

Survey on Financing of Small And Medium Enterprises 2001

Methodology

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Survey on Financing of Small and Medium Enterprises, 2001 Methodology Report

1 - BACKGROUND INFORMATION

As a result of recommendations made by the MacKay Task Force on the Future of the Canadian Financial Services Sector, Finance Canada, Industry Canada and Statistics Canada have been mandated to initiate a new statistical program to collect information on small and medium business financing. Statistics Canada is surveying these enterprises from across the country to determine the kind of debt and equity financing small and medium sized businesses are relying on as well as to gain information on attempts to obtain new financing.

The Survey on Financing of Small and Medium Enterprises is often referred to as the "demand-side" survey on financing of small and medium enterprises (SMEs). An independent survey on the financing of businesses from the supply-side point of view is also being conducted by Statistics Canada on a yearly basis. This paper only discusses the demand-side survey.

In 2000, a pilot survey of some 2,000 businesses was conducted for the reference year 1999 to assess the feasibility of the survey approach to collecting such information as well as produce a few national estimates for some of the key questions of interest. As a result of this pilot, many recommendations were made for the implementation of a larger scale production survey. First, significant changes were made to the questionnaire to make it simpler and shorter. Second, some modifications were made as to how the target population of SMEs should be defined. Finally, the results of the pilot were used in designing the sample for the production surveys for 2000 and 2001.

This document outlines the methodology used for conducting the production survey on financing of SMEs in reference year 2001.

Note to Users

The survey on financing of small and medium enterprises of 2001 was conducted for firms that were active during the survey period. The survey results did not take into account firms that may have ceased operations due to the lack of financing just prior to survey taking. The entrepreneurs that may have tried to launch their business and failed to do so during this survey process were also not targeted by this survey.

2 – SAMPLE DESIGN

2.1 Sampling Frame

The starting point for defining the target population for the survey of SMEs was to include all enterprises who were on the Business Register (BR) Universe file dated December 31st, 2001. This database is constructed and adopted, using various types of tax records from the Canada Customs and Revenue Agency and is also updated regularly,

using feedback from other business surveys. The BR contains the universe of enterprises in Canada. Because of the time lag before new businesses make it onto the BR and because of the fact that young businesses are of particular interest for this survey, the frame was later supplemented by adding enterprises that were born after the creation of the initial frame. Once the universe file was created, some enterprises were removed based on auxiliary information that was available from the BR. The following enterprises were excluded from the population:

- 1- Enterprises with 500 or more employees
- 2- Enterprises with over \$50 million in gross revenue
- 3- Enterprises coded as being non-profit (schools, hospitals, charities, ..)
- 4- Cooperatives
- 5- Joint ventures
- 6- Affiliates more than 50% owned by another society
- 7- Municipal/Federal Government
- 8- Other industries (NAICS) for which financing is not of interest (see table 1 for list of all NAICS excluded).

Note that other exclusions such as subsidiaries could not be identified based on the frame information. Such companies were screened out at the collection phase. The final sampling frame contained 1,833,821 enterprises.

Table 1: List of NAICS 2 and NAICS 4 excluded from SME population

| NAICS | Description(s) |
|-------|---|
| 22 | Utilities |
| 52 | Finance and Insurance |
| 55 | Management of Companies and Enterprises |
| 61 | Educational Services |
| 91 | Public Administration |
| 5321 | Automotive Equipment Rental and Leasing |
| 5324 | Machinery and Equipment Rental and Leasing |
| 6214 | Out-Patient Care Centres |
| 6215 | Medical and Diagnostic Laboratories |
| 6219 | Other Ambulatory Health Care Services |
| 6221 | General Medical and Surgical Hospitals |
| 6222 | Psychiatric and Substance Abuse Hospitals |
| 6223 | Specialty (except Psychiatric and Substance Abuse) Hospitals |
| 6242 | Community Food and Housing, and Emergency and Other Relief Services |

