal government | 13.6 | A 1.0 | X | X 1 | X | X 1 | 100.0 | A 0.0 |
| Age of Primary Decision Maker | <30 years old | 9.6 | A 2.4 | X | X 1 | X | X 1 | 96.9 | B 3.0 |
| | 30 to 39 years old | 10.5 | A 1.0 | X | X 1 | X | X 1 | 97.7 | A 1.6 |
| | 40 to 49 years old | 8.7 | A 0.8 | 96.5 | A 1.1 | 0.9 | A 0.8 | 97.4 | A 1.0 |
| | 50 to 64 years old | 7.0 | A 0.6 | 97.2 | A 1.1 | 1.4 | A 0.7 | 98.7 | A 0.8 |
| | 65+ years old | 6.2 | A 0.5 | 99.9 | A 0.1 | 0.0 | A 0.0 | 99.9 | A 0.1 |
| | Less than high school | 7.8 | A 1.4 | X | X 1 | X | X 1 | 99.7 | A 0.2 |
| Highest Level of Education Attained by the Primary Decision Maker | High school | 8.5 | A 0.7 | 95.7 | A 1.2 | 2.6 | A 1.0 | 98.3 | A 1.1 |
| | College/Cegep/Trade School | 7.2 | A 0.4 | X | X 1 | X | X 1 | 98.1 | A 1.1 |
| | Bachelor's degree | 8.2 | A 0.7 | 94.8 | A 2.1 | 2.9 | A 1.6 | 97.8 | A 1.3 |
| | Master's degree or above | 7.6 | A 0.5 | X | X 1 | X | X 1 | 98.3 | A 1.2 |
| Place of birth | In Canada | 8.3 | A 0.4 | X | X 1 | X | X 1 | 98.6 | A 0.5 |
| | Outside Canada | 6.4 | A 0.7 | X | X 1 | X | X 1 | 96.5 | A 1.8 |
| Female Ownership | 0% | 8.0 | A 0.3 | 94.9 | A 1.4 | 2.9 | A 1.1 | 97.8 | A 0.8 |
| | 1% to 49% | 10.0 | A 1.1 | X | X 1 | X | X 1 | 98.7 | A 1.3 |
| | 50% | 7.8 | A 0.7 | 96.9 | A 1.3 | 2.2 | A 1.1 | 99.1 | A 0.7 |
| | 51% to 99% | 7.0 | A 1.2 | 100.0 | A 0.0 | 0.0 | A 0.0 | 100.0 | A 0.0 |
| | 100% | 5.9 | A 0.8 | X | X 1 | X | X 1 | 97.7 | A 1.6 |
| Co-operatives | Co-operatives | 6.2 | A 0.6 | 100.0 | A 0.0 | -- | -- | 100.0 | A 0.0 |

Source: Statistics Canada, Survey on Financing and Growth of Small and Medium Enterprises, 2014

Figures may not add to totals due to rounding.

Tourism, ICT and KBI industries are separate industry categories. Industries which make up the Tourism, ICT and KBI categories are also included in their respective sector categories.

... not applicable

Table 10: Amount of Lease Financing Requested and Authorized

Survey question(s):
 D.2. For your business' largest request for lease financing in 2014, what was the total value of the asset you requested to lease?
 D.3. What was the outcome of this lease financing request?

Notes:
 D.2 and D.3. are applicable only to those that requested lease financing in 2014.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Lease financing | | | | | |
|---|--|---------------------------------|---------------------------------|---------------------------|---------------------------|--------------------------------------|-------------------------|
| | | Total amount requested | Total amount authorized | Average amount requested | Average amount authorized | Total amount authorized-to-requested | % |
| | | \$ ^(billions) | \$ ^(billions) | \$ ^(billions) | \$ ^(billions) | \$ ^(billions) | % ^(billions) |
| All SMEs | 1 to 499 employees | 4,709,117,772 ^{D 18.1} | 4,630,919,834 ^{D 18.1} | 97,284 ^{D 17.1} | 95,669 ^{D 17.1} | 98.3 ^{A 0.0} | |
| Employment Size | 1 to 4 employees | 1,036,893,083 ^{C 12.9} | X X X | 65,501 ^{C 10.4} | X X X | X X X | |
| | 5 to 19 employees | 1,737,568,256 ^{C 11.2} | 1,711,438,497 ^{C 11.2} | 82,464 ^{B 9.0} | 81,224 ^{B 9.0} | 98.5 ^{A 0.0} | |
| | 20 to 99 employees | 1,259,892,040 ^{C 10.1} | 1,225,185,941 ^{C 10.1} | 131,090 ^{B 8.1} | 127,479 ^{B 8.1} | 97.2 ^{A 1.1} | |
| | 100 to 499 employees | 674,764,394 ^{F 11.0} | X X X | 356,252 ^{F 10.9} | X X X | X X X | |
| Region | Atlantic | 314,947,076 ^{D 18.1} | 307,953,397 ^{D 17.1} | 84,338 ^{D 16.1} | 82,465 ^{D 16.1} | 97.8 ^{A 1.1} | |
| | Quebec | 735,205,545 ^{C 14.1} | 721,832,170 ^{C 14.1} | 76,113 ^{C 12.0} | 74,729 ^{C 12.0} | 98.2 ^{A 1.1} | |
| | Ontario | 2,134,421,221 ^{F 38.1} | 2,095,071,815 ^{F 38.1} | 111,695 ^{F 37.0} | 109,636 ^{F 38.0} | 98.2 ^{A 1.0} | |
| | Northern Ontario | 212,327,935 ^{F 9.4} | X X X | 130,575 ^{F 7.3} | X X X | X X X | |
| | Southern Ontario | 1,922,093,286 ^{F 42.0} | X X X | 109,939 ^{F 40.8} | X X X | X X X | |
| | Prairies | 1,076,022,329 ^{C 12.1} | 1,063,546,089 ^{C 12.1} | 110,779 ^{C 10.1} | 109,495 ^{C 10.1} | 98.8 ^{A 0.0} | |
| | Manitoba | 120,742,218 ^{E 22.1} | 115,020,414 ^{E 23.1} | 83,766 ^{D 15.0} | 79,796 ^{D 16.1} | 95.3 ^{A 0.1} | |
| | Saskatchewan | 189,625,737 ^{E 24.0} | 188,984,790 ^{E 24.0} | 120,834 ^{D 19.1} | 120,426 ^{D 19.1} | 99.7 ^{A 0.0} | |
| | Alberta | 765,654,374 ^{D 16.1} | 759,540,884 ^{D 16.1} | 114,235 ^{C 13.1} | 113,323 ^{C 14.1} | 99.2 ^{A 0.0} | |
| | British Columbia and Territories | 448,521,602 ^{D 15.7} | 442,516,363 ^{D 15.8} | 72,463 ^{C 12.0} | 71,493 ^{C 13.0} | 98.7 ^{A 0.0} | |
| CMA Level | St. John's | 42,740,912 ^{F 55.2} | 40,663,412 ^{F 57.0} | 100,288 ^{F 51.0} | 95,413 ^{F 54.0} | 95.1 ^{B 0.0} | |
| | Halifax | 58,997,434 ^{F 45.1} | 57,033,577 ^{F 44.1} | 83,407 ^{F 42.0} | 80,631 ^{F 41.0} | 96.7 ^{A 1.1} | |
| | Quebec | 53,932,460 ^{F 35.0} | 53,932,460 ^{F 35.0} | 74,410 ^{E 22.4} | 74,410 ^{E 22.4} | 100.0 ^{A 0.0} | |
| | Montreal | 292,821,546 ^{E 22.1} | 290,250,213 ^{E 22.1} | 72,842 ^{D 19.2} | 72,202 ^{D 20.1} | 99.1 ^{A 0.0} | |
| | Ottawa-Gatineau | 87,261,926 ^{F 44.6} | 87,261,926 ^{F 44.6} | 60,891 ^{F 25.7} | 60,891 ^{F 25.7} | 100.0 ^{A 0.0} | |
| | Toronto | 848,977,623 ^{D 17.5} | 817,354,217 ^{D 17.5} | 107,868 ^{C 14.5} | 103,850 ^{D 15.1} | 96.3 ^{A 2.8} | |
| | Kingston | 95,194,878 ^{F 20.2} | 95,194,878 ^{F 20.2} | 358,441 ^{F 74.0} | 358,441 ^{F 74.0} | 100.0 ^{A 0.0} | |
| | Hamilton | 129,652,123 ^{F 46.5} | 129,652,123 ^{F 46.5} | 99,302 ^{F 41.7} | 99,302 ^{F 41.7} | 100.0 ^{A 0.0} | |
| | St. Catharines-Niagara | 51,931,563 ^{F 47.0} | 51,931,563 ^{F 47.0} | 84,426 ^{F 36.0} | 84,426 ^{F 36.0} | 100.0 ^{A 0.0} | |
| | Kitchener-Cambridge-Waterloo | 107,689,784 ^{F 50.1} | 106,429,784 ^{F 51.0} | 97,006 ^{F 41.0} | 95,871 ^{F 42.0} | 98.8 ^{A 1.1} | |
| | London | 33,410,548 ^{F 97.7} | 33,410,548 ^{F 97.7} | 68,331 ^{F 88.2} | 68,331 ^{F 88.2} | 100.0 ^{A 0.0} | |
| | Windsor | 68,460,469 ^{F 73.1} | 66,390,469 ^{F 75.0} | 137,713 ^{F 48.0} | 133,549 ^{F 49.0} | 97.0 ^{A 3.1} | |
| | Thunder Bay | 16,712,219 ^{F 55.1} | 16,712,219 ^{F 55.1} | 87,792 ^{E 24.0} | 87,792 ^{E 24.0} | 100.0 ^{A 0.0} | |
| | Winnipeg | 56,981,148 ^{F 29.5} | X X X | 66,535 ^{E 24.4} | X X X | X X X | |
| | Calgary | 115,028,482 ^{E 24.1} | 110,533,029 ^{E 24.1} | 63,672 ^{D 16.1} | 61,183 ^{D 17.1} | 96.1 ^{A 3.1} | |
| | Edmonton | 275,120,969 ^{F 31.8} | 273,502,932 ^{F 32.0} | 132,053 ^{F 28.9} | 131,277 ^{F 29.0} | 99.4 ^{A 0.5} | |
| | Vancouver | 176,824,503 ^{E 21.0} | 176,824,503 ^{E 21.0} | 58,140 ^{D 16.1} | 58,140 ^{D 16.1} | 100.0 ^{A 0.0} | |
| | Victoria | 14,857,687 ^{F 46.1} | 14,857,687 ^{F 46.1} | 45,037 ^{C 13.1} | 45,037 ^{C 13.1} | 100.0 ^{A 0.0} | |
| Industries | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | 479,382,499 ^{E 20.8} | X X X | 177,362 ^{C 13.2} | X X X | X X X | |
| | Construction (NAICS 23) | 1,005,510,210 ^{D 19.1} | 998,329,367 ^{D 19.1} | 106,466 ^{D 17.5} | 105,706 ^{D 17.6} | 99.3 ^{A 0.0} | |
| | Manufacturing (NAICS 31-33) | 519,807,435 ^{F 40.1} | 493,077,435 ^{F 42.0} | 143,579 ^{F 36.7} | 136,196 ^{F 32.7} | 94.9 ^{A 4.8} | |
| | Wholesale Trade (NAICS 41) | 300,614,349 ^{F 25.4} | X X X | 105,630 ^{F 24.0} | X X X | X X X | |
| | Retail Trade (NAICS 44-45) | 275,549,852 ^{F 26.9} | 275,549,852 ^{F 26.9} | 69,485 ^{E 23.7} | 69,485 ^{E 23.7} | 100.0 ^{A 0.0} | |
| | Transportation and Warehousing (NAICS 48-49) | 828,914,608 ^{D 16.2} | 819,504,073 ^{D 16.2} | 181,161 ^{C 16.0} | 179,104 ^{C 11.0} | 98.9 ^{A 0.0} | |
| | Professional, Scientific and Technical Services (NAICS 54) | 174,825,225 ^{E 22.0} | 171,065,959 ^{E 22.3} | 38,633 ^{D 19.4} | 37,802 ^{D 19.7} | 97.8 ^{A 1.4} | |
| | Accommodation and Food Services (NAICS 72) | 84,376,146 ^{F 35.1} | 72,834,421 ^{F 37.1} | 38,740 ^{F 32.2} | 33,441 ^{F 34.0} | 86.3 ^{B 8.1} | |
| | Other Services (NAICS 81) | 157,834,552 ^{F 28.2} | 155,263,219 ^{F 28.6} | 43,524 ^{E 22.8} | 42,815 ^{E 23.0} | 98.4 ^{A 1.6} | |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 882,302,896 ^{C 15.0} | 868,000,662 ^{D 15.1} | 80,786 ^{C 12.6} | 79,476 ^{C 12.8} | 98.4 ^{A 0.0} | |
| Special industry aggregations | Tourism | 142,960,293 ^{F 38.3} | 141,773,245 ^{F 38.5} | 94,128 ^{F 35.6} | 93,346 ^{F 35.8} | 99.2 ^{A 0.0} | |
| | Information and Communication Technologies (ICT) | 81,750,492 ^{F 33.9} | 81,750,492 ^{F 33.9} | 53,214 ^{E 20.6} | 53,214 ^{E 20.6} | 100.0 ^{A 0.0} | |
| | Knowledge-Based Industries (KBI) | 58,609,753 ^{F 37.8} | 56,927,988 ^{F 38.1} | 74,133 ^{F 31.4} | 72,005 ^{F 31.0} | 97.1 ^{A 2.1} | |
| | | | | | | | |
| Location | Rural | 1,310,356,203 ^{E 22.0} | 1,296,081,951 ^{E 22.1} | 128,728 ^{D 18.5} | 127,326 ^{D 18.7} | 98.9 ^{A 0.4} | |
| | Urban | 3,398,761,569 ^{E 23.1} | 3,334,837,883 ^{E 24.1} | 88,911 ^{E 23.0} | 87,239 ^{E 23.0} | 98.1 ^{A 0.0} | |
| Export Status | Exporter | 846,852,635 ^{D 15.6} | 814,505,078 ^{D 15.9} | 121,975 ^{C 12.9} | 117,316 ^{C 13.2} | 96.2 ^{A 2.8} | |
| | Non-exporter | 3,862,265,137 ^{E 21.7} | 3,816,414,757 ^{E 22.0} | 93,150 ^{E 20.0} | 92,044 ^{E 21.0} | 98.8 ^{A 0.0} | |
| Growth | High Growth Firms (20% or more growth per year) | 569,952,530 ^{D 17.2} | 564,902,516 ^{D 17.4} | 87,601 ^{C 12.5} | 86,825 ^{C 12.7} | 99.1 ^{A 0.0} | |
| | Medium Growth Firms (11% to 19% growth per year) | 777,236,745 ^{F 99.3} | 772,730,356 ^{F 99.3} | 119,060 ^{F 96.0} | 118,370 ^{F 97.4} | 99.4 ^{A 0.7} | |
| | Slow Growth Firms (1% to 10% growth per year) | 2,079,387,263 ^{C 14.1} | 2,052,873,514 ^{C 14.2} | 93,992 ^{C 12.0} | 92,793 ^{C 12.5} | 98.7 ^{A 0.5} | |
| | No Growth Firms (0% growth per year) | 363,366,229 ^{D 19.5} | 357,567,182 ^{D 19.7} | 75,750 ^{D 16.7} | 74,541 ^{D 16.9} | 98.4 ^{A 1.0} | |
| Age of Business | Negative Growth Firms (Less than 0% growth per year) | 320,278,846 ^{E 20.7} | 293,026,512 ^{E 21.0} | 83,383 ^{E 20.1} | 76,288 ^{E 20.5} | 91.5 ^{B 7.9} | |
| | 2012-2014 (2 years or younger) | 531,503,825 ^{F 28.1} | X X X | 134,119 ^{E 24.0} | X X X | X X X | |
| | 2004-2011 (3 to 10 years old) | 1,369,305,429 ^{C 12.1} | 1,341,210,387 ^{C 12.2} | 98,677 ^{B 9.8} | 96,652 ^{B 10.1} | 97.9 ^{A 0.1} | |
| | 1994-2003 (11 to 20 years old) | 907,108,215 ^{C 12.8} | X X X | 81,308 ^{C 10.4} | X X X | X X X | |
| Innovation Activities developed or introduced | Prior to 1994 (more than 20 years old) | 1,901,200,303 ^{F 42.1} | 1,863,646,601 ^{F 43.1} | 97,950 ^{F 41.2} | 96,015 ^{F 42.0} | 98.0 ^{A 1.0} | |
| | New or significantly improved good or service | 1,497,774,769 ^{C 12.7} | 1,464,394,391 ^{C 12.9} | 92,743 ^{C 10.6} | 90,676 ^{C 10.7} | 97.8 ^{A 1.9} | |
| | New or significantly improved process or method | 1,296,827,718 ^{E 20.3} | 1,267,523,353 ^{E 21.0} | 113,556 ^{D 17.2} | 110,990 ^{D 17.2} | 97.7 ^{A 1.8} | |
| | A new organizational method in your business practices, workplace organization or external relations | 1,338,277,507 ^{E 21.2} | 1,301,617,401 ^{E 21.7} | 100,492 ^{D 18.3} | 97,739 ^{D 18.8} | 97.3 ^{A 1.8} | |
| Intellectual Property | A new way of selling your goods or services | 1,195,817,182 ^{E 21.1} | 1,185,276,381 ^{E 21.7} | 88,524 ^{D 18.4} | 87,743 ^{D 18.5} | 99.1 ^{A 0.0} | |
| | At least one of the 4 above innovations | 2,490,346,202 ^{C 12.7} | 2,448,523,620 ^{C 12.9} | 100,490 ^{C 10.9} | 98,802 ^{C 11.1} | 98.3 ^{A 1.0} | |
| | Non-Innovator (none of the above) | 2,035,587,820 ^{F 38.1} | 2,004,083,798 ^{F 39.2} | 97,703 ^{F 37.5} | 96,191 ^{F 38.2} | 98.5 ^{A 0.0} | |
| | Holds IP | 1,149,566,808 ^{F 67.8} | 1,112,262,992 ^{F 70.0} | 91,419 ^{F 66.4} | 88,442 ^{F 68.8} | 96.7 ^{A 3.0} | |
| Procurement | Holds Formal IP | 569,103,520 ^{F 13.6} | 541,860,293 ^{F 14.1} | 93,453 ^{F 13.2} | 88,980 ^{F 13.9} | 95.2 ^{B 7.1} | |

Table 11: Intended Use of Lease FinancingSurvey question(s):
D.4. What type of asset did your business intend to acquire through this lease?

Notes:

D.4. is applicable only to those that requested lease financing in 2014.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Intended use of lease financing | | | |
|---|--|----------------------------------|-------------------------------|------------------------------|----------------|
| | | Vehicles | Computer hardware or software | Other machinery or equipment | Other material |
| | | % Cl 11 | % Cl 11 | % Cl 11 | % Cl 11 |
| All SMEs | 1 to 499 employees | 39.3 A 21 | 10.0 A 19 | 45.8 A 23 | 4.8 A 0.9 |
| Employment Size | 1 to 4 employees | 41.9 B 4.0 | 8.2 A 2.4 | 44.6 B 4.0 | 5.4 A 1.8 |
| | 5 to 19 employees | 36.1 B 3.2 | 12.4 B 2.5 | 47.1 B 3.4 | 4.3 A 1.2 |
| | 20 to 99 employees | 41.0 B 4.0 | 8.1 A 2.6 | 47.0 B 4.2 | 3.9 A 1.8 |
| | 100 to 499 employees | 45.1 F 12.7 | 8.6 C 8.9 | 36.5 D 9.8 | 9.8 C 6.5 |
| | Atlantic | 30.1 B 4.5 | 12.1 B 3.5 | 52.7 C 6.1 | 5.2 A 2.2 |
| Region | Quebec | 46.1 B 4.7 | 9.7 B 2.8 | 38.0 B 4.8 | 6.2 A 2.3 |
| | Ontario | 37.8 B 4.0 | 9.4 B 2.6 | 48.7 B 4.5 | 4.1 A 1.5 |
| | Northern Ontario | 26.2 F 18.1 | X X | 62.2 F 17.5 | X X |
| | Southern Ontario | 38.9 B 4.1 | X X | 47.4 B 4.8 | X X |
| | Prairies | 40.9 B 3.9 | 8.9 A 2.4 | 45.8 B 3.9 | 4.4 A 1.6 |
| | Manitoba | 29.0 C 7.2 | X X | 53.6 D 8.2 | X X |
| | Saskatchewan | 26.8 C 6.7 | X X | 58.0 D 8.8 | X X |
| | Alberta | 46.7 B 5.0 | X X | 41.3 B 4.8 | X X |
| | British Columbia and Territories | 36.5 C 8.5 | 12.9 B 3.8 | 45.4 C 8.5 | 5.3 A 2.6 |
| | St. John's | X X | 0.0 A 0.0 | X X | 0.0 A 0.0 |
| CMA Level | Halifax | X X | X X | 64.6 E 11.7 | 0.0 A 0.0 |
| | Quebec | 72.3 F 14.8 | 0.0 A 0.0 | X X | X X |
| | Montreal | 37.1 C 6.7 | 17.4 C 5.9 | 37.6 C 7.0 | 7.9 B 2.9 |
| | Ottawa-Gatineau | 27.2 F 13.4 | X X | 63.5 F 14.8 | X X |
| | Toronto | 39.0 C 5.8 | 10.5 B 2.5 | 45.5 C 5.5 | 5.0 A 2.1 |
| | Kingston | X X | X X | 54.3 F 46.5 | 0.0 A 0.0 |
| | Hamilton | X X | X X | 45.9 F 17.1 | 0.0 A 0.0 |
| | St. Catharines-Niagara | 48.1 F 19.7 | 0.0 A 0.0 | 51.9 F 19.7 | 0.0 A 0.0 |
| | Kitchener-Cambridge-Waterloo | 67.4 F 15.1 | X X | X X | 0.0 A 0.0 |
| | London | X X | X X | 39.6 F 23.8 | X X |
| | Windsor | X X | X X | 80.5 F 16.0 | 0.0 A 0.0 |
| | Thunder Bay | X X | X X | 77.0 F 29.8 | X X |
| | Winnipeg | X X | X X | 48.9 E 10.1 | X X |
| Industries | Calgary | 39.8 D 8.9 | X X | 48.8 D 8.8 | X X |
| | Edmonton | 54.2 D 9.8 | 12.9 C 7.8 | 32.9 D 8.9 | 0.0 A 0.0 |
| | Vancouver | 46.4 D 7.9 | X X | 29.9 C 6.5 | X X |
| | Victoria | X X | 0.0 A 0.0 | X X | X X |
| | Agriculture, Forestry, Fishing and Hunting (NAICS 11) | | | | |
| | Mining and Oil and Gas Extraction (NAICS 21) | 32.1 C 6.8 | 0.0 A 0.0 | 58.2 C 7.5 | 9.7 B 4.8 |
| | Construction (NAICS 23) | 58.1 B 4.8 | X X | 38.0 B 4.8 | X X |
| | Manufacturing (NAICS 31-33) | 22.6 D 6.5 | X X | 74.0 D 6.5 | X X |
| | Wholesale Trade (NAICS 41) | 45.3 D 8.6 | X X | 42.9 D 7.2 | X X |
| | Retail Trade (NAICS 44-45) | 37.2 C 6.8 | 21.9 C 8.8 | 30.1 C 6.7 | 10.8 B 4.8 |
| Industries | Transportation and Warehousing (NAICS 48-49) | 66.2 C 5.4 | 1.1 A 0.0 | 29.4 C 5.5 | 3.2 A 1.5 |
| | Professional, Scientific and Technical Services (NAICS 54) | 15.4 B 4.1 | 35.2 C 6.4 | 40.4 C 7.3 | 9.0 B 3.4 |
| | Accommodation and Food Services (NAICS 72) | 24.4 D 8.0 | X X | 55.9 D 9.3 | X X |
| | Other Services (NAICS 81) | 29.7 C 7.1 | X X | 63.2 C 7.5 | X X |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 34.7 C 5.2 | 12.9 B 5.5 | 47.9 C 5.5 | 4.5 A 2.1 |
| | Tourism | 41.1 E 11.2 | X X | 42.7 E 11.5 | X X |
| | Special industry aggregations | X X | 50.0 F 13.3 | X X | X X |
| | | Knowledge-Based Industries (KBI) | 39.8 F 20.7 | X X | X X |
| Location | Rural | 39.8 B 4.8 | 4.6 A 1.8 | 51.6 B 4.8 | 4.0 A 1.8 |
| | Urban | 39.2 A 2.4 | 11.5 A 1.9 | 44.3 A 2.5 | 5.0 A 1.8 |
| Export Status | Exporter | 35.0 B 4.8 | 12.4 B 3.4 | 47.3 B 4.8 | 5.3 A 2.0 |
| | Non-exporter | 40.0 A 2.4 | 9.6 A 1.5 | 45.6 A 2.4 | 4.8 A 1.6 |
| Growth | High Growth Firms (20% or more growth per year) | 35.7 C 6.0 | 12.7 B 3.6 | 48.6 C 6.7 | 3.0 A 1.8 |
| | Medium Growth Firms (11% to 19% growth per year) | 43.7 C 5.8 | 18.0 C 5.1 | 35.8 C 5.5 | 2.5 A 1.1 |
| | Slow Growth Firms (1% to 10% growth per year) | 36.7 B 3.2 | 9.6 A 1.8 | 49.0 B 3.3 | 4.8 A 1.5 |
| | No Growth Firms (0% growth per year) | 55.6 C 6.8 | 3.8 B 2.8 | 34.4 C 5.8 | 6.3 B 2.8 |
| | Negative Growth Firms (Less than 0% growth per year) | 32.2 C 7.5 | 6.0 E 11.2 | 53.7 D 9.1 | 8.2 B 4.7 |
| Age of Business | 2012-2014 (2 years or younger) | 38.9 C 6.8 | 6.6 B 3.2 | 46.5 C 6.7 | 8.0 B 4.1 |
| | 2004-2011 (3 to 10 years old) | 43.8 B 4.0 | 10.0 A 2.5 | 42.1 B 4.0 | 4.1 A 1.5 |
| | 1994-2003 (11 to 20 years old) | 36.9 B 4.8 | 14.3 B 4.4 | 44.1 B 4.8 | 4.7 A 1.4 |
| | Prior to 1994 (more than 20 years old) | 37.5 C 3.4 | 8.2 A 2.0 | 49.4 B 3.9 | 4.8 A 1.9 |
| Innovation Activities developed or introduced | New or significantly improved good or service | 36.0 B 3.8 | 14.5 A 2.4 | 44.3 B 3.8 | 5.2 A 1.8 |
| | New or significantly improved process or method | 30.8 B 4.2 | 11.4 B 2.5 | 54.0 B 4.4 | 3.8 A 1.6 |
| | A new organizational method in your business practices, workplace organization or external relations | 38.3 B 3.8 | 14.1 B 3.0 | 44.0 B 3.8 | 3.5 A 1.5 |
| | A new way of selling your goods or services | 41.8 B 4.2 | 14.7 B 3.0 | 39.5 B 3.9 | 4.0 A 1.7 |
| | At least one of the 4 above innovations | 39.5 B 2.8 | X X | 44.2 B 2.8 | X X |
| Intellectual Property | Non-Innovator (none of the above) | 41.3 B 3.4 | X X | 47.0 B 3.4 | X X |
| | Holds IP | 37.7 B 4.0 | X X | 38.0 B 4.8 | X X |
| | Holds Formal IP | 42.1 C 6.8 | 20.9 C 6.7 | 33.0 C 6.2 | 4.0 A 2.2 |
| Procurement | No IP | 41.3 B 2.6 | X X | 48.3 B 2.6 | X X |
| | Did business with Federal government | 45.6 C 6.5 | X X | 42.1 C 6.5 | X X |
| Age of Primary Decision Maker | <30 years old | X X | X X | 53.6 F 12.7 | 0.0 A 0.0 |
| | 30 to 39 years old | 44.2 C 5.1 | X X | 41.8 B 5.0 | X X |
| | 40 to 49 years old | 42.9 B 4.1 | 11.4 A 2.8 | 39.6 B 4.8 | 6.1 A 1.8 |
| | 50 to 64 years old | 35.2 C 3.1 | 7.5 A 2.0 | 51.8 B 3.3 | 5.5 A 1.6 |
| | 65+ years old | X X | 15.4 C 6.5 | 43.6 C 7.5 | X X |
| Highest Level of Education Attained by the Primary Decision Maker | Less than high school | 55.2 C 7.5 | X X | 40.0 C 7.4 | X X |
| | High school | 43.4 B 4.1 | X X | 49.3 B 4.2 | X X |
| | College/Cegep/Trade School | 42.1 B 4.1 | 8.9 B 2.8 | 46.6 B 4.2 | 2.3 A 1.2 |
| | Bachelor's degree | 35.0 B 4.1 | 11.2 B 4.0 | 45.0 B 4.4 | 8.8 A 2.4 |
| Place of birth | Master's degree or above | 25.2 C 6.2 | 26.8 C 5.2 | 43.0 C 6.0 | 5.0 A 2.8 |
| | In Canada | 39.1 A 2.5 | 9.7 A 1.4 | 45.8 A 2.4 | 5.4 A 1.0 |
| Female Ownership | Outside Canada | 40.2 C 8.8 | 11.3 C 8.0 | 46.0 C 8.8 | 2.5 A 1.4 |
| | 0% | 42.4 B 2.8 | 9.4 A 2.8 | 43.5 B 2.8 | 4.7 A 1.2 |
| | 1% to 49% | 36.9 C 6.9 | 5.6 A 2.0 | 50.3 C 6.9 | 7.1 B 3.1 |
| | 50% | 42.1 B 4.9 | 8.6 A 2.2 | 46.5 B 4.8 | 2.8 A 1.4 |
| | 51% to 99% | 20.4 D 8.8 | X X | 59.3 E 11.2 | X X |
| Co-operatives | 100% | 24.1 C 6.2 | X X | 48.5 C 7.4 | X X |
| | Co-operatives | 34.6 B 4.9 | X X | 42.3 C 5.1 | X X |

Source: Statistics Canada, Survey on Financing and Growth of Small and Medium Enterprises, 2014

Figures may not add to totals due to rounding.

Tourism, ICT and KBI industries are separate industry categories. Industries which make up the Tourism, ICT and KBI categories are also included in their respective sector categories.

... not applicable

Table 12: Trade Credit Financing

Survey question(s):

- E.1. In 2014, did your business purchase a product or service on credit provided by a supplier and pay that supplier at a later date?
 E.2. What was the outcome of your business' largest request for trade credit financing in 2014?
 E.3. Please indicate the value of the largest trade credit provided.

Notes:

- E.1 is applicable to all respondents.
 E.2 is applicable only to those that requested trade credit financing in 2014.
 E.3 is applicable only to those that were approved for trade credit financing in 2014.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Requested trade credit financing in 2014 | Outcome of trade credit financing request | | | | | |
|---|--|--|---|-----------------------|--------|---------------------------------------|---|--|
| | | | Approved | | | Total amount of trade credit provided | Average amount of trade credit provided | |
| | | | Approval rate | % | Qualit | | | |
| All SMEs | 1 to 499 employees | 29.4 A 0.8 | 98.3 A 0.4 | 16,328,836,627 B 10.0 | | 91,030 B 9.7 | | |
| | 1 to 4 employees | 24.1 A 0.9 | 97.7 A 0.5 | 2,539,601,882 F 27.6 | | 32,551 F 26.3 | | |
| | 5 to 19 employees | 34.0 A 2.0 | 98.7 A 1.0 | 5,743,609,857 B 8.5 | | 81,005 B 8.4 | | |
| | 20 to 99 employees | 38.8 A 1.5 | 98.7 A 0.6 | 5,670,506,828 B 9.7 | | 215,180 B 9.1 | | |
| Employment Size | 100 to 499 employees | 42.1 C 5.9 | 100.0 A 0.0 | 2,375,118,060 F 54.2 | | 578,769 F 48.4 | | |
| | Atlantic | 28.0 A 1.4 | 99.0 A 0.6 | 748,767,855 C 10.9 | | 61,498 C 10.5 | | |
| | Quebec | 12.1 A 1.0 | 97.0 A 1.2 | 1,284,121,832 C 14.3 | | 81,295 C 12.6 | | |
| | Ontario | 36.8 A 1.4 | 98.3 A 0.9 | 7,421,890,966 E 20.6 | | 91,373 D 20.0 | | |
| Region | Northern Ontario | 36.5 C 7.5 | 99.7 A 0.8 | 606,948,050 F 24.1 | | 104,775 F 22.9 | | |
| | Southern Ontario | 36.9 A 1.4 | 98.2 A 0.9 | 6,814,942,915 C 10.4 | | 90,344 C 10.3 | | |
| | Prairies | 35.5 A 1.1 | 99.1 A 0.4 | 4,319,729,720 B 8.7 | | 102,284 B 8.6 | | |
| | Manitoba | 40.9 A 2.4 | 100.0 A 0.0 | 632,448,862 D 17.8 | | 82,150 D 17.2 | | |
| CMA Level | Saskatchewan | 41.3 A 2.4 | 100.0 A 0.0 | 689,778,089 D 15.2 | | 81,944 C 13.8 | | |
| | Alberta | 32.8 A 1.3 | 98.6 A 0.6 | 2,997,502,769 C 11.6 | | 114,776 C 11.4 | | |
| | British Columbia and Territories | 29.2 A 2.5 | 97.4 A 1.0 | 2,554,326,255 C 14.9 | | 91,393 C 14.6 | | |
| | St. John's | 34.1 C 5.5 | 100.0 A 0.0 | 131,769,673 F 33.7 | | 104,736 F 33.4 | | |
| CMA Level | Halifax | 35.5 B 4.1 | 100.0 A 0.0 | 160,295,140 E 20.2 | | 70,613 D 17.5 | | |
| | Quebec | 9.6 B 2.7 | 100.0 A 0.0 | 114,026,210 F 59.3 | | 94,517 F 52.8 | | |
| | Montreal | 13.9 A 1.4 | 97.2 A 1.6 | 688,547,053 D 19.5 | | 90,286 D 18.1 | | |
| | Ottawa-Gatineau | 32.3 C 6.7 | 98.1 D 9.7 | 442,707,158 F 37.7 | | 69,436 F 34.9 | | |
| CMA Level | Toronto | 35.5 A 1.7 | 97.5 A 0.8 | 3,555,540,469 C 14.9 | | 110,894 C 14.2 | | |
| | Kingston | 28.4 F 14.7 | 100.0 A 0.0 | 44,257,759 F 155.7 | | 50,872 F 143.4 | | |
| | Hamilton | 33.3 B 4.4 | 100.0 A 0.0 | 370,225,238 F 35.2 | | 96,962 F 35.0 | | |
| | St. Catharines-Niagara | 41.8 C 6.8 | 100.0 A 0.0 | 232,303,134 F 29.8 | | 84,225 F 30.9 | | |
| CMA Level | Kitchener-Cambridge-Waterloo | 33.1 B 5.0 | 93.8 B 4.3 | 170,812,867 F 32.4 | | 68,698 F 28.1 | | |
| | London | 42.3 C 6.2 | 100.0 A 0.0 | 358,950,570 F 38.5 | | 108,498 F 35.5 | | |
| | Windsor | 33.0 F 13.1 | 100.0 A 0.0 | 134,632,390 F 60.5 | | 76,406 F 62.1 | | |
| | Thunder Bay | 33.8 F 28.7 | 100.0 A 0.0 | 155,146,233 F 48.3 | | 161,645 F 334.9 | | |
| Industries | Winnipeg | 39.5 B 3.0 | 100.0 A 0.0 | 303,783,838 E 24.9 | | 76,108 E 24.4 | | |
| | Calgary | 31.9 A 2.4 | 98.2 A 1.4 | 905,288,320 D 18.5 | | 109,090 D 18.1 | | |
| | Edmonton | 34.0 B 2.6 | 97.7 A 1.3 | 1,056,172,531 E 23.9 | | 145,661 E 23.6 | | |
| | Vancouver | 28.4 A 2.0 | 98.1 A 1.0 | 1,429,412,912 E 20.9 | | 116,974 E 20.2 | | |
| Industries | Victoria | 33.3 C 5.2 | 86.1 D 7.6 | 59,076,647 F 26.1 | | 24,056 E 23.0 | | |
| | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | 28.9 B 2.6 | 99.5 A 0.5 | 1,068,773,858 C 14.9 | | 96,060 C 13.7 | | |
| | Construction (NAICS 23) | 41.4 A 1.5 | 97.7 A 0.8 | 3,553,933,464 C 10.9 | | 87,675 C 10.7 | | |
| | Manufacturing (NAICS 31-33) | 36.4 A 2.3 | 98.8 A 0.6 | 1,908,933,821 F 65.4 | | 133,191 F 63.6 | | |
| Industries | Wholesale Trade (NAICS 41) | 38.7 A 2.4 | 98.1 A 0.8 | 3,103,490,233 C 12.7 | | 227,520 C 12.0 | | |
| | Retail Trade (NAICS 44-45) | 36.6 A 1.6 | 99.6 A 0.3 | 3,212,703,809 C 14.1 | | 109,495 C 13.5 | | |
| | Transportation and Warehousing (NAICS 48-49) | 21.8 B 4.1 | 93.6 B 3.0 | 567,852,708 F 120.0 | | 84,206 F 107.9 | | |
| | Professional, Scientific and Technical Services (NAICS 54) | 18.2 A 1.4 | 99.5 A 0.5 | 1,112,518,382 E 23.0 | | 88,124 E 22.6 | | |
| Industries | Accommodation and Food Services (NAICS 72) | 21.9 C 5.2 | 97.1 B 4.9 | 411,455,641 D 19.4 | | 33,309 D 19.0 | | |
| | Other Services (NAICS 81) | 30.7 A 2.1 | 96.5 A 1.4 | 368,161,363 D 16.2 | | 27,090 D 15.5 | | |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 21.1 A 1.6 | 99.5 A 0.3 | 1,021,013,349 D 19.6 | | 40,689 D 19.2 | | |
| | Tourism | 17.1 B 2.7 | 100.0 A 0.0 | 278,432,342 F 33.6 | | 59,043 F 29.9 | | |
| Industries | Special industry aggregations | 17.5 B 2.9 | 93.3 B 4.5 | 923,945,153 F 49.6 | | 300,714 F 46.2 | | |
| | Knowledge-Based Industries (KBI) | 24.1 B 4.7 | 98.5 A 1.5 | 235,705,789 F 29.1 | | 83,890 F 30.7 | | |
| | Information and Communication Technologies (ICT) | | | | | | | |
| | | | | | | | | |
| Location | | | | | | | | |
| | Rural | 30.5 A 2.3 | 98.9 A 0.8 | 2,607,926,339 F 59.6 | | 69,076 F 49.6 | | |
| | Urban | 29.1 A 0.7 | 98.1 A 0.5 | 13,720,908,289 B 8.1 | | 96,882 B 7.6 | | |
| | | | | | | | | |
| Export Status | Exporter | 33.2 B 3.7 | 98.2 A 0.7 | 4,257,791,339 C 12.9 | | 176,516 C 11.6 | | |
| | Non-exporter | 28.9 A 0.7 | 98.3 A 0.5 | 12,071,045,288 C 13.4 | | 77,613 C 13.0 | | |
| | | | | | | | | |
| | | | | | | | | |
| Growth | High Growth Firms (20% or more growth per year) | 38.6 A 2.6 | 97.5 A 1.2 | 1,893,187,521 C 14.7 | | 95,393 C 14.2 | | |
| | Medium Growth Firms (11% to 19% growth per year) | 31.5 A 1.9 | 98.8 A 0.8 | 2,055,291,067 D 15.9 | | 104,409 D 15.4 | | |
| | Slow Growth Firms (1% to 10% growth per year) | 29.1 A 1.6 | 98.9 A 0.8 | 8,123,887,453 D 16.8 | | 99,830 D 16.6 | | |
| | No Growth Firms (0% growth per year) | 24.8 A 1.4 | 98.2 A 0.7 | 1,951,509,236 D 17.6 | | 75,985 D 17.4 | | |
| Age of Business | Negative Growth Firms (Less than 0% growth per year) | 28.6 A 2.2 | 97.5 A 1.2 | 1,565,079,391 F 45.7 | | 85,798 F 40.6 | | |
| | 2012-2014 (2 years or younger) | 28.6 A 2.1 | 97.3 A 1.2 | 650,820,037 D 16.8 | | 49,705 D 16.1 | | |
| | 2004-2011 (3 to 10 years old) | 28.5 A 2.2 | 97.5 A 0.7 | 3,012,313,947 E 24.4 | | 58,382 E 22.8 | | |
| | 1994-2003 (11 to 20 years old) | 28.8 A 1.7 | 98.3 A 0.5 | 4,237,729,574 C 10.6 | | 92,934 C 10.2 | | |
| Innovation Activities developed or introduced | Prior to 1994 (more than 20 years old) | 30.7 A 1.1 | 99.1 A 1.0 | 8,427,973,069 D 16.3 | | 121,986 D 16.0 | | |
| | New or significantly improved good or service | 37.3 A 1.4 | 97.3 A 1.3 | 6,007,152,408 C 14.7 | | 111,261 C 13.2 | | |
| | New or significantly improved process or method | 35.8 A 1.6 | 97.4 A 1.9 | 4,469,696,698 F 29.2 | | 124,415 F 28.4 | | |
| | A new organizational method in your business practices, workplace organization or external relations | 37.3 A 1.5 | 98.3 A 0.7 | 4,989,479,423 F 26.8 | | 123,032 F 26.1 | | |
| Intellectual Property | A new way of selling your goods or services | 37.7 A 1.5 | 97.0 A 0.8 | 4,492,238,107 F 29.6 | | 108,490 F 28.9 | | |
| | At least one of the 4 above innovations | 35.7 A 1.1 | 97.8 A 0.8 | 8,980,915,989 D 16.9 | | 106,118 D 16.2 | | |
| | Non-Innovator (none of the above) | 24.9 A 0.8 | 98.8 A 0.4 | 6,415,192,376 R 8.2 | | 76,649 R 8.1 | | |
| | Holds IP | 35.7 A 1.4 | 98.7 A 0.4 | 6,102,112,313 C 10.6 | | 139,227 C 10.3 | | |
| Procurement | Holds Formal IP | 36.4 A 2.0 | 99.1 A 0.5 | 3,642,180,582 C 14.4 | | 163,128 C 14.2 | | |
| | No IP | 27.7 A 0.7 | 98.2 A 0.6 | 9,293,996,052 D 16.8 | | 74,651 D 16.3 | | |
| | Did business with Federal government | 40.8 A 2.3 | 100.0 A 0.0 | 997,675,752 E 20.5 | | 326,611 D 19.5 | | |
| | <30 years old | 31.5 B 3.8 | 98.5 A 1.5 | 158,008,042 E 24.0 | | 43,604 D 18.8 | | |
| Age of Primary Decision Maker | 30 to 39 years old | 30.1 A 1.6 | 96.1 A 1.3 | 1,242,289,370 C 14.4 | | 54,290 C 13.9 | | |
| | 40 to 49 years old | 30.2 A 2.2 | 97.4 A 1.4 | 4,267,474,507 B 9.0 | | 89,308 B 9.1 | | |
| | 50 to 64 years old | 29.7 A 0.9 | 99.2 A 0.3 | 8,523,922,296 C 11.4 | | 98,261 C 10.6 | | |
| | 65+ years old | 25.3 A 1.7 | 99.1 A 1.0 | 2,137,142,412 F 80.7 | | 116,519 F 89.0 | | |
| Highest Level of Education Attained by the Primary Decision Maker | Less than high school | 26.2 B 4.3 | 98.2 A 1.3 | 546,664,049 D 15.7 | | 42,671 C 14.0 | | |
| | High school | 31.5 A 1.5 | 98.7 A 1.5 | 3,501,438,780 C 10.5 | | 79,500 C 10.3 | | |
| | College/Cégep/Trade School | 31.8 A 1.1 | 98.4 A 0.6 | 3,838,967,826 B 9.3 | | 64,493 B 9.0 | | |
| | Bachelor's degree | 29.3 A 1.3 | 97.6 A 0.7 | 5,928,869,561 D 15.1 | | 138,329 C 13.4 | | |
| Place of birth | Master's degree or above | 22.9 A 1.5 | 98.7 A 0.6 | 2,512,896,411 F 92.3 | | 124,778 F 91.0 | | |
| | In Canada | 29.9 A 0.7 | 98.6 A 0.3 | 12,623,336,599 C 12.3 | | 90,071 C 11.9 | | |
| | Outside Canada | 27.5 A 2.3 | 97.2 A 1.7 | 3,705,500,028 C 12.8 | | 94,455 C 12.6 | | |
| | 0% | 28.9 A 1.3 | 98.0 A 0.8 | 9,881,036,976 C 10.1 | | 104,650 B 9.9 | | |
| Female Ownership | 1% to 49% | 32.1 A 1.9 | 98.7 | | | | | |

Survey on Financing and Growth of Small and Medium Enterprises 2014

Table 13: Equity Financing

Survey question(s):

- F.1. In 2014, did your business seek equity financing?
- F.2. Please indicate the value of equity provided.

