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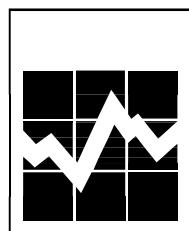
SURVEY ON FINANCING OF SMALL AND MEDIUM ENTERPRISES, 2004

Data tables

Released in February and March, 2006

Small Business and Special Surveys Division

Statistics Canada



Survey on Financing of Small and Medium Enterprises, 2004

This document contains tabulations of estimates produced from the Survey on Financing of Small and Medium Enterprises (SMEs).

IMPORTANT NOTE

Statistics Canada used administrative data sources to identify inactive businesses among SME that were in-sample for the survey, but could not be successfully contacted. These administrative records were not as readily available in 2000 and 2001, and as a result of this methodological improvement, current survey results should not be compared to the earlier surveys. Statistics Canada republishes results for the 2000 survey year concurrently with this release. Results for the 2001 survey will be republished later.

Target population

These estimates were generated from the responses of enterprises that in 2004:

- Had fewer than 500 employees and an annual gross revenue of less than \$50 million.

Financing and leasing companies, co-operatives, subsidiaries, non-profit organisations, government offices, schools, hospitals and other public sector organisations are not covered by this survey. Users should visit www.statcan.ca - and consult - Definitions,data sources and methods ref. # 2941 for more information.

Data collection

The sample size for this survey was 34,509 enterprises. The estimates were generated from the responses obtained from 13,042 SMEs. The response rate, as a percentage of in-scope businesses, is 45%. The survey collection took place between September 2004 and March 2005. Estimates for tables 33-37, 43, and 47-49 were generated from responses to a paper questionnaire obtained from 3,500 SMEs.

Weigthing

Sampling weights have been applied in compiling the estimates. That is, the individual enterprises in the sample are weighted according to their representation in the target population.

Data accuracy

Since all the Survey on Financing of SME estimates are based on sample results, they are subject to sampling error. This error can be expressed as a margin of error. The tables follow statistical convention by expressing the margin of error as twice the standard error in order to obtain 95% confidence intervals for each estimate. For example, the proportion of firms in the target population that would respond YES to a given question is estimated to be 50%, with a margin of error of 0.04. In repeated sampling, the estimate would be expected to fall between 46% and 54%, nineteen times out of 20.

The Coefficient of Variation (CV) and the Margin of Error (ME) are statistical measures of the sampling error associated with a given estimate. The quality of the estimate increases as its CV or ME decreases. For percentage estimates, the ME is the indicator of the sampling error, while for values expressed in dollars, the CV is the indicator of the sampling error. The published tables show the sample estimates together with the CV or ME. In order to calculate a confidence interval around the sample estimate, a margin of error must be added and subtracted from the sample estimate. In these tables, CVs of 25% or less are unqualified, and similarly MEs of 25% or less are unqualified. Estimates which have higher CVs or MEs have been replaced with an "x" in cases where the estimate was considered to be subject to an elevated risk of misinterpretation.

Survey estimates may also contain non-sampling error. Non-sampling errors are not related to sampling and may occur for many reasons. Population coverage errors, differences in the interpretation of questions, incorrect information from respondents, and mistakes in recording, coding and processing data are examples of non-sampling errors. Non-response is an important source of nonsampling error.

Confidentiality

A number of cells in these tables have been suppressed to protect the confidentiality of individual survey respondents. The suppressions are indicated by an "x" in the data tables.

For further information about the concepts, methods of estimation used, or data quality of the estimates contained in this report, please contact:

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Table 1
Employment counts and SMEs with a unique income source based on commissions or fees

Survey questions:		Full-time employees		Part-time employees		Contract workers		Commission or fee only, Non-employer businesses	
B7a	On average, how many paid full-time employees --excluding the owners of the business and contract workers-- did the business have during the past twelve months?								
B7b	On average, how many paid part-time employees --excluding the owners of the business and contract workers-- did the business have during the past twelve months?								
B8	On average, how many contract workers did the business have during the past 12 months?								
B9	Was your entire business income earned from working for only one company in return for commissions or fees?								
<i>B7-B8 Applies to all SMEs.</i>		Percentage	Number	Percentage	Number	Percentage	Number	Percentage	
<i>B9 Applies to SMEs operating without employee or contract worker.</i>									
SMEs by ↓	All SMEs →	Estimate	40.4	3,631,484	30.9	1,600,908	34.4	2,037,745	30.4
		Margin of error	1.5	260,588	1.5	130,186	1.7	330,166	3.3
Number of full-time equivalent employees by size group	0	Estimate	X	X	X	X	37.5	931,708	30.4
		Margin of error	X	X	X	X	2.7	182,439	3.3
	0.5 to 4	Estimate	73.4	605,526	60.9	537,220	29.5	477,903	X
		Margin of error	2.7	42,235	3.0	47,150	2.7	87,878	X
	5 to 19	Estimate	98.2	1,276,134	66.7	569,902	34.1	X	X
		Margin of error	1.4	100,788	4.4	87,885	4.3	X	X
	20 to 99	Estimate	99.5	1,307,751	63.2	385,552	38.3	131,516	X
		Margin of error	0.5	173,538	6.7	69,753	6.7	52,236	X
	100 to 499	Estimate	X	442,073	61.3	X	47.7	X	X
		Margin of error	X	184,057	21.4	X	21.4	X	X
Industry	Agriculture/Primary	Estimate	25.8	186,568	28.0	161,478	34.3	183,572	31.6
		Margin of error	2.9	33,398	3.4	28,794	4.1	41,512	7.2
	Manufacturing	Estimate	60.7	538,694	35.9	74,510	36.9	86,853	27.5
		Margin of error	3.2	64,354	3.7	18,071	3.8	17,857	7.4
	Wholesale/Retail	Estimate	48.8	631,237	42.5	340,475	25.6	173,289	32.1
		Margin of error	3.2	57,964	3.4	41,680	3.3	81,961	6.5
	Professional services	Estimate	29.4	302,158	18.0	66,108	40.3	178,227	27.2
		Margin of error	3.0	126,175	2.8	17,179	4.1	33,350	6.5
	Knowledge-based industry	Estimate	23.3	141,006	13.9	23,904	41.4	127,848	28.9
		Margin of error	3.0	19,744	2.5	7,306	4.3	27,602	6.5
	Tourism	Estimate	54.0	525,394	52.4	434,149	23.8	129,603	33.5
		Margin of error	3.6	132,962	3.9	74,455	3.3	53,389	7.8
	Other industries	Estimate	41.9	1,306,428	28.7	500,285	36.9	1,158,353	30.7
		Margin of error	3.1	159,061	3.0	90,352	3.5	309,072	6.8
Region	Atlantic	Estimate	56.0	262,088	43.6	130,916	23.3	74,664	27.8
		Margin of error	3.6	27,868	3.6	23,308	3.2	25,117	6.7
	Quebec	Estimate	45.1	948,389	30.4	351,513	26.9	412,169	29.6
		Margin of error	3.3	128,932	3.2	55,994	3.2	133,628	6.0
	Ontario	Estimate	38.6	1,286,699	30.1	622,949	36.6	800,461	30.5
		Margin of error	2.9	196,634	2.9	103,796	3.4	273,028	6.6
	Prairies	Estimate	32.4	627,958	27.5	273,266	37.0	373,823	31.3
		Margin of error	3.0	88,987	2.9	41,431	3.8	75,518	6.7
	British Columbia	Estimate	43.0	496,272	33.6	217,421	40.8	371,608	30.9
		Margin of error	3.6	62,641	3.6	27,946	4.0	101,357	6.9
	Territories	Estimate	48.1	10,077	38.2	4,843	40.7	5,019	22.6
		Margin of error	5.3	1,581	5.4	910	6.2	1,338	10.0
Rural or urban location	Rural	Estimate	39.1	725,034	33.3	474,172	29.7	355,349	32.0
		Margin of error	3.1	87,590	3.0	82,931	3.0	61,114	6.1
	Urban	Estimate	40.9	2,906,450	30.0	1,126,737	36.3	1,682,396	29.8
		Margin of error	1.9	253,953	1.8	107,371	2.1	325,812	3.9
Export and non-export activities	Exporter	Estimate	49.3	731,954	31.3	141,789	48.8	273,108	21.6
		Margin of error	5.9	108,347	5.4	38,505	6.0	91,889	12.0
	Non-exporter	Estimate	39.5	2,858,277	30.6	1,438,829	34.1	1,746,428	29.8
		Margin of error	2.4	342,737	2.3	158,341	2.6	326,297	4.8
Year that they started selling goods and services	2004-2003	Estimate	44.8	137,941	38.3	104,907	27.3	X	45.9
		Margin of error	5.7	34,787	5.3	22,065	5.2	X	12.2
	2002-1999	Estimate	32.0	705,330	26.8	414,897	35.0	651,537	28.3
		Margin of error	2.9	166,761	2.9	79,502	3.3	169,930	5.4
	Prior to 1999	Estimate	44.1	2,788,214	32.3	1,081,105	34.7	1,265,274	30.6
		Margin of error	2.0	208,069	2.0	106,519	2.2	273,136	4.4
Female ownership	0%	Estimate	41.3	1,950,834	27.6	743,556	35.1	1,075,035	28.6
		Margin of error	3.3	241,112	3.1	116,793	3.5	290,450	5.8
	1 to 49%	Estimate	47.7	691,262	37.9	246,321	35.0	260,135	46.2
		Margin of error	7.0	235,014	6.8	87,315	6.4	90,860	16.3
	50%	Estimate	40.4	594,152	35.1	382,874	37.6	404,762	22.0
		Margin of error	4.9	149,700	4.8	95,503	4.9	121,382	7.2
	51% to 100%	Estimate	39.7	62,983	23.9	31,680	18.6	X	X
		Margin of error	19.8	29,091	13.1	12,873	10.9	X	X
	100%	Estimate	31.6	290,999	30.6	176,186	34.8	255,489	32.8
		Margin of error	6.3	80,294	6.1	45,086	6.9	105,090	13.3
Majority owner by age group	< 30	Estimate	36.4	X	33.6	X	36.7	X	24.1
		Margin of error	13.8	X	14.0	X	16.5	X	15.4
	30-39	Estimate	46.1	552,499	34.4	289,842	42.6	403,277	35.3
		Margin of error	6.1	166,651	5.6	93,296	6.4	145,380	14.8
	40-49	Estimate	39.6	1,154,237	33.3	569,952	37.2	617,098	27.2
		Margin of error	4.3	212,176	4.4	116,096	4.4	118,154	7.6
	50-64	Estimate	40.5	1,500,431	28.4	561,264	31.8	846,264	29.6
		Margin of error	3.7	255,645	3.2	95,883	3.5	287,227	7.3
	≥ 65	Estimate	34.4	326,303	22.4	125,333	29.5	128,002	29.3
		Margin of error	7.8	65,628	5.9	42,145	8.0	42,461	11.9
Innovation	Non-Innovative	Estimate	40.8	3,500,557	31.3	1,554,495	34.5	1,859,783	30.0
	≤ 20% R&D expenditure	Margin of error	2.3	351,162	2.3	161,661	2.5	327,941	4.7
	Innovative	Estimate	29.5	89,674	14.4	26,123	53.4	X	12.3
	>20% R&D expenditure	Margin of error	9.1	27,057	6.3	13,061	11.3	X	9.5
Financial institution approached for debt	Chartered Bank	Estimate	52.0	757,509	40.3	310,037	43.9	421,048	24.1
		Margin of error	5.3	172,170	5.0	64,032	5.2	134,768	12.3
	Caisse populaire and Credit Union	Estimate	45.1	136,947	33.6	93,742	34.4	73,167	17.8
		Margin of error	8.1	34,241	7.2	28,061	7.9	30,725	12.6
	Crown corporation and Government program	Estimate	56.2	105,262	44.7	31,422	44.9	33,508	X
		Margin of error	10.9	36,365	10.6	12,582	10.6	10,127	X
	Other supplier	Estimate	55.5	X	15.7	X	51.4	X	X
		Margin of error	22.5	X	11.3	X	23.1	X	X

Table 3
Percentage of SMEs that applied for debt financing and creditor types approached

Survey questions:		Credit supplier approached	Chartered bank	Credit union or Caisse populaire	Crown corporation or government institution	Credit card company	All other credit suppliers	
C3 Did the business or its owners approach any type of credit supplier to request new or additional credit for business purposes? This could include any request for a new term loan, mortgage loan, line of credit or credit card, and any request for an increase to existing credit limits.								
C4 What was the name of the LAST financial institution or credit supplier that the business approached to request new or additional credit?								
C3 Applies to all SMEs.		Percentage			Percentage			
C4 Applies to SMEs that approached at least one credit supplier for debt financing. Applies to their last request. Mark one only.								
SMEs by ↓	All SMEs →	Estimate	18.5	63.4	23.3	9.1	1.2	7.0
		Margin of error	1.4	3.8	3.4	1.9	0.7	1.9
Number of full-time equivalent employees by size group	0	Estimate	15.0	61.4	25.7	8.3	1.9	7.3
		Margin of error	2.0	6.9	6.4	3.2	1.6	3.0
	0.5 to 4	Estimate	20.7	61.8	24.1	9.6	0.7	8.4
		Margin of error	2.4	6.0	5.2	3.0	0.6	3.6
	5 to 19	Estimate	22.9	67.5	19.2	10.5	1.1	3.6
		Margin of error	3.5	7.3	6.0	4.8	0.9	2.0
Industry	20 to 99	Estimate	33.4	76.3	14.1	7.6	X	X
		Margin of error	7.0	10.0	7.8	6.1	X	X
	100 to 499	Estimate	X	71.6	X	X	X	X
		Margin of error	x	22.0	x	x	X	X
	Agriculture/Primary	Estimate	31.7	40.3	35.4	19.9	X	18.7
		Margin of error	4.0	7.1	7.3	6.2	X	5.9
Region	Manufacturing	Estimate	21.1	66.7	20.2	9.3	X	X
		Margin of error	3.2	7.9	6.6	4.8	X	X
	Wholesale/Retail	Estimate	17.6	74.1	13.0	8.3	1.1	4.1
		Margin of error	2.8	7.1	4.8	4.8	0.8	3.4
	Professional services	Estimate	10.4	71.0	21.1	7.5	X	X
		Margin of error	2.5	11.1	10.4	5.6	X	X
Rural or urban location	Knowledge-based industry	Estimate	12.6	71.6	16.7	9.8	X	X
		Margin of error	2.7	9.9	8.7	5.3	X	X
	Tourism	Estimate	18.8	62.5	23.0	7.7	X	4.0
		Margin of error	3.2	10.1	9.1	5.2	X	2.8
	Other industries	Estimate	17.9	68.8	22.5	4.4	X	4.6
		Margin of error	2.7	7.3	6.7	2.2	X	2.9
Export and non-export activities	Rural	Estimate	25.8	46.9	32.0	15.7	X	12.8
		Margin of error	2.9	6.5	5.9	4.2	X	4.1
	Urban	Estimate	15.7	73.8	17.9	5.0	1.2	3.3
		Margin of error	1.5	4.4	4.1	1.5	0.7	1.4
	Exporter	Estimate	27.6	74.4	13.5	8.8	1.1	4.2
		Margin of error	4.7	7.5	6.4	4.2	1.0	3.3
Year that they started selling goods and services	Non-exporter	Estimate	17.7	61.8	24.7	9.2	1.2	7.4
		Margin of error	1.7	4.3	3.8	2.1	0.8	2.1
	2004-2003	Estimate	30.3	67.2	19.5	9.7	X	6.0
		Margin of error	5.5	9.8	8.3	5.2	X	5.5
	2002-1999	Estimate	15.0	71.1	14.1	11.1	1.2	6.5
		Margin of error	2.4	6.9	5.4	4.1	1.0	3.5
Female ownership	Prior to 1999	Estimate	19.3	60.0	27.3	8.3	1.4	7.3
		Margin of error	1.8	4.9	4.5	2.3	1.0	2.4
	0%	Estimate	17.4	64.4	25.0	6.0	0.5	5.7
		Margin of error	2.1	5.6	5.2	2.1	0.5	2.7
	1 to 49%	Estimate	24.5	61.5	19.8	17.2	X	10.1
		Margin of error	5.0	9.1	6.6	6.9	X	5.1
Majority owner by age group	50%	Estimate	22.2	60.4	22.7	11.4	2.5	10.9
		Margin of error	3.7	8.2	7.3	4.6	2.1	4.5
	51% to 100%	Estimate	23.4	75.9	X	X	X	X
		Margin of error	13.6	16.9	x	X	X	X
	100%	Estimate	12.6	65.9	24.0	7.3	X	X
		Margin of error	3.4	11.8	10.7	5.2	X	X
Innovation	< 30	Estimate	21.4	69.4	10.0	14.3	X	X
		Margin of error	10.8	19.8	8.1	12.8	X	X
	30-39	Estimate	24.1	69.8	20.4	8.7	X	4.0
		Margin of error	4.5	7.8	6.7	4.5	X	2.8
	40-49	Estimate	19.6	59.9	25.0	9.4	1.3	7.1
		Margin of error	2.7	6.4	5.9	3.2	1.2	2.9
Financial institution approached for debt	50-64	Estimate	17.8	61.4	26.0	8.1	1.7	7.7
		Margin of error	2.4	6.6	6.2	3.0	1.3	3.6
	≥ 65	Estimate	7.6	76.1	9.9	12.9	X	X
		Margin of error	3.6	14.7	7.0	11.7	X	X
	Non-Innovative ≤ 20% R&D expenditure	Estimate	18.0	62.4	24.0	9.3	1.3	7.3
		Margin of error	1.6	4.0	3.6	2.0	0.7	2.0
Innovation	Innovative >20% R&D expenditure	Estimate	30.8	76.7	15.1	6.2	0.1	X
		Margin of error	10.1	12.2	10.7	4.5	0.1	X
	Chartered Bank	Estimate	X	X	X	X	X	X
		Margin of error	X	x	X	X	X	X
Financial institution approached for debt	Caisse populaire and Credit Union	Estimate	X	X	X	X	X	X
		Margin of error	X	x	X	X	X	X
	Crown corporation and Government program	Estimate	X	X	X	X	X	47.8
		Margin of error	X	x	X	X	X	10.7
Financial institution approached for debt	Other supplier	Estimate	X	X	X	X	X	89.9
		Margin of error	X	x	X	X	X	15.0