2.2 Stratification of the Frame

The list frame was stratified according to Finance and Industry Canada's needs and to methodology's recommendations. Since estimates were required by region, industry type, size and age of business, these four variables were used to develop an initial stratification. Number of employees in the enterprise was used to define the size of a business and the age of the business was estimated using the date that the business was birthed on the Business Register. This is only a proxy for the actual age of the business but it was the most accurate information available. Note that the number of employees and the age of business are information collected during the interview and a reclassification based on survey results is done for tabulation purposes. The categories used for each of the stratification variables and the population counts for each category are given in the tables below

Table 2a: Population counts by region

| Region | Population count |
|-----------------------------------|------------------|
| Atlantic | 109 514 |
| Quebec | 417 855 |
| Ontario | 647 407 |
| Manitoba and Saskatchewan | 144 227 |
| Alberta and Northwest Territories | 246 440 |
| British Columbia and Yukon | 268 378 |

Table 2b: Population counts by number of employees

| Tubic 28.1 oparation counts by in | difficult of employees |
|-----------------------------------|------------------------|
| Number of employees | Population count |
| 0 | 994 646 |
| 1-4 | 518 879 |
| 5-19 | 225 432 |
| 20-99 | 83 258 |
| 100-499 | 11 606 |

Table 2c: Population counts by industry

| Industry | Population count |
|-----------------------|------------------|
| Agriculture | 171 080 |
| Primary | 42 148 |
| Manufacturing | 93 082 |
| Wholesalers/Retailers | 308 924 |
| Professional | 199 723 |
| Knowledge Based | 95 397 |
| All other | 923 467 |

Table 2d: Population counts by age of business

| Age of business | Population count |
|---------------------|------------------|
| Less 1 year old | 263 114 |
| 1 year old or older | 1 570 707 |

Knowledge-based industries (KBIs) include firms in a number of technology sectors, such as telecommunications carriers, video production, and computer services. It is a regrouping of Statistics Canada's standard industry categories that is often used by Industry Canada and other organizations. Table 3 lists NAICS codes used for identifying KBIs. "Other industries" is more of a catch-all category that includes everything not included above. Although estimates for that category are not a primary goal, it must be well represented in the sample in order to have good overall estimates for all combined industries.

Finally, each of the cells defined above were further stratified in two revenue strata (low and high revenue). The purpose of this is to optimize the sample design in order to produce quantitative estimates from the collected data. Statistics Canada's Generalized Sampling System (GSAM) was used to define the low and high revenue cut-off for all of those strata. The cumulative root f rule was used for that purpose (see <u>Sampling Techniques</u> by Cochran, pages 128-131, 1977). Note that the revenue cutoff within each stratum will not necessarily be the same. Also, although the high revenue strata will tend to have a higher sampling fraction, they will not necessarily be take-all strata. Once all stratification was completed, the sampling frame had a total of 807 strata.

Table 3: KBI Defined by Industry Canada

| NAICS | DESCRIPTION |
|--------|---|
| 325410 | Pharmaceutical and Medical Manufacturing |
| 333310 | Commercial and Service Industry Machinery Manufacturing |
| 334110 | Computer and Peripheral Equipment Manufacturing |
| 334210 | Telephone Apparatus Manufacturing |
| 334220 | Radio and Television Broadcasting and Wireless Communications Equipment Manufacturing |
| 334290 | Other Communications Equipment Manufacturing |
| 334310 | Audio and Video Equipment Manufacturing |
| 334410 | Semiconductor and other Electronic Component Manufacturing |
| 334511 | Navigational and Guidance Instruments Manufacturing |
| 334512 | Measuring, Medical and Controlling Devices Manufacturing |
| 335920 | Communication and Energy Wire and cable manufacturing |
| 336410 | Aerospace Product and Parts Manufacturing |
| 511210 | Software Publishers |
| 512110 | Motion Picture and Video Production |
| 512190 | Post-Production and Other Motion Picture and Video Industries |
| 513210 | Pay and Specialty Television |
| 513220 | Cable and Other Program Distribution |
| 513310 | Wired Telecommunication Carriers |
| 513320 | Wired Telecommunication Carriers (except satellite) |
| 513330 | Telecommunications Resellers |
| 513340 | Satellite Telecommunications |
| 513390 | Other Telecommunications |
| 514210 | Data Processing Services |
| 541360 | Geophysical Surveying and Mapping Services |

| 541370 | Surveying and Mapping (except Geophysical) Services |
|--------|---|
| 541510 | Computer Systems Design and Related Services |
| 541620 | Environmental Consulting Services |
| 541690 | Other Scientific and technical Consulting Services |
| 541710 | Research and Development in the Physical, Engineering and Life Sciences |
| 541990 | All other Professional, Scientific and Technical Services |