Notes:

F.1. is applicable to all respondents.

F.2. is applicable only to those that requested equity financing in 2014.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Requested equity financing in 2014 | Total amount of equity provided | Average amount of equity provided | | |
|---|--|------------------------------------|---------------------------------|-----------------------------------|---|----|
| | | | | | % | \$ |
| All SMEs | 1 to 499 employees | 0.9 A 0.1 | 3,336,613,920 D 19.2 | 581,354 D 17.7 | | |
| Employment Size | 1 to 4 employees | 0.5 A 0.1 | 276,300,428 E 24.7 | 152,965 D 15.1 | | |
| | 5 to 19 employees | 1.2 A 0.2 | 948,045,062 E 21.4 | 366,001 D 17.8 | | |
| | 20 to 99 employees | 1.6 A 0.8 | 1,775,085,168 F 33.1 | 1,566,630 F 31.8 | | |
| | 100 to 499 employees | 2.1 A 1.7 | 337,183,263 F 44.4 | 1,607,561 F 50.0 | | |
| Region | Atlantic | 1.0 A 0.5 | 162,922,644 F 51.5 | 356,039 F 36.3 | | |
| | Quebec | 1.4 A 0.5 | 731,230,841 F 28.8 | 392,906 F 26.8 | | |
| | Ontario | 0.7 A 0.2 | 1,251,233,929 F 41.2 | 796,920 F 39.3 | | |
| | Northern Ontario | X X X | X X X | X X X | | |
| | Southern Ontario | X X X | X X X | X X X | | |
| | Prairies | 0.6 A 0.1 | 878,261,367 F 28.6 | 1,185,659 E 25.0 | | |
| | Manitoba | X X X | X X X | X X X | | |
| | Saskatchewan | X X X | X X X | X X X | | |
| | Alberta | 0.7 A 0.2 | 852,193,579 F 29.6 | 1,558,614 F 25.8 | | |
| | British Columbia and Territories | 1.1 A 0.5 | 312,965,140 F 55.4 | 281,981 F 54.8 | | |
| CMA Level | St. John's | X X X | X X X | X X X | | |
| | Halifax | 3.4 A 1.4 | 88,781,729 F 68.2 | 407,928 F 42.8 | | |
| | Quebec | X X X | X X X | X X X | | |
| | Montreal | 2.3 A 0.6 | 540,133,810 F 35.0 | 424,207 F 33.2 | | |
| | Ottawa-Gatineau | X X X | X X X | X X X | | |
| | Toronto | 0.8 A 0.2 | 742,564,618 F 60.2 | 1,002,042 F 56.1 | | |
| | Kingston | X X X | X X X | X X X | | |
| | Hamilton | 0.0 A 0.0 | 0 A 0.0 | 0 A 0.0 | | |
| | St. Catharines-Niagara | X X X | X X X | X X X | | |
| | Kitchener-Cambridge-Waterloo | 2.7 A 2.0 | 112,595,833 F 70.8 | 512,965 C 10.4 | | |
| | London | 0.0 A 0.0 | 0 A 0.0 | 0 A 0.0 | | |
| | Windsor | 0.0 A 0.0 | 0 A 0.0 | 0 A 0.0 | | |
| | Thunder Bay | 0.0 A 0.0 | 0 A 0.0 | 0 A 0.0 | | |
| | Winnipeg | X X X | X X X | X X X | | |
| | Calgary | 1.1 A 0.5 | 584,017,104 F 35.2 | 2,048,832 F 27.8 | | |
| | Edmonton | 0.4 A 0.2 | X X X | X X X | | |
| | Vancouver | 1.2 A 0.5 | X X X | X X X | | |
| | Victoria | 3.5 A 1.9 | 31,026,606 F 66.1 | 102,240 F 35.2 | | |
| Industries | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | 1.3 A 0.4 | 504,180,329 F 33.3 | 1,022,348 F 31.1 | | |
| | Construction (NAICS 23) | 0.3 A 0.2 | X X X | X X X | | |
| | Manufacturing (NAICS 31-33) | 1.6 A 0.7 | 899,054,609 F 53.8 | 1,404,911 F 52.2 | | |
| | Wholesale Trade (NAICS 41) | 1.3 A 0.6 | 276,939,917 F 48.5 | 591,354 D 19.4 | | |
| | Retail Trade (NAICS 44-45) | 0.8 A 0.3 | 192,888,162 F 48.4 | 309,751 F 33.8 | | |
| | Transportation and Warehousing (NAICS 48-49) | 0.7 A 0.4 | 54,918,416 F 97.7 | 243,688 F 96.8 | | |
| | Professional, Scientific and Technical Services (NAICS 54) | 1.8 A 0.4 | X X X | X X X | | |
| | Accommodation and Food Services (NAICS 72) | 1.5 A 0.6 | 275,327,537 F 36.8 | 316,614 F 30.8 | | |
| | Other Services (NAICS 81) | 0.6 A 0.3 | 35,038,172 F 56.8 | 117,752 F 35.8 | | |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 0.5 A 0.2 | 281,219,363 F 43.6 | 508,649 F 49.0 | | |
| Special industry aggregations | Tourism | 0.5 A 0.4 | 90,559,690 F 55.8 | 612,170 F 49.4 | | |
| | Information and Communication Technologies (ICT) | 3.5 A 1.4 | 61,450,034 F 49.6 | 93,333 F 28.8 | | |
| | Knowledge-Based Industries (KBI) | 4.2 A 1.5 | 195,160,308 F 37.3 | 395,285 D 17.8 | | |
| | | | | | | |
| Location | Rural | 0.6 A 0.2 | 202,937,280 F 45.8 | 251,060 F 38.1 | | |
| | Urban | 1.0 A 0.1 | 3,133,676,640 E 20.3 | 635,497 D 18.7 | | |
| Export Status | Exporter | 2.3 A 0.6 | 1,712,683,775 F 31.8 | 997,929 F 30.8 | | |
| | Non-exporter | 0.7 A 0.1 | 1,623,930,145 E 21.2 | 403,647 D 18.2 | | |
| Growth | High Growth Firms (20% or more growth per year) | 2.1 A 0.7 | 682,057,760 F 49.8 | 620,759 F 34.1 | | |
| | Medium Growth Firms (11% to 19% growth per year) | 0.7 A 0.1 | 470,583,410 F 41.0 | 1,064,835 F 38.8 | | |
| | Slow Growth Firms (1% to 10% growth per year) | 0.5 A 0.1 | 336,460,165 F 63.7 | 226,777 F 52.7 | | |
| | No Growth Firms (0% growth per year) | 0.3 A 0.2 | 302,062,318 F 46.8 | 858,689 F 42.8 | | |
| | Negative Growth Firms (Less than 0% growth per year) | 1.4 A 0.3 | 1,013,170,735 F 45.8 | 1,106,696 F 40.9 | | |
| Age of Business | 2012-2014 (2 years or younger) | 2.4 A 0.8 | 437,132,980 F 37.2 | 394,636 F 36.1 | | |
| | 2004-2011 (3 to 10 years old) | 1.2 A 0.2 | 1,202,956,771 E 23.8 | 527,219 E 23.8 | | |
| | 1994-2003 (11 to 20 years old) | 0.5 A 0.1 | 681,818,134 F 29.1 | 777,672 E 24.8 | | |
| | Prior to 1994 (more than 20 years old) | 0.6 A 0.2 | 1,014,706,034 F 50.6 | 688,752 F 45.4 | | |
| Innovation Activities developed or introduced | New or significantly improved good or service | 2.0 A 0.4 | 1,896,712,352 F 29.8 | 630,001 F 28.4 | | |
| | New or significantly improved process or method | 2.1 A 0.5 | 1,550,075,611 F 35.2 | 703,877 F 32.7 | | |
| | A new organizational method in your business practices, workplace organization or external relations | 1.8 A 0.4 | 1,326,558,678 F 37.7 | 683,715 F 34.8 | | |
| | A new way of selling your goods or services | 1.8 A 0.4 | 968,236,182 F 31.1 | 488,432 E 22.8 | | |
| Intellectual Property | At least one of the 4 above innovations | 1.5 A 0.2 | 2,227,181,371 F 25.1 | 596,477 E 21.8 | | |
| | Non-Innovator (none of the above) | 0.4 A 0.1 | 975,460,527 F 27.4 | 734,497 F 27.5 | | |
| Procurement | Holds IP | 2.2 A 0.5 | 2,101,331,040 F 27.5 | 781,458 E 24.4 | | |
| | Holds Formal IP | 3.2 A 0.7 | 1,780,441,535 F 31.1 | 888,585 F 28.8 | | |
| Age of Primary Decision Maker | No IP | 0.5 A 0.1 | 1,101,310,858 F 26.0 | 464,106 E 24.8 | | |
| | | | | | | |
| Highest Level of Education Attained by the Primary Decision Maker | Did business with Federal government | 1.4 A 0.2 | 223,649,024 F 69.1 | 2,086,667 F 57.0 | | |
| | <30 years old | 2.4 A 1.1 | 93,679,901 F 53.7 | 334,533 E 24.2 | | |
| | 30 to 39 years old | 0.9 A 0.2 | 453,705,110 F 48.2 | 637,867 F 48.2 | | |
| | 40 to 49 years old | 1.4 A 0.2 | 1,033,314,639 F 25.6 | 465,859 E 21.8 | | |
| | 50 to 64 years old | 0.8 A 0.2 | 1,678,067,186 F 32.2 | 738,316 F 30.6 | | |
| | 65+ years old | 0.4 A 0.1 | 77,847,084 F 43.2 | 302,729 F 29.8 | | |
| Place of birth | Less than high school | 0.6 A 0.6 | X X X | X X X | | |
| | High school | 0.4 A 0.1 | X X X | X X X | | |
| | College/Cegep/Trade School | 0.6 A 0.2 | 468,205,924 F 35.1 | 395,441 F 35.1 | | |
| | Bachelor's degree | 1.3 A 0.8 | 729,294,422 F 36.7 | 365,502 F 28.8 | | |
| Female Ownership | Master's degree or above | 1.9 A 0.4 | 1,734,652,216 F 39.1 | 1,034,345 F 29.8 | | |
| | In Canada | 1.0 A 0.1 | 2,538,030,797 E 22.6 | 558,724 E 20.7 | | |
| | Outside Canada | 0.8 A 0.2 | 798,583,123 F 38.8 | 667,244 F 34.1 | | |
| | 0% | 0.8 A 0.1 | 2,236,818,863 F 25.1 | 804,681 E 24.0 | | |
| Co-operatives | 1% to 49% | 1.8 A 0.4 | X X X | X X X | | |
| | 50% | 1.0 A 0.2 | 468,302,747 F 42.1 | 382,116 E 22.9 | | |
| | 51% to 99% | X X X | X X X | X X X | | |
| | 100% | X X X | X X X | X X X | | |
| Co-operatives | Co-operatives | 6.9 A 0.1 | 9,344,358 E 22.8 | 183,088 E 20.8 | | |

Source: Statistics Canada, Survey on Financing and Growth of Small and Medium Enterprises, 2014

Figures may not add to totals due to rounding.

Tourism, ICT and KBI industries are separate industry categories. Industries which make up the Tourism, ICT and KBI categories are also included in their respective sector categories.

... not applicable

Table 14: Government Financing (Grants, Subsidies or Non-Repayable Contributions)

Survey question(s):

G.1 In 2014, did your business seek government grants, subsidies or non-repayable contributions?

G.2 What was the outcome of your business' largest request for government grants, subsidies or non-repayable contributions in 2014?

G.3 Please indicate the value of the government grant, subsidy or non-repayable contribution provided.

Notes:

G.1 is applicable to all respondents.

G.2 is applicable only to those that requested government financing in 2014.

G.3 is applicable only to those that were approved for government financing in 2014.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | Requested government financing in 2011 | Outcome of government financing request | | | | | |
|---|--|---|--------|--------|---|--------|---|
| | | Approved | | | Total amount of government financing provided | \$ | Average amount of government financing provided |
| | | Approval rate | % | Qualit | | | |
| | | % | Qualit | SE | \$ | Qualit | SE |
| All SMEs | 1 to 499 employees | 4.4 | A | 0.9 | 82.8 | B | 3.9 |
| | 1 to 4 employees | 3.1 | A | 0.9 | 83.9 | B | 4.2 |
| Employment Size | 5 to 19 employees | 4.9 | A | 0.6 | 85.1 | D | 7.6 |
| | 20 to 99 employees | 8.3 | A | 1.0 | 76.9 | C | 6.0 |
| | 100 to 499 employees | 12.9 | B | 4.4 | 81.3 | F | 28.2 |
| Region | Atlantic | 7.4 | A | 0.8 | 88.3 | B | 3.2 |
| | Quebec | 5.5 | A | 0.8 | 80.9 | D | 9.8 |
| | Ontario | 5.1 | A | 0.8 | 82.0 | C | 5.1 |
| | Northern Ontario | 9.5 | A | 2.4 | 78.4 | C | 7.1 |
| | Southern Ontario | 4.8 | A | 0.8 | 82.6 | C | 6.2 |
| Prairies | | 2.3 | A | 0.3 | 83.1 | C | 5.1 |
| | Manitoba | 2.2 | A | 0.8 | 92.6 | C | 6.4 |
| | Saskatchewan | 1.6 | A | 0.7 | 69.3 | F | 20.3 |
| | Alberta | 2.5 | A | 0.4 | 83.4 | C | 6.1 |
| | British Columbia and Territories | 2.5 | A | 0.8 | 84.2 | C | 6.7 |
| CMA Level | St. John's | 12.5 | B | 4.7 | 100.0 | A | 0.0 |
| | Halifax | 7.6 | A | 2.1 | 82.8 | D | 9.2 |
| | Quebec | 5.2 | A | 1.8 | 77.0 | F | 13.7 |
| | Montreal | 4.1 | A | 0.7 | 83.5 | C | 8.1 |
| | Ottawa-Gatineau | 4.4 | B | 4.3 | 86.0 | F | 80.8 |
| | Toronto | 4.0 | A | 0.8 | 79.4 | C | 6.0 |
| | Kingston | 4.9 | C | 7.2 | 100.0 | A | 0.0 |
| | Hamilton | 4.0 | A | 1.8 | 95.2 | B | 3.5 |
| | St. Catharines-Niagara | 9.6 | B | 3.5 | 69.9 | F | 19.8 |
| | Kitchener-Cambridge-Waterloo | 2.7 | A | 2.5 | 98.4 | B | 3.4 |
| | London | 4.4 | B | 2.6 | 83.3 | F | 15.7 |
| | Windsor | 6.9 | B | 4.1 | 63.6 | F | 24.2 |
| | Thunder Bay | 8.3 | C | 5.4 | 69.5 | F | 14.2 |
| | Winnipeg | 2.2 | A | 1.0 | 86.2 | E | 10.3 |
| | Calgary | 2.5 | A | 0.7 | 67.1 | F | 16.2 |
| | Edmonton | 3.0 | A | 1.0 | 87.0 | D | 9.0 |
| | Vancouver | 2.6 | A | 0.7 | 69.1 | E | 11.3 |
| | Victoria | X | X | X | 50,780,141 | F | 38.3 |
| Industries | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | 11.8 | A | 2.2 | 84.1 | F | 13.9 |
| | Construction (NAICS 23) | 3.1 | A | 0.5 | 85.3 | C | 6.4 |
| | Manufacturing (NAICS 31-33) | 10.4 | A | 1.4 | 79.4 | D | 9.2 |
| | Wholesale Trade (NAICS 41) | 4.1 | A | 1.2 | 67.8 | F | 18.5 |
| | Retail Trade (NAICS 44-45) | 2.3 | A | 0.4 | 80.5 | D | 8.0 |
| | Transportation and Warehousing (NAICS 48-49) | 0.8 | A | 0.2 | 88.3 | C | 6.1 |
| | Professional, Scientific and Technical Services (NAICS 54) | 5.1 | A | 0.7 | 81.3 | C | 5.4 |
| | Accommodation and Food Services (NAICS 72) | 2.3 | A | 0.9 | 77.7 | F | 26.0 |
| | Other Services (NAICS 81) | 4.7 | A | 1.0 | 86.6 | C | 6.7 |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 4.2 | A | 0.7 | 88.4 | D | 8.8 |
| | Tourism | 6.1 | A | 2.1 | 85.8 | F | 22.5 |
| Special industry aggregations | Information and Communication Technologies (ICT) | 7.0 | A | 1.9 | 75.0 | E | 12.4 |
| | Knowledge-Based Industries (KBI) | 10.9 | B | 4.1 | 84.5 | F | 29.4 |
| Location | Rural | 5.6 | A | 0.7 | 83.2 | B | 3.5 |
| | Urban | 4.1 | A | 0.5 | 82.6 | B | 4.0 |
| Export Status | Exporter | 11.0 | A | 1.6 | 1,046,837,088 | C | 14.2 |
| | Non-exporter | 3.5 | A | 0.9 | 83.0 | B | 4.9 |
| Growth | High Growth Firms (20% or more growth per year) | 7.8 | A | 1.8 | 84.3 | F | 15.4 |
| | Medium Growth Firms (11% to 19% growth per year) | 5.1 | A | 0.9 | 84.3 | E | 11.9 |
| | Slow Growth Firms (1% to 10% growth per year) | 3.9 | A | 0.4 | 82.6 | B | 5.2 |
| | No Growth Firms (0% growth per year) | 3.9 | A | 0.5 | 89.6 | B | 3.9 |
| Age of Business | Negative Growth Firms (Less than 0% growth per year) | 3.8 | A | 1.0 | 83.0 | F | 15.1 |
| | 2012-2014 (2 years or younger) | 3.4 | A | 0.7 | 59.2 | D | 9.2 |
| | 2004-2011 (3 to 10 years old) | 4.4 | A | 0.5 | 84.2 | C | 5.2 |
| | 1994-2003 (11 to 20 years old) | 4.4 | A | 0.7 | 87.5 | E | 11.1 |
| | Prior to 1994 (more than 20 years old) | 4.7 | A | 0.5 | 82.1 | C | 6.1 |
| | New or significantly improved good or service | 8.2 | A | 0.9 | 77.6 | C | 8.0 |
| | New or significantly improved process or method | 10.0 | A | 1.1 | 79.5 | C | 6.9 |
| Innovation Activities developed or introduced | A new organizational method in your business practices, workplace organization or external relations | 8.3 | A | 0.8 | 80.6 | B | 4.9 |
| | A new way of selling your goods or services | 7.3 | A | 0.8 | 78.7 | C | 5.9 |
| | At least one of the 4 above innovations | 7.5 | A | 0.4 | 81.3 | B | 5.2 |
| | Non-Innovator (none of the above) | 2.5 | A | 0.3 | 86.0 | B | 3.4 |
| Intellectual Property | Holds IP | 9.6 | A | 1.0 | 81.5 | C | 6.0 |
| | Holds Formal IP | 10.7 | A | 1.4 | 82.9 | D | 7.8 |
| | No IP | 3.2 | A | 0.3 | 83.9 | B | 3.4 |
| Procurement | Did business with Federal government | 9.1 | A | 1.0 | 81.6 | C | 6.0 |
| | <30 years old | 7.0 | A | 2.0 | 81.9 | D | 8.7 |
| Age of Primary Decision Maker | 30 to 39 years old | 4.4 | A | 0.7 | 83.1 | B | 4.0 |
| | 40 to 49 years old | 5.4 | A | 0.7 | 82.9 | D | 8.2 |
| | 50 to 64 years old | 4.0 | A | 0.4 | 81.8 | C | 6.0 |
| | 65+ years old | 3.7 | A | 0.8 | 86.3 | B | 4.0 |
| Highest Level of Education Attained by the Primary Decision Maker | Less than high school | 2.7 | A | 1.0 | 89.4 | C | 6.4 |
| | High school | 3.9 | A | 0.6 | 84.5 | E | 11.6 |
| | College/Cegep/Trade School | 4.5 | A | 0.8 | 83.1 | C | 6.2 |
| | Bachelor's degree | 5.2 | A | 0.8 | 78.7 | C | 6.0 |
| | Master's degree or above | 4.6 | A | 0.8 | 85.5 | E | 10.1 |
| Place of birth | In Canada | 4.8 | A | 0.8 | 84.3 | B | 3.0 |
| | Outside Canada | 3.2 | A | 0.8 | 75.5 | E | 11.1 |
| Female Ownership | 0% | 4.2 | A | 0.4 | 83.3 | B | 4.9 |
| | 1% to 49% | 5.3 | A | 0.8 | 77.4 | C | 6.2 |
| | 50% | 4.7 | A | 0.8 | 81.7 | E | 11.2 |
| | 51% to 99% | 5.5 | A | 1.6 | 80.2 | E | 10.1 |
| | 100% | 4.0 | A | 0.8 | 88.9 | E | 11.0 |
| Co-operatives | Co-operatives | 14.8 | A | 0.9 | 88.7 | A | 2.1 |

Source: Statistics Canada, Survey on Financing and Growth of Small and Medium Enterprises, 2014

Figures may not add to totals due to rounding.

Tourism, ICT and KBI industries are separate industry categories. Industries which make up the Tourism, ICT and KBI categories are also included in their respective sector categories.

... not applicable

Table 15: Business Age and Method of Possession of the Business

Table 15: Business Age and Method of Possession

B.1. Did the current owners of this business...
B.2. In what year was this business first established?

B.3. In what year did the business first start selling

Note:

For explanation of data accuracy and quality of estimates, see the "Notes" to

Table 16: Sources of Financing Used to Start Up BusinessSurvey question(s):
B4. Which of the following sources of finance did you use to start up your business? (Respondents could choose multiple response categories)Notes:
B4. is applicable only to those that started their business from scratch.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Sources used to start up business | | | | | | | |
|---|--|------------------------------------|---|--|---|-----------------------------|-----------------|---|--|
| | | Credit from financial institutions | Personal financing used towards your business | Financing from friends or relatives of business owner(s) | Retained earnings (from previous or other business) | Trade credit from suppliers | Capital leasing | Government loans, grants, subsidies and non-repayable contributions | Financing from angel investors and venture capital providers |
| | | % | % | % | % | % | % | % | % |
| All SMEs | 1 to 499 employees | 44.9 A 0.0 | 84.3 A 0.0 | 17.3 A 0.1 | 13.3 A 0.0 | 19.1 A 0.0 | 10.7 A 0.0 | 4.9 A 0.0 | 1.8 A 0.0 |
| | 1 to 4 employees | 39.9 A 0.0 | 84.7 A 0.0 | 14.8 A 0.0 | 12.2 A 0.0 | 15.5 A 0.0 | 8.1 A 0.0 | 4.2 A 0.0 | 1.1 A 0.0 |
| | 5 to 19 employees | 50.3 A 0.0 | 84.7 A 0.0 | 19.7 A 0.0 | 13.8 A 0.0 | 22.5 A 0.0 | 13.4 A 0.0 | 5.5 A 0.0 | 2.2 A 0.0 |
| | 20 to 99 employees | 54.6 A 0.0 | 81.9 A 0.0 | 25.0 A 0.0 | 18.0 A 0.0 | 28.1 A 0.0 | 15.9 A 0.0 | 7.5 A 0.0 | 4.0 A 0.0 |
| Employment Size | 100 to 499 employees | 66.5 C 0.0 | 72.2 B 0.0 | 15.5 D 0.0 | 19.0 B 0.0 | 32.7 C 0.0 | 21.3 D 0.0 | 4.9 B 0.0 | 4.2 A 0.0 |
| | Atlantic | 49.0 A 0.0 | 79.1 A 0.0 | 12.2 A 0.0 | 12.1 A 0.0 | 21.1 A 0.0 | 10.3 A 0.0 | 9.3 A 0.0 | 1.2 A 0.0 |
| | Quebec | 48.8 A 0.0 | 78.6 A 0.0 | 22.1 A 0.0 | 9.3 A 0.0 | 18.2 A 0.0 | 15.3 A 0.0 | 7.7 A 0.0 | 2.6 A 0.0 |
| | Ontario | 42.0 A 0.0 | 85.1 A 0.0 | 18.1 A 0.0 | 14.9 A 0.0 | 19.5 A 0.0 | 9.5 A 0.0 | 4.0 A 0.0 | 1.9 A 0.0 |
| Region | Northern Ontario | 52.5 D 0.0 | 84.5 B 0.0 | 16.1 D 0.0 | 15.6 D 0.0 | 23.8 D 0.0 | 14.0 D 0.0 | 9.4 C 0.0 | 3.7 A 0.0 |
| | Southern Ontario | 41.3 A 0.0 | 85.1 A 0.0 | 18.2 A 0.0 | 14.8 A 0.0 | 19.2 A 0.0 | 9.2 A 0.0 | 3.6 A 0.0 | 1.6 A 0.0 |
| | Prairies | 44.5 A 0.0 | 86.1 A 0.0 | 14.5 A 0.0 | 14.6 A 0.0 | 18.4 A 0.0 | 10.2 A 0.0 | 3.8 A 0.0 | 1.5 A 0.0 |
| | Manitoba | 46.8 B 0.0 | 84.9 A 0.0 | 15.8 A 0.0 | 14.2 A 0.0 | 22.6 A 0.0 | 9.7 A 0.0 | 5.7 A 0.0 | 2.7 A 0.0 |
| CMA Level | Saskatchewan | 54.5 B 0.0 | 83.8 A 0.0 | 17.2 A 0.0 | 15.2 A 0.0 | 22.1 A 0.0 | 10.8 A 0.0 | 7.3 A 0.0 | 1.5 A 0.0 |
| | Alberta | 41.8 A 0.0 | 86.8 A 0.0 | 13.6 A 0.0 | 14.6 A 0.0 | 16.8 A 0.0 | 10.1 A 0.0 | 2.7 A 0.0 | 1.7 A 0.0 |
| | British Columbia and Territories | 45.0 A 0.0 | 89.6 A 0.0 | 14.9 A 0.0 | 13.7 A 0.0 | 19.1 A 0.0 | 8.2 A 0.0 | 3.2 A 0.0 | 1.7 A 0.0 |
| | St. John's | 36.1 C 0.0 | 78.5 C 0.0 | 6.1 B 0.0 | 19.3 C 0.0 | 26.9 C 0.0 | 15.9 C 0.0 | 8.7 R 0.0 | 0.0 A 0.0 |
| CMA Level | Halifax | 38.5 B 0.0 | 84.3 B 0.0 | 16.7 B 0.0 | 12.8 B 0.0 | 18.1 B 0.0 | 11.6 B 0.0 | 5.6 A 0.0 | 3.6 A 0.0 |
| | Quebec | 52.0 D 0.0 | 73.8 B 0.0 | 17.4 B 0.0 | 9.1 A 0.0 | 18.2 B 0.0 | 15.4 B 0.0 | 3.3 A 0.0 | 3.5 A 0.0 |
| | Montreal | 41.4 A 0.0 | 82.9 A 0.0 | 23.3 A 0.0 | 12.0 A 0.0 | 17.5 A 0.0 | 14.7 A 0.0 | 5.4 A 0.0 | 2.6 A 0.0 |
| | Ottawa-Gatineau | 48.4 D 0.0 | 82.4 A 0.0 | 24.9 C 0.0 | 11.2 B 0.0 | 16.4 A 0.0 | 5.9 A 0.0 | 4.3 C 0.0 | 1.7 A 0.0 |
| CMA Level | Toronto | 36.1 A 0.0 | 86.1 A 0.0 | 17.0 A 0.0 | 15.5 A 0.0 | 15.1 A 0.0 | 9.4 A 0.0 | 3.5 A 0.0 | 2.1 A 0.0 |
| | Kingston | 34.9 F 0.0 | 88.1 F 0.0 | 13.4 F 0.0 | 14.3 F 0.0 | 18.7 F 0.0 | 10.8 F 0.0 | 3.0 A 0.0 | 0.0 A 0.0 |
| | Hamilton | 49.6 C 0.0 | 93.9 A 0.0 | 21.2 C 0.0 | 20.8 C 0.0 | 26.7 C 0.0 | 11.3 C 0.0 | 4.0 A 0.0 | 0.0 A 0.0 |
| | St. Catharines-Niagara | 44.3 D 0.0 | 75.4 D 0.0 | 20.0 C 0.0 | 14.6 D 0.0 | 16.4 C 0.0 | 5.8 B 0.0 | 4.5 B 0.0 | 1.5 A 0.0 |
| CMA Level | Kitchener-Cambridge-Waterloo | 50.4 C 0.0 | 82.8 B 0.0 | 30.2 C 0.0 | 3.4 A 0.0 | 19.8 C 0.0 | 14.9 B 0.0 | 8.1 B 0.0 | X X 0 |
| | London | 49.3 C 0.0 | 83.1 C 0.0 | 10.0 B 0.0 | 14.4 C 0.0 | 15.3 A 0.0 | 13.8 C 0.0 | X X 0 | X X 0 |
| | Windsor | 39.3 F 0.0 | 87.1 E 0.0 | 25.0 F 0.0 | 23.3 F 0.0 | 18.2 E 0.0 | 6.2 B 0.0 | 0.0 A 0.0 | 0.0 A 0.0 |
| | Thunder Bay | 53.3 F 0.0 | 88.0 D 0.0 | 21.3 F 0.0 | 26.7 F 0.0 | 25.4 F 0.0 | 14.3 F 0.0 | 7.3 F 0.0 | X X 0 |
| Industries | Winnipeg | 39.3 B 0.0 | 85.4 A 0.0 | 18.4 B 0.0 | 14.9 B 0.0 | 23.1 B 0.0 | 9.4 A 0.0 | 3.1 A 0.0 | 0.8 A 0.0 |
| | Calgary | 33.0 B 0.0 | 86.1 A 0.0 | 15.4 A 0.0 | 12.1 A 0.0 | 14.8 A 0.0 | 11.3 A 0.0 | 2.1 A 0.0 | 2.4 A 0.0 |
| | Edmonton | 42.6 B 0.0 | 90.4 A 0.0 | 13.4 A 0.0 | 15.5 A 0.0 | 13.2 A 0.0 | 7.1 A 0.0 | 3.2 A 0.0 | 0.8 A 0.0 |
| | Vancouver | 39.9 C 0.0 | 90.4 A 0.0 | 16.7 A 0.0 | 14.5 A 0.0 | 20.7 A 0.0 | 8.7 A 0.0 | 1.9 A 0.0 | 2.7 A 0.0 |
| Industries | Victoria | 48.8 C 0.0 | 92.5 B 0.0 | 7.8 R 0.0 | 15.0 B 0.0 | 13.3 R 0.0 | 7.2 R 0.0 | 5.3 R 0.0 | 2.6 A 0.0 |
| | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | 64.5 B 0.0 | 76.6 B 0.0 | 17.6 B 0.0 | 18.1 A 0.0 | 19.2 B 0.0 | 8.5 A 0.0 | 10.7 R 0.0 | 2.0 A 0.0 |
| | Construction (NAICS 23) | 38.6 B 0.0 | 87.2 A 0.0 | 12.6 A 0.0 | 10.8 A 0.0 | 32.2 A 0.0 | 10.6 A 0.0 | 3.8 A 0.0 | 0.8 A 0.0 |
| | Manufacturing (NAICS 31-33) | 46.7 B 0.0 | 86.2 A 0.0 | 23.3 C 0.0 | 9.9 A 0.0 | 24.1 A 0.0 | 14.2 A 0.0 | 7.9 A 0.0 | 3.5 A 0.0 |
| Industries | Wholesale Trade (NAICS 41) | 40.4 C 0.0 | 83.1 A 0.0 | 19.0 A 0.0 | 13.5 A 0.0 | 26.6 A 0.0 | 7.1 A 0.0 | 2.8 A 0.0 | 1.5 A 0.0 |
| | Retail Trade (NAICS 44-45) | 54.4 A 0.0 | 83.1 A 0.0 | 24.4 A 0.0 | 11.0 A 0.0 | 26.3 A 0.0 | 7.4 A 0.0 | 6.2 A 0.0 | 1.8 A 0.0 |
| | Transportation and Warehousing (NAICS 48-49) | 54.6 C 0.0 | 82.4 A 0.0 | 17.6 B 0.0 | 13.4 C 0.0 | 16.1 C 0.0 | 23.6 B 0.0 | 3.6 A 0.0 | 0.5 A 0.0 |
| | Professional, Scientific and Technical Services (NAICS 54) | 33.2 A 0.0 | 86.4 A 0.0 | 12.6 A 0.0 | 14.8 A 0.0 | 7.1 A 0.0 | 7.5 A 0.0 | 3.3 A 0.0 | 2.1 A 0.0 |
| Industries | Accommodation and Food Services (NAICS 72) | 51.8 B 0.0 | 87.8 A 0.0 | 25.8 B 0.0 | 16.1 B 0.0 | 16.5 A 0.0 | 11.5 A 0.0 | 7.8 A 0.0 | 4.4 A 0.0 |
| | Other Services (NAICS 81) | 49.6 C 0.0 | 84.6 A 0.0 | 19.8 A 0.0 | 9.3 A 0.0 | 18.7 A 0.0 | 9.2 A 0.0 | 5.9 A 0.0 | 1.4 A 0.0 |
| Industries | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 43.1 A 0.0 | 81.8 A 0.0 | 15.4 A 0.0 | 16.1 A 0.0 | 9.0 A 0.0 | 11.6 A 0.0 | 3.9 A 0.0 | 1.5 A 0.0 |
| | Tourism | 43.7 C 0.0 | 83.8 B 0.0 | 22.0 C 0.0 | 19.0 B 0.0 | 9.5 B 0.0 | 7.5 B 0.0 | 7.8 A 0.0 | 1.9 A 0.0 |
| | Information and Communication Technologies (ICT) | 20.0 B 0.0 | 92.7 A 0.0 | 14.7 B 0.0 | 10.7 A 0.0 | 6.0 A 0.0 | 4.0 A 0.0 | 6.0 A 0.0 | 4.0 A 0.0 |
| | Knowledge-Based Industries (KBI) | 24.1 B 0.0 | 88.0 B 0.0 | 17.0 B 0.0 | 7.6 B 0.0 | 6.9 A 0.0 | 4.8 B 0.0 | 8.4 A 0.0 | 5.5 A 0.0 |
| Location | Rural | 51.5 A 0.0 | 81.4 A 0.0 | 16.3 A 0.0 | 11.7 A 0.0 | 23.1 A 0.0 | 10.4 A 0.0 | 7.7 A 0.0 | 1.7 A 0.0 |
| | Urban | 43.3 A 0.0 | 85.0 A 0.0 | 17.5 A 0.0 | 13.7 A 0.0 | 18.1 A 0.0 | 10.7 A 0.0 | 4.3 A 0.0 | 1.8 A 0.0 |
| Export Status | Exporter | 43.2 A 0.0 | 85.7 A 0.0 | 21.8 A 0.0 | 17.3 A 0.0 | 19.2 A 0.0 | 12.0 A 0.0 | 7.0 A 0.0 | 4.6 A 0.0 |
| | Non-exporter | 45.1 A 0.0 | 84.1 A 0.0 | 16.7 A 0.0 | 12.8 A 0.0 | 19.1 A 0.0 | 10.5 A 0.0 | 4.6 A 0.0 | 1.4 A 0.0 |
| Growth | High Growth Firms (20% or more growth per year) | 38.9 B 0.0 | 87.7 A 0.0 | 20.0 B 0.0 | 13.2 A 0.0 | 19.6 A 0.0 | 11.5 A 0.0 | 6.4 A 0.0 | 3.0 A 0.0 |
| | Medium Growth Firms (11% to 19% growth per year) | 45.4 A 0.0 | 87.2 A 0.0 | 17.4 A 0.0 | 10.7 A 0.0 | 19.2 A 0.0 | 11.0 A 0.0 | 6.2 A 0.0 | 3.0 A 0.0 |
| | Slow Growth Firms (1% to 10% growth per year) | 48.5 A 0.0 | 84.3 A 0.0 | 16.7 A 0.0 | 13.0 A 0.0 | 18.7 A 0.0 | 11.0 A 0.0 | 4.1 A 0.0 | 1.0 A 0.0 |
| | No Growth Firms (0% growth per year) | 44.6 A 0.0 | 80.9 A 0.0 | 17.0 A 0.0 | 13.9 A 0.0 | 20.0 A 0.0 | 8.0 A 0.0 | 4.5 A 0.0 | 1.2 A 0.0 |
| Age of Business | Negative Growth Firms (Less than 0% growth per year) | 43.7 B 0.0 | 83.3 B 0.0 | 18.3 B 0.0 | 12.0 B 0.0 | 22.4 B 0.0 | 11.6 A 0.0 | 6.1 A 0.0 | 2.7 A 0.0 |
| | 2012-2014 (2 years or younger) | 33.1 A 0.0 | 83.6 A 0.0 | 14.8 A 0.0 | 17.8 A 0.0 | 14.5 A 0.0 | 11.9 A 0.0 | 4.3 A 0.0 | 2.8 A 0.0 |
| | 2004-2011 (3 to 10 years old) | 39.8 A 0.0 | 86.7 A 0.0 | 18.5 A 0.0 | 13.8 A 0.0 | 16.1 A 0.0 | 9.3 A 0.0 | 6.4 A 0.0 | 2.2 A 0.0 |
| | 1994-2003 (11 to 20 years old) | 44.8 A 0.0 | 84.4 A 0.0 | 16.0 A 0.0 | 12.3 A 0.0 | 18.6 A 0.0 | 11.6 A 0.0 | 4.4 A 0.0 | 1.8 A 0.0 |
| Innovation Activities developed or introduced | Prior to 1994 (more than 20 years old) | 54.0 A 0.0 | 81.6 A 0.0 | 17.7 A 0.0 | 12.6 A 0.0 | 24.2 A 0.0 | 11.0 A 0.0 | 3.9 A 0.0 | 2.5 A 0.0 |
| | New or significantly improved good or service | 41.7 A 0.0 | 85.8 A 0.0 | 22.1 A 0.0 | 14.0 A 0.0 | 20.3 A 0.0 | 12.1 A 0.0 | 6.7 A 0.0 | 3.6 A 0.0 |
| | New or significantly improved process or method | 44.1 A 0.0 | 85.2 A 0.0 | 21.7 A 0.0 | 15.8 A 0.0 | 22.2 A 0.0 | 15.8 A 0.0 | 6.6 A 0.0 | 3.3 A 0.0 |
| | A new organizational method in your business practices, workplace organization or external relations | 44.7 A 0.0 | 86.3 A 0.0 | 21.2 A 0.0 | 15.5 A 0.0 | 22.9 A 0.0 | 14.2 A 0.0 | 6.5 A 0.0 | 2.8 A 0.0 |
| Intellectual Property | A new way of selling your goods or services | 42.1 A 0.0 | 88.2 A 0.0 | 22.0 A 0.0 | 13.9 A 0.0 | 22.7 A 0.0 | 12.7 A 0.0 | 6.3 A 0.0 | 3.6 A 0.0 |
| | At least one of the 4 above innovations | 42.6 A 0.0 | 86.1 A 0.0 | 21.1 A 0.0 | 15.2 A 0.0 | 21.8 A 0.0 | 12.3 A 0.0 | 6.3 A 0.0 | 2.8 A 0.0 |
| | Non-Innovator (none of the above) | 44.7 A 0.0 | 82.9 A 0.0 | 14.1 A 0.0 | 11.9 A 0.0 | 17.3 A 0.0 | 9.5 A 0.0 | 3.8 A 0.0 | 1.0 A 0.0 |
| | Holds IP | 40.4 A 0.0 | 86.4 A 0.0 | 19.3 A 0.0 | 15.8 A 0.0 | 18.3 A 0.0 | 10.9 A 0.0 | 6.2 A 0.0 | 3.7 A 0.0 |
| Procurement | Holds Formal IP | 44.0 A 0.0 | 84.4 A 0.0 | 21.2 A 0.0 | 12.6 A 0.0 | 20.1 A 0.0 | 10.1 A 0.0 | 7.6 A 0.0 | 3.7 A 0.0 |
| | No IP | 44.8 A 0.0 | 83.6 A 0.0 | 16.3 A 0.0 | 12.5 A 0.0 | 19.4 A 0.0 | 10.6 A 0.0 | 4.4 A 0.0 | |