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Table 4
Reasons for choosing credit supplier

			Regular financial institution for the business	Only credit supplier in the area	Other credit suppliers would not approve the application	Credit supplier offered best terms	All other reasons
Survey question: D1 Why did the business choose [CS] to request new or additional credit?							
<i>Applies to SMEs that approached at least one credit supplier for debt financing. Applies to their last request.</i>							
<i>Mark all that apply.</i>							
SMEs by ↓	All SMEs →	Estimate	77.2	4.5	11.7	51.1	18.4
		Margin of error	3.3	1.8	2.5	4.1	3.1
Number of full-time equivalent employees by size group	0	Estimate	79.0	2.4	9.7	52.1	18.2
		Margin of error	5.7	1.6	3.3	7.2	5.7
	0.5 to 4	Estimate	77.3	7.0	13.0	51.7	19.6
		Margin of error	5.2	3.6	4.7	6.4	4.9
	5 to 19	Estimate	74.2	X	11.1	50.9	14.5
		Margin of error	6.8	X	4.8	8.3	4.0
	20 to 99	Estimate	70.4	X	17.5	42.1	21.7
		Margin of error	14.0	X	14.4	13.3	13.4
	100 to 499	Estimate	97.0	X	X	32.4	X
		Margin of error	2.8	X	X	23.3	X
Percentage							
Industry	Agriculture/Primary	Estimate	79.7	5.7	7.8	59.9	13.6
		Margin of error	6.2	3.4	4.1	7.3	5.1
	Manufacturing	Estimate	75.7	5.1	14.2	51.1	15.8
		Margin of error	7.4	3.6	6.2	8.7	6.3
	Wholesale/Retail	Estimate	69.2	2.8	15.5	51.1	18.9
		Margin of error	8.0	2.1	6.8	8.9	6.7
	Professional services	Estimate	82.1	X	11.7	40.1	23.4
		Margin of error	9.5	X	8.1	12.0	10.4
Knowledge-based industry	Estimate	80.6	X	13.9	38.0	34.7	
		Margin of error	8.1	X	7.9	11.2	11.2
	Tourism	Estimate	77.0	X	12.6	42.2	14.1
		Margin of error	9.0	X	6.7	10.2	7.5
	Other industries	Estimate	78.0	5.7	11.5	51.6	19.4
		Margin of error	6.4	3.8	4.8	8.1	6.3
Region	Atlantic	Estimate	79.2	X	12.5	54.6	13.2
		Margin of error	6.4	X	5.2	8.6	5.5
	Quebec	Estimate	74.9	8.4	10.5	61.1	18.8
		Margin of error	6.9	5.4	4.8	7.9	6.8
	Ontario	Estimate	83.9	4.1	13.2	48.2	14.5
		Margin of error	5.3	3.5	5.5	8.4	4.8
Prairies	Estimate	75.8	3.8	7.7	45.1	21.3	
		Margin of error	7.5	2.7	3.6	8.3	7.4
	British Columbia	Estimate	69.3	1.3	17.1	52.2	22.0
		Margin of error	8.7	1.1	7.5	9.1	7.5
Territories	Estimate	66.3	9.9	9.0	51.6	33.2	
		Margin of error	12.9	9.0	7.9	13.9	13.6
Rural or urban location	Rural	Estimate	79.9	4.8	10.5	53.5	13.6
		Margin of error	4.7	2.5	3.9	6.5	4.1
Export and non-export activities	Exporter	Estimate	78.9	X	14.8	42.6	14.7
		Margin of error	6.7	X	7.2	8.9	6.4
Year that they started selling goods and services	Non-exporter	Estimate	77.0	4.6	11.3	52.3	18.9
		Margin of error	3.7	2.0	2.7	4.5	3.5
Female ownership	2004-2003	Estimate	72.9	2.1	13.7	52.6	35.8
		Margin of error	9.5	1.7	7.2	10.6	10.2
	2002-1999	Estimate	78.1	3.5	11.0	46.2	15.8
		Margin of error	6.3	3.3	4.9	8.6	5.4
	Prior to 1999	Estimate	77.4	5.2	11.7	52.8	17.2
		Margin of error	4.2	2.3	3.2	5.0	4.0
Majority owner by age group	0%	Estimate	76.1	3.5	11.7	51.3	18.3
		Margin of error	5.2	2.2	3.6	5.9	4.8
	1 to 49%	Estimate	79.8	7.6	7.4	59.9	18.7
		Margin of error	7.1	7.0	4.5	9.2	7.0
	50%	Estimate	79.5	4.6	14.3	48.6	17.7
		Margin of error	5.8	3.4	6.1	8.5	5.9
	51% to 100%	Estimate	81.4	8.7	X	50.5	26.7
		Margin of error	20.7	8.4	X	24.1	24.4
	100%	Estimate	72.4	X	9.4	44.1	18.6
		Margin of error	11.5	X	5.6	13.1	9.4
Innovation	< 30	Estimate	81.5	X	X	X	X
		Margin of error	14.5	X	X	X	X
	30-39	Estimate	75.7	4.0	14.0	48.2	22.4
		Margin of error	7.6	2.9	5.9	9.3	7.2
	40-49	Estimate	78.9	3.8	10.2	48.5	18.9
		Margin of error	5.5	3.0	4.0	6.6	5.4
	50-64	Estimate	75.6	5.0	13.1	55.0	16.8
		Margin of error	5.7	3.0	4.6	6.8	5.1
	≥ 65	Estimate	79.8	X	X	64.1	18.1
		Margin of error	14.7	X	X	19.5	15.8
Financial institution approached for debt	Non-Innovative	Estimate	76.4	4.2	11.8	50.7	18.2
	≤ 20% R&D expenditure	Margin of error	3.5	1.7	2.6	4.2	3.2
	Innovative	Estimate	87.6	X	10.3	57.0	21.4
	>20% R&D expenditure	Margin of error	6.7	X	10.1	17.3	14.3

Table 5
Intended purpose of debt financing requested

Survey question: D2 How did the business intend to use the financing that was requested from [CS]? Applies to SMEs that approached at least one credit supplier for debt financing. Applies to their last request. Mark all that apply.		Fixed assets	Working and operating capital	Research and development (R&D)	Debt consolidations	To grow business	To purchase a business	Other purposes
						Percentage	Percentage	Percentage
SMEs by ↓	All SMEs →	Estimate Margin of error	48.4 4.1	56.2 4.1	3.7 1.4	9.2 2.3	0.7 0.4	0.2 0.1
Number of full-time equivalent employees by size group	0	Estimate Margin of error	48.4 7.3	52.5 7.3	2.5 1.6	8.3 3.8	X X	X X
	0.5 to 4	Estimate Margin of error	49.3 6.3	58.3 6.2	4.0 2.3	9.8 3.2	0.4 0.4	0.2 0.2
	5 to 19	Estimate Margin of error	42.7 7.8	63.5 7.5	X X	10.1 6.1	1.1 1.0	X X
	20 to 99	Estimate Margin of error	58.5 13.9	49.5 13.7	X X	X X	X X	X X
	100 to 499	Estimate Margin of error	x x	X X	X X	X X	X X	X X
Industry	Agriculture/Primary	Estimate Margin of error	57.7 7.4	51.1 7.4	0.8 0.6	6.2 3.5	X X	X X
	Manufacturing	Estimate Margin of error	46.3 8.5	62.3 8.2	5.8 4.1	13.6 5.8	X X	X X
	Wholesale/Retail	Estimate Margin of error	39.1 8.8	73.2 7.9	4.7 3.9	6.8 4.8	0.1 0.0	0.1 0.1
	Professional services	Estimate Margin of error	27.8 10.7	76.7 10.0	11.3 8.0	9.3 7.0	X X	X X
	Knowledge-based industry	Estimate Margin of error	37.7 11.4	73.3 9.8	12.2 6.6	10.8 7.1	X X	X X
	Tourism	Estimate Margin of error	50.2 9.7	40.3 9.9	0.5 0.3	20.9 8.3	2.6 2.5	0.2 0.2
	Other industries	Estimate Margin of error	51.5 8.2	50.0 8.2	3.1 2.8	8.4 4.6	X X	X X
Region	Atlantic	Estimate Margin of error	50.0 8.7	54.3 8.5	1.3 1.2	14.7 6.7	0.2 0.1	X X
	Quebec	Estimate Margin of error	53.2 8.1	53.1 8.1	6.5 3.6	6.0 3.3	X X	X X
	Ontario	Estimate Margin of error	43.7 8.4	63.2 8.3	4.5 3.2	9.2 4.6	0.9 0.7	X X
	Prairies	Estimate Margin of error	50.8 8.4	49.1 8.4	1.1 1.0	10.2 5.4	X X	0.1 0.1
	British Columbia	Estimate Margin of error	46.2 8.9	60.2 8.8	X X	9.5 5.5	X X	X X
	Territories	Estimate Margin of error	50.8 13.5	58.1 12.4	X X	8.6 8.0	X X	2.4 2.4
Rural or urban location	Rural	Estimate Margin of error	57.6 6.3	48.4 6.5	2.4 1.7	7.3 2.7	0.6 0.6	X X
	Urban	Estimate Margin of error	42.6 5.2	61.2 5.2	4.6 2.1	10.3 3.4	0.8 0.6	0.3 0.2
Export and non-export activities	Exporter	Estimate Margin of error	40.5 8.7	68.1 8.1	9.0 5.3	6.8 3.4	1.4 1.3	X X
	Non-exporter	Estimate Margin of error	49.5 4.5	54.6 4.5	3.0 1.5	9.5 2.6	0.6 0.4	0.2 0.1
Year that they started selling goods and services	2004-2003	Estimate Margin of error	57.2 10.4	70.9 9.2	2.3 1.9	5.2 3.5	X X	0.6 0.4
	2002-1999	Estimate Margin of error	34.5 7.6	65.8 7.6	7.3 3.9	9.8 4.0	0.8 0.8	X X
	Prior to 1999	Estimate Margin of error	52.7 5.0	50.9 5.0	2.6 1.5	9.4 3.1	0.6 0.5	0.2 0.2
Female ownership	0%	Estimate Margin of error	47.1 5.9	55.5 6.0	4.0 2.4	9.7 3.8	0.9 0.7	X X
	1 to 49%	Estimate Margin of error	49.9 10.0	58.3 9.4	2.2 2.1	5.4 3.7	X X	0.1 0.1
	50%	Estimate Margin of error	51.5 8.5	53.9 8.6	2.3 1.7	10.3 3.9	X X	X X
	51% to 100%	Estimate Margin of error	75.6 15.4	x x	X X	X X	X X	X X
	100%	Estimate Margin of error	40.2 12.8	69.8 11.4	7.2 5.8	9.7 8.7	X X	X X
Majority owner by age group	< 30	Estimate Margin of error	x X	68.5 22.8	X X	X X	X X	X X
	30-39	Estimate Margin of error	45.2 9.1	60.6 8.8	5.5 3.3	12.9 6.1	X X	0.1 0.1
	40-49	Estimate Margin of error	46.2 6.6	55.9 6.7	3.9 2.8	8.7 3.5	1.3 1.0	X X
	50-64	Estimate Margin of error	52.9 6.7	53.2 6.8	3.1 2.1	8.9 4.2	0.3 0.3	0.2 0.2
	≥ 65	Estimate Margin of error	45.0 24.4	55.3 24.4	X X	X X	X X	X X
Innovation	Non-Innovative	Estimate Margin of error	50.3 4.2	54.6 4.2	2.8 1.4	9.0 2.3	0.7 0.4	0.2 0.1
	≤ 20% R&D expenditure	Estimate Margin of error	22.3 13.2	78.9 11.0	16.6 10.1	X X	X X	X X
Financial institution approached for debt	Chartered Bank	Estimate Margin of error	44.4 5.3	62.8 5.2	3.1 1.7	7.5 2.5	0.6 0.4	0.1 0.1
	Caisse populaire and Credit Union	Estimate Margin of error	57.2 8.2	44.6 8.1	4.6 3.3	9.3 5.9	X X	X X
	Crown corporation and Government program	Estimate Margin of error	56.9 10.6	49.2 10.8	7.3 5.2	11.7 6.8	X X	X X
	Other supplier	Estimate Margin of error	55.3 22.7	x x	X X	X X	X X	X X

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Table 6
Type of debt financing requested

Survey question: D3 What type of financing did the business request from [CS], and what was the total amount of financing that was requested from [CS]?		Demand or short term loan	Term loan	Mortgage loan	New line of credit	New credit card	Increase in the credit limit of current lines of credit	Increase in the credit limit of current credit cards	All other credit instruments	
<i>Applies to SMEs that approached at least one credit supplier for debt financing. Applies to their last request. Mark all that apply.</i>										
SMEs by ↓	All SMEs →	Estimate	6.3	32.5	16.4	34.9	5.4	11.6	2.1	0.7
		Margin of error	1.7	3.7	3.1	4.0	1.5	2.4	1.2	0.3
Number of full-time equivalent employees by size group	0	Estimate	7.5	29.3	18.1	34.3	6.0	8.5	3.9	0.1
		Margin of error	3.4	6.6	5.7	7.1	2.6	3.4	2.7	0.1
	0.5 to 4	Estimate	4.8	33.3	15.0	40.5	4.9	11.2	X	0.8
		Margin of error	2.0	5.8	4.6	6.4	2.3	3.5	X	0.7
	5 to 19	Estimate	6.8	35.4	14.4	24.6	6.6	19.8	X	1.2
		Margin of error	3.1	7.9	4.9	7.1	4.0	7.8	X	0.9
Industry	20 to 99	Estimate	5.6	43.6	18.9	31.7	X	13.3	X	X
		Margin of error	3.9	13.2	14.3	14.7	X	6.4	X	X
	100 to 499	Estimate	X	X	X	X	X	X	X	X
		Margin of error	X	X	X	X	X	X	X	X
	Agriculture/Primary	Estimate	14.9	44.8	20.8	21.9	4.8	8.7	X	0.3
		Margin of error	5.6	7.4	6.4	6.2	3.4	3.5	X	0.3
Region	Manufacturing	Estimate	3.4	33.4	11.1	37.3	3.1	19.0	X	X
		Margin of error	3.0	7.8	5.7	8.1	3.0	6.9	X	X
	Wholesale/Retail	Estimate	6.2	25.0	12.6	42.5	6.7	14.8	3.1	X
		Margin of error	4.1	7.5	6.2	8.8	4.3	6.2	3.0	X
	Professional services	Estimate	6.7	28.1	X	44.0	8.6	18.0	X	X
		Margin of error	5.3	11.0	X	12.2	7.6	9.4	X	X
Year that they started selling goods and services	Knowledge-based industry	Estimate	5.6	25.0	4.1	36.9	X	18.4	X	X
		Margin of error	5.6	9.5	3.9	10.8	X	9.7	X	X
	Tourism	Estimate	X	32.4	20.7	29.5	7.3	X	3.0	X
		Margin of error	X	9.6	7.7	8.8	6.4	X	2.9	X
	Other industries	Estimate	3.1	30.4	18.3	37.8	3.9	10.2	X	1.0
		Margin of error	2.1	7.3	6.2	8.2	2.1	4.5	X	0.7
Rural or urban location	Atlantic	Estimate	6.3	38.8	12.3	31.3	6.8	12.3	X	X
		Margin of error	4.4	8.4	5.1	8.2	4.9	5.5	X	X
	Quebec	Estimate	5.0	35.0	19.7	33.1	3.5	12.1	2.6	0.4
		Margin of error	3.5	7.1	6.7	8.1	2.1	4.9	2.4	0.3
	Ontario	Estimate	5.2	26.7	12.0	45.8	7.2	12.2	X	X
		Margin of error	2.6	7.5	4.8	8.5	3.5	5.2	X	X
Export and non-export activities	Prairies	Estimate	9.1	40.2	16.5	27.9	3.7	8.6	2.1	X
		Margin of error	4.1	8.2	7.2	7.5	2.5	3.6	1.9	X
	British Columbia	Estimate	5.1	24.4	21.6	30.2	7.1	14.7	X	X
		Margin of error	3.8	7.3	7.9	8.3	4.5	6.5	X	X
	Territories	Estimate	X	34.5	13.3	35.6	5.6	X	X	X
		Margin of error	X	12.0	9.2	14.1	4.4	X	X	X
Female ownership	Rural	Estimate	9.7	44.1	19.9	24.2	4.0	8.6	X	0.3
		Margin of error	3.4	6.4	5.3	5.6	2.2	3.1	X	0.2
	Urban	Estimate	4.1	25.1	14.1	41.7	6.3	13.5	2.8	0.9
		Margin of error	1.7	4.3	3.8	5.3	2.1	3.3	1.8	0.5
	Exporter	Estimate	10.3	26.2	12.2	36.1	3.5	15.3	4.6	X
		Margin of error	5.7	7.5	5.5	9.0	2.6	5.7	4.2	X
Majority owner by age group	Non-exporter	Estimate	5.7	33.4	16.9	34.8	5.7	11.1	1.7	0.7
		Margin of error	1.7	4.2	3.5	4.5	1.7	2.6	1.2	0.4
	2004-2003	Estimate	3.5	39.9	5.8	43.1	X	X	X	2.8
		Margin of error	3.4	10.4	3.2	10.9	X	X	X	2.8
	2002-1999	Estimate	3.2	21.5	12.2	52.3	8.3	9.9	X	X
		Margin of error	2.2	5.6	5.2	8.4	3.6	4.3	X	X
Innovation	Prior to 1999	Estimate	7.8	35.8	19.2	27.4	3.5	13.1	1.7	0.5
		Margin of error	2.3	4.9	4.1	4.5	1.6	3.1	1.1	0.3
	< 30	Estimate	5.4	33.8	15.4	33.7	4.8	12.3	2.9	0.8
		Margin of error	2.2	5.7	4.5	5.7	1.9	3.6	2.1	0.6
	30-39	Estimate	7.7	37.6	16.9	31.7	5.0	10.7	X	1.1
		Margin of error	4.5	9.1	6.9	10.7	4.5	4.8	X	1.1
Financial institution approached for debt	50%	Estimate	7.5	29.7	20.4	35.5	5.5	10.3	1.5	0.2
		Margin of error	3.8	7.3	7.2	8.7	3.3	4.4	1.2	0.2
	51% to 100%	Estimate	1.2	29.2	X	X	X	9.7	X	X
		Margin of error	1.0	20.3	X	X	X	8.3	X	X
	100%	Estimate	6.3	26.0	X	45.6	9.0	13.2	X	X
		Margin of error	6.0	11.7	X	13.0	6.7	9.8	X	X
> 20% R&D expenditure	≤ 20% R&D expenditure	Estimate	6.3	33.3	17.3	32.9	5.7	11.8	1.7	0.7
		Margin of error	1.8	3.9	3.3	4.1	1.7	2.5	0.9	0.4
	Innovative	Estimate	6.3	21.5	3.7	62.9	X	9.3	X	X
		Margin of error	6.2	13.9	2.8	16.3	X	8.2	X	X
	Chartered Bank	Estimate	6.2	28.0	11.2	44.1	6.5	12.4	2.5	0.6
		Margin of error	2.1	4.7	3.0	5.4	2.2	3.1	1.7	0.4
Caisse populaire and Credit Union	Crown corporation and Government program	Estimate	6.6	38.4	24.4	21.6	1.7	12.6	X	X
		Margin of error	3.6	8.2	8.3	5.8	1.4	4.9	X	X
	Other supplier	Estimate	2.0	31.8	X	X	X	X	X	X
		Margin of error	1.8	19.4	X	X	X	X	X	X