2.3 Allocation of the sample

Based on overall budget available for the survey and studies done as a result of the pilot, the national sample size for the survey of SMEs was determined to be in the neighborhood of 8,000 enterprises. Given that estimates were required for both qualitative and quantitative type of questions, the allocation had to be flexible enough to satisfy both of these requirements. Again, GSAM was used to obtain an initial allocation, with some adjustments made subsequently to adjust for non-response, out-of-scopes and stratum jumpers. Given the sample size constraint and as a result of consultation with the clients, the following allocation strategy was used. In the text that follows, the term "domain" refers to the level at which we wish to publish estimates. For qualitative type estimates (percentages), a standard error of 2.5% was targeted for all domains consisting of the main stratification variables region, age, number of full-time employees and industry. To be conservative, the allocation method assumed a percentage equal to 50% within all the domains when determining the sample size (the standard error for a percentage is maximized when the estimate is at 50%).

Unlike what was done for the 2000 survey, the coefficient of variation of quantitative variables were not targeted in the allocation of the sample.

Some adjustments were made to increase to total sample:

- 1- Within a stratum, a minimum sample size had to be satisfied to ensure that enough units would represent the stratum, considering non-response. The limit was set at 5, so that the stratum size must be greater than 5 units.
- 2- Within a stratum, a maximum sampling weight (population size divided by sample size) of 1,500 to ensure that no single unit would represent a too important portion of the population at the estimation stage. This had been a problem with the pilot survey, especially in the 0 employee strata where there are many enterprises.
- 3- Sample sizes for strata where age of business is "less than 1 year old" were multiplied by a factor of 2.5. This was necessary because of the importance of having publishable results for that domain.
- 4- Sample sizes for strata with 0 employees were multiplied by a factor of 1.2. This was to account for high incidence of stratum jumpers and the fact that death rates of businesses in that domain are higher than for businesses that have employees. The sample sizes for strata with 100 to 499 employees were multiplied by a factor of 1.5

to account for enterprises for which the number of employees increased and being excluded from the target population of enterprises with less then 500 employees.

5- Finally, once steps 1 to 4 had been completed, all strata sample sizes were boosted by 20% (where this was possible) to account for non-response and out-of-scopes.

The final sample size allocated for the survey was 8,523 enterprises, slightly higher than the targeted 8,000.

2.4 Sample selection

Within each stratum, simple random sampling was used to select the units. No overlap studies were undertaken for the 2001 survey.

Of the 8,523 enterprises selected, 284 were identified by Business Register Division (BRD) as being out-of-business even before collection started. Therefore, only 8,239 units were sent out on the field.

3 - COLLECTION RESULTS

This survey consisted mostly in qualitative type questions concerning the businesses latest financing requests. The data were collected using a CATI instrument corresponding to Part 1 of the 2000 survey. The reference period for the Survey of Financing of Small and Medium-sized Enterprises for 2001 coincided with the calendar year ending December 31st, 2001. Telephone interviews started in September and ended October 2002.

A summary of collection results for part 1 is given in tables 4 and 5 that follow.