Table 17: Sources of Financing to Buy/Acquire BusinessSurvey question(s):
B.5. Which of the following sources of financing did you use to purchase your business? (Respondents could choose multiple response categories)Notes:
B.5. is applicable only to those that bought/acquired their business.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Sources used to buy/acquire business | | | | | | | | | Other |
|-----------------|--|--------------------------------------|---|--|---|-----------------------------|-----------------|---|--|------------|-------|
| | | Credit from financial institutions | Personal Financing used towards your business | Financing from friends or relatives of business owner(s) | Retained earnings (from previous or other business) | Trade credit from suppliers | Capital leasing | Government loans, grants, subsidies and non-repayable contributions | Financing from angel investors and venture capital providers | | |
| | | % | % | % | % | % | % | % | % | % | |
| All SMEs | 1 to 499 employees | 60.7 A 2.4 | 71.4 A 1.6 | 26.0 A 1.9 | 14.7 A 1.4 | 9.6 A 0.8 | 8.5 A 0.8 | 5.6 A 0.6 | 2.8 A 0.5 | 7.8 A 1.3 | |
| Employment Size | 1 to 4 employees | 58.8 A 2.0 | 73.9 A 1.9 | 25.8 A 1.9 | 11.2 A 1.9 | 7.6 A 1.1 | 6.3 A 1.1 | 6.0 A 1.0 | 2.7 A 0.4 | 7.1 A 1.3 | |
| | 5 to 19 employees | 59.5 C 0.9 | 73.2 B 3.2 | 28.7 B 4.3 | 14.1 B 2.9 | 11.1 A 1.6 | 8.2 A 1.0 | 5.3 A 1.0 | 1.9 A 0.9 | 6.8 A 1.2 | |
| | 20 to 99 employees | 67.8 B 2.7 | 64.3 A 2.6 | 22.4 A 2.5 | 22.8 A 2.5 | 10.6 A 1.8 | 14.6 A 1.9 | 5.4 A 1.1 | 4.5 A 1.6 | 10.7 A 1.4 | |
| | 100 to 499 employees | 64.5 B 1.1 | 48.3 D 0.7 | 9.7 B 3.2 | 26.6 C 0.9 | 9.4 A 2.3 | 9.0 B 2.0 | 5.0 A 2.0 | 9.0 B 2.3 | 16.3 D 0.9 | |
| Region | Atlantic | 68.3 B 3.8 | 65.6 B 3.1 | 22.4 B 2.5 | 11.6 A 2.9 | 11.2 A 1.8 | 8.1 A 1.5 | 7.4 A 1.1 | 3.5 A 1.8 | 8.4 A 1.2 | |
| | Quebec | 67.3 A 2.4 | 63.8 A 2.4 | 27.3 A 2.2 | 9.4 A 1.2 | 8.9 A 1.4 | 11.4 A 1.5 | 7.5 A 1.2 | 2.9 A 0.7 | 10.6 A 1.4 | |
| | Ontario | 56.1 B 2.6 | 73.3 A 2.4 | 26.6 A 2.4 | 17.9 A 2.2 | 10.9 A 1.6 | 8.8 A 1.6 | 5.6 A 1.1 | 3.6 A 1.1 | 6.3 A 1.5 | |
| | Northern Ontario | 61.8 D 10.2 | 67.2 D 8.8 | 25.7 D 8.3 | 16.0 D 9.9 | 9.7 B 4.9 | 7.1 B 3.1 | 8.3 B 3.7 | X X X | 9.9 D 7.8 | |
| | Southern Ontario | 55.6 D 2.2 | 73.9 A 2.6 | 26.7 A 2.2 | 18.1 A 2.2 | 11.0 A 1.5 | 9.0 A 1.7 | 5.3 A 1.2 | X X X | 6.0 A 1.4 | |
| | Prairies | 64.6 A 2.2 | 75.3 A 2.0 | 26.0 A 2.0 | 17.1 A 1.9 | 9.7 A 1.3 | 6.8 A 1.2 | 5.0 A 1.0 | 1.2 A 0.4 | 7.9 A 1.2 | |
| | Manitoba | 74.5 B 4.9 | 76.5 B 3.9 | 25.3 B 4.2 | 20.1 B 3.5 | 9.1 B 2.8 | 3.9 A 1.9 | 4.1 A 1.4 | 2.6 A 1.1 | 4.8 A 1.9 | |
| | Saskatchewan | 70.2 B 4.4 | 63.0 B 4.2 | 22.0 B 3.0 | 15.9 B 3.0 | 10.8 B 3.1 | 7.2 A 3.0 | 9.3 B 3.2 | 0.0 A 0.0 | 11.9 B 3.3 | |
| CMA Level | Alberta | 59.6 B 1.0 | 78.8 A 2.0 | 27.6 A 2.3 | 16.6 A 2.0 | 9.6 A 1.7 | 7.5 A 1.7 | 3.8 A 1.0 | 1.1 A 0.0 | 7.5 A 1.2 | |
| | British Columbia and Territories | 51.2 F 10.0 | 79.1 C 7.4 | 24.4 D 8.8 | 15.5 C 5.9 | 6.9 B 2.6 | 4.9 A 2.1 | 2.2 A 1.9 | 2.3 A 1.9 | 5.7 A 2.3 | |
| | St. John's | 44.9 P 15.4 | 75.8 E 10.7 | X X X | X X X | X X X | 0.0 A 0.0 | X X X | 0.0 A 0.0 | | |
| | Halifax | 74.0 C 7.1 | 77.6 C 6.2 | 26.2 C 7.4 | 20.5 C 6.9 | 11.9 B 5.0 | 12.8 C 5.1 | X X X | 0.0 A 0.0 | 9.6 B 4.4 | |
| | Quebec | 74.8 C 6.4 | 61.4 C 7.0 | 37.3 D 7.0 | 10.2 B 4.9 | 11.3 B 5.0 | 9.5 B 4.8 | X X X | X X X | 10.1 B 4.2 | |
| | Montreal | 53.0 B 4.2 | 75.3 B 3.5 | 31.4 B 3.8 | 13.1 A 2.9 | 9.1 A 2.2 | 14.9 B 2.0 | 2.7 A 1.9 | 3.3 A 1.2 | 10.6 A 2.4 | |
| | Ottawa-Gatineau | 44.9 D 9.9 | 76.2 E 10.5 | 28.8 E 10.5 | 30.7 E 10.4 | 13.1 D 7.8 | 2.4 A 1.9 | 5.6 B 3.4 | 3.3 A 2.5 | 6.0 B 3.4 | |
| | Toronto | 51.5 B 3.8 | 75.6 B 3.6 | 27.1 B 3.4 | 16.7 B 2.9 | 10.9 A 2.3 | 7.5 A 1.8 | 4.8 A 1.0 | 4.2 A 1.0 | 4.9 A 1.3 | |
| Industries | Kingston | 62.5 F 3.6 | 71.3 F 3.6 | X X X | X X X | X X X | 0.0 A 0.0 | X X X | 0.0 A 0.0 | X X X | |
| | Hamilton | 52.8 B 1.7 | 72.7 D 5.1 | 30.0 E 10.8 | 20.7 E 10.2 | 7.9 B 3.8 | 12.2 C 6.7 | X X X | 9.6 C 5.8 | 4.3 B 3.1 | |
| | St. Catharines-Niagara | 50.9 B 11.4 | 93.7 B 11.8 | 33.9 E 11.8 | 10.3 D 8.2 | X X X | 19.8 D 9.8 | X X X | X X X | 0.0 A 0.0 | |
| | Kitchener-Cambridge-Waterloo | 36.3 C 10.8 | 70.0 E 11.2 | 40.8 E 10.9 | 18.1 D 8.9 | 16.5 D 9.8 | 15.7 D 7.8 | X X X | 0.0 A 0.0 | X X X | |
| | London | 86.0 C 10.8 | 58.4 F 13.1 | 24.9 E 10.5 | 19.5 E 11.1 | 17.6 D 9.1 | 10.8 C 6.3 | X X X | X X X | X X X | |
| | Windsor | 67.1 F 10.9 | 63.7 F 21.0 | 11.4 F 13.1 | 24.5 F 21.0 | X X X | X X X | X X X | X X X | X X X | |
| | Thunder Bay | 75.0 G 27.9 | 76.3 F 25.0 | 24.3 F 26.3 | 20.6 F 47.4 | 5.9 C 7.0 | 6.6 D 8.0 | X X X | X X X | X X X | |
| | Winnipeg | 70.8 C 5.8 | 81.7 B 4.3 | 23.0 C 5.3 | 24.4 C 5.3 | 8.6 B 3.8 | X X X | X X X | X X X | X X X | |
| Industries | Calgary | 64.2 C 5.0 | 76.9 B 4.8 | 22.4 B 4.8 | 20.4 B 4.9 | 13.8 B 2.8 | 4.1 A 1.7 | X X X | X X X | 10.3 B 3.4 | |
| | Edmonton | 60.0 C 5.4 | 72.9 C 5.4 | 31.5 C 5.4 | 14.8 B 3.9 | 8.0 B 2.8 | 7.4 B 3.0 | 6.6 B 2.8 | X X X | 4.0 A 1.7 | |
| | Vancouver | 39.0 C 5.1 | 83.0 B 3.8 | 24.1 C 4.3 | 11.8 B 2.9 | 5.9 A 2.3 | 2.9 A 1.2 | 2.4 A 1.1 | 2.8 A 1.8 | 6.7 A 2.1 | |
| | Victoria | 57.6 D 6.9 | 61.2 E 10.1 | 25.8 D 8.6 | 11.0 C 5.9 | 0.0 A 0.0 | X X X | X X X | 0.0 A 0.0 | X X X | |
| | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | 82.2 B 3.7 | 57.2 B 4.6 | 37.2 B 4.6 | 13.2 B 2.9 | 7.4 B 2.7 | 5.6 A 1.8 | 24.7 B 4.0 | 3.5 A 1.7 | 4.7 A 1.6 | |
| | Construction (NAICS 23) | 60.9 B 4.7 | 65.6 B 4.9 | 23.8 B 4.0 | 19.8 B 3.7 | 6.2 A 1.8 | 5.6 A 1.7 | 2.8 A 1.4 | 2.1 A 1.6 | 6.7 A 2.0 | |
| | Manufacturing (NAICS 31-33) | 59.1 C 5.1 | 73.1 B 4.9 | 16.9 B 3.8 | 17.7 B 3.2 | 12.9 B 2.1 | 14.9 B 4.2 | 7.1 A 1.9 | 7.2 A 2.0 | 11.4 B 3.9 | |
| | Wholesale Trade (NAICS 41) | 57.5 C 5.0 | 74.1 B 4.2 | 18.2 B 3.8 | 19.8 B 4.0 | 14.6 B 3.7 | 7.0 A 2.1 | 2.9 B 2.0 | 7.3 A 1.9 | 8.4 B 3.7 | |
| Industries | Retail Trade (NAICS 44-45) | 58.4 B 2.8 | 74.1 A 2.3 | 25.8 A 2.3 | 14.4 A 1.9 | 13.5 C 1.7 | 7.7 A 1.3 | 4.2 A 1.2 | 0.7 A 0.3 | 10.2 A 1.6 | |
| | Transportation and Warehousing (NAICS 48-49) | 57.5 C 6.7 | 69.1 B 5.0 | 28.7 B 5.0 | 13.4 B 3.1 | 6.0 A 2.1 | 18.1 B 4.3 | 2.7 A 1.7 | X X X | 11.7 B 3.2 | |
| | Professional, Scientific and Technical Services (NAICS 54) | 49.7 C 5.5 | 70.6 B 4.4 | 18.7 B 4.1 | 15.6 B 3.6 | 4.1 A 1.7 | 9.5 B 3.2 | 4.5 A 2.1 | 5.3 A 2.1 | 10.2 B 3.0 | |
| | Accommodation and Food Services (NAICS 72) | 61.3 C 11.0 | 77.6 C 5.3 | 36.0 E 10.4 | 14.6 C 5.9 | 8.7 A 2.4 | 6.9 A 2.0 | 4.3 A 1.4 | 2.6 A 1.8 | 7.2 A 2.3 | |
| | Other Services (NAICS 81) | 63.4 B 3.8 | 70.2 B 3.5 | 26.8 B 3.5 | 10.2 B 2.4 | 11.8 A 2.3 | 7.4 A 1.6 | 6.1 A 1.9 | 4.9 A 1.6 | 5.9 A 2.4 | |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 57.1 B 2.8 | 69.0 B 2.4 | 18.4 B 3.3 | 13.5 B 2.7 | 5.8 A 1.8 | 9.7 B 2.7 | 2.4 A 1.0 | X X X | 4.7 A 1.2 | |
| | Tourism | 68.5 B 4.1 | 75.6 B 3.7 | 23.3 B 3.1 | 17.3 B 2.9 | 3.6 A 1.7 | 7.6 A 2.1 | 4.8 A 1.0 | 3.9 A 1.6 | 8.7 A 2.3 | |
| Industries | Information and Communication Technologies (ICT) | 31.6 E 10.4 | 73.7 E 10.1 | X X X | X X X | 26.3 E 10.1 | 0.0 A 0.0 | X X X | X X X | X X X | |
| | Knowledge-Based Industries (KBI) | 62.6 F 22.6 | 63.6 F 15.1 | X X X | X X X | 23.3 E 11.5 | X X X | X X X | X X X | X X X | |
| | Rural | 69.1 C 7.3 | 65.8 D 4.2 | 25.8 B 4.3 | 14.8 B 3.9 | 10.4 B 2.9 | 8.0 A 2.2 | 11.4 B 3.1 | 1.6 A 0.8 | 8.0 A 2.2 | |
| | Urban | 58.3 C 1.9 | 73.0 A 1.2 | 26.1 A 1.3 | 14.7 A 1.9 | 9.3 A 0.8 | 8.6 A 0.8 | 4.0 A 0.9 | 3.1 A 0.8 | 7.7 A 0.8 | |
| | Exporter | 60.4 C 11.7 | 69.3 A 2.1 | 20.6 D 3.4 | 20.6 D 2.9 | 9.9 B 2.1 | 14.8 C 6.0 | 8.5 B 4.1 | 7.1 B 1.5 | 8.9 B 4.3 | |
| | Non-exporter | 60.7 A 1.0 | 71.7 A 1.0 | 26.7 A 1.2 | 13.9 A 1.0 | 9.5 A 0.8 | 7.7 A 0.8 | 5.2 A 0.8 | 2.3 A 0.8 | 7.6 A 0.8 | |
| Growth | High Growth Firms (20% or more growth per year) | 55.3 C 6.2 | 64.2 C 5.1 | 24.4 B 4.9 | 13.2 B 4.9 | 8.5 B 2.9 | 4.3 A 1.9 | 5.6 A 2.2 | 3.7 A 1.8 | 8.1 B 3.2 | |
| | Medium Growth Firms (11% to 19% growth per year) | 57.1 B 3.8 | 71.1 B 3.5 | 24.7 B 3.5 | 18.8 B 3.4 | 12.2 A 2.4 | 12.5 A 2.5 | 4.2 A 1.2 | 1.5 A 0.6 | 10.6 A 2.1 | |
| | Slow Growth Firms (1% to 10% growth per year) | 63.6 C 5.3 | 69.8 B 3.0 | 25.1 B 3.3 | 15.8 B 2.9 | 9.4 A 1.3 | 7.7 A 1.3 | 6.6 A 1.0 | 2.8 A 0.8 | 6.9 A 1.1 | |
| | No Growth Firms (0% growth per year) | 60.1 B 3.1 | 70.3 B 2.8 | 25.0 B 2.8 | 10.8 A 1.9 | 7.0 A 1.5 | 7.1 A 1.5 | 4.6 A 1.9 | 1.7 A 0.9 | 7.9 A 1.5 | |
| | Negative Growth Firms (Less than 0% growth per year) | 59.3 C 4.1 | 82.0 B 2.7 | 32.8 B 4.1 | 12.9 A 2.3 | 13.4 A 2.3 | 11.4 B 3.1 | 5.9 A 1.5 | 5.0 B 2.8 | 8.5 B 2.2 | |
| | 2012-2014 (2 years or younger) | 50.6 B 4.9 | 71.8 B 3.8 | 24.8 B 3.8 | 14.9 B 2.9 | 7.8 B 1.8 | 9.3 B 3.8 | 1.5 A 0.8 | 3.0 A 1.8 | 7.8 A 2.0 | |
| | 2004-2011 (3 to 10 years old) | 56.3 B 3.1 | 74.0 A 2.1 | 30.5 B 2.8 | 15.4 B 3.0 | 11.9 A 1.9 | 12.4 A 1.8 | 7.0 A 1.4 | 2.0 A 0.7 | 8.8 A 1.9 | |
| | 1994-2003 (11 to 20 years old) | 59.4 D 6.0 | 77.1 C 5.7 | 23.4 C 6.0 | 14.5 B 3.8 | 8.9 A 2.0 | 7.6 B 2.6 | 4.7 A 1.6 | 4.4 A 2.0 | 6.5 A 1.9 | |
| Age of Business | Prior to 1994 (more than 20 years old) | 64.3 A 1.6 | 67.9 A 1.7 | 25.5 A 1.6 | 14.5 A 1.6 | 9.1 A 1.0 | 7.2 A 0.8 | 6.0 A 0.8 | 2.5 A 0.6 | 7.9 A 1.0 | |
| | New or significantly improved good or service | 55.0 B 2.7 | 75.1 A 2.2 | 26.4 B 2.3 | 19.0 A 2.0 | 13.1 A 1.6 | 10.8 A 1.4 | 5.3 A 1.2 | 4.1 A 0.8 | 10.3 A 1.4 | |
| | New or significantly improved process or method | 55.6 B 2.8 | 77.0 B 2.9 | 28.6 B 3.0 | 18.2 A 2.3 | 11.8 A 2.0 | 11.5 A 2.0 | 7.7 A 1.9 | 4.5 A 1.2 | 8.7 A 2.2 | |
| | A new organizational method in your business practices, workplace organization or external relations | 53.9 B 1.1 | 73.4 B 2.1 | 28.6 B 2.8 | 18.8 B 2.2 | 10.3 A 1.8 | 13.4 A 2.0 | 5.8 A 1.2 | 4.5 A 1.1 | 9.4 A 2.1 | |
| | A new way of selling your goods or services | 56.6 B 2.4 | 76.9 A 2.4 | 26.9 B 2.8 | 16.0 A 2.1</ | | | | | | |

Table 18: Average Yearly Growth in Sales/Revenues

Survey question(s):
 1. Over the last three years, what was the average yearly growth of your business' sales or total revenues?
 2. Over the next three years, what is the expected average yearly growth of your business' sales or total revenues?

1 is applicable to all respondents.
 2 is applicable only to those that have sold goods and services in the last three years.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Average yearly growth in sales/revenues | | | | | | | | | | | | | | | | | | | |
|-----------------|--|---|---------------|----------------|---------------|-----------------------------|---------------|------------------------------|---------------|----------------------|---------------|---------------------------|---------------|----------------|---------------|-----------------------------|---------------|------------------------------|---------------|----------------------|-------|
| | | Over the last three years | | | | | | Over the next three years | | | | | | | | | | | | | |
| | | Less than 0% (negative sales growth) | | 0% (no growth) | | Between 1% and 10% per year | | Between 11% and 20% per year | | 20% or more per year | | Less than 0% (scale back) | | 0% (no growth) | | Between 1% and 10% per year | | Between 11% and 20% per year | | 20% or more per year | |
| | | % | sales/revenue | % | sales/revenue | % | sales/revenue | % | sales/revenue | % | sales/revenue | % | sales/revenue | % | sales/revenue | % | sales/revenue | % | sales/revenue | % | |
| All SMEs | 1 to 499 employees | 11.5 | A 0.0 | 18.5 | A 0.0 | 49.7 | B 0.9 | 11.1 | A 0.0 | 9.3 | A 0.0 | 5.9 | A 0.0 | 16.9 | A 0.0 | 56.0 | A 0.0 | 13.3 | A 0.0 | 7.9 | A 0.0 |
| Employment Size | 1 to 4 employees | 12.2 | A 0.0 | 22.4 | A 0.0 | 47.7 | A 1.0 | 9.9 | A 0.0 | 7.8 | A 0.0 | 7.6 | A 0.0 | 20.7 | A 0.0 | 52.6 | A 0.0 | 12.2 | A 0.0 | 6.9 | A 0.0 |
| | 5 to 19 employees | 10.4 | A 0.0 | 14.4 | A 0.0 | 51.8 | A 0.0 | 12.2 | A 0.0 | 11.2 | A 0.0 | 4.3 | A 0.0 | 13.9 | A 0.0 | 57.0 | A 0.0 | 15.1 | A 0.0 | 5.7 | A 0.0 |
| | 20 to 99 employees | 11.5 | A 0.0 | 14.2 | A 0.0 | 51.1 | A 0.0 | 13.4 | A 0.0 | 9.8 | A 0.0 | 3.7 | A 0.0 | 9.4 | A 0.0 | 66.2 | A 0.0 | 13.6 | A 0.0 | 7.2 | A 0.0 |
| | 100 to 499 employees | 10.3 | A 0.0 | 8.0 | A 0.0 | 58.7 | C 0.4 | 11.1 | B 0.0 | 11.9 | B 0.0 | 3.1 | A 0.0 | 10.2 | B 0.0 | 70.9 | B 0.0 | 9.8 | A 0.0 | 5.0 | A 0.0 |
| Region | Atlantic | 11.3 | A 0.0 | 19.0 | A 0.0 | 48.4 | A 0.0 | 11.7 | A 0.0 | 9.6 | A 0.0 | 8.2 | A 0.0 | 15.9 | A 0.0 | 55.4 | A 0.0 | 13.2 | A 0.0 | 7.3 | A 0.0 |
| | Quebec | 13.5 | A 0.0 | 23.2 | A 0.0 | 46.1 | A 0.0 | 10.7 | A 0.0 | 6.5 | A 0.0 | 4.8 | A 0.0 | 20.4 | A 0.0 | 56.2 | A 0.0 | 11.2 | A 0.0 | 7.4 | A 0.0 |
| | Ontario | 12.1 | A 0.0 | 18.8 | A 0.0 | 49.7 | A 0.0 | 9.4 | A 0.0 | 10.0 | A 0.0 | 5.4 | A 0.0 | 14.5 | A 0.0 | 56.7 | A 0.0 | 14.5 | A 0.0 | 8.9 | A 0.0 |
| | Northern Ontario | 14.2 | D 0.0 | 19.0 | C 0.4 | 48.9 | D 0.0 | 7.6 | C 0.0 | 10.3 | C 0.0 | 4.9 | C 0.0 | 17.6 | C 0.0 | 55.1 | D 0.0 | 14.1 | B 0.0 | 8.3 | D 0.0 |
| | Southern Ontario | 11.9 | A 0.0 | 18.8 | A 0.0 | 49.8 | A 0.0 | 10.0 | A 0.0 | 5.4 | A 0.0 | 14.3 | A 0.0 | 56.8 | A 0.0 | 14.6 | A 0.0 | 8.9 | A 0.0 | | |
| | Prairies | 9.6 | A 0.0 | 16.2 | A 0.0 | 48.7 | A 0.0 | 13.4 | A 0.0 | 12.0 | A 0.0 | 8.3 | A 0.0 | 20.1 | A 0.0 | 50.6 | A 0.0 | 12.6 | A 0.0 | 8.3 | A 0.0 |
| | Manitoba | 13.1 | A 0.0 | 17.8 | A 0.0 | 48.0 | A 0.0 | 15.2 | A 0.0 | 5.9 | A 0.0 | 5.1 | A 0.0 | 21.8 | A 0.0 | 57.0 | A 0.0 | 11.5 | A 0.0 | 4.6 | A 0.0 |
| | Saskatchewan | 7.9 | A 0.0 | 17.8 | A 0.0 | 51.5 | B 0.0 | 11.7 | A 0.0 | 11.2 | A 0.0 | 7.6 | A 0.0 | 23.3 | A 0.0 | 49.4 | A 0.0 | 10.3 | A 0.0 | 9.4 | A 0.0 |
| | Alberta | 9.3 | A 0.0 | 15.4 | A 0.0 | 48.2 | A 0.0 | 13.5 | A 0.0 | 13.6 | A 0.0 | 9.2 | A 0.0 | 19.0 | A 0.0 | 49.4 | A 0.0 | 13.5 | A 0.0 | 8.9 | A 0.0 |
| | British Columbia and Territories | 9.5 | A 0.0 | 14.1 | A 0.0 | 56.3 | B 0.0 | 12.3 | A 0.0 | 7.8 | A 0.0 | 4.8 | A 0.0 | 13.8 | A 0.0 | 61.1 | B 0.0 | 14.1 | A 0.0 | 6.1 | A 0.0 |
| CMA Level | St. John's | 20.5 | C 0.0 | 20.4 | C 0.0 | 44.6 | C 0.0 | X | X | 8.5 | B 0.0 | 16.0 | R 0.0 | 55.2 | C 0.0 | 11.2 | A 0.0 | 9.1 | A 0.0 | | |
| | Halifax | 12.6 | B 0.0 | 17.4 | R 0.0 | 47.0 | R 0.0 | 10.6 | B 0.0 | 12.5 | R 0.0 | 6.2 | A 0.0 | 11.7 | R 0.0 | 57.5 | R 0.0 | 14.7 | R 0.0 | 9.9 | R 0.0 |
| | Quebec | 15.1 | B 0.0 | 19.1 | R 0.0 | 51.8 | R 0.0 | 7.9 | R 0.0 | 6.1 | A 0.0 | 18.2 | R 0.0 | 63.1 | R 0.0 | 11.7 | R 0.0 | X | X | 7.1 | R 0.0 |
| | Montreal | 16.7 | A 0.0 | 23.1 | A 0.0 | 42.8 | A 0.0 | 10.2 | A 0.0 | 8.1 | A 0.0 | 6.5 | A 0.0 | 20.9 | A 0.0 | 52.1 | A 0.0 | 11.5 | A 0.0 | 8.9 | A 0.0 |
| | Ottawa-Gatineau | 20.2 | B 0.0 | 14.5 | C 0.0 | 54.8 | C 0.0 | 5.1 | B 0.0 | 5.5 | B 0.0 | 15.0 | R 0.0 | 60.1 | R 0.0 | 11.4 | R 0.0 | 7.7 | R 0.0 | | |
| | Toronto | 12.6 | A 0.0 | 12.1 | A 0.0 | 48.6 | A 0.0 | 9.6 | A 0.0 | 11.3 | A 0.0 | 5.8 | A 0.0 | 12.4 | A 0.0 | 56.8 | A 0.0 | 16.8 | A 0.0 | 10.4 | A 0.0 |
| | Kingston | 14.4 | F 0.0 | 26.6 | F 0.0 | 40.3 | F 0.0 | 9.8 | F 0.0 | 8.9 | F 0.0 | 14.5 | F 0.0 | 58.2 | F 0.0 | 11.9 | F 0.0 | X | X | 7.1 | F 0.0 |
| | Hamilton | 7.0 | A 0.0 | 24.2 | R 0.0 | 45.7 | R 0.0 | 15.6 | R 0.0 | 7.5 | A 0.0 | 6.0 | A 0.0 | 17.6 | R 0.0 | 53.3 | C 0.0 | 12.2 | R 0.0 | 10.9 | R 0.0 |
| | Kitchener-Cambridge-Waterloo | 11.2 | A 0.0 | 15.3 | C 0.0 | 58.2 | C 0.0 | 4.5 | A 0.0 | 10.8 | R 0.0 | 7.0 | A 0.0 | 10.6 | R 0.0 | 55.3 | C 0.0 | 20.0 | C 0.0 | 7.1 | R 0.0 |
| | London | 3.9 | A 0.0 | 30.5 | C 0.0 | 51.2 | C 0.0 | 7.4 | R 0.0 | 7.0 | R 0.0 | 3.8 | A 0.0 | 12.6 | C 0.0 | 54.4 | C 0.0 | 21.1 | A 0.0 | X | X |
| Industries | Windsor | 9.1 | A 0.0 | 8.9 | C 0.0 | 63.9 | C 0.0 | 4.3 | A 0.0 | 12.8 | R 0.0 | 2.0 | A 0.0 | 16.1 | R 0.0 | 54.2 | R 0.0 | 20.5 | R 0.0 | 7.2 | R 0.0 |
| | Thunder Bay | 20.4 | F 0.0 | 23.8 | F 0.0 | 41.2 | F 0.0 | 6.6 | A 0.0 | 7.9 | F 0.0 | 5.8 | A 0.0 | 24.5 | F 0.0 | 51.6 | F 0.0 | 8.1 | F 0.0 | 9.9 | F 0.0 |
| | Winnipeg | 14.7 | A 0.0 | 17.6 | B 0.0 | 49.4 | B 0.0 | 12.7 | A 0.0 | 5.7 | A 0.0 | 6.4 | A 0.0 | 20.8 | B 0.0 | 56.9 | B 0.0 | 10.4 | A 0.0 | 5.6 | A 0.0 |
| | Calgary | 10.3 | A 0.0 | 16.8 | A 0.0 | 48.0 | A 0.0 | 10.8 | A 0.0 | 14.1 | A 0.0 | 9.2 | A 0.0 | 17.9 | A 0.0 | 50.9 | A 0.0 | 13.6 | A 0.0 | 8.4 | A 0.0 |
| | Edmonton | 9.8 | A 0.0 | 12.8 | A 0.0 | 51.3 | B 0.0 | 13.7 | A 0.0 | 9.3 | A 0.0 | 16.8 | A 0.0 | 52.9 | A 0.0 | 12.0 | A 0.0 | 9.0 | A 0.0 | 8.0 | A 0.0 |
| | Vancouver | 10.6 | A 0.0 | 15.1 | A 0.0 | 53.9 | B 0.0 | 13.0 | A 0.0 | 7.4 | A 0.0 | 4.9 | A 0.0 | 15.5 | A 0.0 | 56.6 | A 0.0 | 15.6 | A 0.0 | 7.4 | A 0.0 |
| | Victoria | 12.4 | B 0.0 | 33 | 13.1 | 55.0 | B 0.0 | 12.7 | B 0.0 | 6.9 | B 0.0 | 5.1 | B 0.0 | 14.3 | B 0.0 | 64.4 | C 0.0 | 11.9 | B 0.0 | 3.4 | X |
| | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | 7.9 | A 0.0 | 20.0 | A 0.0 | 49.9 | B 0.0 | 10.4 | A 0.0 | 11.7 | B 0.0 | 5.0 | A 0.0 | 21.7 | A 0.0 | 55.4 | B 0.0 | 12.4 | A 0.0 | 5.5 | A 0.0 |
| | Construction (NAICS 23) | 9.5 | A 0.0 | 19.4 | A 0.0 | 47.0 | A 0.0 | 11.9 | A 0.0 | 12.1 | A 0.0 | 6.2 | A 0.0 | 17.4 | A 0.0 | 53.3 | A 0.0 | 13.6 | A 0.0 | 9.5 | A 0.0 |
| | Manufacturing (NAICS 31-33) | 14.3 | A 0.0 | 16.7 | A 0.0 | 44.9 | A 0.0 | 11.8 | A 0.0 | 12.3 | A 0.0 | 4.5 | A 0.0 | 12.1 | A 0.0 | 55.0 | A 0.0 | 15.2 | A 0.0 | 13.2 | A 0.0 |
| Growth | Wholesale Trade (NAICS 41) | 12.6 | A 0.0 | 15.6 | A 0.0 | 50.8 | B 0.0 | 12.8 | A 0.0 | 6.2 | A 0.0 | 3.6 | A 0.0 | 14.8 | A 0.0 | 58.9 | A 0.0 | 13.1 | A 0.0 | 9.7 | A 0.0 |
| | Retail Trade (NAICS 44-45) | 13.9 | A 0.0 | 18.4 | A 0.0 | 50.9 | A 0.0 | 11.4 | A 0.0 | 5.5 | A 0.0 | 4.5 | A 0.0 | 15.4 | A 0.0 | 63.0 | A 0.0 | 12.2 | A 0.0 | 4.9 | A 0.0 |
| | Transportation and Warehousing (NAICS 48-49) | 10.3 | A 0.0 | 20.8 | B 0.0 | 47.9 | A 0.0 | 9.4 | A 0.0 | 11.7 | A 0.0 | 8.0 | A 0.0 | 20.6 | A 0.0 | 52.5 | B 0.0 | 9.7 | A 0.0 | 9.2 | A 0.0 |
| | Professional, Scientific and Technical Services (NAICS 54) | 13.3 | A 0.0 | 15.7 | A 0.0 | 45.5 | A 0.0 | 13.6 | A 0.0 | 12.0 | A 0.0 | 6.0 | A 0.0 | 17.5 | A 0.0 | 49.4 | A 0.0 | 16.5 | A 0.0 | 10.7 | A 0.0 |
| | Accommodation and Food Services (NAICS 72) | 16.5 | B 0.0 | 16.8 | A 0.0 | 54.7 | B 0.0 | 8.3 | A 0.0 | 3.7 | A 0.0 | 5.5 | A 0.0 | 12.0 | A 0.0 | 66.8 | B 0.0 | 11.8 | A 0.0 | 3.9 | A 0.0 |
| | Other Services (NAICS 81) | 7.4 | A 0.0 | 17.7 | A 0.0 | 57.0 | A 0.0 | 9.3 | A 0.0 | 8.6 | A 0.0 | 5.7 | A 0.0 | 13.5 | A 0.0 | 57.7 | A 0.0 | 16.2 | A 0.0 | 6.9 | A 0.0 |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 9.9 | A 0.0 | 20.9 | A 0.0 | 50.0 | A 0.0 | 10.8 | A 0.0 | 8.3 | A 0.0 | 7.8 | A 0.0 | 20.3 | A 0.0 | 52.8 | A 0.0 | 12.1 | A 0.0 | 7.0 | A 0.0 |
| | Tourism | 14.0 | A 0.0 | 20.8 | B 0.0 | 49.5 | B 0.0 | 12.2 | A 0.0 | 3.5 | A 0.0 | 5.3 | A 0.0 | 20.5 | B 0.0 | 60.9 | B 0.0 | 10.3 | A 0.0 | 3.0 | A 0.0 |
| | Information and Communication Technologies (ICT) | 13.6 | A 0.0 | 11.7 | B 0.0 | 39.6 | B 0.0 | 20.1 | B | | | | | | | | | | | | |

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Table 19: Obstacles to Business Growth
 1.5. When the following are obstacles to the growth of your business?

Note:
 1.3. Applicable to respondents.
 For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | Obstacles to business growth | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|------------------------------|------------------|--|------------------|-----------------|------------------|------------------|-----------------|---------------------------------|-----------------|------------------|------------------|------------------|-----------------|---------------------|------------------|-----------------|------------------|-----------------|-----------------|------------------------|-----------------|------------------|-----------------|------------------|-----------------|------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|------------------------|--|--|--|--|--|--------------------|--|--|--|--|--|---|--|
| | Shortage of labour | | Recruiting and retaining skilled employees | | | | | | Fluctuations in consumer demand | | | | | | Obtaining financing | | | | | | Government regulations | | | | | | Wasting cost of inputs | | | | | | Increasing competition | | | | | | Corporate tax rate | | | | | | Maintaining sufficient cash flow or managing debt | |
| | Not an obstacle | A minor obstacle | Not an obstacle | A minor obstacle | Not an obstacle | A minor obstacle | A minor obstacle | Not an obstacle | A minor obstacle | Not an obstacle | A minor obstacle | A minor obstacle | A minor obstacle | Not an obstacle | Not an obstacle | A minor obstacle | Not an obstacle | A minor obstacle | Not an obstacle | Not an obstacle | A minor obstacle | Not an obstacle | A minor obstacle | Not an obstacle | A minor obstacle | Not an obstacle | Not an obstacle | Not an obstacle | Not an obstacle | Not an obstacle | Not an obstacle | Not an obstacle | Not an obstacle | | | | | | | | | | | | | |
| All SMEs | 10,499 employees | 55.4 % | 16.1 % | 12.9 % | 14.0 % | 12.2 % | 16.2 % | 18.1 % | 16.4 % | 22.1 % | 19.4 % | 14.5 % | 10.2 % | 67.3 % | 52.1 % | 15.4 % | 21.1 % | 24.2 % | 10.6 % | 23.1 % | 18.7 % | 40.2 % | 22.2 % | 11.0 % | 44.2 % | 10.2 % | 32.2 % | 15.7 % | 82.2 % | 1.6 % | 45.4 % | 11.7 % | | | | | | | | | | | | | | |
| Employment Size | 1 to 499 employees | 45.4 % | 21.0 % | 16.7 % | 16.4 % | 13.0 % | 21.5 % | 19.1 % | 18.5 % | 23.4 % | 20.4 % | 16.8 % | 13.0 % | 10.6 % | 65.3 % | 51.8 % | 22.2 % | 21.1 % | 20.9 % | 15.7 % | 22.1 % | 18.7 % | 40.2 % | 21.2 % | 11.0 % | 44.2 % | 10.2 % | 32.2 % | 15.7 % | 82.2 % | 1.6 % | 45.4 % | 11.7 % | | | | | | | | | | | | | |
| Region | Atlantic | 52.3 % | 19.1 % | 15.5 % | 12.2 % | 14.9 % | 17.4 % | 19.1 % | 12.9 % | 22.3 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | |
| Quebec | 52.3 % | 19.1 % | 15.5 % | 12.2 % | 14.9 % | 17.4 % | 19.1 % | 12.9 % | 22.3 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Ontario | 52.3 % | 19.1 % | 15.5 % | 12.2 % | 14.9 % | 17.4 % | 19.1 % | 12.9 % | 22.3 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Western Canada | 52.3 % | 19.1 % | 15.5 % | 12.2 % | 14.9 % | 17.4 % | 19.1 % | 12.9 % | 22.3 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Northwest Territories, Yukon, Nunavut | 48.3 % | 20.0 % | 12.0 % | 12.0 % | 16.4 % | 17.4 % | 17.4 % | 12.0 % | 22.3 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Quebec | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Ontario | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Western Canada | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| British Columbia | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Alberta | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Manitoba | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Alberta, Saskatchewan, Manitoba | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Quebec, Ontario, Western Canada | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Quebec, Ontario, Alberta, Saskatchewan, Manitoba | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Quebec, Ontario, Alberta, Saskatchewan, Manitoba, British Columbia | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| All Industries | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Information and Cultural Industries (NAICS 51) | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Administrative and Support, Waste Management and Remediation Services (NAICS 62) | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Manufacturing (NAICS 31-33) | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Trade (NAICS 45-49) | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Professional, Scientific and Technical Services (NAICS 56) | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Information and Communication (NAICS 55) | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Manufacturing (NAICS 31-33), Information and Communication (NAICS 55), Trade (NAICS 45-49) | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 % | 17.2 % | 25.2 % | 24.2 % | 17.1 % | 22.9 % | 18.7 % | 27.5 % | 17.0 % | 14.2 % | 18.7 % | 19.3 % | 76.1 % | 1.2 % | 5.0 % | 16.7 % | 16.7 % | 16.7 % | | | | | | | | | | | | | | | |
| Manufacturing (NAICS 31-33), Professional, Scientific and Technical Services (NAICS 56) | 47.3 % | 21.7 % | 13.0 % | 13.0 % | 22.4 % | 26.4 % | 18.3 % | 17.0 % | 25.7 % | 16.5 % | 11.3 % | 10.7 % | 20.2 % | 29.7 %</td | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Table 20: Sales by Destinations

Survey question(s):
I.4 In 2014, what percentage of your total sales was made to customers located:...?