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Table 7 Unauthorised debt financing requests						
Survey questions:			No credit authorized	Request was turned down	Application still under review	Withdrew application
D4 Was any credit authorised by [CS] as a result of this request?			Percentage	Percentage		
D5 What was the reason why NO amount was authorised? Was it because...				Percentage		
D4 Applies to SMEs that approached at least one credit supplier for debt financing. Applies to their last request.			Percentage	Percentage		
D5 Applies to SMEs that did not obtain an authorization for their last debt financing request. Mark one only.				Percentage		
SMEs by ↓	All SMEs →	Estimate	18.6	63.6	23.2	10.4
		Margin of error	3.2	9.0	8.6	4.5
Number of full-time equivalent employees by size group	0	Estimate	19.4	61.8	25.9	X
		Margin of error	5.7	16.5	16.7	X
	0.5 to 4	Estimate	17.4	62.4	22.5	12.2
		Margin of error	4.0	11.9	10.7	8.0
	5 to 19	Estimate	19.0	70.1	21.3	X
		Margin of error	7.9	17.8	15.3	X
Industry	20 to 99	Estimate	19.1	75.7	X	X
		Margin of error	13.8	23.5	X	X
	100 to 499	Estimate	X	X	X	X
		Margin of error	X	X	X	X
	Agriculture/Primary	Estimate	8.1	X	X	X
		Margin of error	4.2	X	X	X
Region	Manufacturing	Estimate	35.7	72.1	X	11.2
		Margin of error	8.3	12.6	X	8.4
	Wholesale/Retail	Estimate	22.2	52.8	22.1	25.0
		Margin of error	7.4	18.9	15.4	16.9
	Professional services	Estimate	22.6	70.3	X	X
		Margin of error	10.5	24.7	X	X
Rural or urban location	Knowledge-based industry	Estimate	29.2	62.1	X	X
		Margin of error	10.6	21.5	X	X
	Tourism	Estimate	26.9	64.1	X	X
		Margin of error	8.9	20.0	X	X
	Other industries	Estimate	16.9	70.4	24.4	5.0
		Margin of error	6.3	19.0	19.1	3.6
Export and non-export activities	Atlantic	Estimate	18.5	69.2	X	X
		Margin of error	6.2	17.1	X	X
	Quebec	Estimate	12.5	76.7	13.8	X
		Margin of error	4.5	12.3	8.5	X
	Ontario	Estimate	23.5	64.5	23.1	X
		Margin of error	7.3	18.0	18.1	X
Year that they started selling goods and services	Prairies	Estimate	18.5	61.8	25.2	X
		Margin of error	6.5	17.7	15.4	X
	British Columbia	Estimate	17.9	50.1	34.4	X
		Margin of error	6.3	19.1	18.6	X
	Territories	Estimate	22.5	X	X	X
		Margin of error	10.9	X	X	8.7
Female ownership	Rural	Estimate	12.3	65.5	18.6	10.8
		Margin of error	3.7	14.7	12.8	9.2
	Urban	Estimate	22.6	63.0	24.8	X
		Margin of error	4.5	11.0	10.7	X
	Exporter	Estimate	23.6	78.4	6.9	X
		Margin of error	8.0	12.6	4.7	X
Majority owner by age group	Non-exporter	Estimate	17.9	60.9	26.3	10.1
		Margin of error	3.4	10.3	10.0	4.9
	< 30	Estimate	18.5	X	X	X
		Margin of error	14.4	X	X	X
	30-39	Estimate	22.1	59.5	X	4.6
		Margin of error	8.8	24.5	X	4.2
Innovation	40-49	Estimate	19.2	66.3	15.3	15.3
		Margin of error	4.8	12.3	9.4	9.5
	50-64	Estimate	16.9	66.4	23.6	X
		Margin of error	5.1	13.9	12.3	X
	≥ 65	Estimate	X	X	X	X
		Margin of error	X	X	X	X
Financial institution approached for debt	Non-Innovative	Estimate	16.8	65.5	19.6	11.6
	≤ 20% R&D expenditure	Margin of error	3.0	8.5	7.0	5.2
	Innovative	Estimate	43.9	X	X	X
	>20% R&D expenditure	Margin of error	18.7	X	X	X
	Chartered Bank	Estimate	20.4	63.8	24.0	9.6
		Margin of error	4.2	11.4	11.2	5.2
	Caisse populaire and Credit Union	Estimate	18.3	64.3	22.5	X
		Margin of error	6.7	17.9	14.6	X
	Crown corporation and Government program	Estimate	13.0	62.3	21.7	X
		Margin of error	6.0	21.6	19.0	X
	Other supplier	Estimate	X	X	X	X
		Margin of error	X	X	X	X

Table 8
Authorised debt financing requests and collateral requirements

Survey questions:		Credit request authorized	Demand or short-term loan		Term loan		Mortgage loan		New line of credit		New credit card		Increase in credit limit of current lines of credit		Increase in credit limit of current credit card		All other financing instruments		
			Commercial	Personal	Commercial	Personal	Commercial	Personal	Commercial	Personal	Commercial	Personal	Commercial	Personal	Commercial	Personal	Commercial	Personal	
<i>D4. Was any credit authorised by [CS] as a result of this request?</i>																			
<i>D5. Indicate the amount of credit that was authorised by [CS] and whether the authorisation was on a personal or commercial basis?</i>																			
<i>D7. Applies to SMEs that approached at least one credit supplier for debt financing. Applies to their last request.</i>																			
<i>D8. Applies to SMEs that obtained authorization for their last debt financing request.</i>																			
SMEs by	All SMEs	Estimate	81.4	81.5	18.5	87.6	12.4	70.0	30.0	74.1	25.9	81.6	18.4	90.7	9.3	X	X	X	
		Margin of error	3.2	12.4	12.4	5.7	5.7	10.2	10.2	7.9	7.9	12.2	6.3	6.3	1.4	X	X	X	
Number of full-time equivalent employees by size group	0	Estimate	80.6	73.2	26.8	76.8	23.2	56.5	43.5	59.8	40.2	X	X	84.1	15.9	X	X	X	
		Margin of error	5.7	24.2	24.2	13.4	13.4	17.5	17.5	15.3	15.3	X	X	12.6	12.6	X	X	X	
5 to 49	Estimate	82.6	84.2	15.8	91.8	8.2	71.0	29.0	78.4	21.6	X	X	X	X	X	X	X	X	
		Margin of error	4.0	14.3	14.3	5.3	5.3	17.5	17.5	10.5	10.5	X	X	X	X	X	X	X	
5 to 19	Estimate	81.0	X	X	X	X	X	X	X	93.6	6.4	X	X	X	X	X	X	X	
		Margin of error	7.0	X	X	X	X	X	X	X	5.6	X	X	X	X	X	X	X	
20 to 99	Estimate	80.9	X	X	X	X	X	X	X	93.6	6.4	X	X	X	X	X	X	X	
		Margin of error	13.8	X	X	X	X	X	X	X	5.6	X	X	X	X	X	X	X	
100 to 499	Estimate	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
		Margin of error	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Industry	Agriculture/Primary	Estimate	91.9	67.3	32.7	86.5	13.5	56.2	43.8	80.3	19.7	X	X	X	X	X	X	X	
		Margin of error	4.2	22.0	22.0	8.6	8.6	18.3	18.3	13.8	13.8	X	X	X	X	X	X	X	
Manufacturing	Estimate	64.3	X	X	X	X	X	X	X	85.9	14.1	X	X	X	X	X	X	X	
		Margin of error	8.3	X	X	X	X	X	X	X	12.8	12.8	X	X	X	X	X	X	
Wholesale/Retail	Estimate	77.8	X	X	X	81.3	18.7	X	X	67.0	33.0	X	X	X	X	X	X	X	
		Margin of error	7.8	X	X	X	15.3	15.3	X	X	16.1	16.1	X	X	X	X	X	X	
Professional services	Estimate	77.4	X	X	X	X	X	X	X	73.0	14.8	X	X	X	X	X	X	X	
		Margin of error	10.5	X	X	X	X	X	X	X	14.8	14.8	X	X	X	X	X	X	
Knowledge-based industry	Estimate	70.8	X	X	X	X	X	X	X	79.9	20.1	X	X	X	X	X	X	X	
		Margin of error	10.6	X	X	X	X	X	X	X	18.0	18.0	X	X	X	X	X	X	
Tourism	Estimate	73.1	X	X	X	X	X	X	X	82.9	17.1	X	X	X	X	X	X	X	
		Margin of error	8.9	X	X	X	X	X	X	X	12.2	12.2	X	X	X	X	X	X	
Other industries	Estimate	83.1	X	X	X	88.0	12.0	68.0	32.0	70.0	30.0	X	X	X	X	X	X	X	
		Margin of error	8.8	X	X	X	11.3	11.3	18.4	18.4	10.1	10.1	X	X	X	X	X	X	
Region	Atlantic	Estimate	81.5	X	X	X	X	X	X	X	75.6	24.4	X	X	97.6	2.4	X	X	X
		Margin of error	6.3	X	X	X	X	X	X	X	15.1	15.1	X	X	2.3	2.3	X	X	
Quebec	Estimate	87.5	X	X	X	X	X	X	X	80.1	19.9	87.1	12.9	X	X	X	X	X	
		Margin of error	4.5	X	X	X	X	X	X	X	17.0	17.0	11.7	11.7	X	X	X	X	
Ontario	Estimate	76.5	X	X	X	X	X	X	X	77.9	22.1	66.0	34.0	X	X	66.7	13.3	X	
		Margin of error	7.3	X	X	X	X	X	X	X	17.6	17.6	14.8	14.8	X	X	12.1	12.1	
Prairies	Estimate	81.5	X	X	X	79.7	20.3	X	X	72.5	27.5	X	X	X	X	X	X	X	
		Margin of error	6.5	X	X	X	13.5	13.5	X	X	18.4	18.4	X	X	X	X	X	X	
British Columbia	Estimate	82.1	X	X	X	76.7	23.3	56.9	43.1	78.1	21.9	X	X	X	X	X	X	X	
		Margin of error	6.5	X	X	X	17.5	17.5	22.5	22.5	16.1	16.1	X	X	X	X	X	X	
Territories	Estimate	77.5	96.9	3.1	X	X	X	X	72.7	27.3	80.2	19.8	91.3	8.7	X	X	X	X	
		Margin of error	10.9	1.9	1.9	X	X	X	X	13.1	13.1	10.7	10.7	13.1	6.5	X	X	X	
Rural or urban location	Rural	Estimate	87.7	72.4	27.6	89.3	10.7	68.3	31.7	68.6	31.4	X	X	X	X	X	X	X	
		Margin of error	3.7	18.9	18.9	5.9	5.9	14.5	14.5	14.4	14.4	X	X	X	X	X	X	X	
Urban	Estimate	77.4	X	X	X	85.5	14.5	71.9	28.1	76.4	23.6	79.2	20.8	88.8	11.2	X	X	X	
		Margin of error	4.5	X	X	X	10.3	10.3	14.3	14.3	9.5	9.5	15.3	8.8	X	X	X	X	
Export and non-export activities	Exporter	Estimate	76.4	X	X	X	X	X	X	X	85.2	14.8	X	X	X	X	X	X	X
		Margin of error	8.0	X	X	X	X	X	X	X	14.5	14.5	X	X	X	X	X	X	
Non-exporter	Estimate	82.1	81.7	18.3	86.9	13.1	71.2	28.8	72.7	27.3	80.2	19.8	91.3	8.7	X	X	X	X	
		Margin of error	3.8	13.6	13.6	6.2	6.2	10.7	10.7	8.1	8.1	13.1	6.5	6.5	1.1	X	X	X	
Year that they started selling goods and services	2004-2003	Estimate	76.2	X	X	X	X	X	X	X	59.7	40.3	X	X	X	X	X	X	
		Margin of error	6.5	X	X	X	X	X	X	X	23.1	23.1	X	X	X	X	X	X	
2002-1999	Estimate	77.3	X	X	X	85.2	14.8	65.9	34.1	74.2	25.8	78.1	20.9	74.0	26.0	X	X	X	
		Margin of error	6.9	X	X	X	11.5	11.5	24.4	24.4	15.2	15.2	19.2	23.0	23.0	2.1	X	X	
Prior to 1999	Estimate	83.5	77.9	22.1	87.9	12.1	71.5	28.5	76.5	23.5	X	X	95.4	4.6	X	X	X	X	
		Margin of error	3.6	14.5	14.5	6.9	6.9	11.3	11.3	9.5	9.5	X	X	3.6	3.6	X	X	X	
Female ownership	0%	Estimate	81.6	65.4	34.6	87.5	12.5	58.5	41.5	78.9	21.1	80.6	19.4	88.8	11.2	X	X	X	
		Margin of error	4.5	22.6	22.6	9.2	9.2	16.5	16.5	12.2	12.2	14.6	11.0	11.0	1.1	X	X	X	
1 to 49%	Estimate	81.9	X	X	88.9	11.1	82.5	17.5	79.5	20.5	X	X	97.3	2.7	X	X	X	X	
		Margin of error	6.8	X	X	10.2	10.2	16.5	16.5	10.5	10.5	X	X	2.8	2.8	X	X	X	
50%	Estimate	83.5	X	X	85.9	14.1	77.7	22.3	68.2	31.8	X	X	X	X	X	X	X	X	
		Margin of error	6.5	X	X	9.8	9.8	16.2	16.2	15.7	15.7	X	X	X	X	X	X	X	
51% to 100%	Estimate	80.4	97.8	2.2	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
		Margin of error	14.6	X	X	1.8	1.8	X	X	X	X	X	X	X	X	X	X	X	
100%	Estimate	73.9	X	X	X	X	X	X	X	69.7	30.3	X	X	X	X	X	X	X	
		Margin of error	11.2	X	X	X	X	X	X	21.7	21.7	X	X	X	X	X	X	X	
Majority owner by age group	< 30	Estimate	81.5	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
		Margin of error	14.4	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
30-39	Estimate	77.9	X	X	87.2	12.8	X	X	85.0	15.0	69.3	30.7	X	X	X	X	X	X	
		Margin of error	8.0	X	X	10.4	10.4	X	X	10.5	10.5	24.0	24.0	X	X	X	X	X	
40-49	Estimate	80.8	X	X	83.6														