Table 4a: Response rate by size

| Category of number of employees | Response rate (%) |
|---------------------------------|-------------------|
| Overall | 66.3 |
| 0 employees | 62.5 |
| 1-4 employees | 68.7 |
| 5-19 employees | 70.5 |
| 20-99 employees | 68.2 |
| 100-499 employees | 65.3 |

Table 4b: Response rate by region

| Region | Response rate (%) |
|-----------------------------------|-------------------|
| Overall | 66.3 |
| Atlantic | 71.7 |
| Quebec | 77.5 |
| Ontario | 64.6 |
| Manitoba and Saskatchewan | 59.1 |
| Alberta and Northwest Territories | 65.8 |
| British Columbia and Yukon | 59.2 |

Table 4c: Response rate by industry

| Industry | Response rate (%) |
|-----------------------|-------------------|
| Agriculture | 59.1 |
| Primary | 67.8 |
| Manufacturing | 72.3 |
| Wholesalers/Retailers | 67.9 |
| Professional | 68.9 |
| Knowledge Based | 71.9 |
| All other | 62.1 |

Table 4d: Response rate by age of business

| Age of business | Response rate (%) |
|---------------------|-------------------|
| Less 1 year old | 68.8 |
| 1 year old or older | 64.5 |

Table 5: Collection results

| Sample sent on the field: 8,523 enterprises | | |
|---|-------|--|
| 2,715 enterprises out of scope | | |
| -Unable to locate: | 1,200 | |
| -Out of business: | 687 | |
| -Screened out: | 828 | |
| We were left with: 5,808 in scope enterprises | | |
| -Refusal: | 760 | |
| -Unable to contact: | 1,206 | |
| -Completed interviews: | 3,842 | |
| | | |

4 - DATA PROCESSING

The complete records were verified by the Small Business and Special Survey division (SBSS) to detect inconsistencies and outliers. From Business Survey Methods Division (BSMD), a system for edits verifying invalid values and verifying skips as well as substitution of missing values based on logical imputation rules (ex: pro-rating of totals based on information obtained) was implemented.

Furthermore, a nearest neighbor imputation system was used to correct partial non-response present in the returned questionnaires. This imputation method consists in replacing one or more missing values from a respondent, called receiver, by values provided by one or more respondents, called donors. Nearest donor(s) are determined based on size (revenue and number of employees closest to the receiver's) and other characteristics (industry and type of financing requested identical to those of the receiver). The values selected for imputation must pass pre-established edit rules (post-imputation edits).

Table 6: Average Imputation rates by section (%)

| Global * | 2.22 * |
|------------------------------------|---------|
| Section B | 1.76 |
| Section C | 1.10 |
| Section D | 0.89 |
| Section E | 1.09 |
| Section F | 0.54 |
| Section G * | 2.04 * |
| Section G (including question G.3) | (27.38) |
| Section H | 8.09 |

5 - ESTIMATES

For producing estimates, Statistics Canada's Generalized Estimation System (GES) was used. Initial sample weights were adjusted to account for refusals and other non-response. Estimates were produced for over 100 domains of interest defined based on stratification variables (e.g. region, industry, number of employees, age of business) as well questionnaire variables. Furthermore, a post-stratified estimator was used to calibrate to a known total number of enterprises in each of the number of employee categories. These known counts were obtained from the BR, taking into account death rates and out-of-scope rates the goal of this calibration is to obtain population estimates (number of enterprises) corresponding to BR counts.

Finally, for every estimate produces by GES, a quality measure easily interpreted was computed. For totals, this measure consists in the coefficient of variation (C.V.) while for proportions, the measure used is the standard error (which gives the sampling error of this estimate). An estimate was judged to be of good quality if it's C.V. or standard error and

imputation rate were small enough. The following rules based on the standard error were used to assign a measure of quality to all of the estimates of percentages.

| Standard error | Quality code |
|----------------|----------------------------|
| 0 - 0.025 | A – Excellent |
| 0.025 - 0.05 | B-Good |
| 0.05 - 0.075 | C – Average |
| 0.075 - 0.10 | D – Mediocre |
| 0.10 - 0.125 | E – Poor, use with caution |
| > 0.125 | F – Poor, use with caution |

NB The measures of quality do not account for the imputation rate. Since imputation rates are usually small, the standard error gives a good image of the estimate's quality.

Confidentiality

To protect respondents' confidentiality, estimates obtained from four observations or less in a domain of interest were not published.