Notes:
I.4 is applicable to all respondents
Propensity refers to the percentage of businesses selling to a destination.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Sales destination | | | | | | | |
|----------|--|--|--------|---|---------|----------------|---------|-------------------------------|---------|
| | | Within your local municipality or region | | Outside of your local municipality or region but within your province/territory | | Rest of Canada | | Outside Canada (export sales) | |
| | | (Propensity) Percentage of Businesses | | | | | | | |
| | | % | Qualit | % | Qualit | % | Qualit | % | Qualit |
| All SMEs | 1 to 499 employees | 94.2 | A .03 | 50.2 | A .10 | 21.0 | A .12 | 11.8 | A .12 |
| | 1 to 4 employees | 93.6 | A .05 | 46.4 | A .10 | 16.7 | A .07 | 9.1 | A .08 |
| | 5 to 19 employees | 96.1 | A .04 | 52.8 | A .21 | 23.0 | B .00 | 12.4 | B .12 |
| | 20 to 99 employees | 92.9 | A .08 | 58.9 | A .10 | 33.0 | A .14 | 20.7 | A .10 |
| | 100 to 499 employees | 86.6 | B .28 | 62.9 | C .52 | 43.1 | C .57 | 28.0 | C .65 |
| | Atlantic | 94.7 | A .06 | 43.0 | A .10 | 21.0 | A .13 | 8.6 | A .08 |
| | Quebec | 92.7 | A .07 | 50.4 | A .10 | 17.8 | A .08 | 11.3 | A .08 |
| | Ontario | 94.4 | A .07 | 54.2 | A .10 | 19.9 | A .10 | 14.7 | A .10 |
| | Northern Ontario | 96.5 | C .58 | 49.2 | C .72 | 11.9 | B .43 | 10.4 | B .50 |
| | Southern Ontario | 94.2 | A .06 | 54.6 | A .10 | 20.5 | A .11 | 15.0 | A .10 |
| | Prairies | 95.2 | A .05 | 50.3 | A .11 | 23.4 | A .09 | 7.2 | A .05 |
| | Manitoba | 95.0 | A .11 | 54.0 | A .24 | 29.7 | A .21 | 9.0 | A .11 |
| | Saskatchewan | 95.0 | A .11 | 52.9 | A .24 | 24.2 | A .20 | 6.6 | A .11 |
| | Alberta | 95.3 | A .08 | 48.8 | A .10 | 21.7 | A .12 | 6.9 | A .07 |
| | British Columbia and Territories | 94.6 | A .08 | 43.7 | B .40 | 25.4 | C .58 | 12.7 | C .65 |
| | St. John's | 99.0 | A .07 | 41.0 | C .59 | 18.2 | B .48 | 10.8 | B .38 |
| | Halifax | 94.8 | A .10 | 52.1 | B .40 | 34.5 | B .40 | 13.8 | B .28 |
| | Quebec | 95.6 | A .10 | 47.9 | B .44 | 11.8 | B .28 | 9.1 | A .24 |
| | Montreal | 92.6 | A .10 | 48.3 | A .20 | 23.7 | A .18 | 16.2 | A .14 |
| | Ottawa-Gatineau | 97.9 | A .10 | 43.4 | C .62 | 19.5 | C .53 | 10.1 | B .40 |
| | Toronto | 94.3 | A .08 | 55.1 | A .10 | 25.8 | A .15 | 18.5 | A .13 |
| | Kingston | 96.0 | A .28 | 57.5 | F .16.0 | 14.9 | F .13.8 | 11.4 | F .13.5 |
| | Hamilton | 94.7 | B .28 | 45.6 | C .52 | 16.6 | B .38 | 14.5 | B .34 |
| | St. Catharines-Niagara | 87.6 | B .41 | 64.4 | C .72 | 28.4 | C .59 | 17.8 | B .48 |
| | Kitchener-Cambridge-Waterloo | 97.2 | A .18 | 65.4 | C .57 | 14.2 | B .38 | 10.7 | B .30 |
| | London | 94.7 | A .24 | 58.3 | C .60 | 19.0 | B .43 | 12.6 | B .34 |
| | Windsor | 95.2 | B .42 | 46.5 | F .13.2 | 17.4 | D .84 | 13.7 | C .10 |
| | Thunder Bay | 99.4 | A .05 | 57.9 | F .25.8 | 13.6 | E .12.6 | 7.1 | F .20.8 |
| | Winnipeg | 98.1 | A .08 | 46.7 | B .32 | 30.9 | B .27 | 7.4 | A .12 |
| | Calgary | 96.5 | A .08 | 43.3 | B .23 | 23.7 | A .21 | 9.9 | A .14 |
| | Edmonton | 96.7 | A .08 | 46.6 | B .28 | 21.2 | A .21 | 7.7 | A .14 |
| | Vancouver | 93.6 | A .10 | 40.3 | A .22 | 26.7 | A .19 | 16.2 | A .15 |
| | Victoria | 96.4 | A .10 | 34.9 | B .51 | 20.7 | B .40 | 10.0 | B .28 |
| | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | 82.8 | A .18 | 49.7 | B .28 | 14.2 | A .20 | 10.9 | A .19 |
| | Construction (NAICS 23) | 96.9 | A .03 | 46.5 | A .10 | 8.0 | A .08 | 1.9 | A .04 |
| | Manufacturing (NAICS 31-33) | 87.6 | A .17 | 69.0 | A .21 | 45.4 | A .24 | 38.3 | A .24 |
| | Wholesale Trade (NAICS 41) | 89.2 | A .18 | 73.1 | A .23 | 50.9 | B .28 | 26.9 | A .23 |
| | Retail Trade (NAICS 44-45) | 99.3 | A .03 | 52.2 | A .11 | 21.3 | A .13 | 5.8 | A .07 |
| | Transportation and Warehousing (NAICS 48-49) | 85.6 | B .38 | 53.7 | B .41 | 27.6 | B .29 | 19.5 | B .27 |
| | Professional, Scientific and Technical Services (NAICS 54) | 90.5 | A .11 | 52.2 | A .10 | 31.8 | A .17 | 22.6 | A .16 |
| | Accommodation and Food Services (NAICS 72) | 97.7 | A .08 | 38.8 | D .90 | 16.5 | E .11.8 | 7.9 | E .12.0 |
| | Other Services (NAICS 81) | 98.5 | A .04 | 50.4 | A .23 | 11.4 | A .12 | 4.6 | A .08 |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 56), Arts, Entertainment and Recreation (NAICS 71) | 97.3 | A .06 | 42.3 | A .10 | 14.7 | A .12 | 7.0 | A .09 |
| | Tourism | 91.8 | A .16 | 51.5 | B .39 | 30.2 | B .30 | 19.8 | B .29 |
| | Information and Communication Technologies (ICT) | 89.5 | A .23 | 42.1 | B .38 | 39.2 | B .37 | 34.5 | B .38 |
| | | 77.8 | B .38 | 57.4 | B .48 | 40.3 | C .51 | 29.2 | B .48 |
| | Rural | 91.1 | A .10 | 52.0 | B .32 | 17.7 | B .49 | 9.2 | C .53 |
| | Urban | 95.0 | A .04 | 49.7 | A .09 | 21.9 | A .08 | 12.4 | A .05 |
| | Exporter | 78.1 | B .21 | 73.2 | B .31 | 68.5 | B .38 | 100.0 | A .00 |
| | Non-exporter | 96.4 | A .03 | 47.1 | A .07 | 14.7 | A .08 | --- | --- |
| | High Growth Firms (20% or more growth per year) | 92.0 | A .12 | 57.5 | B .23 | 27.6 | A .20 | 18.4 | A .18 |
| | Medium Growth Firms (11% to 19% growth per year) | 92.3 | A .10 | 58.8 | A .20 | 29.4 | A .17 | 17.0 | A .14 |
| | Slow Growth Firms (1% to 10% growth per year) | 95.0 | A .05 | 49.7 | A .10 | 20.0 | A .24 | 10.2 | A .25 |
| | No Growth Firms (0% growth per year) | 95.0 | A .08 | 46.3 | A .11 | 16.5 | A .11 | 10.7 | A .11 |
| | Negative Growth Firms (Less than 0% growth per year) | 94.0 | A .10 | 48.8 | A .24 | 20.6 | A .16 | 11.8 | A .13 |
| | 2012-2014 (2 years or younger) | 93.7 | A .12 | 44.7 | A .22 | 19.5 | A .18 | 8.4 | A .12 |
| | 2004-2011 (3 to 10 years old) | 94.1 | A .07 | 48.0 | A .10 | 19.2 | A .08 | 10.5 | A .07 |
| | 1994-2003 (11 to 20 years old) | 93.7 | A .07 | 49.7 | B .22 | 21.0 | B .37 | 12.9 | B .40 |
| | Prior to 1994 (more than 20 years old) | 94.8 | A .03 | 53.5 | A .12 | 22.9 | A .09 | 12.7 | A .08 |
| | New or significantly improved good or service | 92.5 | A .07 | 59.3 | A .10 | 31.5 | A .12 | 21.5 | A .11 |
| | New or significantly improved process or method | 92.5 | A .08 | 59.2 | A .10 | 30.6 | A .14 | 21.7 | A .12 |
| | A new organizational method in your business practices, workplace organization or external relations | 93.1 | A .08 | 60.3 | A .10 | 30.3 | A .14 | 19.5 | A .12 |
| | A new way of selling your goods or services | 93.5 | A .08 | 61.8 | A .12 | 31.9 | A .14 | 18.8 | A .11 |
| | At least one of the 4 above innovations | 93.3 | A .05 | 58.1 | A .11 | 28.8 | A .08 | 18.2 | A .08 |
| | Non-Innovator (none of the above) | 94.3 | A .05 | 45.3 | A .07 | 16.4 | A .06 | 8.1 | A .05 |
| | Holds IP | 89.4 | A .08 | 63.5 | A .14 | 39.6 | A .14 | 28.6 | A .15 |
| | Holds Formal IP | 89.6 | A .11 | 62.3 | A .10 | 41.7 | A .20 | 30.0 | A .18 |
| | No IP | 95.1 | A .04 | 47.1 | A .07 | 16.7 | A .05 | 7.9 | A .04 |
| | Did business with Federal government | 91.6 | A .10 | 70.2 | A .21 | 52.3 | A .23 | 24.8 | A .20 |
| | <30 years old | 94.2 | B .34 | 48.4 | B .42 | 16.4 | B .29 | 9.0 | B .28 |
| | 30 to 39 years old | 94.8 | A .08 | 48.6 | A .10 | 20.2 | A .14 | 9.7 | A .10 |
| | 40 to 49 years old | 94.4 | A .08 | 50.2 | B .32 | 20.3 | B .38 | 11.1 | B .42 |
| | 50 to 64 years old | 94.4 | A .04 | 51.0 | A .10 | 21.0 | A .07 | 12.0 | A .08 |
| | 65+ years old | 92.7 | A .10 | 48.7 | A .21 | 24.4 | A .16 | 15.2 | A .15 |
| | Less than high school | 92.1 | A .10 | 49.8 | D .70 | 13.1 | F .12.1 | 7.9 | F .13.4 |
| | High school | 94.1 | A .08 | 48.6 | A .10 | 18.3 | A .10 | 8.4 | A .08 |
| | College/Cegep/Trade School | 95.4 | A .07 | 51.0 | A .12 | 18.5 | A .09 | 8.7 | A .07 |
| | Bachelor's degree | 94.5 | A .08 | 50.7 | A .14 | 26.8 | A .11 | 16.9 | A .10 |
| | Master's degree or above | 92.9 | A .08 | 50.3 | A .10 | 25.7 | A .13 | 17.2 | A .13 |
| | In Canada | 94.7 | A .04 | 51.7 | A .09 | 20.5 | A .06 | 11.0 | A .05 |
| | Outside Canada | 92.7 | A .08 | 45.2 | B .32 | 22.9 | B .43 | 14.1 | B .48 |
| | 0% | 94.0 | A .05 | 51.1 | A .10 | 21.0 | A .20 | 12.4 | A .21 |
| | 1% to 49% | 93.0 | A .06 | 55.1 | A .20 | 25.2 | A .16 | 15.1 | A .15 |
| | 50% | 93.6 | A .08 | 49.2 | A .10 | 19.6 | A .11 | 11.0 | A .08 |
| | 51% to 99% | 93.7 | A .25 | 48.8 | B .42 | 25.0 | B .43 | 13.9 | B .43 |
| | 100% | 97.4 | A .05 | 44.4 | A .10 | 19.2 | A .13 | 7.5 | A .09 |

Source: Statistics Canada, Survey on Financing and Growth of Small and Medium Enterprises, 2014

Figures may not add to totals due to rounding.

Tourism, ICT and KBI industries are separate industry categories. Industries which make up the Tourism, ICT and KBI categories are also included in their respective sector categories.

... not applicable

Table 21: Exports (Percentage of Business That Export, Export Type and Export Destination)

Survey question(s):
 I.4 In 2014, what percentage of your total sales was made to customers located at...?
 I.6 In 2014, what percentage of your business' total exports was made to:

Notes:
 I.4 is applicable to all respondents.
 I.6 is applicable only to those that exported in 2014.
 Propensity refers to the percentage of businesses selling to a destination.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Did NOT export in 2014 | Exported in 2014 | Export destination | | | | | | | | | |
|---|--|------------------------|------------------|--------------------------------------|-------------|---------------|-------------|-------------|-------------|-------------|-------------|------------|-------------|
| | | | | The United States | | Latin America | | Europe | | China | | Other Asia | |
| | | | | (Propensity) Percentage of Exporters | | | | | | | | | |
| | | | | % | Qualit y | % | Qualit y | % | Qualit y | % | Qualit y | % | Qualit y |
| All SMEs | 1 to 499 employees | | 88.2 A 1.2 | 11.8 A 1.2 | 89.2 A 1.6 | 16.7 A 2.4 | 31.3 C 7.0 | 13.1 D 6.7 | 15.5 A 2.0 | 20.6 B 2.6 | | | |
| Employment Size | 1 to 4 employees | | 90.9 A 0.6 | 9.1 A 0.6 | 84.4 A 2.4 | 13.8 B 2.4 | 32.7 B 3.2 | 11.5 A 2.0 | 15.6 A 2.0 | 18.0 A 2.4 | | | |
| | 5 to 19 employees | | 87.6 B 3.2 | 12.4 B 3.2 | 92.6 B 2.8 | 16.4 B 5.4 | 30.2 F 19.8 | 15.5 F 23.8 | 13.8 B 4.0 | 23.9 C 7.1 | | | |
| | 20 to 99 employees | | 79.3 A 1.3 | 20.7 A 1.3 | 91.7 A 1.3 | 21.4 B 2.4 | 30.4 B 3.3 | 11.0 A 2.3 | 17.0 B 3.0 | 18.7 B 3.1 | | | |
| | 100 to 499 employees | | 72.0 C 5.3 | 28.0 C 5.3 | 96.2 A 1.5 | 26.5 C 6.1 | 31.2 F 14.2 | 17.7 B 1.5 | 24.1 C 6.9 | 27.7 E 11.4 | | | |
| Region | Atlantic | | 91.4 A 0.8 | 8.6 A 0.8 | 88.8 B 3.2 | 7.6 A 2.4 | 33.4 B 4.4 | 14.2 B 3.2 | 13.1 B 3.1 | 15.8 B 3.7 | | | |
| | Quebec | | 88.7 A 0.8 | 11.3 A 0.8 | 82.4 B 2.9 | 16.7 B 2.7 | 39.2 B 4.0 | 14.4 B 3.8 | 14.7 A 2.0 | 21.7 B 3.1 | | | |
| | Ontario | | 85.3 A 1.0 | 14.7 A 1.0 | 92.6 A 2.1 | 17.1 B 2.1 | 26.4 B 3.0 | 11.0 A 2.3 | 13.0 A 2.0 | 19.8 B 2.6 | | | |
| | Northern Ontario | | 89.6 B 3.0 | 10.4 B 3.0 | 99.1 A 0.7 | 17.3 F 32.1 | 14.1 F 18.9 | X X | 5.6 B 3.6 | 19.2 F 19.2 | | | |
| | Southern Ontario | | 85.0 A 1.0 | 15.0 A 1.0 | 92.3 A 2.2 | 17.1 A 2.3 | 27.0 B 3.0 | X X | 13.4 A 2.3 | 19.8 B 2.7 | | | |
| | Prairies | | 92.8 A 0.5 | 7.2 A 0.5 | 90.0 B 2.7 | 15.0 B 2.4 | 27.8 B 3.5 | 10.8 A 2.2 | 13.9 A 2.3 | 23.4 B 3.3 | | | |
| | Manitoba | | 91.0 A 1.1 | 9.0 A 1.1 | 97.6 A 1.7 | 14.0 B 4.1 | 13.1 B 3.8 | X X | 7.2 B 3.6 | 7.5 B 2.6 | | | |
| | Saskatchewan | | 93.4 A 1.1 | 6.6 A 1.1 | 90.3 C 6.8 | 16.0 C 7.4 | 17.6 C 5.8 | X X | 11.9 B 4.8 | 9.2 B 4.0 | | | |
| CMA Level | Alberta | | 93.1 A 0.5 | 6.9 A 0.5 | 87.7 B 3.3 | 15.1 B 3.3 | 34.8 B 4.0 | 13.8 B 3.3 | 16.4 B 3.2 | 31.7 B 4.4 | | | |
| | British Columbia and Territories | | 87.3 C 0.9 | 12.7 C 0.9 | 87.8 C 0.9 | 19.6 F 11.4 | 36.6 F 26.5 | 17.9 F 14.7 | 24.9 F 14.5 | 21.0 E 12.6 | | | |
| | St. John's | | 89.2 B 3.6 | 10.8 B 3.6 | 82.9 E 11.3 | 0.0 A 0.8 | X X | X X | X X | X X | X X | X X | |
| | Halifax | | 86.2 B 2.8 | 13.8 B 2.8 | 84.6 D 6.3 | 8.9 B 4.1 | 49.1 E 10.8 | X X | 15.7 D 7.7 | 30.8 E 10.8 | | | |
| | Quebec | | 90.9 A 2.4 | 9.1 A 2.4 | 65.9 F 13.8 | 26.5 E 12.3 | 68.3 E 11.0 | X X | X X | X X | X X | X X | |
| | Montreal | | 83.8 A 1.4 | 16.2 A 1.4 | 83.9 B 3.4 | 17.4 B 3.4 | 38.3 B 4.5 | 13.2 B 3.3 | 13.0 B 2.9 | 21.7 B 3.4 | | | |
| | Ottawa-Gatineau | | 89.9 B 4.0 | 10.1 B 4.0 | 90.6 D 6.8 | 15.8 F 16.4 | 57.4 F 16.4 | 21.5 F 12.8 | 14.0 C 7.0 | 29.4 F 15.0 | | | |
| | Toronto | | 81.5 A 1.3 | 18.5 A 1.3 | 92.4 A 2.2 | 15.2 B 2.4 | 25.2 B 3.2 | 9.4 A 2.0 | 14.5 A 2.5 | 17.1 B 2.7 | | | |
| | Kingston | | 88.6 F 13.5 | 11.4 F 13.5 | 41.4 F 60.4 | 10.5 F 14.3 | 13.4 F 17.8 | X X | 9.0 E 12.4 | 64.8 F 59.4 | | | |
| | Hamilton | | 85.5 B 3.4 | 14.5 B 3.4 | 90.8 D 6.1 | 13.3 C 7.1 | 13.6 C 6.3 | X X | 18.1 D 9.8 | 6.7 B 3.5 | | | |
| Industries | St. Catharines-Niagara | | 82.2 B 4.4 | 17.8 B 4.4 | 100.0 A 0.0 | 40.7 F 14.1 | 27.0 F 13.1 | 21.1 F 12.7 | 28.7 F 13.0 | 39.7 F 13.4 | | | |
| | Kitchener-Cambridge-Waterloo | | 89.3 B 3.0 | 10.7 B 3.0 | 95.2 B 4.9 | 29.1 E 11.1 | 33.1 E 12.1 | 24.5 F 14.4 | 16.4 C 7.0 | 27.3 E 10.8 | | | |
| | London | | 87.4 B 3.4 | 12.6 B 3.4 | 94.7 C 5.3 | 28.3 F 14.1 | 23.2 E 12.5 | X X | 7.2 C 6.7 | 12.8 E 10.3 | | | |
| | Windsor | | 86.3 C 7.0 | 13.7 C 7.0 | 100.0 A 0.0 | 22.4 F 14.3 | 6.9 C 6.8 | X X | X X | 11.6 D 8.8 | | | |
| | Thunder Bay | | 92.9 F 20.6 | 7.1 F 20.6 | 93.0 F 22.0 | X X | X X | X X | X X | X X | X X | X X | |
| | Winnipeg | | 92.6 A 1.2 | 7.4 A 1.2 | 94.5 B 3.7 | 12.4 B 4.4 | 17.6 C 8.1 | 7.7 B 3.8 | X X | X X | X X | X X | |
| | Calgary | | 90.1 A 1.4 | 9.9 A 1.4 | 88.2 B 5.0 | 15.2 B 5.0 | 33.2 C 7.1 | 12.5 B 4.3 | 14.5 B 4.0 | 25.7 C 6.6 | | | |
| | Edmonton | | 92.3 A 1.4 | 7.7 A 1.4 | 85.5 D 6.0 | 16.7 C 6.1 | 37.7 D 8.3 | 16.3 C 6.3 | 17.9 C 6.2 | 41.0 D 8.8 | | | |
| | Vancouver | | 83.8 A 1.5 | 16.2 A 1.5 | 86.1 B 3.6 | 23.6 B 4.4 | 35.4 C 5.1 | 20.2 B 4.1 | 31.0 B 4.6 | 19.5 B 4.6 | | | |
| | Victoria | | 90.0 B 2.8 | 10.0 B 2.8 | 100.0 A 0.0 | X X | 54.6 F 14.5 | X X | 41.5 F 14.5 | 28.2 E 12.6 | | | |
| Growth | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | | 89.1 A 1.0 | 10.9 A 1.0 | 86.4 B 4.7 | 10.5 B 4.4 | 17.8 C 6.3 | 20.2 C 6.0 | 12.8 C 6.0 | 18.4 C 6.5 | | | |
| | Construction (NAICS 23) | | 98.1 A 0.4 | 1.9 A 0.4 | 89.7 C 5.9 | X X | 19.3 D 8.1 | X X | 0.0 A 0.0 | 11.8 C 7.1 | | | |
| | Manufacturing (NAICS 31-33) | | 61.7 A 2.4 | 38.3 A 2.4 | 95.6 A 1.5 | 19.1 B 3.4 | 31.1 B 4.0 | 12.4 B 3.3 | 15.7 B 2.9 | 20.9 B 3.5 | | | |
| | Wholesale Trade (NAICS 41) | | 73.1 A 2.3 | 26.9 A 2.3 | 86.9 B 4.3 | 13.4 B 3.1 | 23.1 B 4.8 | 12.1 A 2.6 | 18.6 B 3.2 | 19.3 B 3.2 | | | |
| | Retail Trade (NAICS 44-45) | | 94.2 B 0.7 | 5.8 A 0.7 | 95.1 B 2.9 | 15.5 B 4.4 | 31.1 C 6.0 | 7.6 B 3.8 | 6.4 B 3.9 | 19.1 C 5.2 | | | |
| | Transportation and Warehousing (NAICS 48-49) | | 80.5 B 2.3 | 19.5 B 2.3 | 91.0 B 3.3 | 14.4 B 3.1 | 21.9 C 5.1 | 19.0 B 4.3 | 20.6 C 5.1 | 12.4 B 4.3 | | | |
| | Professional, Scientific and Technical Services (NAICS 54) | | 77.4 A 1.6 | 22.6 A 1.6 | 83.9 B 3.0 | 17.3 B 2.4 | 34.3 B 3.8 | 12.2 C 2.4 | 16.5 B 3.2 | 22.8 B 3.5 | | | |
| | Accommodation and Food Services (NAICS 72) | | 92.1 E 12.0 | 7.9 E 12.0 | 90.5 F 17.0 | X X | 50.0 F 7.5 | X X | X X | 31.2 F 50.0 | | | |
| | Other Services (NAICS 81) | | 95.4 A 0.8 | 4.6 A 0.8 | 91.9 B 3.8 | 13.3 C 5.4 | 11.1 B 4.0 | 0.0 A 0.0 | X X | 11.1 C 5.8 | | | |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | | | | | | | | | | | | |
| Location | Rural | | 93.0 A 0.8 | 7.0 A 0.8 | 85.3 B 4.1 | 22.0 B 5.1 | 47.1 C 6.4 | 10.7 B 3.8 | 14.0 B 3.8 | 24.2 B 5.0 | | | |
| | Urban | | 87.6 A 0.5 | 12.4 A 0.5 | 86.6 A 1.3 | 17.9 A 1.4 | 32.1 A 1.9 | 12.9 B 7.3 | 16.3 A 1.8 | 20.7 A 1.7 | | | |
| Export Status | Exporter | | ... | 100.0 A 0.0 | 89.2 A 1.0 | 16.7 A 2.3 | 31.3 C 7.0 | 13.1 D 6.5 | 15.5 A 2.0 | 20.6 B 2.4 | | | |
| | Non-exporter | | 100.0 A 0.0 | ... | ... | ... | ... | ... | ... | ... | | | |
| Growth | High Growth Firms (20% or more growth per year) | | 81.6 A 1.8 | 18.4 A 1.8 | 85.8 B 3.5 | 20.2 B 3.4 | 37.0 C 5.3 | 12.8 B 4.2 | 23.1 B 4.6 | 22.6 C 5.1 | | | |
| | Medium Growth Firms (11% to 19% growth per year) | | 83.0 A 1.4 | 17.0 A 1.4 | 95.6 A 1.9 | 21.3 B 3.4 | 36.5 B 4.1 | 17.1 B 3.8 | 16.0 B 3.8 | 22.0 B 3.4 | | | |
| | Slow Growth Firms (3% to 10% growth per year) | | 89.8 A 2.4 | 10.2 A 2.4 | 89.2 B 3.4 | 14.4 B 4.4 | 32.1 F 17.2 | 14.0 B 2.1 | 14.0 B 4.0 | 22.6 C 6.2 | | | |
| | No Growth Firms (0% growth per year) | | 89.3 A 1.1 | 10.7 A 1.1 | 84.7 B 3.2 | 16.4 C 6.1 | 25.7 B 4.3 | 9.9 A 2.3 | 14.4 B 3.0 | 18.1 B 3.7 | | | |
| | Negative Growth Firms (Less than 0% growth per year) | | 88.2 A 1.3 | 11.8 A 1.3 | 87.9 B 3.2 | 20.1 B 4.3 | 28.1 C 5.5 | 12.2 B 3.8 | 14.1 B 4.0 | 15.0 B 4.1 | | | |
| Age of Business | 2013-2014 (2 years or younger) | | 91.6 A 1.2 | 8.4 A 1.2 | 93.1 B 2.8 | 6.6 B 2.4 | 20.3 C 5.5 | 4.7 A 2.1 | 9.0 B 4.9 | 16.4 C 5.5 | | | |
| | 2004-2011 (3 to 10 years old) | | 89.5 A 0.9 | 10.5 A 0.9 | 85.2 A 2.4 | 17.2 A 2.3 | 33.7 B 3.3 | 13.6 A 2.3 | 18.1 A 2.9 | 21.2 B 3.3 | | | |
| | 1994-2003 (11 to 20 years old) | | 87.1 B 4.0 | 12.9 B 4.0 | 90.3 B 4.2 | 17.6 C 6.1 | 36.3 F 22.5 | 15.1 F 23.1 | 15.1 C 5.9 | 23.1 D 8.5 | | | |
| | Prior to 1994 (more than 20 years old) | | 87.3 A 0.8 | 12.7 A 0.8 | 90.5 A 1.9 | 17.0 B 2.4 | 27.6 B 3.0 | 12.4 A 2.2 | 14.9 A 2.3 | 19.0 B 2.7 | | | |
| Innovation Activities developed or introduced | New or significantly improved good or service | | 78.5 A 1.1 | 21.5 A 1.1 | 91.0 A 1.8 | 18.2 A 2.1 | 33.2 B 2.7 | 14.9 A 1.8 | 15.6 A 2.1 | 20.9 A 2.2 | | | |
| | New or significantly improved process or method | | 78.3 A 1.2 | 21.7 A 1.2 | 91.2 A 1.8 | 20.3 B 2.1 | 33.3 B 2.9 | 16.2 A 2.4 | 16.8 A 2.4 | 20.0 A 2.5 | | | |
| | A new organizational method in your business practices, workplace organization or external relations | | 80.5 A 1.2 | 19.5 A 1.2 | 93.7 A 2.2 | 18.1 B 2.1 | 35.5 B 3.8 | 12.6 A 2.1 | 17.9 B 2.7 | 21.3 B 2.6 | | | |
| | A new way of selling your goods or services | | 81.2 A 1.1 | 18.8 A 1.1 | 90.4 A 1.7 | 18.9 B 2.4 | 35.9 B 3.1 | 14.2 A 2.4 | 19.3 B 2.9 | 22.7 B | | | |

Table 22: Reasons for Not Exporting

Survey question(s):

1.5 Which of the following were reasons your business did not export outside of Canada in 2014? (Respondents could choose multiple response categories)

Notes:

1.5. is applicable to only those that did not export in 2014.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Reasons for not exporting | | | | | | | | | | Other | | | | | | | | | |
|----------------------------------|--|---------------------------|-------|------------------------------------|-------|--|-------|------------------|-------|----------------------|-------|-------------------------|------------------------------|--|----------------|-----|-----|------|-----|------|---|
| | | Local nature of business | | Administrative obstacles in Canada | | Administrative obstacles outside of Canada | | Border obstacles | | Logistical obstacles | | Market knowledge issues | Intellectual property issues | Lack of financing/inadequate cash-flow | Financial risk | | | | | | |
| | | % | Count | % | Count | % | Count | % | Count | % | Count | % | Count | % | Count | % | | | | | |
| All SMEs | 1 to 499 employees | 92.5 | 4 | 5.4 | 2 | 6.0 | 3 | 5.7 | 3 | 8.2 | 4 | 5.8 | 3 | 1.6 | 1 | 3.9 | 4 | 6.5 | 4 | 8.8 | 4 |
| Employment Size | 1 to 4 employees | 92.7 | 0 | 4.6 | 2 | 4.8 | 0 | 5.3 | 0 | 7.1 | 0 | 5.1 | 0 | 1.6 | 0 | 3.8 | 0 | 5.4 | 0 | 8.2 | 0 |
| | 5 to 19 employees | 92.6 | 0 | 6.7 | 3 | 7.5 | 0 | 6.7 | 0 | 9.2 | 0 | 6.6 | 0 | 1.8 | 0 | 4.6 | 0 | 7.7 | 0 | 9.0 | 0 |
| | 20 to 99 employees | 90.9 | 1 | 5.2 | 1 | 7.1 | 0 | 5.1 | 0 | 9.8 | 1 | 6.1 | 0 | 1.2 | 0 | 2.9 | 0 | 7.8 | 1 | 10.6 | 1 |
| | 100 to 499 employees | 88.8 | 0 | 3.6 | 0 | 6.8 | 0 | 6.2 | 0 | 13.1 | 0 | 8.3 | 0 | 1.2 | 0 | 1.6 | 0 | 8.9 | 0 | 14.6 | 0 |
| Region | Atlantic | 92.3 | 0 | 6.6 | 3 | 6.0 | 0 | 6.8 | 0 | 9.5 | 0 | 6.0 | 0 | 2.2 | 0 | 3.3 | 0 | 6.7 | 0 | 9.9 | 0 |
| | Quebec | 89.6 | 1 | 3.9 | 1 | 4.6 | 0 | 4.7 | 0 | 6.2 | 0 | 5.2 | 0 | 1.5 | 0 | 3.2 | 0 | 5.8 | 0 | 11.5 | 0 |
| | Ontario | 92.7 | 0 | 6.6 | 3 | 7.2 | 0 | 6.7 | 0 | 8.4 | 0 | 6.2 | 0 | 1.9 | 0 | 4.5 | 0 | 7.2 | 0 | 9.4 | 0 |
| | Northern Ontario | 94.7 | 1 | 3.9 | 1 | 4.8 | 1 | 3.8 | 1 | 8.3 | 1 | 3.6 | 1 | 2.1 | 0 | 5.3 | 1 | 6.5 | 0 | 9.2 | 1 |
| | Southern Ontario | 92.6 | 0 | 6.9 | 3 | 7.4 | 0 | 7.0 | 0 | 8.4 | 0 | 6.4 | 0 | 1.9 | 0 | 4.4 | 0 | 7.3 | 0 | 9.5 | 0 |
| Prairies | 93.6 | 0 | 5.4 | 2 | 5.8 | 0 | 5.8 | 0 | 9.2 | 0 | 6.7 | 0 | 1.5 | 0 | 4.3 | 0 | 6.9 | 0 | 6.2 | 0 | |
| | Manitoba | 91.7 | 1 | 5.9 | 2 | 7.2 | 1 | 8.3 | 1 | 10.9 | 1 | 9.1 | 1 | X | 0 | 6.2 | 1 | 7.1 | 1 | 7.6 | 1 |
| | Saskatchewan | 94.3 | 1 | 5.8 | 1 | 5.4 | 1 | 6.1 | 1 | 9.6 | 1 | 8.2 | 1 | X | 0 | 2.9 | 0 | 6.6 | 1 | 7.0 | 1 |
| | Alberta | 93.8 | 0 | 5.2 | 0 | 5.6 | 0 | 5.1 | 0 | 8.8 | 0 | 5.7 | 0 | 1.6 | 0 | 4.3 | 0 | 7.0 | 0 | 5.7 | 0 |
| British Columbia and Territories | 94.4 | 0 | 4.1 | 0 | 5.4 | 0 | 4.6 | 0 | 8.3 | 0 | 4.4 | 0 | 1.0 | 0 | 3.6 | 0 | 5.2 | 0 | 6.3 | 0 | |
| CMA Level | St. John's | 87.9 | 0 | 4.4 | 0 | 10.2 | 0 | 6.6 | 0 | 6.7 | 0 | 13.4 | 0 | 7.1 | 0 | 5.0 | 0 | 6.8 | 0 | 10.1 | 0 |
| | Halifax | 97.3 | 1 | 6.9 | 2 | 5.5 | 1 | 8.6 | 2 | 12.8 | 2 | 5.3 | 1 | X | 0 | 3.9 | 1 | 10.6 | 1 | 11.4 | 1 |
| | Quebec | 85.2 | 0 | 3.1 | 0 | 2.4 | 0 | 3.7 | 0 | 2.8 | 0 | 5.1 | 0 | 0.0 | 0 | 2.8 | 0 | 3.1 | 0 | 16.4 | 0 |
| | Montreal | 90.3 | 1 | 3.2 | 1 | 5.2 | 1 | 5.3 | 1 | 6.0 | 1 | 4.6 | 0 | 1.6 | 0 | 4.5 | 1 | 7.0 | 1 | 10.8 | 1 |
| | Ottawa-Gatineau | 93.3 | 0 | 4.4 | 0 | 5.7 | 0 | 5.0 | 0 | 5.4 | 0 | 4.2 | 0 | 0.2 | 0 | 3.9 | 0 | 6.3 | 0 | 4.5 | 0 |
| | Toronto | 91.5 | 1 | 8.1 | 3 | 8.5 | 1 | 5.4 | 1 | 7.8 | 1 | 6.9 | 1 | 1.8 | 0 | 5.1 | 1 | 6.0 | 0 | 10.4 | 1 |
| | Kingston | 96.3 | 0 | 5.6 | 2 | 4.0 | 0 | 3.9 | 0 | 6.2 | 0 | 5.2 | 0 | 0.3 | 0 | 4.3 | 0 | 5.1 | 0 | 5.7 | 0 |
| | Hamilton | 96.9 | 1 | X | 1 | 5.5 | 1 | 4.1 | 1 | 6.7 | 1 | 7.3 | 1 | X | 0 | 5.1 | 1 | 10.9 | 1 | 3.4 | 1 |
| | St. Catharines-Niagara | 85.1 | 0 | 4.4 | 0 | 8.4 | 0 | 11.7 | 0 | 14.2 | 0 | 10.9 | 0 | X | 0 | 5.4 | 0 | 7.7 | 0 | 11.2 | 0 |
| | Kitchener-Cambridge-Waterloo | 89.2 | 0 | 3.4 | 0 | 14.3 | 0 | 8.3 | 0 | 14.1 | 0 | 8.6 | 0 | X | 0 | 5.8 | 0 | 20.4 | 0 | 6.1 | 0 |
| | London | 96.8 | 0 | 4.7 | 0 | 9.4 | 0 | 8.8 | 0 | 9.6 | 0 | 5.0 | 0 | X | 0 | 3.6 | 0 | 8.7 | 0 | 6.9 | 0 |
| | Windsor | 92.0 | 0 | C | 0 | 4.0 | 0 | 13.2 | 0 | 7.7 | 0 | 3.1 | 0 | 0.2 | 0 | X | 0 | 8.3 | 0 | 12.4 | 0 |
| | Thunder Bay | 87.3 | 0 | D | 0 | 4.0 | 0 | 7.2 | 0 | 7.8 | 0 | 8.7 | 0 | 0.2 | 0 | 5.8 | 0 | 4.0 | 0 | 11.4 | 0 |
| | Winnipeg | 91.3 | 1 | A | 1 | 6.2 | 1 | 5.3 | 1 | 6.7 | 1 | 9.1 | 1 | 6.4 | 1 | X | 1 | 7.1 | 1 | 7.7 | 1 |
| | Calgary | 92.9 | 1 | A | 1 | 5.0 | 1 | 4.7 | 1 | 6.4 | 1 | 6.7 | 1 | 3.9 | 1 | X | 1 | 4.3 | 1 | 6.1 | 1 |
| | Edmonton | 93.5 | 1 | A | 1 | 4.9 | 1 | 4.5 | 1 | 3.4 | 0 | 6.4 | 1 | 4.5 | 1 | 1.4 | 0 | 2.8 | 0 | 5.6 | 1 |
| | Vancouver | 94.1 | 1 | A | 1 | 3.5 | 0 | 6.5 | 1 | 4.4 | 0 | 7.8 | 1 | 5.2 | 1 | 0.8 | 0 | 4.7 | 1 | 5.9 | 1 |
| | Victoria | 94.8 | 0 | A | 0 | 5.1 | 0 | 6.3 | 0 | X | 0 | 5.2 | 0 | 5.7 | 0 | X | 0 | X | 0 | 4.7 | 0 |
| Industries | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | 88.0 | 0 | 2.2 | 0 | 12.6 | 0 | 10.6 | 0 | 11.4 | 0 | 13.7 | 0 | 8.5 | 0 | 2.1 | 0 | 3.7 | 0 | 7.9 | 0 |
| | Construction (NAICS 23) | 95.2 | 0 | 0.4 | 0 | 4.6 | 0 | 5.4 | 0 | 7.4 | 0 | 5.1 | 0 | 1.3 | 0 | 4.4 | 0 | 7.3 | 0 | 7.3 | 0 |
| | Manufacturing (NAICS 31-33) | 77.8 | 0 | B | 0 | 8.1 | 0 | 10.8 | 0 | 12.8 | 0 | 20.1 | 0 | 13.9 | 0 | 2.8 | 0 | 7.6 | 0 | 20.6 | 0 |
| | Wholesale Trade (NAICS 41) | 81.1 | 0 | A | 0 | 8.3 | 0 | 12.2 | 0 | 11.0 | 0 | 14.4 | 0 | 11.6 | 0 | 3.4 | 0 | 6.5 | 0 | 12.6 | 0 |
| | Retail Trade (NAICS 44-45) | 93.7 | 0 | A | 0 | 6.5 | 0 | 5.9 | 0 | 8.5 | 0 | 10.2 | 0 | 5.9 | 0 | 1.8 | 0 | 3.7 | 0 | 6.3 | 0 |
| | Transportation and Warehousing (NAICS 48-49) | 91.7 | 0 | A | 0 | 4.4 | 0 | 5.7 | 0 | 7.1 | 0 | 11.6 | 0 | 5.1 | 0 | 1.9 | 0 | 4.7 | 0 | 9.5 | 0 |
| | Professional, Scientific and Technical Services (NAICS 54) | 86.6 | 0 | A | 0 | 6.4 | 0 | 9.3 | 0 | 5.7 | 0 | 9.6 | 0 | 6.6 | 0 | 2.4 | 0 | 5.3 | 0 | 8.6 | 0 |
| | Accommodation and Food Services (NAICS 72) | 97.9 | 0 | A | 0 | 2.3 | 0 | 1.7 | 0 | 1.3 | 0 | 2.2 | 0 | 2.0 | 0 | 0.3 | 0 | 2.9 | 0 | 2.5 | 0 |
| | Other Services (NAICS 81) | 95.7 | 0 | A | 0 | 2.2 | 0 | 2.0 | 0 | 0.5 | 0 | 2.7 | 0 | 3.4 | 0 | 1.4 | 0 | 2.4 | 0 | 3.5 | 0 |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 95.7 | 0 | A | 0 | 4.3 | 0 | 4.6 | 0 | 3.6 | 0 | 5.0 | 0 | 3.3 | 0 | 1.2 | 0 | 2.7 | 0 | 3.4 | 0 |
| | Tourism | 95.5 | 0 | A | 0 | 2.7 | 0 | 3.5 | 0 | 2.3 | 0 | 3.4 | 0 | 4.0 | 0 | X | 0 | 1.6 | 0 | 4.1 | 0 |
| | Information and Communication Technologies (ICT) | 76.8 | 0 | B | 0 | 4.5 | 0 | 8.9 | 0 | 7.1 | 0 | 11.6 | 0 | 10.7 | 0 | 5.4 | 0 | 9.8 | 0 | 10.7 | 0 |
| | Knowledge-Based Industries (KBI) | 81.7 | 0 | B | 0 | 9.0 | 0 | 11.9 | 0 | 8.5 | 0 | 9.8 | 0 | 12.7 | 0 | 5.6 | 0 | 10.9 | 0 | 12.1 | 0 |
| Location | Rural | 91.9 | 0 | A | 0 | 6.2 | 0 | 6.0 | 0 | 7.1 | 0 | 9.9 | 0 | 6.2 | 0 | 1.6 | 0 | 3.5 | 0 | 6.3 | 0 |
| | Urban | 92.6 | 0 | A | 0 | 5.2 | 0 | 6.0 | 0 | 5.4 | 0 | 7.7 | 0 | 5.6 | 0 | 1.6 | 0 | 4.1 | 0 | 6.5 | 0 |
| Export Status | Exporter | 92.5 | 0 | A | 0 | 5.4 | 0 | 6.0 | 0 | 5.7 | 0 | 8.2 | 0 | 5.8 | 0 | 1.6 | 0 | 3.9 | 0 | 6.5 | 0 |
| | Non-exporter | 93.5 | 0 | A | 0 | 5.4 | 0 | 6.0 | 0 | 5.7 | 0 | 8.2 | 0 | 5.8 | 0 | 1.6 | 0 | 3.9 | 0 | 6.5 | 0 |
| Growth | High Growth Firms (20% or more growth per year) | 89.3 | 0 | A | 0 | 8.3 | 0 | 9.1 | 0 | 7.8 | 0 | 9.0 | 0 | 6.4 | 0 | 1.9 | 0 | 4.9 | 0 | 8.6 | 0 |
| | Medium Growth Firms (11% to 19% growth per year) | 93.3 | 0 | A | 0 | 7.6 | 0 | 8.0 | 0 | 7.2 | 0 | 8.4 | 0 | 7.1 | 0 | 1.8 | 0 | 3.5 | 0 | 10.5 | 0 |
| | Slow Growth Firms (1% to 10% growth per year) | 93.2 | 0 | A | 0 | 5.3 | 0 | 6.2 | 0 | 5.5 | 0 | 8.8 | 0 | 6.1 | 0 | 1.7 | 0 | 4.0 | 0 | 7.0 | 0 |
| | No Growth Firms (0% growth per year) | 92.5 | 0 | A | 0 | 3.9 | 0 | 3.7 | 0 | 4.7 | 0 | 6.5 | 0 | 4.1 | 0 | 1.6 | 0 | 3.0 | 0 | 3.9 | 0 |
| | Negative Growth Firms (Less than 0% growth per year) | 90.8 | 0 | A | 0 | 5.4 | 0 | 5.9 | 0 | 6.4 | 0 | 8.7 | 0 | 6.4 | 0 | 1.3 | 0 | 4.7 | 0 | 10.5 | 0 |
| Age of Business | 2012-2014 (2 years or younger) | 92.9 | 1 | A | 1 | 4.0 | 0 | 4.6 | 0 | 4.8 | 0 | 6.5 | 0 | 4.6 | 0 | 1.3 | 0 | 4.3 | 0 | 5.2 | 1 |
| | 2004-2011 (3 to 10 years old) | 92.4</td | | | | | | | | | | | | | | | | | | | |

Survey on Financing and Growth of Small and Medium Enterprises 2014

Table 23: Obstacles to Export
 Survey on Financing and Growth of Small and Medium Enterprises 2014
 17. Which of the following were obstacles that your business faced when exporting in 2014? (Respondents could choose multiple response categories)

None:

17.4 applies only to those that exported in 2014.