Table 10
Reasons given by credit suppliers to refuse financing requests

Survey questions: D6 What reasons were given to the business by the credit supplier for refusing to provide the amount requested? D7 Were you satisfied with the explanation provided?		No reason given by credit supplier	Insufficient income, sales or cash-flow	Insufficient collateral security	Poor credit experience or history	Unstable sector	Business too young	Other reasons	Satisfied with explanation
									Percentage
D6 Applies to SMEs that had their last request for debt financing turned down by the credit supplier. Applies to their last request. Mark all that apply. D7 Applies to SMEs that obtained an explanation for the refusal of their last request for debt financing. Applies to their last request.									
SMEs by ↓	All SMEs →	Estimate	13.6	30.4	18.1	14.3	4.2	5.3	23.5
		Margin of error	7.1	10.9	7.5	8.2	3.9	3.2	11.4
Number of full-time equivalent employees by size group	0	Estimate	x	21.7	19.1	12.2	x	4.6	36.0
		Margin of error	x	14.3	12.7	9.6	x	4.5	21.3
	0.5 to 4	Estimate	x	26.0	11.8	12.2	x	7.9	23.3
		Margin of error	x	11.8	6.6	9.0	x	6.6	13.6
	5 to 19	Estimate	x	x	x	x	x	x	x
		Margin of error	x	x	x	x	x	x	x
	20 to 99	Estimate	x	91.2	x	x	x	x	x
		Margin of error	x	13.7	x	x	x	x	x
	100 to 499	Estimate	x	x	x	x	x	x	x
		Margin of error	x	x	x	x	x	x	x
Industry	Agriculture/Primary	Estimate	x	x	x	x	x	x	x
		Margin of error	x	x	x	x	x	x	x
	Manufacturing	Estimate	12.8	40.3	12.5	16.6	x	x	20.7
		Margin of error	12.6	17.4	10.5	12.0	x	x	14.2
	Wholesale/Retail	Estimate	x	x	22.8	x	x	x	x
		Margin of error	x	x	17.4	x	x	x	x
	Professional services	Estimate	x	x	x	x	x	x	x
		Margin of error	x	x	x	x	x	x	x
	Knowledge-based industry	Estimate	x	30.4	x	x	x	x	x
		Margin of error	x	23.1	x	x	x	x	x
	Tourism	Estimate	x	43.1	18.5	x	x	x	x
		Margin of error	x	24.3	15.3	x	x	x	x
	Other industries	Estimate	14.7	26.7	x	x	x	x	31.8
		Margin of error	13.5	22.3	x	x	x	x	23.9
Region	Atlantic	Estimate	x	21.5	x	x	x	x	22.2
		Margin of error	x	17.0	x	x	x	x	18.0
	Quebec	Estimate	x	37.7	27.0	13.0	x	x	37.1
		Margin of error	x	20.9	17.9	13.0	x	x	24.7
	Ontario	Estimate	14.5	32.8	12.6	19.6	x	7.0	15.9
		Margin of error	13.1	21.2	9.7	18.1	x	6.0	12.3
	Prairies	Estimate	x	27.0	22.0	x	x	x	x
		Margin of error	x	21.5	19.9	x	x	x	x
	British Columbia	Estimate	x	24.4	20.1	x	x	x	x
		Margin of error	x	19.6	19.4	x	x	x	x
	Territories	Estimate	x	x	x	x	x	x	x
		Margin of error	x	x	x	x	x	x	x
Rural or urban location	Rural	Estimate	9.0	26.7	25.9	14.0	6.5	x	29.0
		Margin of error	7.9	17.1	18.1	13.2	6.4	x	18.1
	Urban	Estimate	15.3	31.7	15.3	14.4	x	5.3	21.5
		Margin of error	9.1	13.5	7.4	10.1	x	3.5	14.1
Export and non-export activities	Exporter	Estimate	x	22.9	x	x	x	x	x
		Margin of error	x	16.6	x	x	x	x	x
	Non-exporter	Estimate	14.4	32.2	14.2	16.6	x	5.2	21.3
		Margin of error	7.8	13.0	7.6	10.0	x	3.7	12.7
Year that they started selling goods and services	2004-2003	Estimate	x	x	15.2	x	0.4	x	x
		Margin of error	x	x	13.7	x	0.3	x	x
	2002-1999	Estimate	16.9	x	22.6	16.4	x	7.3	18.5
		Margin of error	13.7	x	14.0	11.5	x	7.0	14.7
	Prior to 1999	Estimate	13.3	34.6	16.8	14.1	x	x	26.2
		Margin of error	9.2	15.4	9.8	11.6	x	x	16.1
Female ownership	0%	Estimate	16.3	29.5	11.4	11.5	x	5.1	32.0
		Margin of error	11.2	17.4	6.0	7.7	x	4.3	18.6
	1 to 49%	Estimate	x	x	x	x	x	x	x
		Margin of error	x	x	x	x	x	x	x
	50%	Estimate	7.8	36.5	x	x	x	x	x
		Margin of error	7.6	20.9	x	x	x	x	x
	51% to 100%	Estimate	x	x	x	x	x	x	x
		Margin of error	x	x	x	x	x	x	x
	100%	Estimate	x	x	x	x	x	x	x
		Margin of error	x	x	x	x	x	x	x
Majority owner by age group	< 30	Estimate	x	x	x	x	x	x	x
		Margin of error	x	x	x	x	x	x	x
	30-39	Estimate	x	x	15.3	x	x	x	18.7
		Margin of error	x	x	11.3	x	x	x	14.9
	40-49	Estimate	14.5	35.7	21.2	12.7	x	7.5	18.0
		Margin of error	10.7	17.2	12.3	9.8	x	6.4	13.9
	50-64	Estimate	17.9	23.0	16.5	x	x	x	36.0
		Margin of error	15.6	15.0	15.0	x	x	x	24.8
	≥ 65	Estimate	x	x	x	x	x	x	x
		Margin of error	x	x	x	x	x	x	x
Innovation	Non-Innovative	Estimate	15.5	32.2	16.2	10.9	4.9	5.0	24.1
		Margin of error	8.1	12.3	7.8	6.0	4.6	3.4	12.6
	Innovative	Estimate	x	x	x	x	x	x	x
		Margin of error	x	x	x	x	x	x	x
Financial institution approached for debt	Chartered Bank	Estimate	x	29.0	16.4	16.7	x	6.9	14.7
		Margin of error	x	13.4	8.9	11.1	x	4.5	9.5
	Caisse populaire and Credit Union	Estimate	x	26.8	22.3	x	x	x	x
		Margin of error	x	21.2	18.1	x	x	x	x
	Crown corporation and Government program	Estimate	x	x	24.6	x	x	x	x
		Margin of error	x	x	22.5	x	x	x	x
	Other supplier	Estimate	x	x	x	x	x	x	x
		Margin of error	x	x	x	x	x	x	x

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		Table 11 Amount of debt financing authorized by type of debt instrument (million \$)																			
Survey questions: D3 What was the total amount of financing that was requested from the credit supplier? D8 Indicate the amount of credit that was authorized by the credit supplier.		All financing instruments		All financing instruments excluding new lines of credit and credit cards and increases in limits of existing lines of credit and credit cards		Demand or short-term loan		Term loan		Mortgage loan		New line of credit		New credit card		Increase in credit limit of current lines of credit		Increase in credit limit of current credit cards			
Applies to SMEs that approached at least one credit supplier for debt financing (Requested) and those ones that obtained authorization for that debt financing request (Authorized).																					
SMEs by	All SMEs	Estimate	36,269	29,446	26,128	21,495	1,515	1,318	10,284	7,864	14,190	6,069	183	168	2,351	2,066	X	X	X	X	
Number of equivalent employees by size group	—	Margin of error	6,215	5,291	5,807	5,523	372	352	2,296	1,789	5,323	5,196	18,18	14,495	70	68	769	751	X	X	
0 to 4	Estimate	12,225	9,894	X	X	387	294	X	X	X	X	2,009	1,659	X	X	X	X	X	X	X	
5 to 19	Estimate	8,944	7,737	6,624	5,761	344	270	2,415	2,130	3,807	3,318	1,809	1,506	X	X	453	414	X	X	X	
20 to 99	Estimate	6,578	6,254	5,046	4,030	X	X	2,150	1,576	X	X	X	X	X	X	X	X	X	X	X	
100 to 499	Estimate	6,099	4,748	3,572	2,904	X	X	2,094	X	X	X	X	X	X	X	X	X	X	X	X	
500+	Estimate	—	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Industry	Agriculture/Primary	Estimate	6,421	6,061	5,203	4,947	512	474	2,259	2,076	2,416	2,384	927	847	X	X	254	231	X	X	X
	Margin of error	1,438	1,427	1,371	1,363	188	181	597	584	1,106	1,105	326	320	X	X	94	89	X	X	X	
Manufacturing	Estimate	3,670	2,428	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
	Margin of error	1,415	1,098	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Wholesale/Retail	Estimate	5,250	4,016	2,156	1,875	X	X	X	X	X	X	2,971	1,850	X	X	X	X	X	X	X	
	Margin of error	1,463	1,425	689	723	121	121	397	397	201	201	1,227	1,227	X	X	X	X	X	X	X	
Professional services	Estimate	1,646	1,228	X	X	X	X	X	X	266	X	X	459	313	X	X	X	X	X	X	
	Margin of error	607	473	X	X	X	X	X	X	127	127	X	X	197	138	X	X	X	X	X	
Knowledge-based industry	Estimate	X	616	X	260	X	X	X	108	X	X	346	X	X	X	X	X	X	X	X	
	Margin of error	X	79	X	42	X	X	X	105	X	X	185	X	X	X	X	X	X	X	X	
Tourism	Estimate	2,620	2,153	2,296	1,527	X	X	X	X	1,345	X	1,617	118	X	X	X	X	X	X	X	
	Margin of error	647	637	653	653	160	160	654	654	70	70	1,227	1,227	X	X	X	X	X	X	X	
Other industries	Estimate	15,089	12,744	11,962	10,320	284	X	X	3,065	2,808	X	X	2,538	1,887	X	X	X	X	X	X	
	Margin of error	5,473	5,210	5,244	5,123	140	X	X	1,392	1,372	X	X	1,263	778	X	X	X	X	X	X	
Region	Atlantic	Estimate	1,702	1,497	1,297	1,137	X	X	604	556	X	X	X	X	X	X	X	X	X	X	
	Margin of error	467	449	428	424	238	238	238	238	238	X	X	238	238	X	X	X	X	X	X	
Quebec	Estimate	10,752	8,430	X	X	X	X	X	2,496	1,751	X	X	1,514	1,342	X	X	603	535	X	X	
	Margin of error	4,485	4,485	X	X	X	X	X	726	693	X	X	576	553	X	X	270	266	X	X	
Ontario	Estimate	9,444	7,100	6,124	4,791	400	348	2,945	X	2,743	X	2,623	1,786	X	X	611	X	X	X	X	
	Margin of error	2,928	1,972	2,035	1,898	170	1405	1,399	1,399	1,227	1,227	703	703	X	X	295	X	X	X	X	
Prairies	Estimate	7,333	5,759	5,040	3,684	405	322	2,485	1,961	2,128	1,376	1,710	1,529	X	X	X	X	X	X	X	
	Margin of error	1,929	1,701	1,701	1,680	150	150	1,743	1,743	1,743	1,743	1,743	1,743	X	X	1,743	X	X	X	X	
British Columbia	Estimate	6,654	5,630	4,988	3,949	X	X	X	X	2,502	2,249	X	X	X	X	X	X	X	X	X	
	Margin of error	2,181	1,812	1,873	1,429	X	X	X	X	1,228	1,228	X	X	X	X	X	X	X	X	X	
Territories	Estimate	84	74	64	55	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
	Margin of error	28	28	28	28	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Rural or urban location	Rural	Estimate	11,370	10,024	9,181	7,979	616	552	4,474	3,669	X	X	1,682	1,562	X	X	443	425	X	X	X
	Urban	Estimate	24,899	19,822	16,947	13,516	899	766	5,810	4,198	X	X	5,973	4,507	X	X	1,908	1,641	X	X	X
Export and non-export	Exporter	Estimate	6,256	4,744	3,283	2,366	X	X	2,006	1,496	865	541	2,020	1,584	X	X	X	X	X	X	X
	Margin of error	1,351	1,194	845	692	X	X	692	553	428	263	752	719	X	X	553	466	X	X	X	
Year that they started selling goods and services	2004-2003	Estimate	2,355	1,700	X	X	X	X	X	X	X	542	459	X	X	233	229	X	X	X	
	Margin of error	1,065	1,065	X	X	X	X	X	X	X	X	233	229	X	X	233	229	X	X	X	
Prior to 1999	Estimate	24,062	19,875	16,369	13,697	1,166	1,042	5,931	4,973	9,226	7,439	5,694	4,606	X	X	1,857	1,643	X	X	X	
	Margin of error	5,250	5,250	5,250	5,250	100	100	5,250	5,250	5,250	5,250	5,250	5,250	X	X	5,250	5,250	X	X	X	
Female ownership	0%	Estimate	20,721	17,284	14,993	12,645	740	688	5,196	3,944	X	X	4,082	3,174	X	X	1,531	1,211	X	X	X
	Margin of error	5,749	4,413	5,365	5,057	285	271	1,994	1,299	1,299	1,299	1,299	1,299	X	X	1,299	1,299	X	X	X	
1 to 49%	Estimate	6,048	4,588	4,371	3,034	222	213	2,370	1,679	1,745	1,114	X	X	X	X	292	X	X	X	X	
	Margin of error	1,624	1,327	1,303	878	87	86	1,045	575	575	575	575	575	X	X	145	127	X	X	X	
50%	Estimate	7,190	6,085	5,223	4,479	479	X	X	2,021	1,662	2,703	X	1,602	X	X	308	X	X	X	X	
	Margin of error	1,810	1,681	1,524	218	218	X	X	1,349	1,241	1,241	X	1,241	X	X	127	127	X	X	X	
51% to 100%	Estimate	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
	Margin of error	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
100%	Estimate	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
< 30	Estimate	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
30-39	Estimate	6,601	5,286	5,100	4,003	X	X	X	X	X	X	1,052	879	X	X	X	X	X	X	X	
	Margin of error	2,394	2,627	2,313	1,929	X	X	X	X	X	X	393	384	X	X	X	X	X	X	X	
40-49	Estimate	12,960	10,918	X	X	555	X	3,049	2,582	X	X	2,795	1,895	X	X	573	465	X	X	X	
	Margin of error	5,029	4,697	X	X	248	X	857	821	X	X	1,274	741	X	X	193	169	X	X	X	
50-64	Estimate	14,394	11,881	9,879	7,854	604	558	3,667	2,968	5,560	4,287	3,175	2,810	X	X	32	X	X	X	X	
	Margin of error	2,222	2,222	2,222	2,222	222	222	1,007	986	1,021	1,021	1,021	1,021	X	X	126	126	X	X	X	
≥ 65	Estimate	X	1,359	X	876	X	X	X	X	X	X	428	293	X	X	X	X	X	X	X	
	Margin of error	X	507	X	429	X	X	X													

Table 12
Average amount of debt financing authorized by type of debt instrument

Survey questions: D3 What was the total amount of financing that was requested from the credit supplier ? D4 Indicate the amount of credit that was authorized by the credit supplier.																							
		All financing instruments			Demand or short-term loan			Term loan		Mortgage loan		New line of credit		New credit card		Increase in credit limit of current lines of credit		Increase in credit limit of current credit cards					
Survey questions: D3 What was the total amount of financing that was requested from the credit supplier ? D4 Indicate the amount of credit that was authorized by the credit supplier.		Amount requested	Amount authorized	Amount requested	Amount authorized	Amount requested	Amount authorized	Amount requested	Amount authorized	Amount requested	Amount authorized	Amount requested	Amount authorized	Amount requested	Amount authorized	Amount requested	Amount authorized	Amount requested	Amount authorized				
Applies to SMEs that approached at least one credit supplier for debt financing (Requested) and those ones that obtained authorization for that debt financing request (Authorized).																							
SMEs by size group	All SMEs	Estimate	144,293	145,898	192,841	100,047	95,973	190,566	125,869	113,740	345,246	363,162	86,054	89,094	13,475	14,365	80,509	87,699	9,966	10,401	75,605	81,131 d1	
		Margin of error	24,094	27,382	41,379	27,725	23,707	47,816	27,097	25,009	123,141	149,386	19,951	21,377	2,382	3,375	25,054	32,259	3,231	3,242	24,551	29,692 d1	
Number of equivalent employees by size group	0	Estimate	118,897	119,226	X	49,332	48,205	X	X	X	X	X	57,056	63,952	13,185	13,739	32,920	30,974	9,886	11,172	X	X d2	
		Margin of error	48,698	58,435	X	20,724	18,766	X	X	X	X	X	18,210	24,923	3,551	4,395	12,396	13,917	3,084	3,193	X	X d2	
5 to 49	Estimate	98,136	100,770	140,000	67,971	77,765	144,333	78,012	80,340	272,925	286,598	47,997	48,694	X	13,529	43,559	48,749	6,993	6,958	X	X d3		
		Margin of error	21,285	25,561	X	17,600	20,202	X	X	X	X	X	4,651	11,084	16,531	2,691	2,708	X	X d3				
5 to 19	Estimate	184,946	188,517	220,737	156,322	155,293	201,105	148,155	130,084	410,552	14,941	X	X	14,552	14,941	X	X	X	X	85,813	90,279 d4		
		Margin of error	49,469	52,872	63,038	68,780	63,038	X	X	X	X	X	6,339	6,610	X	X	X	X	36,500	41,112 d4			
20 to 99	Estimate	458,334	440,376	384,647	X	302,834	414,864	360,817	346,580	X	X	455,781	X	X	X	33,451	451	X	X	X	X d5		
		Margin of error	114,566	135,474	X	140,428	120,729	X	X	X	X	219,081	X	X	X	5,405	5,405	X	X	X	X d5		
100 to 499	Estimate	X	X	1,874,500	1,862,654	1,862,654	1,862,654	1,862,654	1,862,654	1,862,654	1,862,654	1,862,654	1,862,654	1,862,654	1,862,654	1,862,654	1,862,654	1,862,654	1,862,654	1,862,654	1,862,654		
		Margin of error	554,051	554,051	X	554,051	554,051	X	X	X	X	X	X	X	X	X	X	X	X	X	X		
Industry	Agriculture/Primary	Estimate	125,005	128,470	136,729	73,968	67,062	138,278	98,195	95,842	226,463	229,397	82,508	85,058	X	16,301	57,182	55,322	X	X	X d6		
		Margin of error	25,104	26,546	31,927	23,604	23,604	33,829	23,991	24,716	79,149	81,293	21,469	23,692	X	6,667	20,271	20,278	X	X	X d6		
Manufacturing	Estimate	267,664	275,403	380,105	X	X	376,575	385,105	X	X	X	X	X	X	X	X	71,612	65,007	X	X	X d9		
		Margin of error	98,233	117,371	174,337	X	X	188,093	170,342	X	X	X	X	X	X	X	33,171	32,467	X	X	X d9		
Wholesale/Retail	Estimate	149,199	150,199	132,069	X	X	147,999	108,716	X	X	199,591	179,426	X	X	18,595	17,749	44,338	44,338	X	X	X d10		
		Margin of error	37,385	40,233	49,351	50,989	50,989	X	X	X	X	63,249	59,794	X	X	5,273	5,273	X	X	X d10			
Professional services	Estimate	97,854	94,391	140,519	87,543	93,354	140,919	80,747	83,368	336,743	36,743	62,024	57,383	6,713	6,438	X	X	X	X	X	X d11		
		Margin of error	31,120	32,587	63,254	18,955	20,928	X	36,161	90,874	95,137	18,815	19,236	3,233	4,613	X	X	X	X	X	X d11		
Knowledge-based industry	Estimate	X	89,067	X	X	122,140	X	69,552	211,263	192,636	95,935	X	12,569	14,616	X	X	X	X	X	X d12			
		Margin of error	32,775	34,209	63,234	41,654	34,209	33,808	70,851	72,007	X	136,579	32,851	34,205	4,613	5,668	6,785	6,785	X	X	X d12		
Tourism	Estimate	125,197	141,659	196,898	X	X	216,512	X	312,248	104,447	32,924	X	X	X	X	X	13,924	13,924	X	X	X d13		
		Margin of error	38,205	51,481	55,651	X	X	61,646	X	131,299	X	2,069	11,260	X	X	X	X	1,160	1,160	X	X d13		
Other industries	Estimate	148,254	150,699	225,223	X	X	229,964	99,088	100,354	X	X	65,875	61,096	14,564	14,807	49,589	57,322	X	X	73,534	75,739 d14		
		Margin of error	52,953	61,715	97,122	X	X	114,423	42,917	47,938	X	X	30,571	24,059	6,248	6,393	20,221	24,323	X	X	33,491	36,104 d14	
Region	Atlantic	Estimate	105,573	113,950	141,855	X	X	153,355	95,478	95,478	X	X	63,834	70,820	X	X	9,044	9,784	X	X	X d15		
		Margin of error	22,172	24,727	24,727	X	X	52,022	25,826	25,826	X	X	5,276	5,276	X	X	2,054	2,054	X	X	X d15		
Quebec	Estimate	202,051	210,156	X	X	121,116	108,388	X	X	X	X	55,981	91,811	X	X	13,978	93,613	99,168	6,054	7,355	X	X d16	
		Margin of error	91,403	104,398	X	X	36,028	38,028	X	X	30,429	36,027	X	X	8,681	34,209	39,441	2,869	3,203	X	X d16		
Ontario	Estimate	125,847	123,619	190,462	111,696	101,706	189,574	X	147,066	X	303,973	X	76,348	69,709	12,911	12,838	66,536	71,432	10,006	10,006	X	X d19	
		Margin of error	32,775	34,209	63,234	41,654	34,209	33,808	70,851	72,007	X	136,579	32,851	34,205	4,613	5,668	6,785	6,785	X	X d19			
Prairies	Estimate	108,556	104,550	116,565	X	X	65,750	105,247	91,546	82,844	X	X	90,733	91,125	17,748	18,584	X	X	X	X d20			
		Margin of error	22,172	24,727	24,727	X	X	26,773	27,070	31,555	X	X	39,070	31,555	1,188	1,188	1,188	1,188	X	X	X d20		
British Columbia	Estimate	178,557	176,031	251,024	X	X	233,251	X	X	X	297,148	289,891	X	X	14,143	15,529	X	X	X	X	X	X d21	
		Margin of error	51,364	52,237	X	79,294	X	X	67,599	X	X	102,367	97,531	X	X	5,268	5,698	X	X	44,243	X	X d21	
Territories	Estimate	174,453	197,392	222,609	X	X	272,791	X	X	X	X	X	X	X	X	14,143	15,529	X	X	X	X d22		
		Margin of error	60,616	76,318	64,646	X	X	126,965	X	X	X	X	X	X	X	5,268	5,698	X	X	X	X d22		
Rural or urban location	Rural	Estimate	116,700	117,377	136,951	71,268	65,375	130,924	104,044	95,842	209,214	212,614	74,472	76,433	15,000	17,567	52,027	59,530	5,605	5,605	X	X d23	
		Margin of error	22,172	24,727	24,727	X	X	27,741	X	X	78,362	74,474	21,741	21,741	2,055	2,055	20,677	20,677	2,055	2,055	X	X d23	
Urban	Estimate	161,759	166,337	263,111	141,051	141,281	260,660	150,121	137,364	466,194	466,194	91,385	94,521	12,861	12,861	23,427	23,427	91,596	99,052	10,888	10,361	69,592	75,434 d24
		Margin of error	37,169	45,420	48,768	46,938	45,420	48,768	46,938	X	22,209	22,209	26,000	26,000	3,391	3,391	29,559	34,363	42,286	3,612	26,717	31,758 d24	
Export and non-export goods and services	Exporter	201,643	199,682	224,568	X	X	200,684	246,653	221,767	228,297	197,577	180,458	218,554	9,900	10,561	X	X	108,318	X	X	X d25		
		Margin of error	44,026	44,426	42,603	X	X	31,079	37,289	37,289	X	X	10,265	10,265	X	X	2,055	2,055	2,055	2,055	X	X d2	

Table 13
Average interest rate and length of term of the authorized credit

Survey question: D9 What was the term for the credit authorised by (CS)?			Demand or short-term loan				Term loan				Mortgage loan				New line of credit				New credit card				Increase in credit limit of current lines of credit				Increase in credit limit of current credit card			
Applies to SMEs that obtained authorization for their last debt financing request.			Interest rate	Variable rate	Fixed rate	Length of term (months)	Interest rate	Variable rate	Fixed rate	Length of term (months)	Interest rate	Variable rate	Fixed rate	Length of term (months)	Interest rate	Variable rate	Fixed rate	Interest rate	Variable rate	Fixed rate	Interest rate	Variable rate	Fixed rate	Interest rate	Variable rate	Fixed rate	Interest rate	Variable rate	Fixed rate	
SMEs by	All SMEs	Estimate	6.1 0.4	6.0 0.4	6.2 0.8	9.0 1.0	6.2 0.2	5.9 0.3	6.6 0.2	61.0 0.4	5.7 0.2	5.3 0.4	125.0 17.5	6.1 0.2	6.0 0.2	7.0 0.8	17.5 0.5	17.3 1.0	17.6 0.3	5.9 0.2	5.7 0.2	6.5 0.6	14.9 2.5	X X	13.4 3.4	6.4 0.6	X X	X X		
Number of full-time equivalent employees by size group	0 to 4	Estimate	5.8 0.7	5.7 0.8	6.7 0.9	9.0 1.8	6.0 0.3	5.8 0.4	6.6 0.6	53.0 8.4	5.8 0.6	5.3 0.5	128.0 28.2	6.0 0.3	5.9 0.2	7.2 1.9	17.9 0.4	X X	17.8 0.4	6.0 0.4	5.6 0.6	6.7 3.1	14.8 X	X X	X X	X X	X X	X X		
5 to 19	5 to 4	Estimate	6.2 0.7	6.5 0.8	5.4 0.6	10.0 1.5	6.3 0.3	5.9 0.3	6.7 0.5	71.0 10.4	5.7 0.4	5.1 0.5	132.0 31.1	6.2 0.3	6.0 0.2	6.0 0.9	17.1 1.1	16.8 1.7	17.5 1.0	5.8 0.6	5.5 0.4	6.5 0.4	17.7 1.3	X X	17.7 1.7	6.3 0.1	X X	X X	X X	
20 to 99	5 to 19	Estimate	6.6 1.0	6.9 1.2	6.0 1.3	10.0 2.4	6.2 0.4	5.6 0.5	6.6 0.5	65.0 44.7	5.8 0.3	5.9 0.3	116.0 9.0	6.4 0.3	5.7 0.3	7.6 0.9	18.8 0.4	X X	19.0 0.4	6.2 0.2	6.2 1.2	6.2 X	14.8 X	X X	X X	X X	X X	X X		
100 to 499	20 to 99	Estimate	7.1 1.6	7.0 1.9	X X	9.0 4.1	5.9 0.5	6.0 0.7	5.8 0.7	83.0 32.2	X X	X X	X X	5.0 0.6	4.8 0.4	X X	X X	5.4 0.4	X X	X X	X X	X X	X X	X X	X X	X X	X X	X X		
Industry	Agriculture/Primary	Estimate	5.7 0.5	5.9 0.7	5.3 0.5	9.0 1.5	5.9 0.2	5.9 0.4	5.9 0.4	71.0 62.0	5.4 5.6	4.9 5.4	149.0 104.0	6.1 6.3	5.7 6.3	17.5 17.3	17.6 1.0	17.5 0.5	5.9 0.2	5.7 0.2	6.5 0.6	14.9 2.5	X X	13.4 3.4	6.4 0.6	X X	X X			
Manufacturing	Manufacturing	Estimate	6.1 0.8	5.9 0.8	X X	11.0 2.3	6.1 0.3	6.0 0.4	6.5 0.4	63.0 54.0	6.4 5.4	6.0 5.4	132.0 126.0	6.0 5.3	5.7 5.8	6.8 6.1	18.0 17.4	X X	18.0 1.3	6.2 0.2	6.2 1.2	6.2 X	14.8 X	X X	X X	X X	X X	X X		
Wholesale/Retail	Wholesale/Retail	Estimate	6.8 0.8	6.6 0.8	7.1 0.3	11.0 2.3	6.7 0.3	6.8 0.4	6.5 0.4	54.0 72.0	5.5 0.4	5.9 0.4	126.0 54.7	5.8 0.4	6.1 0.2	17.4 1.2	17.6 0.2	X X	17.6 0.5	6.1 0.2	5.9 0.2	6.2 0.3	14.8 X	X X	X X	X X	X X	X X		
Professional services	Professional services	Estimate	6.6 0.6	6.6 1.6	X X	6.5 0.4	6.0 0.4	7.3 0.4	6.8 0.3	53.0 10.3	4.9 1.3	X X	173.0 17.1	5.9 0.6	5.9 0.4	18.2 0.4	X X	18.2 0.4	5.4 0.2	5.4 0.2	5.5 0.2	14.8 X	X X	X X	X X	X X	X X			
Knowledge-based industry	Knowledge-based industry	Estimate	7.3 0.4	7.3 0.3	X X	6.0 0.5	6.0 0.5	5.1 0.2	6.7 0.6	54.0 14.6	4.8 0.6	X X	75.0 36.8	6.0 0.5	6.0 0.5	17.6 0.6	X X	17.4 0.6	6.4 0.2	5.8 0.2	7.5 0.5	14.8 X	X X	X X	X X	X X	X X			
Tourism	Tourism	Estimate	7.2 1.1	6.3 1.2	X X	8.0 3.6	6.5 0.5	6.4 0.6	6.6 0.6	81.0 25.4	6.0 0.8	5.2 0.5	16.0 1.5	6.8 0.4	5.9 0.4	17.9 0.7	X X	18.0 0.7	6.1 0.6	5.7 0.6	6.8 0.2	14.8 X	X X	X X	X X	X X	X X			
Other industries	Other industries	Estimate	5.7 0.5	5.7 0.5	6.1 0.5	9.0 2.2	5.3 0.4	6.0 0.4	5.6 0.4	63.0 10.0	5.6 0.4	5.5 0.4	111.0 9.0	6.0 0.4	6.1 0.2	17.7 0.4	X X	17.6 0.4	5.5 0.2	5.6 0.2	5.6 0.2	14.8 X	X X	X X	X X	X X	X X			
Region	Atlantic	Estimate	6.0 1.0	6.0 1.1	5.6 0.6	6.0 3.5	6.0 0.3	6.3 0.4	6.7 0.4	71.0 14.9	6.1 1.3	6.1 1.0	111.0 24.8	6.2 0.5	6.1 0.5	16.7 1.5	X X	18.1 2.2	6.2 0.5	6.0 0.5	6.0 0.4	14.8 X	X X	X X	X X	X X	X X			
Quebec	Quebec	Estimate	6.4 0.5	6.6 0.6	5.7 0.4	9.0 2.7	6.5 0.3	6.1 0.5	6.8 0.5	63.0 30.0	5.7 0.3	5.0 0.3	121.0 30.0	6.4 0.4	6.0 0.3	17.0 0.7	15.5 1.8	X X	16.6 1.2	6.0 0.5	5.6 0.4	12.9 4.0	10.9 2.3	5.9 0.8	X X	X X	X X			
Ontario	Ontario	Estimate	6.6 0.8	6.5 0.9	6.7 1.4	10.0 1.3	6.5 0.4	7.0 1.0	5.5 1.2	58.0 12.6	5.3 0.6	5.6 0.6	136.0 31.3	5.9 0.3	5.9 0.3	17.8 0.6	18.1 0.4	X X	17.6 0.2	6.2 0.1	5.6 0.2	7.4 1.1	18.1 0.2	X X	X X	X X	X X			
Prairies	Prairies	Estimate	5.8 0.7	5.8 0.8	5.3 0.8	9.0 1.8	5.9 0.4	5.6 0.4	6.3 0.4	56.0 39.6	6.2 0.8	5.4 0.8	129.0 35.8	6.3 0.5	6.1 0.4	17.7 0.8	17.9 0.6	X X	17.5 0.6	6.0 0.5	5.6 0.4	6.7 0.4	14.8 X	X X	X X	X X	X X	X X		
British Columbia	British Columbia	Estimate	5.3 0.6	5.2 0.6	X X	9.0 3.6	6.0 0.5	5.8 0.5	6.6 0.6	75.0 24.2	5.4 0.4	5.4 0.4	120.0 42.0	6.3 0.6	6.0 0.5	17.6 0.7	18.2 0.5	X X	18.2 0.5	5.2 0.3	5.7 0.3	7.4 0.4	14.8 X	X X	X X	X X	X X	X X		
Territories	Territories	Estimate	6.3 0.3	6.2 0.3	X Y	7.0 2.6	6.4 0.9	5.7 0.4	6.8 0.5	49.0 13.1	5.8 0.5	5.2 0.4	120.0 37.8	6.0 0.8	6.0 0.8	17.6 0.9	17.8 0.8	X X	17.8 0.8	5.7 0.3	5.6 0.3	6.0 0.2	14.8 X	X X	X X	X X	X X	X X		
Rural or urban location	Rural or urban location	Estimate	6.1 0.6	6.2 0.7	5.8 1.0	9.0 1.3	6.3 0.3	6.0 0.2	5.6 0.4	66.0 22.3	5.8 0.4	5.2 0.3	139.0 14.1	6.1 0.4	5.9 0.4	16.7 1.4	16.7 2.0	X X	16.7 1.0	6.1 0.6	5.8 0.2	6.4 0.2	14.8 X	X X	X X	X X	X X	X X		
Export and non-export activities	Export and non-export activities	Exporter	6.3 0.9	5.9 1.1	7.3 0.4	11.0 1.1	6.4 0.3	6.3 0.3	6.6 0.4	53.0 8.6	5.6 0.7	5.3 0.6	139.0 10.0	6.2 0.4	6.0 0.2	17.7 0.7	17.9 0.7	X X	17.6 0.7	6.8 0.2	6.8 0.2	7.4 0.4	14.8 X	X X	X X	X X	X X	X X		
Year that they started selling goods and services	2004-2003	Estimate	6.9 1.2	6.6 1.1	7.6 0.9	6.0 2.9	6.5 0.6	6.5 0.7	6.5 0.7	65.0 43.6	6.0 0.7	5.9 0.6	192.0 37.6	6.2 0.4	6.0 0.3	17.6 0.7	18.1 0.4	X X	18.1 0.4	5.4 0.4	5.4 0.4	5.7 0.4	14.8 X	X X	X X	X X	X X	X X		
2002-1999	2002-1999	Estimate	5.9 1.5	5.9 1.6	X X	10.0 1.9	6.3 0.3	5.9 0.3	6.9 0.5	63.0 14.4	6.0 0.5	4.9 0.4	147.0 46.2	6.4 0.2	6.0 0.2	17.0 0.2	17.9 0.2	X X	17.8 0.2	6.0 0.2	5.9 0.2	6.4 0.2	14.8 X	X X	X X	X X	X X	X X		
Prior to 1999	Prior to 1999	Estimate	6.0 0.4	6.0 0.5	6.0 0.8	9.0 1.2	6.1 0.3	5.9 0.4	6.5 0.4	61.0 18.7	5.6 0.3	5.4 0.3	120.0 18.7	6.0 0.2	6.0 0.2	16.9 0.2	16.5 0.2	X X	16.5 0.2	5.9 0.2	5.6 0.2	6.5 0.2	14.8 X	X X	X X	X X	X X	X X		
Female ownership	0%	Estimate	6.0 0.4	6.0 0.5	5.8 0.6	9.0 1.0	6.1 0.6	5.7 0.9	6.7 0.8	55.0 25.0	5.4 0.3	5.4 0.3	107.0 31.1	6.2 0.2	5.9 0.2	17.2 0.2	17.5 0.2	X X	17.5 0.2	5.9 0.2	5.5 0.2	6.4 0.2	14.8 X	X X	X X	X X	X X	X X		
1 to 49%	1 to 49%	Estimate	6.0 0.5	5.4 0.5	6.8 0.5	10.0 0.5	6.3 0.5	6.2 0.5	6.7 0.5	67.0 50.0	5.3 0.5	5.2 0.5	130.0 30.0	6.2 0.2	5.5 0.2	18.1 0.2	18.1 0.2	X X	18.1 0.2	5.6 0.2	5.6 0.2	6.2 0.2	14.8 X	X X	X X	X X	X X	X X		
50%	50%	Estimate	5.7 0.7	5.9 0.9	4.9 0.2	9.0 2.3	6.0 0.6	5.6 0.4	6.6 0.7	53.0 16.2	6.1 0.6	5.2 0.6	146.0 26.7	5.6 0.4	5.0 0.4	17.2 0.2	18.0 0.2	X X	18.0 0.2	5.6 0.2	5.7 0.2	6.2 0.2	14.8 X	X X	X X	X X	X X	X X		
51% to 100%	51% to 100%	Estimate	6.5 0.9	X X	X X																									