For expression of data accuracy and quality of estimates, see the "Notes" tab.

| | Obstacles to exporting | | | | | | | | | | | | Financial risk | | | | | | | | | | | | Other | | | | | |
|-----------------|--|------------------|------------|------------------|-----------------|------------------|--|------------------|-----------------|------------------|------------|------------------|------------------|------------------|------------|----------------------|-----------------|------------------|-------------------------|------------------|-----------------|------------------------------|------------|------------------|--|------------------|----------------|------------------|-----------|--|
| | Administrative obstacles in Canada | | | | | | Administrative obstacles outside of Canada | | | | | | Border obstacles | | | Logistical obstacles | | | Market knowledge issues | | | Intellectual property issues | | | Lack of financing/inadequate cash-flow | | | Financial risk | | |
| | Not an obstacle | A minor obstacle | obstacle | A major obstacle | Not an obstacle | A minor obstacle | obstacle | A major obstacle | Not an obstacle | A minor obstacle | obstacle | A major obstacle | Not an obstacle | A minor obstacle | obstacle | A major obstacle | Not an obstacle | A minor obstacle | obstacle | A major obstacle | Not an obstacle | A minor obstacle | obstacle | A major obstacle | Not an obstacle | A minor obstacle | obstacle | A major obstacle | | |
| All SMEs | 1 to 499 employees | 72.9 ± 1.0 | 17.6 ± 1.0 | 0.5 ± 0.0 | 35.7 ± 1.0 | 61.8 ± 1.0 | 19.2 ± 1.0 | 13.1 ± 1.0 | 61.1 ± 1.0 | 40.4 ± 1.0 | 19.1 ± 1.0 | 6.9 ± 1.0 | 11.6 ± 1.0 | 35.3 ± 1.0 | 18.8 ± 1.0 | 36.8 ± 1.0 | 4.0 ± 1.0 | 18.1 ± 1.0 | 69.9 ± 1.0 | 14.6 ± 1.0 | 58.6 ± 1.0 | 20.4 ± 1.0 | 56.1 ± 1.0 | 2.2 ± 1.0 | 48.4 ± 1.0 | 4.4 ± 1.0 | | | | |
| Employment Size | 500 to 999 employees | 70.5 ± 1.0 | 22.0 ± 1.0 | 5.5 ± 1.0 | 2.0 ± 1.0 | 59.2 ± 1.0 | 22.2 ± 1.0 | 7.3 ± 1.0 | 59.0 ± 1.0 | 15.3 ± 1.0 | 6.0 ± 1.0 | 53.9 ± 1.0 | 27.5 ± 1.0 | 10.8 ± 1.0 | 2.2 ± 1.0 | 79.9 ± 1.0 | 4.6 ± 1.0 | 68.0 ± 1.0 | 16.2 ± 1.0 | 57.1 ± 1.0 | 22.8 ± 1.0 | 61.7 ± 1.0 | 6.1 ± 1.0 | 29.5 ± 1.0 | 3.3 ± 1.0 | | | | | |
| Region | 1000 to 4999 employees | 67.7 ± 1.0 | 20.1 ± 1.0 | 8.9 ± 1.0 | 3.2 ± 1.0 | 56.6 ± 1.0 | 19.2 ± 1.0 | 7.1 ± 1.0 | 55.5 ± 1.0 | 20.0 ± 1.0 | 14.1 ± 1.0 | 10.0 ± 1.0 | 37.1 ± 1.0 | 22.8 ± 1.0 | 14.0 ± 1.0 | 6.0 ± 1.0 | 73.5 ± 1.0 | 16.2 ± 1.0 | 18.1 ± 1.0 | 17.1 ± 1.0 | 61.6 ± 1.0 | 17.7 ± 1.0 | 67.2 ± 1.0 | 6.1 ± 1.0 | 23.9 ± 1.0 | 5.6 ± 1.0 | | | | |
| Region | Atlantic | 70.9 ± 1.0 | 18.9 ± 1.0 | 5.6 ± 1.0 | 2.4 ± 1.0 | 60.6 ± 1.0 | 18.7 ± 1.0 | 2.0 ± 1.0 | 60.5 ± 1.0 | 20.0 ± 1.0 | 14.7 ± 1.0 | 3.4 ± 1.0 | 71.4 ± 1.0 | 19.7 ± 1.0 | 9.7 ± 1.0 | 1.1 ± 1.0 | 80.7 ± 1.0 | 25.0 ± 1.0 | 16.1 ± 1.0 | 6.4 ± 1.0 | 68.1 ± 1.0 | 13.2 ± 1.0 | 52.7 ± 1.0 | 23.9 ± 1.0 | 51.5 ± 1.0 | 6.0 ± 1.0 | 23.9 ± 1.0 | 5.6 ± 1.0 | | |
| Region | Ontario | 72.2 ± 1.0 | 18.2 ± 1.0 | 5.1 ± 1.0 | 4.5 ± 1.0 | 58.6 ± 1.0 | 22.2 ± 1.0 | 11.1 ± 1.0 | 7.6 ± 1.0 | 64.3 ± 1.0 | 16.9 ± 1.0 | 10.2 ± 1.0 | 8.8 ± 1.0 | 61.7 ± 1.0 | 22.7 ± 1.0 | 5.3 ± 1.0 | 6.6 ± 1.0 | 69.2 ± 1.0 | 12.7 ± 1.0 | 10.9 ± 1.0 | 6.6 ± 1.0 | 60.2 ± 1.0 | 19.2 ± 1.0 | 52.7 ± 1.0 | 40.4 ± 1.0 | 52.7 ± 1.0 | 5.2 ± 1.0 | 40.4 ± 1.0 | | |
| Region | Northwest Ontario | 72.2 ± 1.0 | 18.2 ± 1.0 | 5.1 ± 1.0 | 4.5 ± 1.0 | 58.6 ± 1.0 | 22.2 ± 1.0 | 11.1 ± 1.0 | 7.6 ± 1.0 | 64.3 ± 1.0 | 16.9 ± 1.0 | 10.2 ± 1.0 | 8.8 ± 1.0 | 61.7 ± 1.0 | 22.7 ± 1.0 | 5.3 ± 1.0 | 6.6 ± 1.0 | 69.2 ± 1.0 | 12.7 ± 1.0 | 10.9 ± 1.0 | 6.6 ± 1.0 | 60.2 ± 1.0 | 19.2 ± 1.0 | 52.7 ± 1.0 | 40.4 ± 1.0 | 52.7 ± 1.0 | 5.2 ± 1.0 | 40.4 ± 1.0 | | |
| Region | Central Ontario | 72.2 ± 1.0 | 18.2 ± 1.0 | 5.1 ± 1.0 | 4.5 ± 1.0 | 58.6 ± 1.0 | 22.2 ± 1.0 | 11.1 ± 1.0 | 7.6 ± 1.0 | 64.3 ± 1.0 | 16.9 ± 1.0 | 10.2 ± 1.0 | 8.8 ± 1.0 | 61.7 ± 1.0 | 22.7 ± 1.0 | 5.3 ± 1.0 | 6.6 ± 1.0 | 69.2 ± 1.0 | 12.7 ± 1.0 | 10.9 ± 1.0 | 6.6 ± 1.0 | 60.2 ± 1.0 | 19.2 ± 1.0 | 52.7 ± 1.0 | 40.4 ± 1.0 | 52.7 ± 1.0 | 5.2 ± 1.0 | 40.4 ± 1.0 | | |
| Region | Western | 77.0 ± 1.0 | 15.3 ± 1.0 | 7.1 ± 1.0 | 0.8 ± 1.0 | 58.4 ± 1.0 | 26.1 ± 1.0 | 5.9 ± 1.0 | 56.7 ± 1.0 | 30.0 ± 1.0 | 11.4 ± 1.0 | 3.3 ± 1.0 | 64.1 ± 1.0 | 27.7 ± 1.0 | 12.6 ± 1.0 | 5.8 ± 1.0 | 60.7 ± 1.0 | 13.3 ± 1.0 | 0.8 ± 1.0 | 60.8 ± 1.0 | 12.6 ± 1.0 | 5.2 ± 1.0 | 56.5 ± 1.0 | 23.5 ± 1.0 | 5.1 ± 1.0 | 5.1 ± 1.0 | 5.1 ± 1.0 | 5.1 ± 1.0 | 5.1 ± 1.0 | |
| Region | Montreal | 77.0 ± 1.0 | 15.3 ± 1.0 | 7.1 ± 1.0 | 0.8 ± 1.0 | 58.4 ± 1.0 | 26.1 ± 1.0 | 5.9 ± 1.0 | 56.7 ± 1.0 | 30.0 ± 1.0 | 11.4 ± 1.0 | 3.3 ± 1.0 | 64.1 ± 1.0 | 27.7 ± 1.0 | 12.6 ± 1.0 | 5.8 ± 1.0 | 60.7 ± 1.0 | 13.3 ± 1.0 | 0.8 ± 1.0 | 60.8 ± 1.0 | 12.6 ± 1.0 | 5.2 ± 1.0 | 56.5 ± 1.0 | 23.5 ± 1.0 | 5.1 ± 1.0 | 5.1 ± 1.0 | 5.1 ± 1.0 | 5.1 ± 1.0 | 5.1 ± 1.0 | |
| Region | Quebec | 64.6 ± 1.0 | 25.0 ± 1.0 | 6.3 ± 1.0 | 0.7 ± 1.0 | 62.4 ± 1.0 | 17.3 ± 1.0 | 2.8 ± 1.0 | 59.7 ± 1.0 | 22.9 ± 1.0 | 12.2 ± 1.0 | 3.0 ± 1.0 | 54.8 ± 1.0 | 20.4 ± 1.0 | 12.2 ± 1.0 | 4.2 ± 1.0 | 60.5 ± 1.0 | 20.2 ± 1.0 | 0.2 ± 1.0 | 62.1 ± 1.0 | 19.5 ± 1.0 | 4.5 ± 1.0 | 60.1 ± 1.0 | 20.4 ± 1.0 | 0.2 ± 1.0 | 34.4 ± 1.0 | 2.2 ± 1.0 | | | |
| Region | British Columbia and Territories | 67.2 ± 1.0 | 19.8 ± 1.0 | 8.4 ± 1.0 | 3.2 ± 1.0 | 64.1 ± 1.0 | 19.8 ± 1.0 | 4.6 ± 1.0 | 60.2 ± 1.0 | 18.0 ± 1.0 | 5.0 ± 1.0 | 5.0 ± 1.0 | 54.9 ± 1.0 | 21.8 ± 1.0 | 12.2 ± 1.0 | 4.2 ± 1.0 | 60.5 ± 1.0 | 20.2 ± 1.0 | 0.2 ± 1.0 | 61.9 ± 1.0 | 19.5 ± 1.0 | 4.5 ± 1.0 | 61.1 ± 1.0 | 20.4 ± 1.0 | 0.2 ± 1.0 | 34.4 ± 1.0 | 2.2 ± 1.0 | | | |
| Region | Alberta | 70.9 ± 1.0 | 18.9 ± 1.0 | 5.6 ± 1.0 | 2.4 ± 1.0 | 60.2 ± 1.0 | 18.7 ± 1.0 | 2.0 ± 1.0 | 60.5 ± 1.0 | 18.0 ± 1.0 | 14.7 ± 1.0 | 3.4 ± 1.0 | 62.0 ± 1.0 | 19.0 ± 1.0 | 9.7 ± 1.0 | 1.1 ± 1.0 | 80.7 ± 1.0 | 25.0 ± 1.0 | 16.1 ± 1.0 | 6.4 ± 1.0 | 68.1 ± 1.0 | 13.2 ± 1.0 | 52.7 ± 1.0 | 23.9 ± 1.0 | 51.5 ± 1.0 | 6.0 ± 1.0 | 23.9 ± 1.0 | 5.6 ± 1.0 | | |
| Region | Saskatchewan | 70.9 ± 1.0 | 18.9 ± 1.0 | 5.6 ± 1.0 | 2.4 ± 1.0 | 60.2 ± 1.0 | 18.7 ± 1.0 | 2.0 ± 1.0 | 60.5 ± 1.0 | 18.0 ± 1.0 | 14.7 ± 1.0 | 3.4 ± 1.0 | 62.0 ± 1.0 | 19.0 ± 1.0 | 9.7 ± 1.0 | 1.1 ± 1.0 | 80.7 ± 1.0 | 25.0 ± 1.0 | 16.1 ± 1.0 | 6.4 ± 1.0 | 68.1 ± 1.0 | 13.2 ± 1.0 | 52.7 ± 1.0 | 23.9 ± 1.0 | 51.5 ± 1.0 | 6.0 ± 1.0 | 23.9 ± 1.0 | 5.6 ± 1.0 | | |
| Region | Manitoba | 70.9 ± 1.0 | 18.9 ± 1.0 | 5.6 ± 1.0 | 2.4 ± 1.0 | 60.2 ± 1.0 | 18.7 ± 1.0 | 2.0 ± 1.0 | 60.5 ± 1.0 | 18.0 ± 1.0 | 14.7 ± 1.0 | 3.4 ± 1.0 | 62.0 ± 1.0 | 19.0 ± 1.0 | 9.7 ± 1.0 | 1.1 ± 1.0 | 80.7 ± 1.0 | 25.0 ± 1.0 | 16.1 ± 1.0 | 6.4 ± 1.0 | 68.1 ± 1.0 | 13.2 ± 1.0 | 52.7 ± 1.0 | 23.9 ± 1.0 | 51.5 ± 1.0 | 6.0 ± 1.0 | 23.9 ± 1.0 | 5.6 ± 1.0 | | |
| Region | Northwest Territories | 70.9 ± 1.0 | 18.9 ± 1.0 | 5.6 ± 1.0 | 2.4 ± 1.0 | 60.2 ± 1.0 | 18.7 ± 1.0 | 2.0 ± 1.0 | 60.5 ± 1.0 | 18.0 ± 1.0 | 14.7 ± 1.0 | 3.4 ± 1.0 | 62.0 ± 1.0 | 19.0 ± 1.0 | 9.7 ± 1.0 | 1.1 ± 1.0 | 80.7 ± 1.0 | 25.0 ± 1.0 | 16.1 ± 1.0 | 6.4 ± 1.0 | 68.1 ± 1.0 | 13.2 ± 1.0 | 52.7 ± 1.0 | 23.9 ± 1.0 | 51.5 ± 1.0 | 6.0 ± 1.0 | 23.9 ± 1.0 | 5.6 ± 1.0 | | |
| Region | Yukon | 70.9 ± 1.0 | 18.9 ± 1.0 | 5.6 ± 1.0 | 2.4 ± 1.0 | 60.2 ± 1.0 | 18.7 ± 1.0 | 2.0 ± 1.0 | 60.5 ± 1.0 | 18.0 ± 1.0 | 14.7 ± 1.0 | 3.4 ± 1.0 | 62.0 ± 1.0 | 19.0 ± 1.0 | 9.7 ± 1.0 | 1.1 ± 1.0 | 80.7 ± 1.0 | 25.0 ± 1.0 | 16.1 ± 1.0 | 6.4 ± 1.0 | 68.1 ± 1.0 | 13.2 ± 1.0 | 52.7 ± 1.0 | 23.9 ± 1.0 | 51.5 ± 1.0 | 6.0 ± 1.0 | 23.9 ± 1.0 | 5.6 ± 1.0 | | |
| Region | Atlantic-Gatineau | 60.2 ± 1.0 | 25.5 ± 1.0 | 4.0 ± 1.0 | 0.7 ± 1.0 | 50.8 ± 1.0 | 24.0 ± 1.0 | 8.4 ± 1.0 | 45.1 ± 1.0 | 20.4 ± 1.0 | 12.2 ± 1.0 | 5.5 ± 1.0 | 73.1 ± 1.0 | 20.2 ± 1.0 | 12.2 ± 1.0 | 6.2 ± 1.0 | 73.1 ± 1.0 | 20.2 ± 1.0 | 0.8 ± 1.0 | 49.7 ± 1.0 | 20.8 ± 1.0 | 0.8 ± 1.0 | 49.7 ± 1.0 | 20.8 ± 1.0 | 0.8 ± 1.0 | 20.4 ± 1.0 | 4.1 ± 1.0 | 23.3 ± 1.0 | 4.0 ± 1.0 | |
| Industry | Construction (NAICS 23) | 63.6 ± 1.0 | 25.5 ± 1.0 | 8.4 ± 1.0 | 0.7 ± 1.0 | 46.0 ± 1.0 | 20.4 ± 1.0 | 17.8 ± 1.0 | 5.8 ± 1.0 | 50.8 ± 1.0 | 24.0 ± 1.0 | 8.4 ± 1.0 | 45.1 ± 1.0 | 20.4 ± 1.0 | 12.2 ± 1.0 | 6.2 ± 1.0 | 73.1 ± 1.0 | 20.2 ± 1.0 | 0.8 ± 1.0 | 50.8 ± 1.0 | 20.8 ± 1.0 | 0.8 ± 1.0 | 50.8 ± 1.0 | 20.8 ± 1.0 | 0.8 ± 1.0 | 20.4 ± 1.0 | 4.1 ± 1.0 | 23.3 ± 1.0 | 4.0 ± 1.0 | |
| Industry | Manufacturing (NAICS 31) | 63.6 ± 1.0 | 25.5 ± 1.0 | 8.4 ± 1.0 | 0.7 ± 1.0 | 46.0 ± 1.0 | 20.4 ± 1.0 | 17.8 ± 1.0 | 5.8 ± 1.0 | 50.8 ± 1.0 | 24.0 ± 1.0 | 8.4 ± 1.0 | 45.1 ± 1.0 | 20.4 ± 1.0 | 12.2 ± 1.0 | 6.2 ± 1.0 | 73.1 ± 1.0 | 20.2 ± 1.0 | 0.8 ± 1.0 | 50.8 ± 1.0 | 20.8 ± 1.0 | 0.8 ± 1.0 | 50.8 ± 1.0 | 20.8 ± 1.0 | 0.8 ± 1.0 | 20.4 ± 1.0 | 4.1 ± 1.0 | 23.3 ± 1.0 | 4.0 ± 1.0 | |
| Industry | Wholesale Trade (NAICS 43) | 73.5 ± 1.0 | 18.5 ± 1.0 | 6.0 ± 1.0 | 2.5 ± 1.0 | 50.7 ± 1.0 | 17.7 ± 1.0 | 12.2 ± 1.0 | 8.0 ± 1.0 | 50.5 ± 1.0 | 19.2 ± 1.0 | 10.4 ± 1.0 | 45.7 ± 1.0 | 16.5 ± 1.0 | 12.5 ± 1.0 | 4.6 ± 1.0 | 81.2 ± 1.0 | 13.0 ± 1.0 | 0.5 ± 1.0 | 57.7 ± 1.0 | 20.6 ± 1.0 | 0.5 ± 1.0 | 57.7 ± 1.0 | 20.6 ± 1.0 | 0.5 ± 1.0 | 20.4 ± 1.0 | 4.2 ± 1.0 | 23.3 ± 1.0 | 4.1 ± 1.0 | |
| Industry | Transportation and Warehousing (NAICS 48-49) | 65.3 ± 1.0 | 22.5 ± 1.0 | 5.6 ± 1.0 | 0.8 ± 1.0 | 49.2 ± 1.0 | 20.2 ± 1.0 | 8.0 ± 1.0 | 50.2 ± 1.0 | 16.2 ± 1.0 | 5.2 ± 1.0 | 5.2 ± 1.0 | 52.7 ± 1.0 | 17.8 ± 1.0 | 5.7 ± 1.0 | 5.7 ± 1.0 | 81.7 ± 1.0 | 12.7 ± 1.0 | 0.5 ± 1.0 | 52.7 ± 1.0 | 20.7 ± 1.0 | 0.5 ± 1.0 | 52.7 ± 1.0 | 20.7 ± 1.0 | 0.5 ± 1.0 | 20.4 ± 1.0 | 4.2 ± 1.0 | 23.3 ± 1.0 | 4.1 ± 1.0 | |
| Industry | Professional, Scientific and Technical Services (NAICS 51) | 78.8 ± 1.0 | 14.0 ± 1.0 | 3.8 ± 1.0 | 0.4 ± 1.0 | 64.9 ± 1.0 | 17.1 ± 1.0 | 13.2 ± 1.0 | 4.8 ± 1.0 | 76.8 ± 1.0 | 12.2 ± 1.0 | 12.2 ± 1.0 | 8.5 ± 1.0 | 10.0 ± 1.0 | 6.7 ± 1.0 | 1.0 ± 1.0 | 72.8 ± 1.0 | 12.1 ± 1.0 | 13.0 ± 1.0 | 2.0 ± 1.0 | 78.0 ± 1.0 | 11.8 ± 1.0 | 12.4 ± 1.0 | 17.1 ± 1.0 | 16.8 ± 1.0 | 16.8 ± 1.0 | 16.8 ± 1.0</td | | | |

Table 24: Intentions to Expand to New Markets

Source: Statistics Canada, Survey on Financing and Growth of Small and Medium Enterprises, 2014
 I. In the next 2 years, does your business intend to expand sales to new markets...? (Respondents could choose multiple response categories)

I.9. In the next 3 years, does your business intend to expand sales to new markets within...? (Respondents could choose multiple response categories)

Notes:

I.8. Is applicable to all respondents.

I.9. Is applicable only to those who intend to expand sales outside of Canada.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | Intended to expand sales into new markets | Intend to expand sales into new markets: | | | | | | | | | | |
|---|--|--|---|----------------|-------------------|---|---------------|------------|------------|------------|------------|------------|
| | | Expansion intentions | | | | Expansion intentions outside of Canada (export sales) | | | | | | |
| | | Within your local municipality or region | Outside of your local municipality or region but within your province/territory | Rest of Canada | Outside of Canada | The United States | Latin America | Europe | China | Other Asia | Other | |
| | | % | % | % | % | % | % | % | % | % | % | |
| All SMEs | 1 to 499 employees | 49.5 ± 0.8 | 41.0 ± 0.8 | 30.5 ± 0.8 | 17.5 ± 0.8 | 11.3 ± 0.8 | 10.0 ± 0.8 | 3.1 ± 0.8 | 4.2 ± 0.8 | 2.5 ± 0.8 | 2.7 ± 0.8 | 2.5 ± 0.8 |
| Employment Size | 1 to 4 employees | 44.0 ± 1.0 | 36.3 ± 1.0 | 26.1 ± 1.0 | 14.3 ± 1.0 | 8.6 ± 1.0 | 7.6 ± 1.0 | 2.2 ± 1.0 | 3.2 ± 1.0 | 1.6 ± 1.0 | 2.0 ± 1.0 | 1.8 ± 1.0 |
| | 5 to 19 employees | 53.9 ± 1.4 | 45.8 ± 1.4 | 33.4 ± 1.4 | 18.6 ± 1.4 | 12.2 ± 1.4 | 10.7 ± 1.4 | 3.3 ± 1.4 | 4.4 ± 1.4 | 2.7 ± 1.4 | 2.8 ± 1.4 | 2.7 ± 1.4 |
| | 20 to 99 employees | 59.9 ± 1.4 | 47.9 ± 1.4 | 40.5 ± 1.4 | 25.6 ± 1.4 | 19.9 ± 1.4 | 17.7 ± 1.4 | 6.0 ± 1.4 | 7.9 ± 1.4 | 5.1 ± 1.4 | 5.3 ± 1.4 | 4.7 ± 1.4 |
| | 100 to 499 employees | 66.5 ± 1.4 | 48.7 ± 1.4 | 46.0 ± 1.4 | 36.3 ± 1.4 | 23.5 ± 1.4 | 20.1 ± 1.4 | 7.7 ± 1.4 | 9.0 ± 1.4 | 6.6 ± 1.4 | 6.2 ± 1.4 | 5.9 ± 1.4 |
| Region | Atlantic | 45.2 ± 1.0 | 37.4 ± 1.0 | 26.0 ± 1.0 | 15.5 ± 1.0 | 8.6 ± 1.0 | 7.0 ± 1.0 | 1.6 ± 1.0 | 4.0 ± 1.0 | 1.7 ± 1.0 | 1.7 ± 1.0 | 1.2 ± 1.0 |
| | Quebec | 41.2 ± 1.0 | 31.2 ± 1.0 | 25.3 ± 1.0 | 15.7 ± 1.0 | 12.2 ± 1.0 | 10.3 ± 1.0 | 3.3 ± 1.0 | 5.2 ± 1.0 | 2.4 ± 1.0 | 2.1 ± 1.0 | 2.5 ± 1.0 |
| | Ontario | 54.3 ± 1.0 | 46.9 ± 1.0 | 33.4 ± 1.0 | 19.5 ± 1.0 | 14.0 ± 1.0 | 12.8 ± 1.0 | 4.0 ± 1.0 | 4.9 ± 1.0 | 2.8 ± 1.0 | 3.4 ± 1.0 | 3.3 ± 1.0 |
| | Northern Ontario | 42.7 ± 1.0 | 36.3 ± 1.0 | 29.0 ± 1.0 | 18.8 ± 1.0 | 17.2 ± 1.0 | 16.2 ± 1.0 | 1.6 ± 1.0 | 1.6 ± 1.0 | 1.0 ± 1.0 | 1.2 ± 1.0 | 0.9 ± 1.0 |
| | Southern Ontario | 64.6 ± 1.0 | 46.0 ± 1.0 | 40.0 ± 1.0 | 24.0 ± 1.0 | 16.4 ± 1.0 | 15.2 ± 1.0 | 4.2 ± 1.0 | 5.2 ± 1.0 | 3.0 ± 1.0 | 3.5 ± 1.0 | 3.5 ± 1.0 |
| | Prairies | 51.2 ± 1.0 | 42.5 ± 1.0 | 33.5 ± 1.0 | 17.6 ± 1.0 | 17.4 ± 1.0 | 16.2 ± 1.0 | 6.7 ± 1.0 | 7.9 ± 1.0 | 2.4 ± 1.0 | 2.1 ± 1.0 | 1.9 ± 1.0 |
| | Manitoba | 48.5 ± 1.0 | 38.6 ± 1.0 | 31.8 ± 1.0 | 19.5 ± 1.0 | 8.1 ± 1.0 | 7.5 ± 1.0 | 1.7 ± 1.0 | 1.7 ± 1.0 | 1.1 ± 1.0 | 1.5 ± 1.0 | 1.4 ± 1.0 |
| | Saskatchewan | 45.9 ± 1.0 | 38.2 ± 1.0 | 29.4 ± 1.0 | 12.5 ± 1.0 | 6.2 ± 1.0 | 6.1 ± 1.0 | 1.2 ± 1.0 | 2.1 ± 1.0 | 1.5 ± 1.0 | 0.9 ± 1.0 | 1.3 ± 1.0 |
| | Alberta | 53.2 ± 1.0 | 44.0 ± 1.0 | 34.9 ± 1.0 | 18.4 ± 1.0 | 7.6 ± 1.0 | 6.7 ± 1.0 | 2.1 ± 1.0 | 2.6 ± 1.0 | 1.9 ± 1.0 | 2.5 ± 1.0 | 2.2 ± 1.0 |
| CMA Level | British Columbia and Territories | 49.6 ± 1.0 | 41.2 ± 1.0 | 29.2 ± 1.0 | 16.2 ± 1.0 | 9.8 ± 1.0 | 8.3 ± 1.0 | 2.9 ± 1.0 | 3.8 ± 1.0 | 3.0 ± 1.0 | 3.2 ± 1.0 | 1.7 ± 1.0 |
| | St. John's | 54.8 ± 1.0 | 49.0 ± 1.0 | 36.8 ± 1.0 | 17.3 ± 1.0 | 15.0 ± 1.0 | 13.4 ± 1.0 | X ± 1.0 |
| | Halifax | 61.4 ± 1.0 | 48.9 ± 1.0 | 34.1 ± 1.0 | 27.0 ± 1.0 | 13.2 ± 1.0 | 10.2 ± 1.0 | 3.3 ± 1.0 | 8.4 ± 1.0 | 3.2 ± 1.0 | 3.0 ± 1.0 | 3.2 ± 1.0 |
| | Quebec | 43.7 ± 1.0 | 32.6 ± 1.0 | 33.5 ± 1.0 | 16.4 ± 1.0 | 11.4 ± 1.0 | 9.9 ± 1.0 | 2.6 ± 1.0 | 6.4 ± 1.0 | 2.3 ± 1.0 | 2.3 ± 1.0 | 3.2 ± 1.0 |
| | Montreal | 44.0 ± 1.0 | 32.9 ± 1.0 | 26.5 ± 1.0 | 20.0 ± 1.0 | 16.4 ± 1.0 | 13.7 ± 1.0 | 4.5 ± 1.0 | 7.5 ± 1.0 | 3.0 ± 1.0 | 3.0 ± 1.0 | 3.0 ± 1.0 |
| | Ottawa-Gatineau | 50.8 ± 1.0 | 44.2 ± 1.0 | 28.1 ± 1.0 | 18.6 ± 1.0 | 12.6 ± 1.0 | 11.4 ± 1.0 | 5.3 ± 1.0 | 5.3 ± 1.0 | 1.2 ± 1.0 | 2.6 ± 1.0 | 1.0 ± 1.0 |
| | Toronto | 59.8 ± 1.0 | 52.7 ± 1.0 | 39.0 ± 1.0 | 27.3 ± 1.0 | 18.9 ± 1.0 | 17.3 ± 1.0 | 5.3 ± 1.0 | 6.9 ± 1.0 | 4.1 ± 1.0 | 5.3 ± 1.0 | 5.2 ± 1.0 |
| | Kingston | 32.1 ± 1.0 | 27.8 ± 1.0 | 12.1 ± 1.0 | 7.5 ± 1.0 | 6.0 ± 1.0 | 5.6 ± 1.0 | X ± 1.0 | 1.9 ± 1.0 | X ± 1.0 | X ± 1.0 | X ± 1.0 |
| | Hamilton | 63.6 ± 1.0 | 59.1 ± 1.0 | 28.6 ± 1.0 | 16.8 ± 1.0 | 13.7 ± 1.0 | 13.1 ± 1.0 | 3.7 ± 1.0 | 3.0 ± 1.0 | 2.8 ± 1.0 | 2.3 ± 1.0 | 1.8 ± 1.0 |
| | St. Catharines-Niagara | 46.9 ± 1.0 | 33.8 ± 1.0 | 32.9 ± 1.0 | 16.7 ± 1.0 | 12.4 ± 1.0 | 12.3 ± 1.0 | X ± 1.0 | 3.7 ± 1.0 | X ± 1.0 | 3.5 ± 1.0 | X ± 1.0 |
| | Kitchener-Cambridge-Waterloo | 62.4 ± 1.0 | 55.3 ± 1.0 | 42.0 ± 1.0 | 21.3 ± 1.0 | 16.4 ± 1.0 | 13.9 ± 1.0 | 6.7 ± 1.0 | 7.7 ± 1.0 | 6.4 ± 1.0 | 3.5 ± 1.0 | 4.3 ± 1.0 |
| | London | 48.9 ± 1.0 | 44.3 ± 1.0 | 25.4 ± 1.0 | 18.8 ± 1.0 | 8.7 ± 1.0 | 7.9 ± 1.0 | X ± 1.0 | 3.8 ± 1.0 | X ± 1.0 | X ± 1.0 | X ± 1.0 |
| | Waterloo | 53.0 ± 1.0 | 46.6 ± 1.0 | 36.0 ± 1.0 | 19.0 ± 1.0 | 14.1 ± 1.0 | 12.0 ± 1.0 | 5.8 ± 1.0 | 5.8 ± 1.0 | X ± 1.0 | X ± 1.0 | 0.0 ± 1.0 |
| | Thunder Bay | 34.4 ± 1.0 | 31.1 ± 1.0 | 21.9 ± 1.0 | 10.2 ± 1.0 | 4.3 ± 1.0 | 3.9 ± 1.0 | X ± 1.0 | X ± 1.0 | X ± 1.0 | X ± 1.0 | X ± 1.0 |
| | Winnipeg | 51.2 ± 1.0 | 42.8 ± 1.0 | 23.8 ± 1.0 | 21.6 ± 1.0 | 7.8 ± 1.0 | 6.8 ± 1.0 | 1.4 ± 1.0 | 1.0 ± 1.0 | X ± 1.0 | X ± 1.0 | X ± 1.0 |
| Industries | Calgary | 53.4 ± 1.0 | 45.0 ± 1.0 | 34.8 ± 1.0 | 22.8 ± 1.0 | 11.8 ± 1.0 | 11.0 ± 1.0 | 3.8 ± 1.0 | 4.2 ± 1.0 | 2.3 ± 1.0 | 3.0 ± 1.0 | 3.0 ± 1.0 |
| | Edmonton | 55.1 ± 1.0 | 48.0 ± 1.0 | 34.8 ± 1.0 | 16.5 ± 1.0 | 6.2 ± 1.0 | 5.2 ± 1.0 | 1.9 ± 1.0 | 2.4 ± 1.0 | 1.9 ± 1.0 | 2.9 ± 1.0 | 2.3 ± 1.0 |
| | Vancouver | 53.3 ± 1.0 | 44.5 ± 1.0 | 30.4 ± 1.0 | 20.6 ± 1.0 | 13.7 ± 1.0 | 11.8 ± 1.0 | 4.0 ± 1.0 | 5.9 ± 1.0 | 4.6 ± 1.0 | 5.1 ± 1.0 | 2.7 ± 1.0 |
| | Victoria | 34.7 ± 1.0 | 30.5 ± 1.0 | 22.5 ± 1.0 | 11.9 ± 1.0 | 9.2 ± 1.0 | 5.0 ± 1.0 | 5.0 ± 1.0 | 2.9 ± 1.0 | X ± 1.0 | X ± 1.0 | X ± 1.0 |
| | Agriculture, Forestry, Fishing and Hunting (NAICS 11) | 43.4 ± 2.0 | 29.1 ± 2.0 | 28.8 ± 2.0 | 16.3 ± 2.0 | 13.5 ± 2.0 | 11.1 ± 2.0 | 3.0 ± 2.0 | 4.0 ± 2.0 | 4.5 ± 2.0 | 4.3 ± 2.0 | 1.7 ± 2.0 |
| | Mining and Oil and Gas Extraction (NAICS 21) | 49.6 ± 1.0 | 44.3 ± 1.0 | 30.8 ± 1.0 | 19.2 ± 1.0 | 9.2 ± 1.0 | 2.2 ± 1.0 | 0.9 ± 1.0 | 0.8 ± 1.0 | 0.3 ± 1.0 | 0.3 ± 1.0 | 0.6 ± 1.0 |
| | Manufacturing (NAICS 31-33) | 72.0 ± 2.0 | 51.6 ± 2.0 | 53.2 ± 2.0 | 43.1 ± 2.0 | 36.1 ± 2.0 | 33.7 ± 2.0 | 10.6 ± 2.0 | 13.0 ± 2.0 | 7.5 ± 2.0 | 8.4 ± 2.0 | 8.0 ± 2.0 |
| | Wholesale Trade (NAICS 41) | 72.6 ± 2.0 | 56.9 ± 2.0 | 53.7 ± 2.0 | 42.4 ± 2.0 | 24.4 ± 2.0 | 22.0 ± 2.0 | 6.3 ± 2.0 | 8.8 ± 2.0 | 5.0 ± 2.0 | 6.0 ± 2.0 | 4.8 ± 2.0 |
| | Retail Trade (NAICS 44-45) | 44.6 ± 1.0 | 38.7 ± 1.0 | 23.9 ± 1.0 | 12.1 ± 1.0 | 5.3 ± 1.0 | 4.9 ± 1.0 | 0.6 ± 1.0 | 1.5 ± 1.0 | 0.7 ± 1.0 | 0.8 ± 1.0 | 0.6 ± 1.0 |
| | Transportation and Warehousing (NAICS 48-49) | 51.5 ± 1.0 | 39.0 ± 1.0 | 35.8 ± 1.0 | 21.4 ± 1.0 | 15.0 ± 1.0 | 14.3 ± 1.0 | 2.9 ± 1.0 | 2.7 ± 1.0 | 2.4 ± 1.0 | 2.6 ± 1.0 | 1.9 ± 1.0 |
| Innovation Activities developed or introduced | Professional, Scientific and Technical Services (NAICS 54) | 59.1 ± 1.0 | 47.4 ± 1.0 | 41.6 ± 1.0 | 30.4 ± 1.0 | 22.4 ± 1.0 | 19.7 ± 1.0 | 7.5 ± 1.0 | 10.3 ± 1.0 | 5.5 ± 1.0 | 6.1 ± 1.0 | 6.2 ± 1.0 |
| | Accommodation and Food Services (NAICS 72) | 36.4 ± 1.0 | 31.6 ± 1.0 | 19.3 ± 1.0 | 8.5 ± 1.0 | 4.9 ± 1.0 | 4.6 ± 1.0 | 1.8 ± 1.0 | 3.1 ± 1.0 | 1.7 ± 1.0 | 1.4 ± 1.0 | 2.1 ± 1.0 |
| | Other Services (NAICS 81) | 43.8 ± 1.0 | 39.3 ± 1.0 | 23.2 ± 1.0 | 10.0 ± 1.0 | 3.3 ± 1.0 | 2.8 ± 1.0 | 0.6 ± 1.0 | 1.2 ± 1.0 | 0.3 ± 1.0 | 0.9 ± 1.0 | 0.5 ± 1.0 |
| | Information and Cultural Industries (NAICS 51) | 42.4 ± 1.0 | 36.7 ± 1.0 | 20.8 ± 1.0 | 11.1 ± 1.0 | 8.2 ± 1.0 | 6.5 ± 1.0 | 2.2 ± 1.0 | 3.3 ± 1.0 | 1.7 ± 1.0 | 1.9 ± 1.0 | 1.8 ± 1.0 |
| | Tourism | 45.9 ± 1.0 | 35.7 ± 1.0 | 22.9 ± 1.0 | 18.3 ± 1.0 | 15.3 ± 1.0 | 12.1 ± 1.0 | 5.1 ± 1.0 | 9.0 ± 1.0 | 5.6 ± 1.0 | 5.0 ± 1.0 | 5.4 ± 1.0 |
| | Information and Communication Technologies (ICT) | 100.0 ± 0.0 | 62.6 ± 0.0 | 56.1 ± 0.0 | 74.9 ± 0.0 | 37.4 ± 0.0 | 35.1 ± 0.0 | 10.5 ± 0.0 | 19.9 ± 0.0 | 7.6 ± 0.0 | 9.4 ± 0.0 | 10.5 ± 0.0 |
| | Knowledge-Based Industries (KBI) | 67.3 ± 0.0 | 45.7 ± 0.0 | 44.1 ± 0.0 | 42.6 ± 0.0 | 34.9 ± 0.0 | 26.5 ± 0.0 | 14.1 ± 0.0 | 18.5 ± 0.0 | 11.6 ± 0.0 | 13.3 ± 0.0 | 11.0 ± 0.0 |
| | Rural | 44.1 ± 0.0 | 34.1 ± 0.0 | 27.4 ± 0.0 | 12.2 ± 0.0 | 8.0 ± 0.0 | 7.3 ± 0.0 | 1.2 ± 0.0 | 2.3 ± 0.0 | 1.6 ± 0.0 | 1.5 ± 0.0 | 1.4 ± 0.0 |
| | Urban | 50.8 ± 0.0 | 42.7 ± 0.0 | 31.2 ± 0.0 | 18.8 ± 0.0 | 12.1 ± 0.0 | 10.7 ± 0.0 | 3.6 ± 0.0 | 4.7 ± 0.0 | 2.7 ± 0.0 | 3.0 ± 0.0 | 2.7 ± 0.0 |
| Export Status | Exporter | 79.0 ± 0.0 | 50.9 ± 0.0 | 53.6 ± 0.0 | 54.4 ± 0.0 | 62.5 ± 0.0 | 56.8 ± 0.0 | 18.5 ± 0.0 | 25.6 ± 0.0 | 14.2 ± 0.0 | 15.7 ± 0.0 | 14.7 ± 0.0 |
| | Non-exporter | 45.5 ± 0.0 | 39.7 ± 0.0 | 27.4 ± 0.0 | 12.6 ± 0.0 | 4.5 ± 0.0 | 3.7 ± 0.0 | 1.0 ± 0.0 | 1.4 ± 0.0 | 0.9 ± 0.0 | 1.0 ± 0.0 | 0.8 ± 0.0 |
| Growth | High Growth Firms (20% or more growth per year) | 68.8 ± 1.0 | 57.8 ± 1.0 | 47.2 ± 1.0 | 31.3 ± 1.0 | 20.9 ± 1.0 | 19.3 ± 1.0 | 6.9 ± 1.0 | 7.7 ± 1.0 | 4.4 ± 1.0 | 5.6 ± 1.0 | 3.8 ± 1.0 |
| | Medium Growth Firms (11% to 19% growth per year) | 59.3 ± 1.0 | 48.2 ± 1.0 | 37.2 ± 1.0 | 20.2 ± 1.0 | 14.9 ± 1.0 | 13.0 ± 1.0 | 4.6 ± 1.0 | 6.2 ± 1.0 | 4.2 ± 1.0 | 4.0 ± 1.0 | 3.7 ± 1.0 |
| | Slow Growth Firms (1% to 10% growth per year) | 48.0 ± 1.0 | 39.8 ± 1.0 | 28.3 ± 1.0 | 15.0 ± 1.0 | 8.4 ± 1.0 | | | | | | |

Table 25: Federal Government Procurement

Survey question(s)

I.10 Over the last 3 years, what percentage of your total sales was generated from contracts with the federal government?

I.11 Which of the following were reasons your business did not sell to the federal government in the last 3 years? (Respondents could choose multiple response categories)

Notes:

I.10 is applicable to all respondents

I.11 is applicable only to those who did not sell to the Federal government.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Sales to the federal government | | | | Reason for not selling to the federal government | | | | | | | | | | | | | |
|-------------------------------|--|---------------------------------|-------|---------------------------------|-------|--|-------|--|-------|---|---|--------------------------------------|---|-------|-------|------|-----------|------|-------|
| | | Between 1% and 10% of all sales | | Between 1% and 50% of all sales | | More than 50% of all sales | | Did not sell to the federal government | | Federal government not a potential client | Application process too complicated or time consuming | Unaware of contracting opportunities | Applied for a contract but was unsuccessful | Other | | | | | |
| | | % | Count | % | Count | % | Count | % | Count | % | Count | % | Count | % | | | | | |
| All SMEs | I to 499 employees | 7.3 | A 0.4 | 1.6 | A 0.2 | 0.8 | A 0.1 | 90.2 | A 0.4 | 81.5 | A 0.4 | 7.4 | A 0.4 | 10.5 | A 0.4 | 2.0 | A 0.2 | 8.0 | A 0.4 |
| Employment Size | I to 4 employees | 5.6 | A 0.4 | 1.4 | A 0.2 | 1.0 | A 0.2 | 91.9 | A 0.4 | 82.1 | A 0.4 | 6.8 | A 0.4 | 10.0 | A 0.4 | 1.3 | A 0.2 | 8.4 | A 0.4 |
| | 5 to 19 employees | 8.6 | A 0.4 | 1.8 | A 0.2 | 0.7 | A 0.1 | 88.9 | A 0.4 | 81.2 | A 0.4 | 8.2 | A 0.4 | 10.9 | A 0.4 | 2.3 | A 0.2 | 7.3 | A 0.4 |
| | 20 to 99 employees | 10.5 | A 0.4 | 1.8 | A 0.2 | 0.4 | A 0.1 | 87.3 | A 0.4 | 79.1 | A 0.4 | 8.1 | A 0.4 | 11.7 | A 0.4 | 4.3 | A 0.2 | 8.1 | A 0.4 |
| | 100 to 499 employees | 13.5 | B 0.3 | 2.7 | A 0.1 | 0.9 | A 0.1 | 82.8 | B 0.4 | 83.3 | C 0.4 | 5.1 | C 0.4 | 10.2 | A 0.4 | 2.2 | A 0.2 | 6.6 | C 0.4 |
| Region | Atlantic | 11.1 | A 1.0 | 3.8 | A 0.6 | 0.6 | A 0.1 | 84.6 | A 1.1 | 83.1 | A 1.0 | 5.6 | A 0.8 | 8.4 | A 1.0 | 1.3 | A 0.6 | 8.1 | A 1.0 |
| | Quebec | 8.1 | A 0.7 | 1.0 | A 0.2 | 0.7 | A 0.2 | 90.2 | A 0.8 | 79.0 | A 1.0 | 8.7 | A 0.8 | 9.5 | A 1.0 | 1.9 | A 0.6 | 8.4 | A 0.8 |
| | Ontario | 6.0 | A 0.9 | 2.2 | A 0.3 | 1.2 | A 0.2 | 90.7 | A 0.7 | 81.3 | A 1.0 | 8.3 | A 0.8 | 11.8 | A 0.8 | 2.7 | A 0.4 | 7.2 | A 0.7 |
| | Northern Ontario | 10.0 | B 0.4 | X | X | X | X | 87.5 | B 0.4 | 84.8 | B 0.3 | 5.5 | A 0.6 | 9.1 | A 0.5 | 2.2 | A 0.2 | 4.7 | A 0.4 |
| | Southern Ontario | 5.7 | A 0.9 | X | X | X | X | 90.9 | A 0.7 | 81.0 | A 1.0 | 8.5 | A 1.0 | 12.0 | A 1.0 | 2.7 | A 0.8 | 7.3 | A 0.7 |
| | Prairies | 6.4 | A 0.6 | 1.1 | A 0.2 | 0.4 | A 0.1 | 92.1 | A 0.8 | 84.3 | A 0.9 | 4.8 | A 0.8 | 9.6 | A 0.8 | 1.5 | A 0.2 | 6.3 | A 0.6 |
| | Manitoba | 7.8 | A 1.0 | X | X | X | X | 90.3 | A 1.4 | 81.6 | A 2.0 | 5.4 | A 1.0 | 10.6 | A 1.2 | 3.4 | A 0.6 | 6.2 | A 1.0 |
| | Saskatchewan | 7.3 | A 1.0 | X | X | X | X | 91.1 | A 1.3 | 87.7 | A 1.4 | 3.5 | A 0.8 | 6.9 | A 1.1 | 1.9 | A 0.6 | 5.9 | A 1.2 |
| | Alberta | 5.8 | A 0.9 | X | X | X | X | 92.9 | A 0.7 | 84.1 | A 1.1 | 4.9 | A 0.8 | 10.1 | A 0.6 | 0.9 | A 0.3 | 6.4 | A 0.8 |
| CMA Level | British Columbia and Territories | 8.7 | A 1.0 | 0.9 | A 0.2 | 0.9 | A 0.2 | 89.4 | A 1.2 | 80.9 | A 2.0 | 7.7 | A 1.1 | 10.7 | A 1.2 | 1.3 | A 0.6 | 8.2 | A 1.1 |
| | St. John's | X | X | X | X | 0.0 | A 0.0 | 84.2 | B 0.4 | 74.3 | C 0.4 | X | X | 12.6 | B 0.4 | X | X | 16.8 | C 0.4 |
| | Halifax | X | X | X | X | X | X | 81.4 | B 0.2 | 81.2 | B 0.2 | 6.1 | A 0.4 | 10.2 | B 0.3 | 3.0 | A 0.4 | 10.9 | B 0.3 |
| | Quebec | 9.1 | A 2.0 | X | X | X | X | 88.1 | B 2.7 | 78.4 | B 3.0 | 10.8 | B 2.0 | 9.9 | B 2.0 | 2.2 | A 1.2 | 14.4 | B 3.2 |
| | Montreal | 6.5 | A 0.9 | X | X | X | X | 91.5 | A 1.1 | 75.2 | A 1.0 | 11.0 | A 1.0 | 10.9 | A 1.0 | 2.6 | A 0.6 | 11.2 | A 1.0 |
| | Ottawa-Gatineau | 13.3 | B 0.3 | 4.5 | A 0.2 | 9.0 | A 0.1 | 73.1 | C 0.2 | 74.5 | D 0.2 | 11.4 | A 0.4 | 12.6 | A 0.4 | 4.0 | A 0.2 | 13.7 | C 0.2 |
| | Toronto | 4.5 | A 0.7 | X | X | X | X | 93.1 | A 0.9 | 79.3 | A 1.2 | 9.6 | A 1.1 | 13.2 | A 1.2 | 3.5 | A 0.7 | 8.3 | A 1.1 |
| | Kingston | 10.5 | D 0.6 | 4.0 | C 0.3 | 2.0 | A 0.1 | 83.6 | E 1.0 | 83.3 | D 0.7 | 7.7 | A 0.4 | 10.1 | C 0.4 | 8.3 | B 0.4 | 8.6 | C 0.4 |
| | Hamilton | 5.7 | A 2.0 | 2.1 | A 0.4 | 0.0 | A 0.0 | 92.2 | A 2.4 | 80.2 | B 4.0 | 8.5 | B 2.8 | 10.8 | B 3.1 | 1.3 | A 0.6 | 6.6 | B 2.8 |
| | St. Catharines-Niagara | X | X | X | X | 0.0 | A 0.0 | 93.1 | B 2.7 | 86.5 | C 5.0 | 5.4 | B 2.8 | 6.1 | B 2.8 | X | X | 6.2 | B 4.0 |
| | Kitchener-Cambridge-Waterloo | 4.0 | A 1.0 | 0.0 | A 0.0 | 0.0 | A 0.0 | 96.0 | A 1.0 | 70.8 | B 0.9 | 15.5 | B 0.9 | 21.3 | B 0.9 | 2.6 | A 1.2 | 9.9 | B 0.9 |
| | London | X | X | X | X | 0.0 | A 0.0 | 92.9 | B 3.1 | 87.8 | B 3.0 | 2.7 | A 1.0 | 6.7 | A 1.0 | 0.0 | A 0.0 | 8.2 | B 3.0 |
| | Windsor | X | X | X | X | 0.0 | A 0.0 | 94.5 | B 4.4 | 89.5 | B 4.6 | 2.1 | A 2.0 | 2.9 | A 1.8 | 11.3 | A 0.6 | 5.4 | B 4.1 |
| | Thunder Bay | 9.0 | F 1.0 | X | X | X | X | 85.1 | F 1.0 | 83.7 | E 1.0 | 3.0 | A 2.0 | 10.8 | C 1.0 | X | X | 7.8 | A 1.0 |
| | Winnipeg | 10.1 | A 1.0 | X | X | X | X | 88.1 | A 2.0 | 77.0 | B 2.0 | 7.2 | A 1.8 | 13.7 | A 2.0 | X | X | 7.8 | A 1.0 |
| | Calgary | 5.0 | A 1.0 | 0.0 | A 0.0 | 1.1 | A 0.6 | 84.4 | A 2.0 | 84.4 | A 2.0 | 6.3 | A 1.8 | 11.6 | A 1.7 | X | X | 5.4 | A 1.0 |
| | Edmonton | 5.3 | A 1.0 | X | X | X | X | 92.6 | A 1.4 | 80.8 | A 2.3 | 6.6 | A 1.4 | 12.3 | A 1.4 | 1.5 | A 0.6 | 8.0 | A 1.0 |
| | Vancouver | 7.3 | A 1.0 | X | X | X | X | 91.8 | A 1.2 | 80.7 | A 1.0 | 9.1 | A 1.0 | 11.1 | A 1.0 | 1.1 | A 0.6 | 8.2 | A 1.0 |
| | Victoria | 9.5 | B 0.3 | X | X | X | X | 86.4 | B 3.9 | 81.1 | B 4.4 | 9.6 | B 3.9 | 7.6 | B 3.2 | X | X | 9.7 | B 3.2 |
| Industries | Agriculture, Forestry, Fishing and Hunting (NAICS 11) | 3.7 | A 0.4 | 0.8 | A 0.2 | 0.0 | A 0.0 | 95.5 | A 1.0 | 94.3 | A 1.0 | 1.3 | A 0.4 | 1.8 | A 0.2 | X | X | 3.6 | A 0.4 |
| | Construction (NAICS 23) | 10.6 | A 0.6 | 2.5 | A 0.4 | 1.6 | A 0.3 | 85.4 | A 1.1 | 73.1 | A 1.0 | 10.6 | A 1.0 | 14.4 | A 1.0 | 3.3 | A 0.6 | 11.6 | A 1.0 |
| | Manufacturing (NAICS 31-33) | 10.1 | A 1.1 | X | X | X | X | 89.0 | A 1.0 | 75.9 | A 2 | 11.4 | A 1.0 | 15.6 | A 1.0 | 3.0 | A 0.6 | 6.9 | A 1.0 |
| | Wholesale Trade (NAICS 41) | 10.5 | A 2.2 | 2.0 | A 0.5 | 0.4 | A 0.2 | 87.1 | A 2.3 | 77.8 | A 2.4 | 8.0 | A 1.9 | 11.9 | A 1.8 | 5.0 | A 1.0 | 8.6 | A 1.5 |
| | Retail Trade (NAICS 44-45) | 7.0 | A 0.8 | 1.7 | A 0.4 | 0.2 | A 0.1 | 91.1 | A 0.9 | 85.1 | A 1.0 | 5.3 | A 0.9 | 10.1 | A 1.1 | 1.1 | A 0.5 | 6.0 | A 0.8 |
| | Transportation and Warehousing (NAICS 48-49) | 5.8 | A 1.0 | 1.9 | A 0.5 | 0.8 | A 0.2 | 91.5 | A 1.4 | 85.0 | B 4.1 | 6.1 | B 4.1 | 9.8 | A 1.1 | 1.5 | A 0.5 | 4.4 | A 1.1 |
| | Professional, Scientific and Technical Services (NAICS 54) | 8.6 | A 1.0 | 1.8 | A 0.5 | 3.1 | A 0.2 | 86.5 | A 1.3 | 68.0 | A 1.8 | 15.8 | A 1.5 | 17.1 | A 1.6 | 3.3 | A 0.6 | 15.8 | A 1.5 |
| | Accommodation and Food Services (NAICS 72) | 2.8 | A 0.6 | X | X | X | X | 96.5 | A 0.7 | 92.1 | A 1.1 | 1.8 | A 0.5 | 3.9 | A 0.5 | X | X | 4.3 | A 0.6 |
| | Other Services (NAICS 81) | 5.0 | A 0.8 | X | X | X | X | 93.7 | A 1.0 | 83.1 | A 1.1 | 4.6 | A 0.8 | 10.3 | A 1.2 | 1.2 | A 0.5 | 7.5 | A 1.2 |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 6.8 | A 0.6 | 1.9 | A 0.2 | 0.5 | A 0.2 | 90.8 | A 0.9 | 84.5 | A 1.1 | 6.7 | A 1.2 | 8.4 | A 1.2 | 1.5 | A 0.6 | 6.8 | A 1.0 |
| Special industry aggregations | Tourism | 5.3 | A 1.1 | X | X | X | X | 92.6 | A 1.0 | 87.8 | A 2.0 | 3.1 | A 1.0 | 6.3 | A 1.0 | 1.3 | A 0.6 | 4.6 | A 1.0 |
| | Information and Communication Technologies (ICT) | 8.8 | A 2.9 | X | X | X | X | 82.5 | B 2.9 | 50.4 | B 4.2 | 32.6 | B 3.9 | 27.7 | B 3.7 | 5.0 | A 1.8 | 22.0 | B 3.5 |
| | Knowledge-Based Industries (KBI) | 16.2 | B 4.8 | X | X | X | X | 80.5 | B 5.0 | 74.9 | B 4.9 | 14.7 | B 3.2 | 17.1 | B 3.2 | 1.8 | A 0.8 | 10.8 | B 2.7 |
| | | | | | | | | | | | | | | | | | | | |
| Location | Rural | 5.9 | A 0.7 | 1.1 | A 0.2 | 1.0 | A 0.2 | 91.9 | A 0.9 | 85.6 | A 1.0 | 4.6 | A 0.9 | 7.2 | A 1.0 | 1.2 | A 0.3 | 7.4 | A 0.9 |
| | Urban | 7.7 | A 0.6 | 1.8 | A 0.2 | 0.8 | A 0.1 | 89.8 | A 0.6 | 80.4 | A 0.7 | 8.1 | A 0.5 | 11.3 | A 0.5 | 2.2 | A 0.2 | 8.1 | A 0.6 |
| | Exporter | 8.7 | A 1.0 | 2.1 | A 0.5 | 0.6 | A 0.2 | 88.6 | A 1.1 | 73.3 | A 1.0 | 12.3 | A 1.0 | 16.4 | A 1.0 | 3.5 | A 0.6 | 10.7 | A 1.0 |
| | Non-exporter | 7.1 | A 0.5 | 1.6 | A 0.2 | 0.9 | A 0.1 | 90.4 | A 0.4 | 82.5 | A 0.5 | 6.8 | A 0.4 | 9.7 | A 0.5 | 1.8 | A 0.2 | 7.6 | A 0.4 |
| Growth | High Growth Firms (20% or more growth per year) | 7.3 | A 1.0 | 2.2 | A 0.4 | 1.1 | A 0.2 | 89.4 | A 1.6 | 82.3 | A 2.4 | 7.8 | A 2.0 | 10.2 | A 1.9 | 2.4 | A 0.6</td | | |

Table 26: Obstacles to Federal Government Procurement

Survey question(s):
 I.12. Has your business investigated the process for applying for a federal government contract over the last three years?
 I.13. Which of the following were obstacles that your business faced when selling to the federal government? (Respondents could choose multiple response categories)

Notes:
 I.12. is applicable to those that did not apply on federal government contracts because the process was too complicated.
 I.13. is applicable to those sold to the federal government and those that did not sell but investigated the process for applying for federal government contracts.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| Obstacles when selling to the federal government | | | | | | | | | | | | | | | |
|--|--|-----------------------------------|-------------|--|-------------|----------------------------------|-------------|--|-------------|---|-------------|-------|--------|------|--------|
| | Difficulties in finding contracting opportunities | Complexity of contracting process | | High costs associated with the contracting process | | Long delays in receiving payment | | Difficulty providing all services required in contract | | Difficulty meeting all contracting requirements | | Other | | | |
| | | % | Qualit y | % | Qualit y | % | Qualit y | % | Qualit y | % | Qualit y | | | | |
| All SMEs | 1 to 499 employees | 30.8 | A 1.7 | 41.3 | A 1.9 | 28.8 | A 1.8 | 23.8 | A 1.8 | 14.9 | A 1.4 | 20.3 | A 1.8 | 42.1 | A 1.7 |
| Employment Size | 1 to 4 employees | 34.9 | B 0.5 | 41.1 | B 1.3 | 29.7 | B 1.0 | 25.1 | B 1.0 | 15.5 | A 2.4 | 19.3 | A 2.1 | 39.5 | B 2.9 |
| | 5 to 19 employees | 26.7 | A 2.6 | 41.7 | B 2.8 | 30.1 | B 2.7 | 23.8 | A 2.5 | 14.3 | A 2.0 | 20.6 | A 2.4 | 43.3 | B 2.7 |
| | 20 to 99 employees | 31.3 | B 3.4 | 41.6 | B 3.9 | 23.0 | B 3.1 | 19.8 | B 2.8 | 15.2 | A 2.4 | 23.1 | B 2.9 | 46.0 | B 3.6 |
| | 100 to 499 employees | 21.7 | C 7.1 | 35.8 | D 9.0 | 28.3 | D 9.8 | 24.8 | D 8.9 | 11.7 | C 5.9 | 15.1 | C 5.3 | 44.1 | D 9.0 |
| | Atlantic | 32.3 | B 3.4 | 34.4 | B 3.9 | 20.1 | B 3.2 | 22.2 | B 3.2 | 15.5 | B 2.9 | 16.3 | B 3.0 | 44.1 | B 3.8 |
| Region | Quebec | 16.9 | B 3.4 | 35.1 | B 3.9 | 23.1 | B 3.8 | 24.5 | B 3.9 | 11.1 | A 2.2 | 18.7 | B 3.9 | 49.4 | B 3.9 |
| | Ontario | 41.5 | B 0.5 | 49.2 | B 3.3 | 37.5 | B 3.8 | 24.0 | B 3.5 | 15.2 | B 2.9 | 25.5 | B 3.0 | 35.6 | B 3.2 |
| | Northern Ontario | 33.3 | F 15.6 | 53.0 | F 15.4 | 45.5 | F 16.4 | 30.3 | F 17.8 | 11.4 | F 20.5 | 23.3 | D 9.0 | 45.5 | F 15.1 |
| | Southern Ontario | 42.2 | B 3.9 | 48.9 | B 3.9 | 36.7 | B 3.8 | 23.5 | B 3.9 | 15.6 | B 2.6 | 25.8 | B 3.1 | 34.7 | B 3.3 |
| | Prairies | 22.4 | B 3.8 | 39.4 | B 3.9 | 24.8 | B 3.8 | 23.5 | B 3.9 | 14.4 | A 2.4 | 16.7 | B 3.4 | 43.9 | B 3.3 |
| CMA Level | Manitoba | 29.6 | C 5.6 | 59.5 | C 5.9 | 30.8 | C 5.7 | 34.5 | C 5.9 | 16.4 | B 4.5 | 16.9 | B 4.5 | 30.7 | C 5.2 |
| | Saskatchewan | 18.3 | B 4.8 | 31.0 | C 6.9 | 17.3 | B 4.8 | 13.3 | B 4.8 | 9.2 | C 3.9 | 13.0 | B 4.1 | 56.3 | C 6.7 |
| | Alberta | 21.1 | B 4.0 | 34.6 | B 4.2 | 25.1 | B 4.2 | 22.8 | B 4.3 | 15.3 | B 3.5 | 17.8 | B 3.8 | 44.7 | B 4.6 |
| | British Columbia and Territories | 32.8 | B 3.8 | 37.7 | B 4.0 | 25.8 | B 3.8 | 23.5 | B 3.8 | 19.6 | B 3.1 | 16.5 | B 3.5 | 43.7 | B 4.1 |
| | St. John's | 32.2 | B 1.9 | 28.4 | F 13.9 | 24.6 | F 13.8 | 27.4 | E 11.0 | X X | X X | X X | X X | 50.3 | F 12.8 |
| Industries | Halifax | 33.1 | D 0.6 | 35.9 | D 8.9 | 22.7 | D 7.8 | 13.6 | C 5.8 | 26.9 | C 7.8 | 25.1 | D 7.4 | 45.4 | D 8.0 |
| | Quebec | X X | X X | 28.1 | D 8.4 | 30.8 | D 10.0 | 24.5 | D 9.7 | 25.2 | D 9.1 | 23.1 | D 8.2 | 50.5 | E 10.2 |
| | Montreal | 22.5 | B 4.8 | 43.4 | C 5.9 | 25.7 | B 4.9 | 23.6 | B 4.9 | 8.3 | B 2.6 | 17.8 | B 4.0 | 43.8 | C 5.4 |
| | Ottawa-Gatineau | 37.3 | B 0.7 | 45.7 | D 8.1 | 38.3 | D 9.0 | 24.6 | D 7.9 | 19.5 | C 5.9 | 29.8 | D 6.1 | 34.0 | C 7.5 |
| | Toronto | 44.7 | C 5.6 | 49.2 | C 5.8 | 38.8 | C 5.8 | 21.1 | B 4.9 | 9.3 | B 2.6 | 23.6 | B 4.5 | 35.6 | C 5.3 |
| | Kingston | 15.8 | B 1.8 | 48.5 | F 31.0 | 35.1 | F 22.8 | 17.5 | F 12.9 | 3.7 | B 2.6 | 20.8 | F 10.3 | 48.1 | F 30.3 |
| | Hamilton | 44.1 | F 15.5 | 46.7 | F 15.5 | 31.6 | F 15.2 | 43.6 | F 15.7 | X X | X X | 12.0 | D 8.2 | 30.9 | F 14.3 |
| | St. Catharines-Niagara | 61.8 | F 18.2 | 57.0 | F 19.2 | 51.3 | F 19.6 | 19.9 | F 16.9 | X X | X X | X X | X X | 47.8 | F 19.5 |
| | Kitchener-Cambridge-Waterloo | 31.9 | F 18.0 | 68.4 | F 13.9 | 40.1 | F 14.0 | X X | X X | 30.2 | F 13.1 | 34.4 | F 13.5 | 24.1 | E 12.0 |
| | London | 37.9 | F 15.5 | 55.1 | F 17.2 | X X | X X | 0.0 | A 0.0 | X X | X X | X X | X X | 44.9 | F 17.2 |
| Special industry aggregations | Windsor | X X | X X | 72.1 | F 43.2 | 45.3 | F 38.6 | X X | X X | 50.7 | F 38.4 | X X | X X | X X | X X |
| | Thunder Bay | 23.1 | F 38.4 | 62.8 | F 46.9 | 43.9 | F 49.4 | 44.8 | F 68.4 | X X | X X | 20.4 | F 28.8 | 29.8 | F 38.1 |
| | Winnipeg | 29.7 | C 6.5 | 54.5 | C 7.4 | 29.5 | C 6.3 | 39.7 | C 7.1 | X X | X X | X X | X X | 32.4 | C 8.4 |
| | Calgary | 21.0 | D 7.8 | 36.5 | D 8.7 | 21.5 | C 6.4 | 25.6 | C 7.2 | 18.2 | C 5.9 | 14.4 | C 5.3 | 48.4 | D 9.2 |
| | Edmonton | 22.1 | C 6.4 | 30.4 | C 7.1 | 22.2 | C 7.2 | 17.9 | C 6.4 | 16.3 | C 7.1 | 22.9 | C 7.4 | 49.2 | D 8.3 |
| Growth | Vancouver | 39.8 | C 6.4 | 40.9 | C 6.4 | 29.0 | C 6.1 | 24.1 | C 5.2 | 22.2 | C 4.7 | 22.2 | C 4.4 | 43.4 | B 5.0 |
| | Victoria | 32.9 | F 13.2 | 45.7 | F 13.5 | X X | X X | 22.4 | E 10.7 | X X | X X | X X | X X | 43.2 | F 13.7 |
| | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | 37.2 | D 0.4 | 32.2 | E 11.0 | 28.6 | D 8.7 | 27.3 | D 8.8 | 18.4 | C 6.6 | 16.9 | C 6.4 | 34.6 | D 9.3 |
| | Construction (NAICS 23) | 26.5 | B 3.2 | 42.8 | B 3.8 | 31.0 | B 3.2 | 30.7 | B 3.2 | 12.3 | A 2.5 | 22.4 | B 3.5 | 36.4 | B 3.3 |
| | Manufacturing (NAICS 31-33) | 36.0 | C 6.1 | 46.9 | C 6.9 | 22.9 | B 4.2 | 19.7 | B 4.8 | 20.1 | B 4.4 | 24.7 | B 4.8 | 36.4 | C 5.1 |
| Age of Business | Wholesale Trade (NAICS 41) | 28.0 | C 6.4 | 48.1 | D 7.7 | 30.4 | D 9.0 | 21.3 | D 8.9 | 22.0 | D 7.9 | 18.6 | C 6.0 | 41.7 | C 6.3 |
| | Retail Trade (NAICS 44-45) | 29.0 | B 4.9 | 33.7 | B 4.9 | 22.1 | B 4.8 | 16.0 | B 4.9 | 22.2 | B 4.7 | 18.9 | B 4.4 | 43.4 | B 5.0 |
| | Transportation and Warehousing (NAICS 48-49) | 38.7 | C 7.4 | 34.9 | C 6.1 | 31.2 | D 7.7 | 29.0 | C 5.9 | 13.1 | B 3.8 | 10.1 | B 3.8 | 42.9 | C 7.1 |
| | Professional, Scientific and Technical Services (NAICS 54) | 43.9 | B 4.4 | 51.2 | B 4.4 | 35.5 | B 4.2 | 19.6 | B 3.9 | 14.3 | B 3.1 | 24.8 | B 5.9 | 42.2 | B 4.3 |
| | Accommodation and Food Services (NAICS 72) | 15.5 | C 5.6 | 29.1 | D 7.9 | 7.7 | B 4.0 | 20.5 | C 6.0 | 8.2 | B 4.4 | 18.0 | C 7.0 | 50.6 | D 8.0 |
| Export Status | Other Services (NAICS 81) | 32.5 | C 6.3 | 40.6 | C 7.1 | 9.0 | B 3.4 | 15.9 | B 4.2 | 13.5 | B 4.5 | 17.4 | B 4.8 | 48.8 | C 6.3 |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 23.5 | B 4.4 | 33.6 | B 4.8 | 33.3 | B 4.9 | 26.8 | B 4.9 | 10.3 | A 2.5 | 17.1 | B 3.7 | 49.4 | B 5.0 |
| | Tourism | 19.6 | C 6.6 | 32.4 | D 9.9 | 24.9 | D 9.9 | 24.9 | D 7.7 | 3.6 | A 1.8 | 12.7 | C 7.0 | 39.8 | D 9.2 |
| | Information and Communication Technologies (ICT) | 52.2 | C 7.8 | 50.0 | C 7.9 | 39.1 | C 7.2 | 21.7 | C 6.1 | 13.0 | B 4.9 | 37.0 | C 7.1 | 43.5 | C 7.3 |
| | Knowledge-Based Industries (KBI) | 30.0 | F 12.6 | 34.8 | F 13.3 | 23.1 | D 8.5 | 26.4 | E 11.4 | 15.6 | C 6.4 | 19.8 | D 8.1 | 26.0 | E 11.1 |
| Location | Rural | 30.7 | B 4.1 | 37.2 | B 4.2 | 30.2 | B 4.0 | 23.3 | B 3.4 | 15.4 | B 3.1 | 21.1 | B 3.8 | 36.4 | B 4.1 |
| | Urban | 30.8 | A 1.0 | 42.0 | A 2.0 | 28.5 | A 1.9 | 23.9 | A 1.9 | 14.8 | A 1.5 | 20.1 | A 1.8 | 43.2 | A 1.9 |
| | Exporter | 39.5 | B 4.7 | 51.0 | B 4.8 | 34.0 | B 4.7 | 23.6 | B 4.8 | 9.0 | C 2.3 | 22.6 | B 4.0 | 34.9 | B 4.1 |
| | Non-exporter | 29.2 | A 1.8 | 39.4 | A 2.0 | 27.8 | A 1.9 | 23.8 | A 1.7 | 16.0 | A 1.8 | 19.9 | A 1.8 | 43.5 | A 1.9 |
| | High Growth Firms (20% or more growth per year) | 41.4 | C 6.1 | 48.5 | C 6.3 | 35.8 | C 6.1 | 23.6 | C 6.0 | 14.1 | C 7.1 | 23.3 | B 4.9 | 38.5 | C 6.1 |
| Growth | Medium Growth Firms (11% to 19% growth per year) | 22.9 | B 3.6 | 34.1 | B 4.1 | 26.8 | B 3.8 | 22.6 | B 3.7 | 12.3 | A 2.5 | 19.3 | B 3.5 | 49.6 | B 4.4 |
| | Slow Growth Firms (1% to 10% growth per year) | 28.9 | A 0.5 | 40.9 | B 2.7 | 27.7 | B 2.8 | 24.4 | A 2.0 | 16.8 | A 2.0 | 18.2 | A 2.0 | 42.0 | B 2.8 |
| | No Growth Firms (0% growth per year) | 28.8 | B 4.1 | 39.4 | B 4.7 | 24.9 | B 4.1 | 23.2 | B 3.7 | 13.0 | B 2.9 | 14.8 | B 2.9 | 49.1 | B 4.8 |
| | Negative Growth Firms (Less than 0% growth per year) | 37.1 | C 6.3 | 47.0 | C 6.0 | 31.7 | C 5.8 | 28.1 | C 5.1 | 14.1 | B 3.7 | 33.2 | C 5.1 | 31.3 | C 5.2 |
| | 2012-2014 (2 years or younger) | 37.3 | C 6.6 | 43.3 | C 6.6 | 33.4 | C 6.4 | 15.7 | B 4.7 | 14.0 | B 4.4 | 20.3 | B 4.4 | 35.9 | C 6.2 |
| Innovation Activities developed or introduced | 2004-2011 (3 to 10 years old) | 32.9 | B 3.4 | 40.6 | B 3.9 | 30.0 | B 3.3 | 27.6 | B 3.5 | 16.2 | B 2.6 | 18.5 | B 2.8 | 43.6 | B 3.6 |
| | 1994-2003 (11 to 20 years old) | 28.3 | B 3.2 | 39.2 | B 3.1 | 29.2 | B 3.8 | 22.7 | B 3.5 | 14.6 | B 3.1 | 21.7 | B 2.9 | 41.6 | B 3.4 |
| | Prior to 1994 (more than 20 years old) | 30.3 | B 2.7 | 42.8 | B 2.8 | 27.1 | B 2.7 | 23.5 | A 2.4 | 14.5 | A 2.0 | 20.4 | A 2.4 | 42.5 | B 2.7 |
| | New or significantly improved good or service | 35.0 | B 2.8 | 53.6 | B 3.0 | 34.1 | B 2.9 | 26.1 | B | | | | | | |

Table 27: Primary Decision Maker Age, Place of Birth and Language

Survey question(s):

J.4. Who is the age of the primary decision maker for your business?

J.5. Was the primary decision maker born...?

J.6. How many years has the primary decision maker resided in Canada?

J.7. What is the language that the primary decision maker first learned at home and still understands today?

Notes:

J.1. Is applicable to all respondents.

J.4. Is applicable to all respondents.

J.5. Is applicable to those born outside of Canada.