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Table 14 Collateral or cosigning requirements as condition to get financing					
Survey questions:			Personal assets	Business assets	Co-signing requirement
D11 Were personal assets of the business owners requested as collateral by (CS) to guarantee the financing? These personal assets could include assets owned by spouse.					
D12 Did (CS) request the business to provide business-owned assets as collateral to obtain the new financing?					
D13 Did (CS) require co-signatures from individuals other than the business owners as a condition to obtain the loan?					
Applies to SMEs that approached at least one credit supplier for debt financing. Apply to their last request.			Percentage	Percentage	Percentage
SMEs by ↓	All SMEs →	Estimate Margin of error	41.8 4.3	41.5 4.2	6.7 1.9
Number of full-time equivalent employees by size group	0	Estimate Margin of error	42.2 7.8	34.4 7.1	5.7 2.8
	0.5 to 4	Estimate Margin of error	40.8 6.5	40.3 6.6	7.3 3.1
	5 to 19	Estimate Margin of error	48.5 9.1	50.5 9.0	7.9 5.6
	20 to 99	Estimate Margin of error	26.4 9.6	74.7 10.1	6.3 3.9
	100 to 499	Estimate Margin of error	X X	X X	X X
Industry	Agriculture/Primary	Estimate Margin of error	41.0 8.1	55.1 8.2	4.8 3.0
	Manufacturing	Estimate Margin of error	41.3 8.7	48.8 8.8	7.8 4.1
	Wholesale/Retail	Estimate Margin of error	55.7 9.1	40.6 9.1	7.1 3.8
	Professional services	Estimate Margin of error	34.3 11.2	24.5 10.1	2.5 1.4
	Knowledge-based industry	Estimate Margin of error	43.1 11.7	41.4 11.7	10.1 6.8
	Tourism	Estimate Margin of error	34.6 10.2	37.5 10.8	8.1 5.8
	Other industries	Estimate Margin of error	39.7 8.5	38.2 8.4	7.4 3.9
Region	Atlantic	Estimate Margin of error	40.0 8.6	43.4 9.0	10.7 4.8
	Quebec	Estimate Margin of error	25.7 7.7	41.8 8.8	7.0 4.6
	Ontario	Estimate Margin of error	45.2 8.8	35.6 8.3	7.4 3.9
	Prairies	Estimate Margin of error	47.4 8.8	48.9 8.8	4.3 2.6
	British Columbia	Estimate Margin of error	46.6 9.8	38.5 9.2	7.1 5.1
	Territories	Estimate Margin of error	52.3 14.3	58.8 14.2	2.2 2.0
Rural or urban location	Rural	Estimate Margin of error	45.4 7.1	47.2 7.0	6.6 2.8
	Urban	Estimate Margin of error	39.8 5.4	38.1 5.4	6.7 2.5
Export and non-export activities	Exporter	Estimate Margin of error	44.3 9.3	48.2 9.3	7.3 5.2
	Non-exporter	Estimate Margin of error	41.5 4.8	40.5 4.7	6.6 2.0
Year that they started selling goods and services	2004-2003	Estimate Margin of error	44.9 11.1	35.1 10.4	13.0 6.4
	2002-1999	Estimate Margin of error	32.5 7.6	38.4 9.0	4.5 2.7
	Prior to 1999	Estimate Margin of error	45.1 5.4	43.5 5.3	6.7 2.5
Female ownership	0%	Estimate Margin of error	38.4 6.1	45.6 6.3	7.8 3.1
	1 to 49%	Estimate Margin of error	47.6 11.0	51.7 11.1	4.3 2.8
	50%	Estimate Margin of error	50.5 9.2	35.6 8.6	4.9 3.0
	51% to 100%	Estimate Margin of error	X X	X X	X X
	100%	Estimate Margin of error	30.5 11.5	X X	9.0 6.6
Majority owner by age group	< 30	Estimate Margin of error	20.2 14.7	21.8 16.2	X X
	30-39	Estimate Margin of error	41.5 9.4	39.1 9.3	10.0 5.6
	40-49	Estimate Margin of error	38.2 6.8	38.4 6.9	5.2 2.4
	50-64	Estimate Margin of error	47.4 7.3	49.3 7.3	6.4 3.1
	≥ 65	Estimate Margin of error	X X	33.9 19.8	2.6 1.9
Innovation	Non-Innovative ≤ 20% R&D expenditure	Estimate Margin of error	42.6 4.5	42.3 4.4	6.6 1.9
	Innovative >20% R&D expenditure	Estimate Margin of error	33.1 14.5	31.1 14.8	X X
Financial institution approached for debt	Chartered Bank	Estimate Margin of error	42.9 5.5	38.5 5.3	7.0 2.5
	Caisse populaire and Credit Union	Estimate Margin of error	39.6 9.1	49.0 9.1	5.7 3.2
	Crown corporation and Government program	Estimate Margin of error	53.6 11.5	60.7 11.2	6.8 4.8
	Other supplier	Estimate Margin of error	X X	X X	X X

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Table 15			
SMEs that approached at least one other credit supplier			
Survey question: D17 Did the business approach any alternative financing suppliers in attempting to obtain the financing requested from [CS]?		Alternative financing supplier approached	
D17 Applies to SMEs that approached at least one credit supplier for debt financing.			Percentage
SMEs by ↓	All SMEs →	Estimate	22.8
		Margin of error	3.5
Number of full-time equivalent employees by size group	0	Estimate	20.6
		Margin of error	6.2
	0.5 to 4	Estimate	24.7
		Margin of error	5.6
	5 to 19	Estimate	22.6
		Margin of error	6.6
Industry	20 to 99	Estimate	26.8
		Margin of error	12.6
	100 to 499	Estimate	14.6
		Margin of error	13.3
	Agriculture/Primary	Estimate	13.6
		Margin of error	4.7
Region	Manufacturing	Estimate	28.4
		Margin of error	7.6
	Wholesale/Retail	Estimate	29.0
		Margin of error	8.1
	Professional services	Estimate	21.5
		Margin of error	10.7
Rural or urban location	Knowledge-based industry	Estimate	21.3
		Margin of error	9.2
	Tourism	Estimate	27.8
		Margin of error	9.1
	Other industries	Estimate	23.7
		Margin of error	7.2
Export and non-export activities	Atlantic	Estimate	24.0
		Margin of error	7.3
	Quebec	Estimate	25.2
		Margin of error	7.2
	Ontario	Estimate	22.9
		Margin of error	7.6
Year that they started selling goods and services	Prairies	Estimate	20.8
		Margin of error	6.6
	British Columbia	Estimate	22.2
		Margin of error	7.9
	Territories	Estimate	22.1
		Margin of error	10.1
Female ownership	Rural	Estimate	20.4
		Margin of error	5.4
Majority owner by age group	Urban	Estimate	24.2
		Margin of error	4.6
Innovation	Exporter	Estimate	24.4
		Margin of error	7.1
	Non-exporter	Estimate	22.5
		Margin of error	3.9
	2004-2003	Estimate	19.1
		Margin of error	8.3
Financial institution approached for debt	2002-1999	Estimate	23.6
		Margin of error	6.5
	Prior to 1999	Estimate	22.9
		Margin of error	4.5
	0%	Estimate	22.3
		Margin of error	5.1
Age	1 to 49%	Estimate	18.9
		Margin of error	7.1
	50%	Estimate	25.6
		Margin of error	7.9
	51% to 100%	Estimate	30.0
		Margin of error	21.6
Size	100%	Estimate	22.4
		Margin of error	10.5
	< 30	Estimate	9.6
		Margin of error	8.6
	30-39	Estimate	24.2
		Margin of error	7.6
Type	40-49	Estimate	19.7
		Margin of error	5.3
	50-64	Estimate	25.5
		Margin of error	6.1
	≥ 65	Estimate	X
		Margin of error	X
Industry	Non-Innovative ≤ 20% R&D expenditure	Estimate	22.8
		Margin of error	3.7
	Innovative >20% R&D expenditure	Estimate	22.8
		Margin of error	13.2
	Chartered Bank	Estimate	23.7
		Margin of error	4.7
Region	Caisse populaire and Credit Union	Estimate	18.5
		Margin of error	6.7
	Crown corporation and Government program	Estimate	24.0
		Margin of error	8.3
Innovation	Other supplier	Estimate	X
		Margin of error	X
	Non-Innovative ≤ 20% R&D expenditure	Estimate	22.8
		Margin of error	3.7
Size	Innovative >20% R&D expenditure	Estimate	22.8
		Margin of error	13.2
	Chartered Bank	Estimate	23.7
		Margin of error	4.7
Type	Caisse populaire and Credit Union	Estimate	18.5
		Margin of error	6.7
	Crown corporation and Government program	Estimate	24.0
		Margin of error	8.3
Industry	Other supplier	Estimate	X
		Margin of error	X
	Non-Innovative ≤ 20% R&D expenditure	Estimate	22.8
		Margin of error	3.7
Region	Innovative >20% R&D expenditure	Estimate	22.8
		Margin of error	13.2
	Chartered Bank	Estimate	23.7
		Margin of error	4.7
Innovation	Caisse populaire and Credit Union	Estimate	18.5
		Margin of error	6.7
	Crown corporation and Government program	Estimate	24.0
		Margin of error	8.3
Size	Other supplier	Estimate	X
		Margin of error	X
	Non-Innovative ≤ 20% R&D expenditure	Estimate	22.8
		Margin of error	3.7
Type	Innovative >20% R&D expenditure	Estimate	22.8
		Margin of error	13.2
	Chartered Bank	Estimate	23.7
		Margin of error	4.7
Industry	Caisse populaire and Credit Union	Estimate	18.5
		Margin of error	6.7
	Crown corporation and Government program	Estimate	24.0
		Margin of error	8.3
Region	Other supplier	Estimate	X
		Margin of error	X
	Non-Innovative ≤ 20% R&D expenditure	Estimate	22.8
		Margin of error	3.7
Innovation	Innovative >20% R&D expenditure	Estimate	22.8
		Margin of error	13.2
	Chartered Bank	Estimate	23.7
		Margin of error	4.7
Size	Caisse populaire and Credit Union	Estimate	18.5
		Margin of error	6.7
	Crown corporation and Government program	Estimate	24.0
		Margin of error	8.3
Type	Other supplier	Estimate	X
		Margin of error	X
	Non-Innovative ≤ 20% R&D expenditure	Estimate	22.8
		Margin of error	3.7
Industry	Innovative >20% R&D expenditure	Estimate	22.8
		Margin of error	13.2
	Chartered Bank	Estimate	23.7
		Margin of error	4.7
Region	Caisse populaire and Credit Union	Estimate	18.5
		Margin of error	6.7
	Crown corporation and Government program	Estimate	24.0
		Margin of error	8.3
Innovation	Other supplier	Estimate	X
		Margin of error	X
	Non-Innovative ≤ 20% R&D expenditure	Estimate	22.8
		Margin of error	3.7
Size	Innovative >20% R&D expenditure	Estimate	22.8
		Margin of error	13.2
	Chartered Bank	Estimate	23.7
		Margin of error	4.7
Type	Caisse populaire and Credit Union	Estimate	18.5
		Margin of error	6.7
	Crown corporation and Government program	Estimate	24.0
		Margin of error	8.3
Industry	Other supplier	Estimate	X
		Margin of error	X
	Non-Innovative ≤ 20% R&D expenditure	Estimate	22.8
		Margin of error	3.7
Region	Innovative >20% R&D expenditure	Estimate	22.8
		Margin of error	13.2
	Chartered Bank	Estimate	23.7
		Margin of error	4.7
Innovation	Caisse populaire and Credit Union	Estimate	18.5
		Margin of error	6.7
	Crown corporation and Government program	Estimate	24.0
		Margin of error	8.3
Size	Other supplier	Estimate	X
		Margin of error	X
	Non-Innovative ≤ 20% R&D expenditure	Estimate	22.8
		Margin of error	3.7
Type	Innovative >20% R&D expenditure	Estimate	22.8
		Margin of error	13.2
	Chartered Bank	Estimate	23.7
		Margin of error	4.7
Industry	Caisse populaire and Credit Union	Estimate	18.5
		Margin of error	6.7
	Crown corporation and Government program	Estimate	24.0
		Margin of error	8.3
Region	Other supplier	Estimate	X
		Margin of error	X
	Non-Innovative ≤ 20% R&D expenditure	Estimate	22.8
		Margin of error	3.7
Innovation	Innovative >20% R&D expenditure	Estimate	22.8
		Margin of error	13.2
	Chartered Bank	Estimate	23.7
		Margin of error	4.7
Size	Caisse populaire and Credit Union	Estimate	18.5
		Margin of error	6.7
	Crown corporation and Government program	Estimate	24.0
		Margin of error	8.3
Type	Other supplier	Estimate	X
		Margin of error	X
	Non-Innovative ≤ 20% R&D expenditure	Estimate	22.8
		Margin of error	3.7
Industry	Innovative >20% R&D expenditure	Estimate	22.8
		Margin of error	13.2
	Chartered Bank	Estimate	23.7
		Margin of error	4.7
Region	Caisse populaire and Credit Union	Estimate	18.5
		Margin of error	6.7
	Crown corporation and Government program	Estimate	24.0
		Margin of error	8.3
Innovation	Other supplier	Estimate	X
		Margin of error	X
	Non-Innovative ≤ 20% R&D expenditure	Estimate	22.8
		Margin of error	3.7
Size	Innovative >20% R&D expenditure	Estimate	22.8
		Margin of error	13.2
	Chartered Bank	Estimate	23.7
		Margin of error	4.7
Type	Caisse populaire and Credit Union	Estimate	18.5
		Margin of error	6.7
	Crown corporation and Government program	Estimate	24.0
		Margin of error	8.3
Industry	Other supplier	Estimate	X
		Margin of error	X
	Non-Innovative ≤ 20% R&D expenditure	Estimate	22.8
		Margin of error	3.7
Region	Innovative >20% R&D expenditure	Estimate	22.8
		Margin of error	13.2
	Chartered Bank	Estimate	23.7
		Margin of error	4.7
Innovation	Caisse populaire and Credit Union	Estimate	18.5
		Margin of error	6.7
	Crown corporation and Government program	Estimate	24.0
		Margin of error	8.3
Size	Other supplier	Estimate	X
		Margin of error	X
	Non-Innovative ≤ 20% R&D expenditure	Estimate	22.8
		Margin of error	3.7
Type	Innovative >20% R&D expenditure	Estimate	22.8
		Margin of error	13.2
	Chartered Bank	Estimate	23.7
		Margin of error	4.7
Industry	Caisse populaire and Credit Union	Estimate	18.5
		Margin of error	6.7
	Crown corporation and Government program	Estimate	24.0
		Margin of error	8.3
Region	Other supplier	Estimate	X
		Margin of error	X
	Non-Innovative ≤ 20% R&D expenditure	Estimate	22.8
		Margin of error	3.7
Innovation	Innovative >20% R&D expenditure	Estimate	22.8
		Margin of error	13.2
	Chartered Bank	Estimate	23.7
		Margin of error	4.7
Size	Caisse populaire and Credit Union	Estimate	18.5
		Margin of error	6.7
	Crown corporation and Government program	Estimate	24.0
		Margin of error	8.3
Type	Other supplier	Estimate	X
		Margin of error	X
	Non-Innovative ≤ 20% R&D expenditure	Estimate	22.8
		Margin of error	3.7
Industry	Innovative >20% R&D expenditure	Estimate	22.8
		Margin of error	13.2
	Chartered Bank	Estimate	23.7

Table 16
Channels used to apply for debt financing

Survey questions: D14 How did the business first request this financing from [CS]?			Application filled in at branch	Application by phone	Application over the Internet (e-mail and web site)	Application by mail or fax	Other oral application with account manager	Application through other channels
D14 Applies to SMEs that approached at least one credit supplier for debt financing. Applies to their last request.								
SMEs by ↓	All SMEs →	Estimate	56.4	29.2	3.5	2.3	8.0	3.7
		Margin of error	4.1	3.6	1.9	1.1	2.3	1.7
Number of full-time equivalent employees by size group	0	Estimate	60.1	25.7	2.1	1.9	6.9	5.3
		Margin of error	7.0	5.9	1.4	1.3	3.8	3.6
	0.5 to 4	Estimate	55.4	28.4	5.0	3.3	9.2	2.8
		Margin of error	6.4	5.6	4.3	2.4	3.9	2.1
	5 to 19	Estimate	52.5	35.0	X	1.9	8.7	X
		Margin of error	8.4	8.2	X	1.4	4.6	X
	20 to 99	Estimate	47.8	42.5	2.2	X	6.7	X
		Margin of error	13.8	13.8	2.1	X	4.0	X
	100 to 499	Estimate	X	X	X	X	X	X
		Margin of error	X	X	X	X	X	X
Industry	Agriculture/Primary	Estimate	60.5	28.1	X	X	10.0	X
		Margin of error	7.3	6.6	X	X	4.3	X
	Manufacturing	Estimate	57.0	30.9	4.9	1.7	7.4	2.3
		Margin of error	8.5	7.7	4.2	1.6	4.9	2.0
	Wholesale/Retail	Estimate	52.5	35.3	0.7	X	10.1	X
		Margin of error	8.9	8.4	0.7	X	6.0	X
	Professional services	Estimate	49.2	40.6	6.9	X	3.9	X
		Margin of error	12.3	12.2	5.9	X	3.6	X
	Knowledge-based industry	Estimate	56.4	32.3	5.6	X	4.9	X
		Margin of error	11.4	10.9	4.1	X	3.3	X
	Tourism	Estimate	57.8	27.3	3.4	6.7	X	X
		Margin of error	9.9	9.4	2.6	5.9	X	X
	Other industries	Estimate	56.5	25.6	4.8	2.1	7.8	5.5
		Margin of error	8.1	6.7	4.4	1.8	4.5	3.8
Region	Atlantic	Estimate	63.4	31.7	X	0.5	5.3	X
		Margin of error	8.2	7.9	X	0.5	3.6	X
	Quebec	Estimate	48.1	42.2	X	X	4.2	2.6
		Margin of error	8.2	8.2	X	X	3.1	2.1
	Ontario	Estimate	58.8	25.1	5.7	1.8	8.6	3.0
		Margin of error	8.4	7.3	5.4	1.3	4.3	2.1
	Prairies	Estimate	59.5	25.9	2.9	X	9.5	X
		Margin of error	8.2	6.5	2.3	X	5.5	X
	British Columbia	Estimate	54.7	24.3	1.3	4.9	10.7	5.5
		Margin of error	9.0	7.3	1.1	3.6	5.8	5.0
	Territories	Estimate	55.3	33.5	3.2	2.2	X	X
		Margin of error	13.8	13.0	2.5	2.0	X	X
Rural or urban location	Rural	Estimate	58.3	29.2	1.3	1.6	11.3	1.7
		Margin of error	6.5	5.9	1.2	1.5	4.7	1.3
	Urban	Estimate	55.1	29.3	4.9	2.8	5.9	4.9
		Margin of error	5.2	4.5	3.0	1.5	2.1	2.6
Export and non-export activities	Exporter	Estimate	57.9	27.6	1.1	X	11.5	X
		Margin of error	8.7	7.5	0.8	X	6.1	X
	Non-exporter	Estimate	56.2	29.5	3.8	2.4	7.5	3.9
		Margin of error	4.5	4.0	2.2	1.2	2.5	1.9
Year that they started selling goods and services	2004-2003	Estimate	69.0	26.0	X	X	X	X
		Margin of error	10.5	10.3	X	X	X	X
	2002-1999	Estimate	53.2	29.7	6.7	X	9.4	X
		Margin of error	8.6	7.3	5.8	X	5.7	X
	Prior to 1999	Estimate	56.1	29.5	2.6	2.6	7.9	4.6
		Margin of error	5.0	4.4	1.8	1.5	2.5	2.4
Female ownership	0%	Estimate	56.3	32.2	1.4	1.2	7.1	4.7
		Margin of error	5.9	5.4	0.9	0.7	3.5	3.0
	1 to 49%	Estimate	58.6	29.2	1.2	X	10.1	X
		Margin of error	9.4	8.3	1.1	X	5.7	X
	50%	Estimate	56.2	26.5	7.0	3.2	8.8	2.0
		Margin of error	8.5	7.1	6.1	2.4	4.3	1.9
	51% to 100%	Estimate	70.2	23.4	X	X	X	X
		Margin of error	19.6	17.6	X	X	X	X
	100%	Estimate	51.5	22.8	X	X	8.8	X
		Margin of error	13.2	10.5	X	X	7.5	X
Majority owner by age group	< 30	Estimate	72.6	22.5	X	X	X	X
		Margin of error	21.0	20.1	X	X	X	X
	30-39	Estimate	56.5	33.4	4.8	X	6.1	X
		Margin of error	9.2	8.7	4.7	X	4.0	X
	40-49	Estimate	51.9	32.4	3.4	2.5	7.7	5.4
		Margin of error	6.6	6.2	2.4	2.2	4.1	3.8
	50-64	Estimate	58.3	25.5	X	3.0	9.7	X
		Margin of error	6.7	5.4	X	1.8	4.0	X
	≥ 65	Estimate	66.3	18.6	X	X	X	4.0
		Margin of error	18.6	11.9	X	X	X	3.9
Innovation	Non-Innovative ≤ 20% R&D expenditure	Estimate	55.8	29.9	3.0	2.4	8.1	3.9
		Margin of error	4.2	3.7	1.8	1.2	2.4	1.8
	Innovative >20% R&D expenditure	Estimate	64.6	19.9	X	X	7.3	0.3
		Margin of error	16.8	12.5	X	X	7.2	0.2
Financial institution approached for debt	Chartered Bank	Estimate	58.9	28.0	4.3	1.9	7.6	2.1
		Margin of error	5.3	4.6	2.9	1.4	2.9	1.2
	Caisse populaire and Credit Union	Estimate	59.5	29.6	X	X	7.7	5.7
		Margin of error	8.3	7.2	X	X	4.3	5.6
	Crown corporation and Government program	Estimate	50.0	31.5	0.9	6.2	8.0	4.7
		Margin of error	10.7	9.9	0.7	5.7	4.7	4.0
	Other supplier	Estimate	18.5	34.5	X	X	X	X
		Margin of error	16.0	19.9	X	X	X	X

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Table 17
Types of documentation required for credit application

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Table 17
Types of documentation required for credit application

Survey question: D15 What documents were requested by [CS] as part of the application process?			No documentation requested	Formal application for financing	Business financial statement	Business plan	Personal financial statement	Appraisals of assets to be financed	Cash flow projection	All other documentation						
Applies to SMEs that approached at least one credit supplier for debt financing. Applies to their last request.			Percentage													
Mark all that apply.																
SMEs by ↓ →	All SMEs	Estimate	18.2	53.1	61.4	21.2	46.8	25.7	21.7	5.2						
Number of full-time equivalent employees by size group	0	Margin of error	3.3	4.1	4.0	3.2	4.1	3.3	3.1	1.8						
	0.5 to 4	Margin of error	6.2	7.3	7.2	5.4	7.2	5.2	5.2	2.6						
	5 to 19	Margin of error	4.2	6.4	5.8	5.0	6.3	5.2	4.9	3.6						
	20 to 99	Margin of error	7.9	8.4	8.2	6.5	8.0	7.4	6.0	1.4						
	100 to 499	Margin of error	X	X	X	X	X	X	X	X						
		X	X	X	X	X	X	X	X	X						
Industry	Agriculture/Primary	Estimate	22.9	52.1	60.7	27.6	36.0	29.1	31.9	3.6						
		Margin of error	6.5	7.4	7.3	6.8	7.2	6.7	7.1	2.4						
	Manufacturing	Estimate	15.0	55.3	70.6	35.3	51.0	33.9	29.4	4.7						
		Margin of error	5.9	8.4	7.4	8.4	8.6	8.4	7.9	3.2						
	Wholesale/Retail	Estimate	11.1	57.9	69.4	24.7	58.7	29.7	21.2	3.7						
		Margin of error	5.4	8.7	7.8	7.8	8.4	8.3	7.5	2.8						
	Professional services	Estimate	18.2	55.4	56.0	11.9	38.9	26.5	24.3	X						
		Margin of error	9.6	12.1	12.3	7.5	12.0	11.4	10.9	X						
Knowledge-based industry	Estimate	14.5	53.9	65.4	18.3	46.0	24.9	19.3	8.8							
		Margin of error	8.1	11.4	11.1	8.3	11.7	10.0	7.3	5.9						
	Tourism	Estimate	24.8	42.6	44.5	17.5	33.1	17.3	17.0	5.4						
		Margin of error	8.8	9.0	9.5	7.7	9.0	6.5	7.6	4.4						
	Other industries	Estimate	17.8	53.2	61.6	17.3	51.6	23.0	16.5	6.8						
		Margin of error	6.6	8.2	8.0	5.9	8.1	5.9	5.5	3.9						
Region	Atlantic	Estimate	21.6	48.2	59.0	23.5	46.6	20.6	20.8	1.6						
		Margin of error	7.4	8.4	8.4	7.3	8.4	6.5	6.8	1.1						
	Quebec	Estimate	7.9	55.9	78.4	22.4	54.5	38.8	24.6	5.5						
		Margin of error	4.3	8.2	6.8	6.6	7.9	7.9	6.9	4.0						
	Ontario	Estimate	23.3	54.5	53.0	19.8	41.0	19.5	20.2	4.1						
		Margin of error	7.9	8.5	8.4	5.7	8.0	5.7	5.7	3.6						
Prairies	Prairies	Estimate	20.1	49.6	60.1	23.4	43.1	21.4	24.4	5.9						
		Margin of error	6.0	8.4	8.2	7.5	8.4	5.9	7.1	3.0						
	British Columbia	Estimate	17.4	54.4	57.6	17.3	54.3	29.2	16.4	7.0						
		Margin of error	7.0	8.9	8.9	6.3	8.8	8.5	6.4	4.9						
	Territories	Estimate	15.8	59.9	58.1	17.5	39.5	18.3	20.1	6.4						
		Margin of error	11.3	13.5	13.4	10.2	13.7	10.2	9.5	4.3						
Rural or urban location	Rural	Estimate	18.0	55.0	64.1	24.7	43.7	26.8	25.8	5.1						
		Margin of error	5.1	6.4	6.2	5.5	6.4	5.2	5.2	3.0						
	Urban	Estimate	18.3	51.9	59.7	19.0	48.8	24.9	19.1	5.2						
		Margin of error	4.3	5.3	5.2	3.9	5.2	4.2	3.9	2.1						
Export and non-export activities	Exporter	Estimate	13.9	60.1	71.7	35.1	52.4	26.6	32.1	2.2						
		Margin of error	6.6	8.7	7.8	9.0	8.9	7.6	8.6	1.4						
	Non-exporter	Estimate	18.8	52.1	60.0	19.2	46.1	25.5	20.2	5.6						
		Margin of error	3.6	4.5	4.4	3.4	4.5	3.6	3.4	2.0						
Year that they started selling goods and services	2004-2003	Estimate	21.1	49.7	45.2	28.3	53.8	24.1	28.5	9.6						
		Margin of error	9.0	10.7	10.6	9.2	10.7	9.8	9.5	8.1						
	2002-1999	Estimate	15.3	49.8	62.0	20.8	51.2	20.9	22.5	6.0						
		Margin of error	6.8	8.6	8.4	6.1	8.6	5.7	6.3	3.3						
Female ownership	Prior to 1999	Estimate	18.9	54.7	63.2	20.5	44.4	27.6	20.6	4.3						
		Margin of error	4.1	4.9	4.9	4.0	5.0	4.2	3.9	2.1						
	0%	Estimate	17.9	52.9	62.6	22.3	46.9	23.5	21.1	4.8						
		Margin of error	4.7	5.9	5.7	5.0	5.9	4.5	4.7	2.2						
Majority owner by age group	1 to 49%	Estimate	22.1	53.5	66.0	25.2	40.2	33.4	25.1	3.4						
		Margin of error	10.1	10.0	10.1	8.1	9.6	9.0	7.8	2.8						
	50%	Estimate	10.8	57.4	61.1	18.3	53.0	26.2	23.8	6.4						
		Margin of error	4.1	8.4	8.0	5.6	8.5	6.9	6.6	4.6						
< 30	51% to 100%	Estimate	X	61.0	57.0	10.8	24.0	27.3	14.0	X						
		Margin of error	X	24.0	24.5	7.9	14.2	19.6	10.1	X						
	100%	Estimate	31.9	41.6	50.7	18.8	45.5	23.5	16.1	X						
		Margin of error	13.1	12.7	13.2	9.2	13.1	11.3	9.0	X						
Innovation	30-39	Estimate	22.0	24.7	X	13.7	58.4	X	14.3	X						
		Margin of error	20.3	16.4	X	11.6	24.3	X	11.3	X						
	40-49	Estimate	26.5	47.8	56.3	25.1	44.6	27.3	22.7	4.7						
		Margin of error	9.5	9.2	9.5	7.5	9.1	7.7	7.3	3.4						
	50-64	Estimate	14.5	55.6	65.1	20.7	45.8	24.6	21.1	5.2						
		Margin of error	4.0	6.6	6.1	5.8	6.7	5.3	5.4	3.4						
≥ 65	Estimate	5.5	82.1	66.9	15.5	55.0	20.2	19.2	X							
		Margin of error	3.6	9.7	21.2	9.4	22.8	12.4	12.8	X						
Financial institution approached for debt	Non-Innovative ≤ 20% R&D expenditure	Estimate	17.7	52.9	61.8	20.7	46.6	26.0	22.0	5.0						
		Margin of error	3.2	4.2	4.0	3.3	4.2	3.4	3.3	1.8						
Innovative >20% R&D expenditure	Estimate	24.2	56.0	55.9	27.2	49.6	21.4	18.1	X							
		Margin of error	20.0	18.9	19.3	14.3	18.3	12.9	10.6	X						
Chartered Bank	Estimate	20.1	51.1	60.4	17.8	48.3	23.1	18.1	5.6							
		Margin of error	4.5	5.3	5.1	3.7	5.3	4.1	3.5	2.5						
	Caisse populaire and Credit Union	Estimate	15.1	53.9	63.1	24.9	42.9	26.2	24.4	4.9						
		Margin of error	5.6	8.2	8.4	7.6	8.4	6.5	7.6	3.1						
Crown corporation and Government program	Estimate	6.0	68.8	78.6	42.9	57.7	41.1	47.2	X							
		Margin of error	3.8	9.5	8.4	10.6	10.5	10.7	10.8	X						
Other supplier	Estimate	X	58.0	41.5	X	30.5	39.5	8.3	2.1							
		Margin of error	X	22.1	23.4	X	20.0	21.8	6.9	2.1						

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Table 18
Levels of satisfaction with the credit supplier