J.6 Is applicable to all respondents.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Age of primary decision maker | | | | | Place of birth of primary decision maker | | Number of years resided in Canada (if not born in Canada) | Mother tongue of primary decision maker | | |
|-----------------|---|-------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|--|-------------------------|---|---|-------------------------|-------------------------|
| | | | | | | | Canada | Outside of Canada | | English | French | Other |
| | | % | % | % | % | % | % | % | | % | % | % |
| All SMEs | 1 to 499 employees | 1.9 ^a ± 0.1 | 12.7 ^a ± 0.4 | 26.1 ^a ± 0.6 | 47.5 ^a ± 0.6 | 11.8 ^a ± 0.5 | 76.4 ^a ± 0.5 | 23.6 ^a ± 1.1 | 29.1 ^a ± 1.1 | 60.2 ^a ± 1.1 | 20.6 ^a ± 1.1 | 19.1 ^a ± 1.1 |
| Employment Size | 1 to 4 employees | 1.9 ^a ± 0.1 | 13.0 ^a ± 0.4 | 25.4 ^a ± 0.5 | 46.9 ^a ± 0.6 | 12.8 ^a ± 0.5 | 74.9 ^a ± 0.5 | 25.1 ^a ± 1.1 | 28.2 ^a ± 1.1 | 59.3 ^a ± 1.1 | 20.1 ^a ± 1.1 | 20.6 ^a ± 1.1 |
| | 5 to 19 employees | 2.2 ^a ± 0.1 | 13.2 ^a ± 0.4 | 26.7 ^a ± 0.4 | 47.5 ^a ± 0.5 | 10.4 ^a ± 0.5 | 77.0 ^a ± 0.5 | 23.0 ^a ± 1.1 | 30.0 ^a ± 1.1 | 60.3 ^a ± 1.1 | 20.5 ^a ± 1.1 | 19.2 ^a ± 1.1 |
| | 20 to 99 employees | 1.2 ^a ± 0.1 | 10.8 ^a ± 0.4 | 27.5 ^a ± 0.4 | 49.5 ^a ± 0.6 | 11.0 ^a ± 0.6 | 81.6 ^a ± 0.5 | 18.4 ^a ± 1.1 | 31.5 ^a ± 1.1 | 62.7 ^a ± 1.1 | 23.9 ^a ± 1.1 | 13.4 ^a ± 1.1 |
| | 100 to 499 employees | 0.6 ^a ± 0.1 | 6.8 ^a ± 0.4 | 27.3 ^a ± 0.4 | 51.0 ^c ± 0.6 | 14.2 ^a ± 0.6 | 80.1 ^c ± 0.6 | 19.9 ^c ± 1.1 | 27.3 ^c ± 1.1 | 71.0 ^a ± 0.4 | 18.5 ^b ± 1.1 | 10.5 ^a ± 1.1 |
| Region | Atlantic | 2.5 ^a ± 0.1 | 8.0 ^a ± 0.4 | 23.0 ^a ± 0.4 | 51.9 ^a ± 0.5 | 14.5 ^a ± 0.5 | 92.7 ^a ± 0.5 | 7.3 ^a ± 0.5 | 27.4 ^a ± 0.5 | 79.3 ^a ± 0.5 | 15.3 ^a ± 0.5 | 5.5 ^a ± 0.5 |
| | Quebec | 1.9 ^a ± 0.1 | 14.6 ^a ± 0.4 | 25.4 ^a ± 0.4 | 48.4 ^a ± 0.4 | 8.7 ^a ± 0.5 | 86.9 ^a ± 0.5 | 13.1 ^a ± 0.5 | 28.7 ^a ± 0.5 | 7.4 ^a ± 0.5 | 82.1 ^a ± 0.5 | 10.4 ^a ± 0.5 |
| | Ontario | 1.7 ^a ± 0.1 | 10.6 ^a ± 0.4 | 26.7 ^a ± 0.4 | 48.4 ^a ± 0.4 | 12.7 ^a ± 0.5 | 67.8 ^a ± 0.5 | 32.2 ^a ± 0.5 | 29.2 ^a ± 0.5 | 71.3 ^a ± 0.5 | 3.4 ^a ± 0.5 | 25.3 ^a ± 0.5 |
| | Northern Ontario | 0.7 ^a ± 0.1 | 9.1 ^a ± 0.4 | 25.1 ^a ± 0.4 | 51.5 ^a ± 0.5 | 13.5 ^a ± 0.5 | 88.8 ^a ± 0.5 | 10.2 ^a ± 0.5 | 33.9 ^a ± 0.5 | 76.9 ^a ± 0.5 | 13.4 ^a ± 0.5 | 9.7 ^a ± 0.5 |
| | southern Ontario | 1.7 ^a ± 0.1 | 10.9 ^a ± 0.4 | 26.0 ^a ± 0.4 | 48.4 ^a ± 0.4 | 11.4 ^a ± 0.5 | 66.1 ^a ± 0.5 | 33.9 ^a ± 0.5 | 29.4 ^a ± 0.5 | 70.9 ^a ± 0.5 | 2.4 ^a ± 0.5 | 26.0 ^a ± 0.5 |
| Prairies | | 2.5 ^a ± 0.1 | 16.0 ^a ± 0.4 | 24.5 ^a ± 0.4 | 44.1 ^a ± 0.4 | 11.8 ^a ± 0.5 | 79.5 ^a ± 0.5 | 20.5 ^a ± 0.5 | 28.4 ^a ± 0.5 | 73.7 ^a ± 0.5 | 1.8 ^a ± 0.5 | 16.5 ^a ± 0.5 |
| | Manitoba | 3.6 ^a ± 0.1 | 15.0 ^a ± 0.4 | 26.0 ^a ± 0.4 | 44.1 ^a ± 0.4 | 9.5 ^a ± 0.5 | 84.9 ^a ± 0.5 | 15.1 ^a ± 0.5 | 27.2 ^a ± 0.5 | 79.6 ^a ± 0.5 | 4.2 ^a ± 0.5 | 16.2 ^a ± 0.5 |
| | Saskatchewan | 2.8 ^a ± 0.1 | 15.2 ^a ± 0.4 | 24.5 ^a ± 0.4 | 43.3 ^a ± 0.4 | 12.1 ^a ± 0.5 | 80.5 ^a ± 0.5 | 10.5 ^a ± 0.5 | 24.1 ^a ± 0.5 | 89.2 ^a ± 0.5 | 1.1 ^a ± 0.5 | 9.7 ^a ± 0.5 |
| | Alberta | 2.2 ^a ± 0.1 | 17.4 ^a ± 0.4 | 24.1 ^a ± 0.4 | 44.0 ^a ± 0.4 | 12.3 ^a ± 0.5 | 75.7 ^a ± 0.5 | 24.3 ^a ± 0.5 | 29.0 ^a ± 0.5 | 72.3 ^a ± 0.5 | 1.4 ^a ± 0.5 | 21.3 ^a ± 0.5 |
| | British Columbia and Territories | 1.3 ^a ± 0.1 | 12.4 ^a ± 0.4 | 28.6 ^a ± 0.4 | 46.3 ^a ± 0.4 | 11.4 ^a ± 0.5 | 70.6 ^a ± 0.5 | 29.4 ^a ± 0.5 | 25.9 ^a ± 0.5 | 75.2 ^a ± 0.5 | 1.0 ^a ± 0.5 | 23.9 ^a ± 0.5 |
| CMA Level | St. John's | X ^a ± 1 | X ^a ± 1 | 26.0 ^a ± 1.0 | 62.1 ^a ± 1.0 | 7.3 ^a ± 1.0 | 91.1 ^a ± 1.0 | 8.9 ^a ± 1.0 | 25.4 ^a ± 1.0 | 93.7 ^a ± 1.0 | 0.0 ^a ± 1.0 | 6.3 ^a ± 1.0 |
| | Halifax | 3.5 ^a ± 1.0 | 8.6 ^a ± 2.0 | 29.9 ^a ± 3.0 | 45.9 ^a ± 3.0 | 12.2 ^a ± 2.0 | 87.0 ^a ± 2.0 | 13.0 ^a ± 2.0 | 26.8 ^a ± 2.0 | 88.6 ^a ± 2.0 | 3.1 ^a ± 2.0 | 8.3 ^a ± 2.0 |
| | Quebec | X ^a ± 1 | 20.5 ^a ± 3.0 | 23.6 ^a ± 3.0 | 47.0 ^a ± 3.0 | X ^a ± 1 | 91.1 ^a ± 3.0 | 8.9 ^a ± 3.0 | 20.8 ^a ± 3.0 | X ^a ± 1 | 95.7 ^a ± 3.0 | X ^a ± 3.0 |
| | Montreal | 2.6 ^a ± 0.1 | 13.5 ^a ± 0.4 | 26.5 ^a ± 0.4 | 46.5 ^a ± 0.4 | 12.0 ^a ± 0.5 | 77.1 ^a ± 0.5 | 22.9 ^a ± 0.5 | 29.0 ^a ± 0.5 | 67.2 ^a ± 0.5 | 20.8 ^a ± 0.5 | 20.8 ^a ± 0.5 |
| | Ottawa-Gatineau | 1.2 ^a ± 0.1 | 10.0 ^a ± 0.4 | 34.2 ^a ± 0.4 | 44.4 ^a ± 0.4 | 10.3 ^a ± 0.5 | 70.9 ^a ± 0.5 | 29.1 ^c ± 0.5 | 30.4 ^d ± 0.5 | 57.6 ^c ± 0.5 | 22.0 ^c ± 0.5 | 20.4 ^a ± 0.5 |
| | Toronto | 1.8 ^a ± 0.1 | 12.2 ^a ± 0.4 | 26.0 ^a ± 0.4 | 47.7 ^a ± 0.4 | 12.4 ^a ± 0.5 | 50.8 ^a ± 0.5 | 49.2 ^a ± 0.5 | 27.7 ^a ± 0.5 | 59.9 ^a ± 0.5 | 1.4 ^a ± 0.5 | 38.8 ^a ± 0.5 |
| | Kingston | 0.0 ^a ± 0.1 | 7.1 ^c ± 1.0 | 27.5 ^c ± 1.0 | 53.0 ^c ± 1.0 | 12.4 ^c ± 1.0 | 78.3 ^c ± 1.0 | 21.7 ^c ± 1.0 | 36.4 ^c ± 1.0 | 81.1 ^c ± 1.0 | 4.5 ^c ± 1.0 | 14.4 ^c ± 1.0 |
| | Hamilton | X ^a ± 1 | X ^a ± 1 | 24.1 ^a ± 0.4 | 56.8 ^a ± 0.4 | 11.7 ^a ± 0.5 | 72.6 ^a ± 0.5 | 27.4 ^a ± 0.5 | 29.7 ^a ± 0.5 | 76.6 ^a ± 0.5 | X ^a ± 1 | X ^a ± 1 |
| | St. Catharines-Niagara | X ^a ± 1 | X ^a ± 1 | 24.8 ^a ± 0.4 | 46.4 ^a ± 0.4 | 18.5 ^a ± 0.5 | 75.2 ^a ± 0.5 | 24.8 ^a ± 0.5 | 37.1 ^a ± 0.5 | 72.3 ^a ± 0.5 | 4.0 ^a ± 0.5 | 23.7 ^a ± 0.5 |
| | Kitchener-Cambridge-Waterloo | X ^a ± 1 | X ^a ± 1 | 27.2 ^a ± 0.4 | 45.2 ^a ± 0.4 | 11.5 ^a ± 0.5 | 79.5 ^a ± 0.5 | 20.5 ^a ± 0.5 | 32.1 ^a ± 0.5 | 80.0 ^a ± 0.5 | X ^a ± 1 | X ^a ± 1 |
| | London | X ^a ± 1 | X ^a ± 1 | 21.8 ^a ± 0.4 | 50.9 ^a ± 0.4 | X ^a ± 1 | 75.1 ^a ± 0.4 | 21.9 ^a ± 0.4 | 38.2 ^a ± 0.4 | 83.4 ^a ± 0.4 | X ^a ± 1 | X ^a ± 1 |
| | Winnipeg | X ^a ± 1 | X ^a ± 1 | 31.0 ^a ± 0.4 | 37.0 ^a ± 0.4 | 3.0 ^a ± 0.4 | 35.9 ^a ± 0.4 | 35.9 ^a ± 0.4 | 69.7 ^a ± 0.4 | 32.1 ^a ± 0.4 | X ^a ± 1 | X ^a ± 1 |
| | Thunder Bay | X ^a ± 1 | X ^a ± 1 | 27.4 ^a ± 0.4 | 44.7 ^a ± 0.4 | 15.0 ^a ± 0.5 | 85.2 ^a ± 0.5 | 14.8 ^a ± 0.5 | 30.8 ^a ± 0.5 | 82.1 ^a ± 0.5 | X ^a ± 1 | X ^a ± 1 |
| | Winnipeg | 2.6 ^a ± 1.0 | 17.4 ^a ± 2.0 | 24.7 ^a ± 2.0 | 42.2 ^a ± 2.0 | 13.1 ^a ± 2.0 | 81.3 ^a ± 2.0 | 18.7 ^a ± 2.0 | 27.9 ^a ± 2.0 | 78.6 ^a ± 2.0 | 3.8 ^a ± 2.0 | 17.6 ^a ± 2.0 |
| | Calgary | 0.9 ^a ± 0.1 | 18.6 ^a ± 2.0 | 24.7 ^a ± 2.0 | 46.2 ^a ± 2.0 | 8.6 ^a ± 2.0 | 67.9 ^a ± 2.0 | 32.1 ^a ± 2.0 | 26.9 ^a ± 2.0 | 71.0 ^a ± 2.0 | 1.6 ^a ± 2.0 | 27.4 ^a ± 2.0 |
| | Edmonton | 1.9 ^a ± 0.1 | 18.3 ^a ± 2.0 | 24.5 ^a ± 2.0 | 40.9 ^a ± 2.0 | 14.5 ^a ± 2.0 | 67.4 ^a ± 2.0 | 32.6 ^a ± 2.0 | 32.0 ^a ± 2.0 | 69.0 ^a ± 2.0 | 1.9 ^a ± 2.0 | 29.1 ^a ± 2.0 |
| | Vancouver | 1.2 ^a ± 0.1 | 12.6 ^a ± 0.4 | 28.8 ^a ± 0.4 | 46.4 ^a ± 0.4 | 11.1 ^a ± 0.5 | 75.8 ^a ± 0.5 | 24.2 ^a ± 0.5 | 28.2 ^a ± 0.5 | 62.8 ^a ± 0.5 | 1.3 ^a ± 0.5 | 35.9 ^a ± 0.5 |
| | Victoria | X ^a ± 1 | X ^a ± 1 | 24.9 ^a ± 0.4 | 46.3 ^a ± 0.4 | 18.1 ^a ± 0.5 | 74.8 ^a ± 0.5 | 25.2 ^a ± 0.5 | 38.8 ^a ± 0.5 | 87.9 ^a ± 0.5 | 0.0 ^a ± 0.5 | 12.1 ^a ± 0.5 |
| Industries | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 23) | 2.4 ^a ± 0.1 | 11.4 ^a ± 0.4 | 19.7 ^a ± 0.4 | 52.1 ^a ± 0.4 | 14.4 ^a ± 0.5 | 92.7 ^a ± 0.5 | 7.3 ^a ± 0.5 | 27.1 ^c ± 0.5 | 63.4 ^a ± 0.5 | 28.5 ^a ± 0.5 | 8.1 ^a ± 0.5 |
| | Construction (NAICS 23) | 3.1 ^a ± 0.1 | 17.3 ^a ± 0.4 | 25.7 ^a ± 0.4 | 46.6 ^a ± 0.4 | 8.2 ^a ± 0.5 | 86.9 ^a ± 0.5 | 13.1 ^a ± 0.5 | 31.1 ^a ± 0.5 | 64.3 ^a ± 0.5 | 24.2 ^a ± 0.5 | 11.5 ^a ± 0.5 |
| | Manufacturing (NAICS 31-33) | 0.8 ^a ± 0.1 | 9.4 ^a ± 0.4 | 23.3 ^a ± 0.4 | 51.3 ^a ± 0.4 | 15.2 ^a ± 0.5 | 73.8 ^a ± 0.5 | 26.2 ^a ± 0.5 | 33.2 ^a ± 0.5 | 59.6 ^a ± 0.5 | 23.2 ^a ± 0.5 | 17.2 ^a ± 0.5 |
| | Wholesale Trade (NAICS 41) | 0.9 ^a ± 0.1 | 6.7 ^a ± 0.4 | 28.0 ^a ± 0.4 | 56.4 ^a ± 0.4 | 12.8 ^a ± 0.5 | 73.6 ^a ± 0.5 | 26.4 ^a ± 0.5 | 25.5 ^a ± 0.5 | 61.6 ^a ± 0.5 | 20.6 ^a ± 0.5 | 17.8 ^a ± 0.5 |
| | Retail Trade (NAICS 44-45) | 1.3 ^a ± 0.1 | 13.5 ^a ± 0.4 | 27.1 ^a ± 0.4 | 47.2 ^a ± 0.4 | 10.8 ^a ± 0.5 | 75.8 ^a ± 0.5 | 24.2 ^a ± 0.5 | 27.6 ^a ± 0.5 | 56.8 ^a ± 0.5 | 23.1 ^a ± 0.5 | 20.1 ^a ± 0.5 |
| | Transportation and Warehousing (NAICS 48-49) | 1.6 ^a ± 0.1 | 29.7 ^a ± 0.4 | 43.5 ^a ± 0.4 | 9.9 ^a ± 0.4 | 72.4 < | | | | | | |

Table 28: Ownership Characteristics

Survey question(s):

J.7. What percentage of your business is owned by women?

J.8. What percentage of your business is owned by...

Notes:
J.7. and J.8. are applicable to all respondents.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Female ownership | | | | | Majority ownership held by: | | | | | | | | |
|---|--|------------------|---------|--------|---------|------|-----------------------------|---------|---------|------|---------|------------------|-------|------|--------|
| | | 0% | | 1%-49% | | 50% | | 51%-99% | | 100% | | Aboriginal | | | |
| | | % | Quality | % | Quality | % | Quality | % | Quality | % | Quality | Visible minority | | | |
| All SMEs | 1 to 499 employees | 53.7 | A 0.8 | 11.0 | A 0.4 | 19.7 | A 0.8 | 2.2 | A 0.2 | 13.5 | A 0.8 | 1.0 | A 0.1 | 9.3 | A 1.0 |
| Employment Size | 1 to 4 employees | 53.8 | A 1.0 | 9.0 | A 0.8 | 20.1 | A 0.8 | 2.0 | A 0.2 | 15.1 | A 0.7 | 1.1 | A 0.2 | 9.5 | A 0.9 |
| | 5 to 19 employees | 52.6 | A 1.0 | 11.8 | A 0.8 | 20.2 | A 1.1 | 2.1 | A 0.2 | 13.3 | A 0.8 | 1.1 | A 0.2 | 9.8 | B 2.7 |
| | 20 to 99 employees | 56.0 | A 1.0 | 16.5 | A 1.2 | 16.6 | A 1.1 | 3.5 | A 0.8 | 7.4 | A 0.8 | 0.6 | A 0.3 | 7.6 | A 0.7 |
| | 100 to 499 employees | 54.3 | C 0.7 | 22.1 | B 4.9 | 17.1 | B 4.1 | 1.9 | A 0.2 | 4.6 | B 4.2 | 0.6 | A 0.3 | 6.8 | A 1.9 |
| Region | Atlantic | 56.6 | A 1.6 | 11.6 | A 1.0 | 17.1 | A 1.2 | 1.4 | A 0.2 | 13.3 | A 1.1 | 1.3 | A 0.4 | 2.0 | A 0.9 |
| | Quebec | 62.3 | A 1.4 | 11.5 | A 0.9 | 10.1 | A 1.0 | 2.2 | A 0.4 | 13.9 | A 0.9 | 0.4 | A 0.2 | 4.6 | A 0.8 |
| | Ontario | 54.0 | A 1.0 | 8.4 | A 0.8 | 20.6 | A 1.1 | 2.2 | A 0.2 | 14.8 | A 1.4 | 0.9 | A 0.3 | 12.4 | A 0.8 |
| | Northern Ontario | 51.4 | C 7.1 | 10.0 | B 4.5 | 20.4 | B 3.8 | 3.7 | B 3.4 | 14.5 | B 4.6 | 2.7 | A 2.5 | 2.4 | A 0.8 |
| | Southern Ontario | 54.2 | A 1.4 | 8.3 | A 0.8 | 20.6 | A 1.0 | 2.1 | A 0.2 | 14.8 | A 1.1 | 0.8 | A 0.2 | 13.2 | A 1.0 |
| | Prairies | 46.8 | A 1.0 | 15.4 | A 0.8 | 25.8 | A 1.0 | 2.4 | A 0.2 | 9.6 | A 0.3 | 1.6 | A 0.3 | 9.4 | A 0.7 |
| | Manitoba | 48.6 | A 2.4 | 13.3 | A 1.7 | 26.3 | A 2.2 | 1.7 | A 0.6 | 10.2 | A 1.4 | 3.6 | A 1.0 | 6.3 | A 1.2 |
| | Saskatchewan | 41.4 | A 2.5 | 15.8 | A 1.8 | 29.1 | A 2.2 | 3.5 | A 0.9 | 10.2 | A 1.4 | 1.7 | A 0.5 | 7.3 | A 1.2 |
| | Alberta | 47.8 | A 1.5 | 15.8 | A 1.1 | 24.8 | A 1.0 | 2.3 | A 0.2 | 9.4 | A 0.8 | 1.1 | A 0.3 | 10.7 | A 0.8 |
| CMA Level | British Columbia and Territories | 48.1 | B 4.1 | 10.4 | A 1.2 | 24.6 | A 2.2 | 2.3 | A 0.6 | 14.7 | A 1.5 | 1.2 | A 0.4 | 12.0 | C 6.6 |
| | St. John's | 69.7 | C 5.5 | 6.7 | A 2.8 | 18.7 | B 5.0 | 0.0 | A 0.2 | 4.9 | A 2.2 | X | X | 5.0 | B 2.5 |
| | Halifax | 54.7 | B 4.2 | X | X | 16.6 | B 3.1 | X | X | 15.1 | B 3.1 | 0.0 | A 0.0 | 1.7 | A 0.8 |
| | Quebec | 65.9 | B 4.0 | 8.2 | A 2.3 | X | X | X | X | 16.2 | B 3.4 | 0.0 | A 0.0 | X | X |
| | Montreal | 64.9 | A 1.5 | 10.7 | A 1.0 | 9.5 | A 1.0 | 2.1 | A 0.2 | 12.8 | A 1.4 | X | X | 9.0 | A 1.2 |
| | Ottawa-Gatineau | 49.2 | C 7.5 | 12.6 | B 3.4 | 18.3 | C 6.1 | 1.7 | A 1.1 | 18.2 | B 4.8 | X | X | 11.8 | C 5.4 |
| | Toronto | 57.8 | A 1.6 | 7.2 | A 0.8 | 17.9 | A 1.3 | 1.7 | A 0.4 | 15.4 | A 1.4 | 0.7 | A 0.3 | 20.8 | A 1.6 |
| | Kingston | 45.7 | F 17.5 | 16.7 | F 16.2 | 25.2 | F 16.1 | X | X | X | X | X | X | 10.6 | F 16.5 |
| | Hamilton | 53.8 | C 5.2 | 6.9 | A 2.1 | 19.7 | B 4.1 | 6.0 | B 2.9 | 13.5 | B 3.8 | X | X | 9.4 | B 2.8 |
| | St. Catharines-Niagara | 45.3 | C 6.6 | 11.9 | B 4.9 | 23.8 | C 5.8 | X | X | X | X | X | X | 11.5 | B 4.2 |
| | Kitchener-Cambridge-Waterloo | 51.3 | C 5.5 | 8.5 | B 2.8 | 22.8 | C 5.1 | X | X | 0.0 | A 0.0 | 4.5 | A 2.0 | | |
| | London | 60.7 | C 6.1 | X | X | 13.9 | C 3.7 | X | X | 17.2 | C 5.1 | X | X | 3.4 | A 2.2 |
| | Windsor | 52.1 | F 15.7 | X | X | 16.5 | E 11.0 | X | X | 19.4 | F 13.2 | 0.0 | A 0.0 | 9.5 | B 4.2 |
| | Thunder Bay | 56.2 | F 27.0 | 8.8 | F 16.4 | 16.7 | F 15.1 | 7.1 | E 10.2 | 11.2 | F 14.1 | X | X | 6.1 | B 4.4 |
| | Winnipeg | 52.8 | B 3.2 | 11.3 | A 1.9 | 24.1 | B 2.8 | 1.2 | A 0.6 | 10.5 | A 1.8 | 4.0 | A 1.3 | 9.5 | A 1.8 |
| | Calgary | 47.3 | B 2.6 | 16.9 | A 2.0 | 22.4 | A 2.2 | 3.2 | A 0.9 | 10.2 | A 1.4 | X | X | 14.9 | A 1.6 |
| | Edmonton | 54.7 | B 2.5 | 13.4 | A 1.9 | 21.3 | A 2.4 | 2.4 | A 1.2 | 8.1 | A 1.3 | X | X | 14.7 | A 1.5 |
| | Vancouver | 52.4 | A 2.3 | 9.7 | A 1.3 | 20.6 | A 1.9 | 2.9 | A 0.8 | 14.4 | A 1.7 | X | X | 19.8 | A 1.8 |
| | Victoria | 48.3 | C 5.4 | 7.8 | B 3.1 | 27.9 | B 4.0 | 0.0 | A 0.0 | 16.0 | B 3.5 | X | X | 2.9 | A 1.6 |
| Industries | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | 45.9 | B 2.8 | 15.4 | A 1.5 | 32.6 | B 3.0 | 1.6 | A 1.2 | 4.6 | A 1.5 | 0.8 | A 0.3 | 0.9 | A 0.3 |
| | Construction (NAICS 23) | 66.9 | A 1.5 | 11.1 | A 1.0 | 16.9 | A 1.2 | 0.5 | A 0.2 | 4.6 | A 0.2 | 1.6 | A 0.4 | 2.4 | A 0.5 |
| | Manufacturing (NAICS 31-33) | 55.6 | A 2.4 | 15.6 | A 1.9 | 20.1 | A 2.0 | 1.7 | A 0.3 | 7.1 | A 1.6 | 0.6 | A 0.3 | 6.0 | A 0.8 |
| | Wholesale Trade (NAICS 41) | 60.4 | A 2.6 | 13.5 | A 2.0 | 17.3 | A 2.0 | 2.2 | A 0.7 | 6.6 | A 1.1 | 0.5 | A 0.4 | 10.2 | A 1.2 |
| | Retail Trade (NAICS 44-45) | 44.3 | A 1.6 | 10.9 | A 1.2 | 22.7 | A 1.4 | 3.4 | A 0.8 | 18.7 | A 1.2 | 1.3 | A 0.3 | 12.8 | A 1.3 |
| | Transportation and Warehousing (NAICS 48-49) | 60.5 | B 3.6 | 10.7 | A 1.7 | 20.7 | A 2.9 | 1.5 | A 0.6 | 6.5 | A 1.4 | 1.5 | A 0.5 | 11.7 | A 1.8 |
| | Professional, Scientific and Technical Services (NAICS 54) | 57.5 | A 1.5 | 11.9 | A 1.2 | 14.8 | A 1.3 | 1.9 | A 0.6 | 13.9 | A 1.2 | 0.9 | A 0.4 | 9.7 | A 1.2 |
| | Accommodation and Food Services (NAICS 72) | 42.2 | C 6.6 | 10.3 | A 2.2 | 26.2 | A 2.5 | 4.2 | A 0.9 | 17.2 | A 2.6 | 0.5 | A 0.3 | 22.2 | D 8.8 |
| | Other Services (NAICS 81) | 51.2 | A 2.5 | 8.5 | A 1.9 | 17.4 | A 1.9 | 2.4 | A 0.9 | 20.6 | A 2.3 | 1.2 | A 0.9 | 7.3 | A 1.1 |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 51.0 | A 1.8 | 8.1 | A 1.8 | 16.8 | A 1.4 | 2.4 | A 0.5 | 21.7 | A 1.3 | 0.7 | A 0.2 | 10.1 | A 1.0 |
| Special industry aggregations | Tourism | 43.5 | B 5.4 | 12.0 | A 1.8 | 23.3 | A 2.4 | 3.4 | A 1.0 | 17.8 | B 2.5 | 2.3 | A 1.0 | 13.3 | A 2.0 |
| | Information and Communication Technologies (ICT) | 60.2 | B 3.7 | 13.5 | B 2.6 | 18.1 | B 2.9 | 2.3 | A 1.2 | 5.8 | A 1.8 | X | X | 20.5 | B 3.1 |
| | Knowledge-Based Industries (KBI) | 61.4 | B 4.9 | 12.7 | B 3.5 | 15.9 | B 3.8 | X | X | X | X | 2.6 | A 1.3 | 7.9 | A 2.3 |
| Location | Rural | 47.8 | B 3.4 | 14.8 | A 1.9 | 23.2 | A 1.9 | 1.9 | A 0.5 | 12.2 | A 1.2 | 1.8 | A 0.4 | 2.7 | C 5.6 |
| | Urban | 55.1 | A 0.8 | 10.0 | A 0.8 | 18.8 | A 0.8 | 2.2 | A 0.2 | 13.8 | A 0.8 | 0.8 | A 0.1 | 11.0 | A 0.8 |
| Export Status | Exporter | 56.4 | B 4.7 | 14.0 | A 1.8 | 18.4 | A 2.4 | 2.6 | A 0.9 | 8.6 | A 1.3 | 0.9 | A 0.4 | 8.6 | D 9.1 |
| | Non-exporter | 53.3 | A 0.7 | 10.6 | A 0.8 | 19.9 | A 0.8 | 2.1 | A 0.2 | 14.1 | A 0.5 | 1.0 | A 0.1 | 9.5 | A 0.5 |
| Growth | High Growth Firms (20% or more growth per year) | 58.7 | B 2.6 | 11.8 | A 1.7 | 18.9 | A 2.5 | 1.3 | A 0.7 | 9.3 | A 1.3 | 1.1 | A 0.4 | 7.9 | A 1.4 |
| | Medium Growth Firms (11% to 19% growth per year) | 56.3 | A 2.0 | 10.8 | A 1.8 | 18.6 | A 1.4 | 3.0 | A 0.7 | 11.2 | A 1.4 | 1.2 | A 0.4 | 6.8 | A 1.0 |
| | Slow Growth Firms (1% to 10% growth per year) | 51.7 | A 1.2 | 10.9 | A 0.8 | 21.4 | A 0.8 | 2.1 | A 0.2 | 13.9 | A 0.8 | 0.9 | A 0.2 | 9.1 | A 2.0 |
| | No Growth Firms (0% growth per year) | 55.1 | A 1.6 | 10.7 | A 0.9 | 18.1 | A 1.2 | 2.0 | A 0.4 | 14.1 | A 1.2 | 1.4 | A 0.4 | 8.0 | A 1.0 |
| Age of Business | Negative Growth Firms (Less than 0% growth per year) | 53.8 | A 2.4 | 12.4 | A 1.6 | 17.8 | A 1.7 | 2.9 | A 0.6 | 13.1 | A 1.4 | 1.0 | A 0.4 | 12.2 | A 1.5 |
| | 2012-2014 (2 years or younger) | 53.9 | A 2.2 | 8.7 | A 1.1 | 17.3 | A 1.9 | 2.1 | A 0.5 | 17.9 | A 1.4 | 0.6 | A 0.2 | 14.9 | A 1.6 |
| Innovation Activities developed or introduced | 2004-2011 (3 to 10 years old) | 52.4 | A 1.5 | 9.1 | A 0.9 | 20.3 | A 1.0 | 2.2 | A 0.3 | 16.0 | A 1.4 | 1.1 | A 0.3 | 12.5 | A 0.8 |
| | 1994-2003 (11 to 20 years old) | 54.4 | A 2.4 | 10.1 | A 0.9 | 20.1 | A 1.4 | 2.1 | A 0.4 | 13.3 | A 1.1 | 1.3 | A 0.3 | 10.0 | B 4.1 |
| Prior to 1994 (more than 20 years old) | New or significantly improved good or service | 54.1 | A 1.2 | 13.6 | A 0.8 | 19.5 | A 0.9 | 2.3 | A 0.2 | 10.6 | A 0.7 | 0.7 | A 0.2 | 5.2 | A 0.5 |
| | New or significantly improved process or method | 53.0 | A 1.4 | 11.9 | A 0.9 | 19.9 | A 1.2 | 2.2 | A 0.4 | 13.1 | A 0.8 | 1.5 | A 0.3 | 10.8 | A 0.9 |
| Intellectual Property | A new organizational method in your business practices, workplace organization or external relations | 53.4 | A 1.6 | 12.7 | A 1.1 | 20.0 | A 1.4 | 1.8 | A 0.9 | 12.2 | A 1.6 | 1.0 | A 0.3 | 8.9 | A 0.8 |
| | A new way of selling your goods or services | 49.4 | A 1.5 | 13.4 | A 1.1 | 19.9 | A 1.4 | 2.5 | A 0.8 | 14.8 | A 1.1 | 1.0 | A 0.3 | 11.3 | A 1.0 |
| | At least one of the 4 above innovations | 52.4 | A 1.1 | 11.6 | A 0.7 | 20.3 | A 0. | | | | | | | | |

Table 29: Primary Decision Maker Education and Experience

Survey questions:

J.2. What is the highest level of education attained by the primary decision maker for your business?

J.3. How many years of experience does the primary decision maker have in owning or managing a business?

Notes:

J.2. and J.3. are applicable to all respondents.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Highest level of education attained | | | | | Years of experience managing or owning a business | | | | |
|---|--|-------------------------------------|---------------|---------------------|--|-------------------|---|-------------------|---------------|--------------------|--------|
| | | Less than high school diploma | | High school diploma | College, cegep or trade school diploma | Bachelor's degree | Master's degree or above | Less than 5 years | 5 to 10 years | More than 10 years | |
| | | % | Qualif. SE | % | Qualif. SE | % | Qualif. SE | % | Qualif. SE | % | |
| All SMEs | 1 to 499 employees | 8.0 | A 1.2 | 22.8 | B 0.9 | 30.7 | A 0.9 | 14.4 | A 0.9 | 6.3 | A 0.9 |
| Employment Size | 1 to 4 employees | 9.5 | A 0.9 | 22.7 | A 0.9 | 30.9 | A 0.9 | 14.9 | A 0.9 | 7.3 | A 0.9 |
| | 5 to 19 employees | 6.7 | B 3.3 | 23.8 | A 1.8 | 32.2 | A 1.8 | 24.2 | A 1.8 | 13.0 | A 0.9 |
| | 20 to 99 employees | 5.9 | A 0.8 | 21.5 | A 1.3 | 26.2 | A 1.4 | 32.0 | A 1.4 | 14.5 | A 1.0 |
| Region | 100 to 499 employees | 2.4 | A 0.9 | 14.4 | A 2.2 | 20.1 | B 4.0 | 38.9 | C 5.3 | 24.2 | C 6.9 |
| | Atlantic | 14.0 | A 1.2 | 22.7 | A 1.0 | 30.7 | A 1.8 | 21.1 | A 1.1 | 11.4 | A 1.1 |
| | Quebec | 11.1 | A 0.9 | 22.1 | A 1.2 | 32.0 | A 1.5 | 22.3 | A 1.3 | 12.5 | A 0.9 |
| | Ontario | 5.8 | A 0.8 | 20.9 | A 1.3 | 28.7 | A 1.3 | 27.4 | A 1.3 | 17.2 | A 1.1 |
| | Northern Ontario | 10.1 | A 2.5 | 26.0 | C 6.0 | 34.6 | C 7.4 | 18.1 | C 6.4 | 11.2 | B 3.4 |
| | Southern Ontario | 5.5 | A 0.8 | 20.5 | A 1.3 | 28.2 | A 1.2 | 28.1 | A 1.3 | 17.7 | A 1.1 |
| | Prairies | 8.4 | A 0.8 | 26.1 | A 1.0 | 32.2 | A 1.1 | 21.8 | A 0.8 | 11.4 | A 0.7 |
| | Manitoba | 9.0 | A 1.8 | 29.6 | A 2.2 | 29.8 | A 2.2 | 21.6 | A 1.4 | 9.9 | A 1.5 |
| | Saskatchewan | 9.7 | A 1.8 | 32.9 | A 2.3 | 27.6 | A 2.2 | 21.1 | A 1.9 | 8.7 | A 1.8 |
| | Alberta | 7.9 | A 0.8 | 23.6 | A 1.2 | 34.0 | A 1.4 | 22.1 | A 1.2 | 12.4 | A 1.0 |
| CMA Level | British Columbia and Territories | 5.7 | C 7.0 | 24.1 | A 2.2 | 31.4 | B 2.7 | 23.4 | A 2.1 | 15.5 | A 1.8 |
| | St. John's | X | X | 14.9 | B 4.0 | 41.2 | C 6.1 | 22.3 | C 6.1 | X | X |
| | Halifax | 8.3 | B 2.6 | 18.0 | B 3.2 | 27.3 | B 3.8 | 33.8 | B 4.4 | 12.5 | B 3.0 |
| | Quebec | 6.4 | A 2.2 | 21.9 | B 3.8 | 28.9 | B 4.0 | 31.2 | B 4.0 | 11.5 | B 2.9 |
| | Montreal | 7.1 | A 1.1 | 16.7 | A 1.3 | 29.9 | A 1.9 | 26.5 | A 1.7 | 19.8 | A 1.8 |
| | Ottawa-Gatineau | 4.9 | A 2.2 | 20.7 | C 5.8 | 24.7 | B 4.8 | 30.4 | B 5.2 | 19.2 | C 5.2 |
| | Toronto | 3.3 | A 0.8 | 17.7 | A 1.4 | 22.5 | A 1.4 | 35.3 | A 1.1 | 21.1 | A 1.0 |
| | Kingston | 6.7 | B 8.1 | 17.9 | F 12.8 | 32.7 | F 18.9 | 15.2 | E 12.8 | 27.5 | F 15.2 |
| | Hamilton | 5.7 | B 3.0 | 22.6 | B 4.4 | 30.2 | B 4.6 | 30.1 | B 4.7 | 11.3 | B 3.8 |
| | St. Catharines-Niagara | 10.6 | B 4.0 | 17.6 | C 6.3 | 30.6 | C 6.8 | 21.7 | C 5.7 | 19.5 | C 5.3 |
| Industries | Kitchener-Cambridge-Waterloo | 7.4 | B 4.4 | 13.6 | B 3.8 | 35.6 | C 5.8 | 25.6 | B 4.4 | 17.9 | B 4.2 |
| | London | 5.4 | B 2.8 | 26.5 | C 5.4 | 31.3 | C 5.4 | 21.3 | B 4.8 | 15.5 | B 4.5 |
| | Windsor | 8.8 | B 4.8 | 19.3 | E 15.1 | 30.0 | E 11.4 | 24.6 | E 12.8 | 17.4 | F 12.8 |
| | Thunder Bay | 5.5 | B 3.7 | 24.8 | F 23.4 | 37.6 | F 28.4 | 20.3 | F 28.8 | 11.8 | C 7.4 |
| | Winnipeg | 6.2 | A 1.7 | 26.1 | B 2.8 | 27.7 | B 2.8 | 26.5 | B 2.4 | 13.6 | A 1.8 |
| | Calgary | 5.1 | A 1.2 | 18.0 | A 2.0 | 30.8 | A 2.3 | 30.6 | A 2.4 | 15.5 | A 1.9 |
| | Edmonton | 5.0 | A 1.3 | 21.3 | A 2.3 | 30.1 | B 2.4 | 25.9 | A 2.3 | 17.8 | A 2.3 |
| | Vancouver | 3.8 | A 0.8 | 19.7 | A 1.8 | 28.8 | A 2.1 | 30.0 | A 2.1 | 17.7 | A 1.8 |
| | Victoria | 5.1 | A 2.4 | 23.6 | B 4.8 | 32.1 | B 5.0 | 15.2 | B 3.7 | 23.9 | B 4.7 |
| | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | 17.5 | A 1.9 | 32.9 | B 2.3 | 32.2 | A 2.3 | 13.2 | A 2.4 | 4.2 | A 2.4 |
| Special industry aggregations | Construction (NAICS 23) | 14.0 | A 1.1 | 30.5 | A 1.9 | 40.8 | A 1.5 | 11.4 | A 1.4 | 3.2 | A 0.9 |
| | Manufacturing (NAICS 31-33) | 7.5 | A 1.9 | 21.0 | A 1.8 | 31.8 | A 2.0 | 27.5 | A 2.1 | 12.2 | A 1.7 |
| | Wholesale Trade (NAICS 41) | 6.8 | A 1.1 | 23.5 | A 2.4 | 27.8 | A 2.4 | 31.3 | A 2.4 | 10.6 | A 1.4 |
| | Retail Trade (NAICS 44-45) | 5.0 | A 0.7 | 26.0 | A 1.4 | 32.9 | A 1.6 | 28.2 | A 1.8 | 7.8 | A 1.1 |
| | Transportation and Warehousing (NAICS 48-49) | 15.5 | A 2.2 | 35.1 | B 4.8 | 29.2 | B 3.8 | 12.8 | B 3.7 | 7.4 | A 1.8 |
| | Professional, Scientific and Technical Services (NAICS 54) | 0.9 | A 0.4 | 7.2 | A 1.2 | 15.1 | A 1.5 | 42.2 | A 1.1 | 34.6 | A 1.8 |
| | Accommodation and Food Services (NAICS 72) | 6.9 | E 12.1 | 25.7 | B 4.4 | 31.2 | B 4.9 | 27.6 | B 3.4 | 8.7 | A 1.3 |
| | Other Services (NAICS 81) | 8.7 | A 1.2 | 22.8 | A 2.1 | 52.8 | A 2.3 | 12.7 | A 1.4 | 3.0 | A 0.7 |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 4.8 | A 0.3 | 15.7 | A 1.3 | 21.3 | A 1.4 | 27.7 | A 1.4 | 30.5 | A 1.6 |
| | Tourism | 4.9 | A 1.1 | 24.4 | B 2.8 | 29.6 | B 3.4 | 29.9 | B 2.1 | 11.2 | A 2.1 |
| Location | Information and Communication Technologies (ICT) | X | X | X | X | 18.7 | B 3.0 | 51.5 | B 3.8 | 23.4 | B 3.2 |
| | Knowledge-Based Industries (KBI) | X | X | X | X | 17.2 | B 3.2 | 41.5 | B 4.1 | 29.6 | B 4.7 |
| Export Status | Rural | 13.9 | C 5.1 | 30.0 | A 2.1 | 34.6 | A 2.4 | 15.1 | A 1.4 | 6.4 | A 1.0 |
| | Urban | 6.6 | A 0.4 | 21.0 | A 0.7 | 29.7 | A 0.7 | 26.4 | A 0.7 | 16.4 | A 0.8 |
| Growth | Exporter | 5.4 | D 9.4 | 16.3 | A 2.2 | 22.7 | B 2.8 | 34.6 | B 3.4 | 21.0 | B 2.8 |
| | Non-exporter | 8.4 | A 0.4 | 23.7 | A 0.8 | 31.7 | A 0.7 | 22.8 | A 0.8 | 13.5 | A 0.5 |
| | High Growth Firms (20% or more growth per year) | 8.0 | A 1.5 | 22.5 | A 2.1 | 27.6 | A 2.1 | 24.9 | A 2.1 | 17.0 | A 1.8 |
| | Medium Growth Firms (11% to 19% growth per year) | 7.6 | A 1.1 | 23.0 | A 1.8 | 30.6 | A 1.9 | 24.3 | A 1.7 | 14.5 | A 1.3 |
| Age of Business | Slow Growth Firms (1% to 10% growth per year) | 8.1 | A 2.5 | 23.5 | A 2.2 | 30.9 | A 2.2 | 23.8 | A 1.9 | 13.7 | A 0.8 |
| | No Growth Firms (0% growth per year) | 10.1 | A 1.0 | 23.7 | A 1.3 | 30.8 | A 1.8 | 21.3 | A 1.3 | 14.1 | A 1.2 |
| | Negative Growth Firms (Less than 0% growth per year) | 7.6 | A 1.0 | 22.2 | A 2.2 | 30.9 | A 2.1 | 24.0 | A 2.1 | 15.4 | A 1.5 |
| | 2012-2014 (2 years or younger) | 3.9 | A 0.7 | 18.4 | A 1.8 | 31.7 | A 2.0 | 31.5 | A 2.1 | 14.6 | A 1.8 |
| Innovation Activities developed or introduced | 2004-2011 (3 to 10 years old) | 6.6 | A 0.6 | 20.9 | A 1.0 | 31.8 | A 1.2 | 25.8 | A 1.2 | 14.9 | A 0.9 |
| | 1994-2003 (11 to 20 years old) | 9.2 | B 4.1 | 21.8 | A 1.3 | 30.5 | A 1.8 | 24.1 | A 1.4 | 14.5 | A 1.2 |
| | Prior to 1994 (more than 20 years old) | 9.2 | A 0.8 | 26.0 | A 1.1 | 29.7 | A 1.0 | 21.3 | A 0.8 | 13.8 | A 0.8 |
| | New or significantly improved good or service | 5.1 | A 0.5 | 16.7 | A 1.1 | 29.4 | A 1.2 | 30.2 | A 1.4 | 18.6 | A 1.1 |
| Intellectual Property | New or significantly improved process or method | 7.3 | A 0.8 | 18.9 | A 1.4 | 29.0 | A 1.4 | 26.8 | A 1.4 | 18.0 | A 1.2 |
| | Holds IP | 5.3 | A 0.8 | 14.6 | A 1.1 | 26.5 | A 1.2 | 32.7 | A 1.1 | 5.1 | A 0.8 |
| | Holds Formal IP | 5.1 | A 0.8 | 15.3 | A 1.3 | 27.7 | A 2.0 | 33.8 | A 1.7 | 18.1 | A 1.7 |
| | No IP | 9.2 | A 0.4 | 24.9 | A 0.7 | 31.7 | A 0.7 | 21.1 | A 0.7 | 13.0 | A 0.6 |
| Procurement | Did business with Federal government | 4.5 | A 1.0 | 16.7 | A 1.3 | 26.5 | A 2.1 | 35.1 | A 2.1 | 17.2 | A 1.8 |
| | <30 years old | 7.7 | A 2.2 | 25.2 | B 3.8 | 30.6 | B 4.4 | 29.7 | B 4.1 | 6.7 | A 2.4 |
| Age of Primary Decision Maker | 30 to 39 years old | 4.4 | A 0.3 | 19.6 | A 1.2 | 35.6 | A 1.9 | 27.8 | A 1.1 | 12.6 | A 1.4 |
| | 40 to 49 years old | 5.2 | B 4.3 | 21.0 | A 2.0 | 33.1 | A 1.7 | 26.2 | A 1.7 | 14.5 | A 1.1 |
| | 50 to 64 years old | 9.0 | A 0.5 | 24.5 | A 0.8 | 30.2 | A 0.9 | 22.5 | A 0.7 | 13.8 | A 0.7 |
| | 65+ years old | 14.1 | A 1.2 | 23.2 | A 2.1 | 21.8 | A 1.9 | 21.5 | A 1.9 | 19.5 | A 1.8 |
| Highest Level of Education Attained by the Primary Decision Maker | Less than high school | 100.0 | A 0.0 | ... | ... | ... | ... | ... | ... | 5.2 | A 1.0 |
| | High school | ... | ... | 100.0 | A 0.0 | ... | ... | ... | ... | 5.8 | A 0.9 |
| | College/Cegep/Trade School | ... | ... | ... | ... | 100.0 | A 0.0 | ... | ... | 6.4 | A 0.8 |
| | Bachelor's degree | ... | ... | ... | ... | ... | ... | 100.0 | A 0.0 | 6.8 | A 0.6 |
| Place of birth | Master's degree or above | ... | ... | ... | ... | ... | ... | 100.0 | A 0.0 | 6.4 | A 0.6 |
| | In Canada | 8.9 | A 0.4 | 24.6 | A 0.3 | 32.2 | A 0.3 | 22.2 | A 0.3 | 12.2 | A 0.3 |
| | Outside Canada | 5.2 | B 4.8 | 17.1 | A 1.8 | 25.7 | A 1.9 | 30.6 | A 2.1 | 21.4 | A 1.8 |
| | 0% | 8.7 | A 2.1 | 22.2 | A 1.1 | 30.3 | A 1.1 | 23.8 | A 0.9 | 15.0 | A 0.7 |
| Female Ownership | 1% to 49% | 10.4 | A 1.1 | 25.4 | A 1.8 | 27.9 | A 1.8 | 22.3 | A 1.8 | 14.0 | A 1.8 |
| | 50% | 6.5 | A 0.3 | 25.2 | A 1.3 | 33.3 | A 1.4 | 24.3 | A 1.4 | 10.8 | A 0.9 |
| | 51% to 99% | 5.8</td | | | | | | | | | |

Table 30: Innovation Activities and Reason for Not Innovating

Survey question(s):
I.14 In the last three years has your business developed or introduced any of the following innovations? (Respondents could choose multiple response categories)

Notes:

I.14. is applicable to all respondents that were not a franchise.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Innovation activity in the last three years | | | | Innovator: at least one type of innovation | Non-innovator |
|---|--|--|---|--|--|--|---------------|
| | | A new or significantly improved good or service (product innovation) | A new or significantly improved production process or method (process innovation) | A new organizational method in your business practices, workplace organization or external relations (organizational innovation) | A new way of selling your goods or services (marketing innovation) | | |
| | | % Qualit | % Qualit | % Qualit | % Qualit | | |
| All SMEs | 1 to 499 employees | 25.6 A 0.8 | 17.7 A 0.8 | 19.0 A 0.8 | 19.5 A 0.8 | 41.6 A 0.7 | 58.4 A 0.7 |
| Employment Size | 1 to 4 employees | 20.3 A 0.8 | 14.1 A 0.8 | 13.3 A 0.8 | 15.4 A 0.8 | 34.4 A 1.0 | 65.6 A 1.0 |
| | 5 to 19 employees | 31.1 A 1.0 | 20.7 A 0.8 | 24.9 A 1.0 | 24.1 A 1.0 | 49.6 A 1.1 | 50.4 A 1.1 |
| | 20 to 99 employees | 34.5 A 1.0 | 26.5 A 1.0 | 29.7 A 1.0 | 26.4 A 1.0 | 52.8 A 1.0 | 47.2 A 1.0 |
| | 100 to 499 employees | 39.8 C 6.0 | 27.7 C 5.2 | 29.6 C 7.4 | 20.4 B 5.0 | 58.3 C 5.0 | 41.7 C 5.0 |
| Region | Atlantic | 20.9 A 1.0 | 16.3 A 1.0 | 15.4 A 1.0 | 19.4 A 1.0 | 39.1 A 1.0 | 60.9 A 1.0 |
| | Quebec | 25.6 A 1.0 | 17.6 A 1.0 | 17.2 A 1.0 | 17.6 A 1.0 | 40.1 A 1.0 | 59.9 A 1.0 |
| | Ontario | 28.3 A 1.0 | 18.7 A 1.0 | 19.9 A 1.0 | 21.1 A 1.0 | 44.3 A 1.0 | 55.7 A 1.0 |
| | Northern Ontario | 24.7 C 7.0 | 16.5 B 4.4 | 15.3 B 4.8 | 17.9 C 6.2 | 36.6 C 7.2 | 63.4 C 7.2 |
| | Southern Ontario | 28.5 A 1.0 | 18.8 A 1.0 | 20.3 A 1.0 | 21.3 A 1.0 | 44.9 A 1.0 | 55.1 A 1.0 |
| | Prairies | 25.1 A 1.0 | 18.5 A 0.8 | 20.2 A 0.8 | 20.0 A 0.8 | 42.5 A 1.0 | 57.5 A 1.0 |
| | Manitoba | 23.4 A 2.1 | 19.0 A 2.0 | 21.6 A 2.1 | 21.9 A 2.1 | 45.8 A 2.0 | 54.2 A 2.0 |
| | Saskatchewan | 17.5 A 1.0 | 17.1 A 1.0 | 18.9 A 2.0 | 19.8 A 2.0 | 40.1 A 2.0 | 59.9 A 2.0 |
| CMA Level | Alberta | 27.4 A 1.0 | 18.8 A 1.0 | 20.2 A 1.0 | 19.7 A 1.0 | 42.3 A 1.0 | 57.7 A 1.0 |
| | British Columbia and Territories | 22.3 A 1.0 | 15.4 A 1.0 | 19.5 A 1.0 | 17.7 A 1.0 | 37.9 A 1.0 | 62.1 A 1.0 |
| | St. John's | 22.4 C 5.1 | 18.0 B 5.1 | 21.3 B 4.4 | 15.0 B 4.2 | 36.0 C 6.4 | 64.0 C 6.4 |
| | Halifax | 29.1 B 3.9 | 18.3 B 3.4 | 25.5 B 3.6 | 29.9 B 4.0 | 55.1 B 4.4 | 44.9 B 4.4 |
| | Quebec | 25.3 B 3.9 | 15.0 B 3.7 | 12.4 B 2.9 | 14.7 B 3.9 | 35.5 B 4.9 | 64.5 B 4.9 |
| | Montreal | 29.0 A 1.0 | 19.8 A 1.0 | 18.0 A 1.0 | 19.4 A 1.0 | 42.4 A 2.1 | 57.6 A 2.1 |
| | Ottawa-Gatineau | 33.5 C 6.0 | 20.2 C 6.1 | 20.3 C 5.4 | 19.8 C 5.4 | 46.6 C 5.8 | 53.4 C 5.8 |
| | Toronto | 31.8 A 1.0 | 21.1 A 1.0 | 21.9 A 1.0 | 23.7 A 1.0 | 47.2 A 1.0 | 52.8 A 1.0 |
| | Kingston | 20.3 D 8.4 | 13.8 E 11.1 | 18.5 D 7.7 | 11.1 C 5.1 | 37.0 F 15.4 | 63.0 F 15.4 |
| | Hamilton | 22.0 B 4.6 | 19.0 B 3.7 | 17.1 B 4.2 | 18.9 B 4.7 | 49.2 C 6.4 | 50.8 C 6.4 |
| Industries | St. Catharines-Niagara | 25.4 C 6.0 | 18.8 C 5.4 | 16.4 C 5.2 | 16.4 C 6.0 | 38.5 C 7.1 | 61.5 C 7.1 |
| | Kitchener-Cambridge-Waterloo | 34.8 C 5.1 | 19.8 B 4.1 | 25.5 B 4.1 | 34.1 C 5.1 | 56.9 C 5.1 | 43.1 C 5.1 |
| | London | 25.5 B 6.0 | 15.7 B 4.1 | 12.3 B 3.6 | 10.2 B 2.7 | 34.1 C 6.3 | 65.9 C 6.3 |
| | Windsor | 23.0 D 8.7 | 12.3 C 5.8 | 11.1 C 5.4 | 19.4 D 8.0 | 39.8 E 12.0 | 60.2 E 12.0 |
| | Thunder Bay | 26.5 F 34.0 | 5.3 B 3.1 | 11.9 F 19.9 | 16.7 F 22.0 | 37.2 F 31.1 | 62.8 F 31.1 |
| | Winnipeg | 26.0 B 2.8 | 18.8 A 2.8 | 25.6 B 2.8 | 24.2 B 2.8 | 49.9 B 3.9 | 50.1 B 3.9 |
| | Calgary | 29.2 A 2.0 | 20.1 A 2.0 | 20.4 A 2.0 | 21.5 A 2.0 | 43.8 B 2.7 | 56.2 B 2.7 |
| | Edmonton | 30.9 B 2.8 | 19.9 A 2.1 | 23.5 A 2.1 | 20.5 A 2.1 | 46.7 B 3.0 | 53.3 B 3.0 |
| | Vancouver | 23.9 A 1.9 | 16.5 A 1.8 | 20.4 A 1.8 | 19.6 A 1.8 | 39.0 A 2.3 | 61.0 A 2.3 |
| | Victoria | 22.1 B 4.0 | 9.4 B 3.1 | 19.5 B 4.0 | 17.1 B 4.0 | 41.9 C 5.2 | 58.1 C 5.2 |
| Growth | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | 16.9 B 2.6 | 25.0 B 2.7 | 15.7 A 2.1 | 12.9 A 2.1 | 38.9 B 2.7 | 61.1 B 2.7 |
| | Construction (NAICS 23) | 19.7 A 1.0 | 16.4 A 1.0 | 17.2 A 1.0 | 15.4 A 1.0 | 36.4 A 1.0 | 63.6 A 1.0 |
| | Manufacturing (NAICS 31-33) | 42.7 A 2.4 | 37.6 A 2.4 | 27.0 A 2.5 | 27.1 A 2.5 | 61.5 A 2.3 | 38.5 A 2.3 |
| | Wholesale Trade (NAICS 41) | 34.5 B 2.8 | 18.1 A 1.8 | 22.7 A 2.2 | 26.8 A 2.2 | 50.5 B 2.8 | 49.5 B 2.8 |
| | Retail Trade (NAICS 44-45) | 28.2 A 1.1 | 13.2 A 1.1 | 16.4 A 1.1 | 26.9 A 1.1 | 44.9 A 1.0 | 55.1 A 1.0 |
| | Transportation and Warehousing (NAICS 48-49) | 14.7 B 3.1 | 11.9 A 1.8 | 15.4 A 1.9 | 12.1 B 3.7 | 31.0 B 4.9 | 69.0 B 4.3 |
| | Professional, Scientific and Technical Services (NAICS 54) | 31.9 A 1.7 | 19.1 A 1.7 | 22.4 A 1.7 | 20.1 A 1.7 | 45.0 A 1.8 | 55.0 A 1.8 |
| | Accommodation and Food Services (NAICS 72) | 24.8 A 2.2 | 14.8 A 1.9 | 15.0 A 1.9 | 22.0 A 2.1 | 38.3 A 2.4 | 61.7 A 2.4 |
| | Other Services (NAICS 81) | 23.0 A 1.0 | 17.2 A 1.0 | 18.3 A 1.0 | 17.5 A 1.0 | 36.5 A 2.1 | 63.5 A 2.1 |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 24.0 A 1.5 | 14.3 A 1.5 | 20.1 A 1.5 | 17.4 A 1.4 | 39.9 A 1.8 | 60.1 A 1.8 |
| Special industry aggregations | Tourism | 20.5 B 2.8 | 10.9 A 1.9 | 13.6 A 1.9 | 21.7 B 2.8 | 36.9 B 3.9 | 63.1 B 3.9 |
| | Information and Communication Technologies (ICT) | 57.1 B 3.8 | 32.9 B 3.8 | 28.8 B 3.5 | 21.8 B 3.1 | 62.9 B 3.7 | 37.1 B 3.7 |
| | Knowledge-Based Industries (KBI) | 47.6 C 5.1 | 27.8 B 4.6 | 24.0 B 4.5 | 22.7 B 3.8 | 53.0 C 5.1 | 47.0 C 5.1 |
| | | | | | | | |
| Location | Rural | 21.0 A 1.2 | 16.9 A 1.2 | 16.7 A 1.2 | 16.1 A 1.2 | 37.7 A 1.0 | 62.3 A 1.0 |
| | Urban | 26.8 A 0.8 | 17.9 A 0.8 | 19.6 A 0.8 | 20.3 A 0.8 | 42.7 A 0.8 | 57.3 A 0.8 |
| Export Status | Exporter | 44.5 A 1.9 | 31.2 A 1.7 | 30.0 A 1.7 | 29.7 A 1.7 | 61.4 A 2.0 | 38.6 A 2.0 |
| | Non-exporter | 22.9 A 0.8 | 15.8 A 0.8 | 17.5 A 0.8 | 18.0 A 0.8 | 38.9 A 0.8 | 61.1 A 0.8 |
| Age of Business | High Growth Firms (20% or more growth per year) | 38.3 B 2.6 | 31.7 A 2.6 | 34.3 B 2.6 | 31.4 B 2.6 | 59.3 A 2.4 | 40.7 A 2.4 |
| | Medium Growth Firms (11% to 19% growth per year) | 36.6 A 2.0 | 24.2 A 1.6 | 28.3 A 1.8 | 26.9 A 1.9 | 55.1 A 2.1 | 44.9 A 2.1 |
| | Slow Growth Firms (1% to 10% growth per year) | 23.7 A 0.9 | 16.6 A 0.7 | 16.7 A 0.8 | 17.2 A 0.8 | 39.1 A 1.0 | 60.9 A 1.0 |
| | No Growth Firms (0% growth per year) | 17.6 A 1.0 | 11.4 A 1.0 | 12.9 A 1.0 | 14.3 A 1.1 | 31.5 A 1.0 | 68.5 A 1.0 |
| | Negative Growth Firms (Less than 0% growth per year) | 22.5 A 2.1 | 14.5 A 1.6 | 16.5 A 1.6 | 17.6 A 1.6 | 39.1 A 2.4 | 60.9 A 2.4 |
| Innovation Activities developed or introduced | 2012-2014 (2 years or younger) | 28.3 A 2.1 | 17.6 A 1.7 | 19.4 A 1.7 | 22.4 A 1.7 | 43.3 A 2.0 | 56.7 A 2.0 |
| | 2004-2011 (3 to 10 years old) | 28.4 A 1.2 | 19.5 A 1.1 | 21.4 A 1.1 | 20.3 A 1.1 | 44.1 A 1.2 | 55.9 A 1.1 |
| | 1994-2003 (11 to 20 years old) | 24.3 A 1.2 | 17.4 A 1.1 | 18.4 A 1.0 | 18.8 A 1.0 | 39.7 A 1.0 | 60.3 A 1.0 |
| | Prior to 1994 (more than 20 years old) | 23.7 A 1.0 | 16.6 A 0.8 | 17.4 A 0.8 | 18.7 A 1.0 | 40.7 A 1.2 | 59.3 A 1.2 |
| Intellectual Property | New or significantly improved good or service | 100.0 A 0.0 | 47.4 A 1.4 | 41.9 A 1.4 | 43.4 A 1.4 | 100.0 A 0.0 | ... |
| | New or significantly improved process or method | 68.5 A 1.0 | 100.0 A 0.0 | 51.0 A 1.0 | 42.8 A 1.0 | 100.0 A 0.0 | ... |
| | A new organizational method in your business practices, workplace organization or external relations | 56.4 A 1.5 | 47.5 A 1.5 | 100.0 A 0.0 | 52.0 A 1.5 | 100.0 A 0.0 | ... |
| | A new way of selling your goods or services | 57.1 A 1.5 | 39.0 A 1.1 | 50.8 A 1.1 | 100.0 A 0.0 | 100.0 A 0.0 | ... |
| | At least one of the 4 above innovations | 61.4 A 1.1 | 42.6 A 1.1 | 45.6 A 1.1 | 46.7 A 1.1 | 100.0 A 0.0 | ... |
| Procurement | Non-innovator (none of the above) | ... | ... | ... | ... | ... | 100.0 A 0.0 |
| | Holds IP | 48.4 A 1.5 | 33.8 A 1.5 | 36.7 A 1.5 | 33.9 A 1.5 | 68.2 A 1.4 | 31.8 A 1.4 |
| | Holds Formal IP | 49.5 A 2.0 | 33.2 A 1.8 | 34.3 A 2.0 | 35.9 A 1.9 | 67.9 A 2.0 | 32.1 A 2.0 |
| | No IP | 19.4 A 0.8 | 13.3 A 0.8 | 14.2 A 0.8 | 15.5 A 0.8 | 34.4 A 0.8 | 65.6 A 0.8 |
| Age of Primary Decision Maker | Did business with Federal government | 38.3 A 2.0 | 20.6 A 1.9 | 26.1 A 2.1 | 24.1 A 2.1 | 56.1 A 2.4 | 43.9 A 2.4 |
| | <30 years old | 33.6 B 4.0 | 24.8 B 3.9 | 33.1 B 4.0 | 24.7 B 3.9 | 53.6 B 4.0 | 46.4 B 4.0 |
| | 30 to 39 years old | 31.9 A 1.8 | 21.9 A 1.8 | 21.9 A 1.8 | 22.7 A 1.7 | 47.2 A 1.9 | 52.8 A 1.9 |
| | 40 to 49 years old | 27.0 A 1.9 | 18.1 A 1.1 | 20.2 A 1.1 | 19.7 A 1.1 | 41.8 A 1.4 | 58.2 A 1.4 |
| | 50 to 64 years old | 24.3 A 0.8 | 17.1 A 0.8 | 17.8 A 0.8 | 18.8 A 0.8 | 40.5 A 1.0 | 59.5 A 1.0 |
| Highest Level of Education Attained by the Primary Decision Maker | 65+ years old | 19.7 A 1.0 | 14.1 A 1.0 | 16.1 A 1.0 | 17.2 A 1.0 | 38.3 A 2.2 | 61.7 A 2.2 |
| | Less than high school | 15.7 A 1.0 | 15.5 A 1.0 | 13.9 A 1.0 | 14.4 A 1.0 | 33.3 A 2.0 | 66.7 A 2.0 |
| | High school | 18.8 A 1.0 | 14.8 A 1.1 | 16.3 A 1.0 | 16.3 A 1.0 | 35.4 A 1.0 | 64.6 A 1.0 |
| | College/Cegep/Trade School | 24.5 A 1.0 | 16.8 A 0.8 | 18.2 A 0.8 | 20.1 A 1.0 | 41.2 A 1.2 | 58.8 A 1.2 |
| Place of birth | Bachelor's degree | 32.8 A 1.0 | 20.2 A 1.0 | 21.2 A 1.2 | 24.2 A 1.0 | 47.9 A 1.0 | 52.1 A 1.0 |
| | Master's degree or above | 32.4 A 1.0 | 21.7 A 1.0 | 24.2 A 1.0 | 18.1 A 1.0 | 46.9 A 1.0 | 53.1 A 1.0 |
| | In Canada | 24.1 A 0.7 | 16.4 A 0.8 | 18.8 A 0.8 | 18.5 A 0.8 | 40.2 A 0.8 | 59.8 A 0.8 |
| | Outside Canada | 30.4 A 1.0 | 22.2 A 1.1 | 19.6 A 1.2 | 22.8 A 1.2 | 46.5 A 1.0 | 53.5 A 1.0 |
| Female Ownership | 0% | 25.1 A 0.8 | 18.3 A 0.7 | 18.8 A 0.7 | 17.8 A 0.7 | 40.4 A 0.9 | 59.6 A 0.9 |
| | 1% to 49% | 27.8 A 1.0 | 19.3 A 1.0 | 22.0 A 1.0 | 23.8 A 1.0 | 44.2 A 2.0 | 55.8 A 2.0 |
| | 50% | 26.3 A 1.0 | 17.9 A 1.0 | 19.6 A 1.0 | 20.0 A 1.0 | 43.6 A 1.0 | 56.4 A 1.0 |
| | 51% to 99% | 26.2 B 4.4 | | | | | |

Table 31: Intellectual PropertySurvey question(s):
I.15. As of December 2014, did your business hold any...? (Respondents could choose multiple response categories)Notes:
I.15. is applicable to all respondents that were not a franchise.

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Types of intellectual property | | | | | | | | Held at least one type of intellectual property | | | | | |
|---|--|--------------------------------|-------------|---------|-------------|-------------------------------|-------------|---------------|-------------|---|--------|------|-------|-------|--------|
| | | Registered trade-marks | | Patents | | Registered industrial designs | | Trade secrets | | | | | | | |
| | | % | Qualit y | % | Qualit y | % | Qualit y | % | Qualit y | | | | | | |
| All SMEs | 1 to 499 employees | 9.7 | A 0.4 | 2.1 | A 0.2 | 1.2 | A 0.1 | 5.3 | A 0.4 | 11.8 | A 0.4 | 2.2 | A 0.3 | 21.4 | A 0.6 |
| Employment Size | 1 to 4 employees | 5.9 | A 0.5 | 1.1 | A 0.2 | 0.9 | A 0.2 | 3.9 | A 0.3 | 9.0 | A 0.8 | 2.2 | A 0.3 | 16.6 | A 0.7 |
| | 5 to 19 employees | 12.1 | A 0.7 | 2.4 | A 0.3 | 1.0 | A 0.2 | 5.7 | A 0.6 | 12.4 | A 0.7 | 2.1 | A 0.3 | 23.8 | A 0.9 |
| | 20 to 99 employees | 19.6 | A 1.0 | 5.3 | A 0.7 | 2.8 | A 0.5 | 10.0 | A 1.0 | 21.8 | A 1.3 | 3.1 | A 0.7 | 35.4 | A 1.4 |
| | 100 to 499 employees | 27.8 | C 0.5 | 11.1 | C 0.5 | 5.0 | A 1.1 | 12.8 | B 0.5 | 34.4 | C 0.5 | 1.4 | A 0.4 | 51.1 | C 0.6 |
| | 500 or more employees | 27.8 | C 0.5 | 11.1 | C 0.5 | 5.0 | A 1.1 | 12.8 | B 0.5 | 34.4 | C 0.5 | 1.4 | A 0.4 | 51.1 | C 0.6 |
| Region | Atlantic | 5.9 | A 0.8 | 0.5 | A 0.2 | 0.4 | A 0.1 | 3.5 | A 0.5 | 9.3 | A 1.0 | 1.2 | A 0.4 | 16.6 | A 1.2 |
| | Quebec | 11.5 | A 0.8 | 2.0 | A 0.2 | 1.5 | A 0.3 | 4.5 | A 0.8 | 10.0 | A 0.8 | 2.6 | A 0.8 | 20.8 | A 1.2 |
| | Ontario | 10.4 | A 0.8 | 3.0 | A 0.3 | 1.5 | A 0.3 | 5.9 | A 0.8 | 14.3 | A 0.9 | 3.1 | A 0.5 | 24.1 | A 1.1 |
| | Northern Ontario | 4.3 | B 0.1 | X | X | 0.6 | A 0.3 | 6.9 | A 2.0 | 8.2 | A 2.2 | 2.5 | A 1.0 | 17.5 | B 4.2 |
| | Southern Ontario | 10.8 | A 0.8 | X | X | 1.5 | A 0.3 | 5.8 | A 0.8 | 14.8 | A 1.0 | 3.1 | A 0.5 | 24.6 | A 1.2 |
| Prairies | Prairies | 8.2 | A 0.8 | 1.6 | A 0.3 | 0.9 | A 0.2 | 5.7 | A 0.8 | 10.9 | A 0.7 | 1.4 | A 0.3 | 20.3 | A 0.6 |
| | Manitoba | 7.1 | A 1.2 | 1.3 | A 0.3 | 0.4 | A 0.2 | 4.5 | A 0.9 | 10.0 | A 1.3 | X | X | 18.2 | A 1.8 |
| | Saskatchewan | 6.3 | A 1.1 | 0.5 | A 0.2 | 0.7 | A 0.4 | 6.2 | A 1.0 | 5.2 | A 1.0 | X | X | 14.2 | A 1.2 |
| | Alberta | 9.0 | A 0.8 | 1.9 | A 0.3 | 1.1 | A 0.3 | 5.8 | A 0.8 | 12.5 | A 1.0 | 1.7 | A 0.4 | 22.3 | A 1.2 |
| | British Columbia and Territories | 8.8 | A 0.8 | 1.5 | A 0.3 | 0.8 | A 0.2 | 5.3 | A 0.7 | 10.7 | A 0.9 | 1.2 | A 0.5 | 19.4 | A 1.2 |
| CMA Level | St. John's | 6.7 | B 0.8 | 0.0 | A 0.0 | 0.0 | A 0.0 | X | X | 14.3 | B 4.4 | X | X | 20.5 | C 5.2 |
| | Halifax | 5.6 | A 0.7 | 1.8 | A 1.1 | X | X | 4.0 | A 1.1 | 20.4 | B 3.6 | 2.2 | A 1.1 | 26.3 | B 3.6 |
| | Quebec | 10.8 | B 2.7 | 2.2 | A 1.3 | X | X | 3.9 | A 1.5 | 10.2 | B 2.6 | 2.4 | A 1.5 | 19.2 | B 3.4 |
| | Montreal | 11.7 | A 1.2 | 2.7 | A 0.9 | 2.2 | A 0.8 | 6.5 | A 0.8 | 13.1 | A 1.3 | 3.7 | A 0.8 | 23.0 | A 1.2 |
| | Ottawa-Gatineau | 7.6 | B 4.2 | 1.1 | A 2.3 | 0.7 | A 0.6 | 6.4 | B 4.0 | 12.5 | B 4.0 | 4.0 | A 2.3 | 23.0 | C 5.6 |
| CMA Level | Toronto | 14.6 | A 1.2 | 3.8 | A 0.8 | 2.1 | A 0.4 | 6.6 | A 0.8 | 19.0 | A 1.4 | 4.8 | A 0.8 | 30.6 | A 1.7 |
| | Kingston | 5.5 | C 0.8 | X | X | X | X | 3.3 | A 2.0 | 10.6 | F 13.1 | X | X | 18.5 | F 14.0 |
| | Hamilton | 11.3 | B 0.8 | 4.7 | B 2.0 | 3.9 | B 2.1 | 4.4 | A 1.0 | 14.6 | B 3.9 | 0.0 | A 0.0 | 27.6 | B 4.5 |
| | St. Catharines-Niagara | 5.1 | B 3.1 | 3.5 | B 3.0 | 0.0 | A 0.0 | 7.1 | B 2.7 | 11.2 | C 5.3 | X | X | 23.0 | C 6.6 |
| | Kitchener-Cambridge-Waterloo | 7.1 | A 2.4 | 3.0 | A 1.7 | 2.0 | A 1.1 | 8.1 | B 2.8 | 20.7 | B 4.0 | 1.6 | A 0.9 | 26.6 | B 4.3 |
| CMA Level | London | 8.4 | B 0.8 | X | X | X | X | 7.2 | B 3.5 | 14.1 | B 4.1 | X | X | 19.6 | B 4.8 |
| | Windsor | 7.4 | B 4.6 | 2.4 | A 1.9 | 0.0 | A 0.0 | 3.6 | A 2.4 | 5.9 | B 3.4 | X | X | 13.3 | C 6.0 |
| | Thunder Bay | 5.6 | F 14.8 | X | X | X | X | 3.3 | A 2.5 | 6.6 | B 4.3 | X | X | 14.6 | F 16.7 |
| | Winnipeg | 7.1 | A 1.2 | X | X | X | X | 5.6 | A 1.2 | 13.5 | A 1.2 | 2.1 | A 1.0 | 23.2 | B 3.0 |
| | Calgary | 11.4 | A 1.6 | 2.1 | A 0.8 | 1.4 | A 0.8 | 5.5 | A 1.1 | 15.3 | A 1.9 | 2.7 | A 0.8 | 26.6 | A 2.4 |
| Industries | Edmonton | 10.2 | A 1.7 | 2.7 | A 0.9 | 1.3 | A 0.7 | 7.3 | A 1.4 | 14.9 | A 2.0 | 1.9 | A 0.9 | 24.9 | A 2.5 |
| | Vancouver | 12.4 | A 1.5 | 2.0 | A 0.8 | 1.2 | A 0.4 | 5.4 | A 0.8 | 14.2 | A 1.6 | 1.3 | A 0.5 | 23.8 | A 1.9 |
| | Victoria | 5.8 | A 2.1 | X | X | 0.0 | A 0.0 | 5.9 | A 2.3 | 6.5 | A 2.4 | 0.0 | A 0.0 | 14.3 | B 3.4 |
| | Agriculture, Forestry, Fishing and Hunting (NAICS 11), Mining and Oil and Gas Extraction (NAICS 21) | 5.5 | A 1.0 | 1.4 | A 0.4 | X | X | 4.2 | A 1.0 | 4.6 | A 1.2 | 1.0 | A 0.8 | 11.3 | A 2.3 |
| | Construction (NAICS 23) | 4.8 | A 0.6 | 0.7 | A 0.2 | 0.5 | A 0.2 | 4.0 | A 0.6 | 5.6 | A 0.7 | 1.0 | A 0.5 | 12.7 | A 1.0 |
| Industries | Manufacturing (NAICS 31-33) | 18.5 | A 1.0 | 10.5 | A 1.0 | 4.9 | A 0.8 | 14.7 | A 1.0 | 25.8 | A 2.2 | 3.8 | A 0.7 | 41.9 | A 2.3 |
| | Wholesale Trade (NAICS 41) | 21.4 | A 0.8 | 5.6 | A 0.8 | 5.3 | A 1.0 | 11.0 | A 1.0 | 18.6 | A 2.0 | 3.6 | A 0.8 | 36.8 | A 2.4 |
| | Retail Trade (NAICS 44-45) | 11.3 | A 1.2 | X | X | X | X | 3.0 | A 0.9 | 4.8 | A 0.9 | 0.4 | A 0.2 | 16.6 | A 1.4 |
| | Transportation and Warehousing (NAICS 48-49) | 5.0 | A 1.0 | 0.2 | A 0.1 | 0.5 | A 0.3 | 1.7 | A 0.8 | 5.9 | A 1.0 | 0.3 | A 0.0 | 10.4 | A 1.0 |
| | Professional, Scientific and Technical Services (NAICS 54) | 10.0 | A 1.1 | 3.8 | A 0.8 | 1.4 | A 0.4 | 9.1 | A 1.0 | 33.3 | A 1.8 | 7.0 | A 1.1 | 40.7 | A 1.9 |
| Industries | Accommodation and Food Services (NAICS 72) | 13.2 | A 1.0 | X | X | X | X | 4.5 | A 0.9 | 2.7 | A 0.7 | X | X | 17.8 | A 1.0 |
| | Other Services (NAICS 81) | 7.1 | A 1.0 | 0.5 | A 0.2 | 0.4 | A 0.2 | 3.2 | A 0.8 | 5.9 | A 1.0 | X | X | 14.3 | A 1.3 |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | 8.4 | A 0.8 | 1.3 | A 0.4 | 0.8 | A 0.3 | 2.8 | A 0.8 | 11.1 | A 1.1 | 2.9 | A 0.6 | 18.7 | A 1.4 |
| | Tourism | 9.4 | A 1.0 | X | X | X | X | 2.0 | A 0.9 | 4.8 | A 1.4 | 2.5 | A 1.3 | 15.2 | A 2.4 |
| | Information and Communication Technologies (ICT) | 20.0 | B 3.1 | 7.1 | A 2.0 | 3.5 | A 1.4 | 17.6 | B 2.9 | 54.1 | B 3.8 | 11.2 | A 2.4 | 64.1 | B 3.7 |
| Growth | Knowledge-Based Industries (KBI) | 15.6 | B 4.1 | 11.7 | B 3.0 | 3.3 | A 1.6 | 16.4 | B 4.2 | 42.1 | B 5.0 | 6.7 | B 3.4 | 48.6 | C 5.1 |
| | High Growth Firms (20% or more growth per year) | 13.0 | A 1.5 | 3.7 | A 1.2 | 2.3 | A 0.8 | 10.3 | A 1.2 | 19.6 | A 1.8 | 3.5 | A 0.9 | 31.6 | A 2.4 |
| | Medium Growth Firms (11% to 19% growth per year) | 11.3 | A 1.8 | 3.1 | A 0.7 | 1.9 | A 0.6 | 6.6 | A 0.8 | 17.0 | A 1.4 | 2.7 | A 0.8 | 26.3 | A 1.7 |
| | Slow Growth Firms (1% to 10% growth per year) | 9.5 | A 0.8 | 1.5 | A 0.3 | 1.0 | A 0.2 | 4.7 | A 0.8 | 10.0 | A 0.8 | 1.7 | A 0.3 | 19.5 | A 0.8 |
| | No Growth Firms (0% growth per year) | 7.4 | A 0.8 | 2.1 | A 0.4 | 0.8 | A 0.2 | 3.0 | A 0.8 | 8.1 | A 0.9 | 1.6 | A 0.5 | 16.5 | A 1.2 |
| Age of Business | Negative Growth Firms (Less than 0% growth per year) | 9.9 | A 1.1 | 2.5 | A 0.5 | 1.4 | A 0.4 | 5.4 | A 1.0 | 13.5 | A 1.4 | 3.0 | A 0.8 | 24.2 | A 1.8 |
| | 2012-2014 (2 years or younger) | 8.3 | A 1.2 | 0.7 | A 0.3 | 0.5 | A 0.3 | 4.9 | A 0.9 | 11.6 | A 1.4 | 2.6 | A 0.7 | 19.6 | A 1.8 |
| | 2004-2011 (3 to 10 years old) | 9.3 | A 0.8 | 1.8 | A 0.3 | 1.1 | A 0.2 | 6.0 | A 0.8 | 12.2 | A 0.8 | 2.1 | A 0.3 | 21.9 | A 1.1 |
| | 1994-2003 (11 to 20 years old) | 9.5 | A 0.7 | 2.5 | A 0.4 | 1.2 | A 0.2 | 5.0 | A 0.8 | 14.2 | A 0.9 | 3.0 | A 0.5 | 23.2 | A 1.2 |
| | Prior to 1994 (more than 20 years old) | 10.4 | A 0.7 | 2.3 | A 0.3 | 1.4 | A 0.2 | 5.0 | A 0.8 | 9.8 | A 0.8 | 1.7 | A 0.3 | 20.0 | A 0.9 |
| Innovation Activities developed or introduced | New or significantly improved good or service | 18.0 | A 1.0 | 5.6 | A 0.8 | 3.0 | A 0.4 | 13.4 | A 0.8 | 24.2 | A 1.1 | 5.3 | A 0.8 | 40.5 | A 1.2 |
| | New or significantly improved process or method | 17.0 | A 1.1 | 5.4 | A 0.7 | 3.1 | A 0.5 | 14.1 | A 1.1 | 23.5 | A 1.2 | 4.8 | A 0.6 | 40.8 | A 1.5 |
| | A new organizational method in your business practices, workplace organization or external relations | 17.2 | A 1.2 | 4.4 | A 0.7 | 2.6 | A 0.5 | 12.6 | A 1.0 | 25.3 | A 1.3 | 5.6 | A 0.7 | 41.3 | A 1.5 |
| | A new way of selling your goods or services | 17.7 | A 1.1 | 4.1 | A 0.8 | 2.8 | A 0.6 | 11.1 | A 0.8 | 20.6 | A 1.2 | 4.8 | A 0.8 | 37.3 | A 1.5 |
| | At least one of the 4 above innovations | 15.5 | A 0.7 | 4.0 | A 0.4 | 2.3 | A 0.3 | 10.0 | A 0.8 | 20.1 | A 0.8 | 4.2 | A 0.4 | 35.0 | A 1.0 |
| Intellectual Property | Non-Innovator (none of the above) | 5.5 | A 0.4 | 0.7 | A 0.2 | 0.3 | A 0.1 | 1.9 | A 0.2 | 5.9 | A 0.4 | 0.8 | A 0.2 | 11.7 | A 0.4 |
| | Holds IP | 45.2 | A 1.4 | 9.7 | A 0.9 | 5.5 | A 0.8 | 24.7 | A 1.2 | 55.2 | A 1.5 | 10.4 | A 0.9 | 100.0 | A 0.0 |
| | Holds Formal IP | 90.8 | A 1.1 | 19.6 | A 1.0 | 11.0 | A 1.2</td | | | | | | | | |

Table 32: Weighted Enterprise Counts

For explanation of data accuracy and quality of estimates, see the "Notes" tab.

| | | Weighted Count | Quality CV | Percentage | Quality BE |
|---|--|----------------|------------|------------|------------|
| All SMEs | 1 to 499 employees | 621,147 | A .2 | 100.0 | A .0 |
| Employment Size | 1 to 4 employees | 331,492 | A .1 | 53.4 | A .0 |
| | 5 to 19 employees | 211,129 | A .2 | 34.0 | A .0 |
| | 20 to 99 employees | 68,768 | A .2 | 11.1 | A .0 |
| | 100 to 499 employees | 9,758 | B .9 | 1.6 | A .0 |
| | Atlantic | 43,837 | A .2 | 7.1 | A .0 |
| Region | Quebec | 134,788 | A .2 | 21.7 | A .0 |
| | Ontario | 224,234 | A .2 | 36.1 | A .0 |
| | Northern Ontario | 15,919 | C .3 | 2.6 | A .0 |
| | Southern Ontario | 208,315 | A .2 | 33.5 | A .0 |
| | Prairies | 119,973 | A .1 | 19.3 | A .0 |
| | Manitoba | 18,804 | A .2 | 3.0 | A .0 |
| | Saskatchewan | 20,381 | A .4 | 3.3 | A .0 |
| | Alberta | 80,788 | A .2 | 13.0 | A .0 |
| | British Columbia and Territories | 98,315 | B .7 | 15.8 | A .1 |
| | St. John's | 3,692 | C .1 | 0.6 | A .0 |
| CMA Level | Halifax | 6,396 | B .2 | 1.0 | A .0 |
| | Quebec | 12,519 | B .6 | 2.0 | A .0 |
| | Montreal | 56,551 | A .3 | 9.1 | A .0 |
| | Ottawa-Gatineau | 20,128 | D .8 | 3.2 | A .0 |
| | Toronto | 92,647 | A .3 | 14.9 | A .0 |
| | Kingston | 3,064 | F .3 | 0.5 | A .0 |
| | Hamilton | 11,481 | B .7 | 1.8 | A .0 |
| | St. Catharines-Niagara | 6,605 | C .2 | 1.1 | A .0 |
| | Kitchener-Cambridge-Waterloo | 8,006 | B .9 | 1.3 | A .0 |
| | London | 7,826 | C .0 | 1.3 | A .0 |
| | Windsor | 5,335 | F .7 | 0.9 | A .0 |
| | Thunder Bay | 2,841 | F .6 | 0.5 | A .0 |
| | Winnipeg | 10,101 | B .6 | 1.6 | A .0 |
| | Calgary | 26,465 | A .4 | 4.3 | A .0 |
| Industries | Edmonton | 21,861 | B .5 | 3.5 | A .0 |
| | Vancouver | 43,866 | A .4 | 7.1 | A .0 |
| | Victoria | 8,566 | D .7 | 1.4 | A .0 |
| | Agriculture, Forestry, Fishing and Hunting (NAICS 11) | | | | |
| | Mining and Oil and Gas Extraction (NAICS 21) | 38,666 | A .4 | 6.2 | A .0 |
| | Construction (NAICS 23) | 100,189 | A .2 | 16.1 | A .0 |
| | Manufacturing (NAICS 31-33) | 39,872 | A .3 | 6.4 | A .0 |
| | Wholesale Trade (NAICS 41) | 35,877 | A .4 | 5.8 | A .0 |
| | Retail Trade (NAICS 44-45) | 80,419 | A .2 | 12.9 | A .0 |
| | Transportation and Warehousing (NAICS 48-49) | 33,012 | B .2 | 5.3 | A .0 |
| Innovation | Professional, Scientific and Technical Services (NAICS 54) | 69,890 | A .3 | 11.3 | A .0 |
| | Accommodation and Food Services (NAICS 72) | 58,002 | B .8 | 9.3 | A .0 |
| | Other Services (NAICS 81) | 45,798 | A .3 | 7.4 | A .0 |
| | Information and Cultural Industries (NAICS 51), Real Estate and Rental and Leasing (NAICS 53), Administrative and Support, Waste Management and Remediation Services (NAICS 56), Health Care and Social Assistance (NAICS 62), Arts, Entertainment and Recreation (NAICS 71) | | | | |
| | | 119,422 | A .2 | 19.2 | A .0 |
| | Tourism | 27,540 | B .6 | 4.4 | A .0 |
| | Information and Communication Technologies (ICT) | 18,764 | B .5 | 100.0 | A .0 |
| | Knowledge-Based Industries (KBI) | 11,843 | B .0 | 1.9 | A .0 |
| Location | Rural | 125,247 | B .6 | 20.2 | A .1 |
| | Urban | 495,900 | A .4 | 79.8 | A .1 |
| Export Status | Exporter | 73,059 | C .6 | 11.8 | A .1 |
| | Non-exporter | 548,088 | A .3 | 88.2 | A .1 |
| Growth | High Growth Firms (20% or more growth per year) | 52,718 | A .5 | 8.5 | A .0 |
| | Medium Growth Firms (11% to 19% growth per year) | 63,238 | A .3 | 10.2 | A .0 |
| | Slow Growth Firms (1% to 10% growth per year) | 283,031 | A .2 | 45.6 | A .0 |
| | No Growth Firms (0% growth per year) | 105,501 | A .3 | 17.0 | A .0 |
| | Negative Growth Firms (Less than 0% growth per year) | 65,308 | A .4 | 10.5 | A .0 |
| Age of Business | 2012-2014 (2 years or younger) | 47,000 | A .4 | 7.6 | A .0 |
| | 2004-2011 (3 to 10 years old) | 185,854 | A .2 | 29.9 | A .0 |
| | 1994-2003 (11 to 20 years old) | 161,191 | B .5 | 26.0 | A .1 |
| | Prior to 1994 (more than 20 years old) | 227,103 | A .2 | 36.6 | A .0 |
| Innovation Activities developed or introduced | New or significantly improved good or service | 148,871 | A .2 | 24.0 | A .0 |
| | New or significantly improved process or method | 103,125 | A .3 | 16.6 | A .0 |
| | A new organizational method in your business practices, workplace organization or external relations | | | | |
| | | 110,581 | A .2 | 17.8 | A .0 |
| | A new way of selling your goods or services | 113,213 | A .3 | 18.2 | A .0 |
| Intellectual Property | At least one of the 4 above innovations | 242,285 | A .2 | 39.0 | A .0 |
| | Non-Innovator (none of the above) | 339,617 | A .1 | 54.7 | A .0 |
| | Holds IP | 124,392 | A .2 | 20.0 | A .0 |
| Procurement | Holds Formal IP | 61,869 | A .4 | 10.0 | A .0 |
| | No IP | 457,510 | A .4 | 73.7 | A .0 |
| | Did business with Federal government | 7,485 | A .2 | 100.0 | A .0 |
| Age of Primary Decision Maker | <30 years old | 11,687 | B .7 | 1.9 | A .0 |
| | 30 to 39 years old | 79,191 | A .3 | 12.7 | A .0 |
| | 40 to 49 years old | 162,135 | A .4 | 26.1 | A .0 |
| | 50 to 64 years old | 294,892 | A .1 | 47.5 | A .0 |
| | 65+ years old | 73,242 | A .4 | 11.8 | A .0 |
| Highest Level of Education Attained by the Primary Decision Maker | Less than high school | 49,855 | D .2 | 8.0 | A .1 |
| | High school | 141,645 | A .3 | 22.8 | A .0 |
| | College/Cegep/Trade School | 190,428 | A .2 | 30.7 | A .0 |
| | Bachelor's degree | 149,987 | A .2 | 24.1 | A .0 |
| | Master's degree or above | 89,233 | A .3 | 14.4 | A .0 |
| Place of birth | In Canada | 474,514 | A .1 | 76.4 | A .0 |
| | Outside Canada | 146,633 | A .4 | 23.6 | A .0 |
| Female Ownership | 0% | 333,253 | A .2 | 53.7 | A .0 |
| | 1% to 49% | 68,149 | A .0 | 11.0 | A .0 |
| | 50% | 122,476 | A .2 | 19.7 | A .0 |
| | 51% to 99% | 13,551 | B .9 | 2.2 | A .0 |
| | 100% | 83,719 | A .3 | 13.5 | A .0 |
| Co-operatives | Co-operatives | 739 | A .4 | 100.0 | A .0 |

Source: Statistics Canada, Survey on Financing and Growth of Small and Medium Enterprises, 2014

Figures may not add to totals due to rounding.

Tourism, ICT and KBI industries are separate industry categories. Industries which make up the Tourism, ICT and KBI categories are also included in their respective sector categories.

... not applicable