		Overall quality of service						Interest rates charged						Time to process application						Documentation required			
		Average	Dissatisfied	Neutral opinion	Satisfied	Average	Dissatisfied	Neutral opinion	Satisfied	Average	Dissatisfied	Neutral opinion	Satisfied	Average	Dissatisfied	Neutral opinion	Satisfied	Average	Dissatisfied	Neutral opinion	Satisfied		
Survey question: D10. On a scale of 1 to 7, where "1" stands for "very dissatisfied" and "7" stands for "very satisfied," how would you rate your level of satisfaction with (CS) with regard to:																							
Applies to SMEs that applied for debt financing. Applies to their last request.																							
Percentage																							
SMEs by size group		All SMEs	Estimate	5.5	7.9	29.5	61.9	5.1	7.5	44.6	42.6	5.6	7.2	27.3	63.8	5.5	7.9	30.7	58.3				
Number of full-time equivalent employees by size group	→		Margin of error	0.1	2.3	3.7	4.0	0.1	2.0	4.1	4.1	0.1	2.1	3.6	3.9	0.1	2.4	3.7	4.0	5.5			
	Estimate		Margin of error	0.2	3.7	6.7	7.1	0.2	3.0	7.2	7.1	0.2	1.8	6.6	6.7	0.2	4.0	6.6	7.1	7.1			
	Estimate		Margin of error	0.2	3.1	5.7	6.1	0.2	2.9	6.1	6.4	0.2	3.9	5.2	6.0	0.2	3.5	5.7	6.1	6.1			
	Estimate		Margin of error	0.2	3.5	5.8	6.7	0.2	3.4	6.5	7.0	0.2	3.5	5.9	7.2	0.2	4.0	5.9	6.4	6.4			
	Estimate		Margin of error	0.2	2.9	11.5	14.3	0.3	3.0	12.5	12.6	0.6	3.0	12.2	12.8	0.6	3.0	11.0	14.0	14.0			
100 to 499		Estimate	Margin of error	X	X	13.8	X	X	X	20.2	X	X	X	14.6	X	X	X	16.8	X	X	X		
Industry		All SMEs	Estimate	6.0	2.2	24.7	72.4	5.4	2.9	41.6	53.4	6.1	3.1	18.5	76.0	5.8	4.8	27.8	65.1				
Wholesale/Retail	→		Margin of error	0.2	2.2	6.3	6.6	0.2	2.6	7.4	7.5	0.2	2.3	5.6	6.1	0.2	3.7	6.3	7.0				
	Estimate		Margin of error	0.3	13.3	31.7	54.7	4.8	10.3	53.8	33.8	5.2	10.0	40.9	47.5	5.1	11.6	36.2	49.5				
	Estimate		Margin of error	0.3	6.3	7.8	8.6	0.3	5.5	8.4	7.8	0.3	5.3	8.5	8.6	0.3	6.2	8.0	8.6				
	Estimate		Margin of error	0.3	9.1	30.2	60.4	5.1	7.0	48.6	50.7	5.3	10.9	27.1	77.6	5.3	8.7	33.6	59.4				
	Estimate		Margin of error	0.3	5.6	6.1	7.0	0.3	4.4	6.6	6.7	0.3	4.2	6.9	7.7	0.3	5.3	6.9	7.5				
Professional services		Estimate	Margin of error	5.5	7.0	35.5	54.3	4.9	6.7	47.3	39.6	5.8	4.0	23.8	72.1	5.7	3.5	24.8	65.5				
Knowledge-based industry		Estimate	Margin of error	5.3	12.2	35.0	51.3	4.6	17.1	45.9	33.9	5.4	11.4	34.5	51.5	5.4	X	40.6	52.1				
Tourism		Estimate	Margin of error	5.2	14.4	26.9	58.5	4.7	15.3	42.4	37.9	5.2	12.1	31.5	50.2	5.2	8.6	36.6	52.4				
Other industries		Estimate	Margin of error	5.5	8.0	30.3	61.0	5.1	7.3	43.4	42.9	5.7	6.6	29.1	63.3	5.6	9.4	29.1	58.1				
Region		Estimate	Margin of error	5.5	1.9	21.0	66.4	6.0	10.7	41.6	43.0	5.5	6.1	24.6	64.3	5.6	4.9	27.2	59.9				
Atlantic		Estimate	Margin of error	0.3	5.5	6.6	7.8	0.3	4.8	8.4	8.4	0.3	4.7	7.3	8.1	0.3	3.7	7.2	8.1				
Quebec		Estimate	Margin of error	5.7	4.4	30.8	64.1	5.3	6.5	43.0	46.5	5.7	4.8	29.8	65.4	5.5	6.9	37.5	54.5				
Ontario		Estimate	Margin of error	5.5	9.7	26.1	62.5	5.1	9.3	39.8	43.5	5.5	12.0	24.4	62.2	5.5	8.1	27.3	60.3				
Prairies		Estimate	Margin of error	5.5	8.9	31.7	59.2	5.0	5.8	52.3	40.5	5.8	4.5	29.0	65.2	5.5	10.4	29.5	57.7				
British Columbia		Estimate	Margin of error	5.5	6.3	33.5	59.7	5.1	7.1	44.6	30.5	5.6	5.4	27.0	62.4	5.3	5.7	31.0	60.0				
Territories		Estimate	Margin of error	5.5	5.9	38.2	54.8	5.1	6.7	50.8	37.2	5.4	X	44.0	48.7	5.6	5.4	41.9	50.2				
Rural or urban location		Estimate	Margin of error	5.8	6.4	23.9	69.2	5.2	5.2	45.1	46.3	5.9	6.0	20.0	72.7	5.7	7.8	25.9	63.9				
Rural		Estimate	Margin of error	0.2	3.6	5.2	5.9	0.2	2.3	6.5	6.4	0.2	3.1	5.0	5.6	0.2	4.2	6.1					
Urban		Estimate	Margin of error	5.4	8.8	33.0	57.2	5.0	9.0	44.3	40.3	5.5	7.9	31.9	58.2	5.4	7.9	33.7	54.8				
Export and non-export activities		Estimate	Margin of error	5.3	12.7	26.8	58.2	4.9	10.1	47.6	38.0	5.2	12.5	25.9	58.4	5.0	15.2	34.9	47.8				
Year they started selling goods and services		Estimate	Margin of error	5.3	6.3	29.8	62.4	5.1	7.2	44.2	43.3	5.7	6.4	27.1	64.6	5.5	6.8	30.1	50.4				
2004-2003	→		Margin of error	5.5	6.1	31.8	61.8	4.8	11.2	49.2	34.0	5.5	3.7	41.4	54.6	5.2	7.5	41.1	44.6				
	Estimate		Margin of error	0.3	3.7	9.6	16.0	0.3	6.4	10.7	10.1	0.3	3.7	10.6	10.7	0.4	6.5	10.8	10.5				
	Estimate		Margin of error	5.6	6.1	28.8	63.8	4.9	10.8	44.7	41.2	5.7	5.5	30.7	62.2	5.6	4.7	32.1	60.7				
	Prior to 1999		Estimate	Margin of error	5.5	8.8	29.4	61.2	5.2	5.8	44.1	44.2	5.7	8.2	24.4	65.5	5.5	9.1	28.9	59.1			
	Estimate		Margin of error	0.2	3.1	4.7	5.0	0.2	2.3	5.0	5.0	0.2	2.9	4.8	4.8	0.2	3.3	4.4	5.0				
Female ownership		Estimate	Margin of error	5.4	9.3	30.8	58.7	5.0	9.0	45.3	40.6	5.5	8.8	28.1	61.5	5.5	10.3	32.3	54.9				
1 to 49%	→		Margin of error	0.2	3.9	5.5	5.9	0.2	3.3	5.9	5.8	0.2	3.5	5.4	5.6	0.2	4.2	5.5	6.0				
	Estimate		Margin of error	5.8	23.0	69.2	54.4	3.1	4.1	42.6	49.6	5.8	4.1	25.4	69.1	5.7	4.9	28.3	62.2				
	Estimate		Margin of error	5.5	6.8	30.9	62.3	5.1	7.1	44.6	43.1	5.7	7.4	24.9	64.9	5.5	8.1	27.8	62.5				
	Estimate		Margin of error	0.3	2.6	7.9	8.2	0.2	2.7	8.6	8.4	0.3	4.0	7.5	8.1	0.2	4.5	7.4	8.1				
	Estimate		Margin of error	5.5	5.1	21.2	46.4	5.0	X	79.3	17.5	5.4	X	42.1	56.3	5.6	X	35.5	63.6				
51% to 100%		Estimate	Margin of error	5.5	X	24.0	23.7	0.4	X	12.6	11.1	0.6	X	23.8	22.6	0.4	X	22.6					
100%		Estimate	Margin of error	5.8	6.0	24.9	68.6	5.2	8.8	35.8	46.3	5.8	4.1	29.3	66.2	5.7	1.1	31.9	58.7				
< 30		Estimate	Margin of error	5.7	X	24.6	72.8	4.6	X	67.6	22.4	5.9	X	24.5	70.6	5.4	X	37.0					
30-39		Estimate	Margin of error	0.5	X	18.1	18.8	0.7	X	19.4	15.7	0.5	X	16.9	18.2	0.5	X	X	23.6				
40-49		Estimate	Margin of error	5.5	8.9	26.4	61.2	5.1	7.4	44.6	41.6	5.6	5.4	32.1	57.8	5.5	9.2	27.5	56.1				
50-64		Estimate	Margin of error	0.2	3.3	6.0	6.4	0.2	3.5	6.4	6.7	0.2	3.4	5.4	5.6	0.2	3.7	5.5	6.2				
> 65		Estimate	Margin of error	5.4	4.4	6.0	6.6	0.2	2.9	6.8	6.7	0.2	3.6	5.9	6.4	0.2	4.5	6.0	6.6				
Innovation		Non-Innovative	Margin of error	5.5	8.0	29.6	61.6	5.1	7.5	45.0	42.5	5.6	7.3	27.3	63.7	5.5	7.8	30.5	59.1				
≤ 20 % R&D expenditure		Margin of error	0.1	3.8	4.1	4.4	0.1	2.4	4.2	4.2	0.1	2.2	3.7	4.0	0.1	2.5	3.8						
Innovative		Margin of error	5.5	8.9	27.5	65.9	5.3	8.3	44.8	42.8	5.8	2.0	22.4	60.1	5.5	8.4	34.8	48.4					
≤ 20 % R&D expenditure		Margin of error	0.4	4.4	4.7	4.9	0.4	3.6	5.0	5.0	0.4	3.7	4.6	4.6	0.4	3.6	4.6	4.6	4.6				
Financial institution approached for debt		Chartered Bank	Estimate	5.4	9.9	20.2	60.0	6.0	7.8	45.4	40.9	5.6	7.5	29.5	61.7	5.4	10.1	29.7	56.8				
Caisse populaire et Credit Union		Estimate	Margin of error	5.7	4.9	32.4	62.1	5.3	5.2	44.7	45.5	5.9	5.0	22.4	70.5	5.8	4.4	31.4	61.8				
Crown corporation and Government program		Estimate	Margin of error	6.1	X	20.0	75.5	5.2	5.6	44.2	46.3	5.7	4.5	29.1	63.5	5.7	X	34.1	59.3				
Other supplier		Estimate	Margin of error	5.4	X	45.7	50.0	4.7	22.4	24.5	53.1	4.7	X	19.1	53.7	5.4	X	48.6	48.2				
		Margin of error	0.6	X	23.0	23.2	1.0	18.1	17.9	22.0	1.3	X	17.2	23.6	0.7	X	23.7	23.9					

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* this table is subject to revisions.

Table 19
Capital lease requests by type of financial institution or lessor

Survey questions:			New or additional capital leasing request	Manufacturer, dealer or supplier	Leasing company	Chartered bank	Credit union or caisse populaire	All other types of credit suppliers	
C5a Did the business request new or additional capital leasing authorisations? E1 Type of financing organization (last leasing request)									
<i>C5 Applies to all SMEs.</i>			Percentage				Percentage		
SMEs by ↓	All SMEs →	Estimate Margin of error					X	X	
Number of full-time equivalent employees by size group	0	Estimate Margin of error	1.9 0.8	78.1 12.7	16.6 11.5	3.1 2.9	X	X	
	0.5 to 4	Estimate Margin of error	3.0 1.0	51.1 15.5	28.8 13.3	X X	X	X	
	5 to 19	Estimate Margin of error	6.6 2.3	24.6 11.2	56.5 16.5	7.1 4.7	X	X	
	20 to 99	Estimate Margin of error	10.2 3.5	35.0 15.4	44.5 16.7	X X	X	X	
	100 to 499	Estimate Margin of error	x x	X X	X X	X X	X	X	
							X	X	
Industry	Agriculture/Primary	Estimate Margin of error	4.6 1.9	62.0 18.3	22.2 14.3	X X	X	X	
	Manufacturing	Estimate Margin of error	4.7 1.5	31.4 15.9	46.5 16.7	X x	1.3 0.9	X	
	Wholesale/Retail	Estimate Margin of error	2.1 1.0	30.8 18.5	59.4 20.4	7.4 6.6	X X	X	
	Professional services	Estimate Margin of error	0.8 0.3	31.5 19.4	46.6 21.8	7.7 7.3	X X	X	
	Knowledge-based industry	Estimate Margin of error	2.3 1.0	34.2 19.4	54.5 21.6	2.9 2.6	X X	X	
	Tourism	Estimate Margin of error	2.1 0.9	70.0 18.2	21.2 16.0	X X	X X	X	
	Other industries	Estimate Margin of error	4.0 1.3	53.7 16.0	30.7 14.8	8.1 6.8	X X	X	
Region	Atlantic	Estimate Margin of error	3.0 1.2	49.3 19.9	27.1 16.3	X X	X	X	
	Quebec	Estimate Margin of error	3.2 1.1	36.6 16.6	21.2 11.1	X x	X X	X	
	Ontario	Estimate Margin of error	2.0 0.9	33.9 20.6	62.5 20.8	X X	X X	X	
	Prairies	Estimate Margin of error	4.8 1.9	68.4 15.5	24.2 13.6	X X	X X	X	
	British Columbia	Estimate Margin of error	3.6 1.3	56.2 17.8	35.2 17.5	5.9 5.3	X X	X	
	Territories	Estimate Margin of error	3.1 2.2	80.0 18.3	X X	X X	X X	1.0 0.8	
Rural or urban location	Rural	Estimate Margin of error	4.7 1.5	71.8 11.7	17.5 8.3	X X	X X	X	
	Urban	Estimate Margin of error	2.6 0.6	35.2 10.3	46.3 11.7	11.0 6.2	X X	X	
Export and non-export activities	Exporter	Estimate Margin of error	5.3 2.2	22.8 12.1	43.9 19.8	X X	X X	X	
	Non-exporter	Estimate Margin of error	3.0 0.7	55.1 10.5	32.6 9.9	6.7 3.9	X X	3.7 3.4	
Year that they started selling goods and services	2004-2003	Estimate Margin of error	3.5 1.6	44.0 22.1	35.8 22.9	X X	1.5 1.3	X	
	2002-1999	Estimate Margin of error	2.3 1.0	63.5 19.7	25.9 15.2	1.9 1.6	X X	X	
	Prior to 1999	Estimate Margin of error	3.5 0.8	47.1 11.2	36.6 10.9	8.5 5.0	X X	4.7 4.1	
Female ownership	0%	Estimate Margin of error	3.8 1.1	51.0 13.5	34.6 12.5	8.8 5.9	X X	X	
	1 to 49%	Estimate Margin of error	4.5 1.8	43.6 18.8	38.8 18.6	3.6 2.7	X X	X	
	50%	Estimate Margin of error	2.7 1.0	60.7 17.9	26.2 15.6	5.1 4.3	X X	X	
	51% to 100%	Estimate Margin of error	1.5 1.2	X X	X X	X X	X X	X	
	100%	Estimate Margin of error	X X	X X	X X	X X	X X	X	
Majority owner by age group	< 30	Estimate Margin of error	1.7 1.7	X X	X X	X X	X X	X	
	30-39	Estimate Margin of error	4.7 1.9	30.4 15.8	45.4 19.9	6.8 5.6	X X	X	
	40-49	Estimate Margin of error	3.9 1.3	61.0 14.4	26.6 12.0	8.0 7.0	X X	X	
	50-64	Estimate Margin of error	2.5 0.9	46.9 16.9	38.9 17.0	8.1 6.9	X X	X	
	≥ 65	Estimate Margin of error	1.1 0.9	81.9 15.1	16.3 14.0	0.1 0.0	X X	X	
Innovation	Non-Innovative	Estimate Margin of error	3.1 0.6	50.5 9.9	35.6 9.4	7.7 4.0	X X	X	
	≤ 20% R&D expenditure	Estimate Margin of error	4.5 3.6	X X	10.1 9.7	X X	X X	X	
Financial institution approached for debt	C皇冠 corporation and Government program	Estimate Margin of error	10.4 5.6	19.2 15.9	X X	X X	X X	X	
	Chartered Bank	Estimate Margin of error	10.2 3.3	34.1 17.2	46.5 17.2	13.7 9.5	X X	X	
	Caisse populaire and Credit Union	Estimate Margin of error	8.6 3.9	43.1 23.2	25.4 19.6	X X	X X	X	
	Other supplier	Estimate Margin of error	2.8 2.8	X X	X X	X X	X X	X	

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Table 20

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Table 21 Grants and subsidies requested and authorized						
Survey questions: C7a Did the business request a grant, subsidy, or non-repayable contribution from a government or community program? C7b What was the amount of financing authorised?			SME that applied for grants, subsidies, or non-repayable contributions	SME that have seen their request authorized	Total of amounts authorized	Average amount authorized per request
C7a-b Applies to all SMEs.			Percentage		Millions of dollars	Dollars
			Estimate	70.4	3,580	89,558
SMEs by ↓	All SMEs →	Margin of error	2.9 0.5	70.4 8.3	2,306	57,240
Number of full-time equivalent employees by size group	0	Estimate	2.9	64.6	300	15,256
		Margin of error	0.8	13.9	111	5,386
	0.5 to 4	Estimate	3.0	77.7	X	X
		Margin of error	0.8	11.7	X	X
	5 to 19	Estimate	2.5	81.0	X	X
		Margin of error	1.0	15.6	X	X
Industry	20 to 99	Estimate	5.6	X	X	X
		Margin of error	3.2	X	X	X
	100 to 499	Estimate	X	X	X	X
		Margin of error	x	X	X	X
	Knowledge-based industry	Estimate	2.9	74.4	X	X
		Margin of error	1.2	20.5	X	X
Region	Tourism	Estimate	2.1	X	X	X
		Margin of error	1.1	X	X	X
	Other industries	Estimate	1.1	X	X	X
		Margin of error	0.6	X	X	X
	Atlantic	Estimate	3.9	79.5	X	X
		Margin of error	1.5	15.6	X	X
Rural or urban location	Quebec	Estimate	3.1	67.7	X	X
		Margin of error	1.0	17.5	X	X
	Ontario	Estimate	1.5	72.3	X	X
		Margin of error	0.5	16.1	X	X
	Prairies	Estimate	5.7	72.3	X	X
		Margin of error	1.6	14.1	X	X
Export and non-export activities	British Columbia	Estimate	1.8	X	X	X
		Margin of error	1.1	X	X	X
	Territories	Estimate	1.9	83.9	X	X
		Margin of error	1.0	12.6	X	X
	Rural	Estimate	5.7	75.0	X	X
		Margin of error	1.3	11.1	X	X
Year that they started selling goods and services	Urban	Estimate	1.9	65.1	X	X
		Margin of error	0.5	12.3	X	X
	2004-2003	Estimate	3.2	X	X	X
		Margin of error	2.6	X	X	X
	2002-1999	Estimate	1.7	63.6	X	X
		Margin of error	0.6	18.1	X	X
Female ownership	Prior to 1999	Estimate	3.6	73.6	X	X
		Margin of error	0.7	9.3	X	X
	0%	Estimate	2.6	65.7	X	X
		Margin of error	0.7	13.3	X	X
	1 to 49%	Estimate	3.6	76.9	X	X
		Margin of error	1.5	17.1	X	X
Majority owner by age group	50%	Estimate	4.4	75.1	X	X
		Margin of error	1.4	14.7	X	X
	51% to 100%	Estimate	X	89.1	X	X
		Margin of error	X	20.7	X	X
	100%	Estimate	1.9	68.7	X	X
		Margin of error	1.0	22.7	X	X
Innovation	< 30	Estimate	X	95.2	X	80,062
		Margin of error	X	8.6	X	20,846
	30-39	Estimate	3.6	70.0	X	X
		Margin of error	1.5	22.5	X	X
	40-49	Estimate	2.9	68.8	X	X
		Margin of error	0.8	13.5	X	X
Financial institution approached for debt	50-64	Estimate	2.9	68.6	X	X
		Margin of error	0.8	13.7	X	X
	≥ 65	Estimate	2.7	X	X	X
		Margin of error	1.5	X	X	X
	Non-Innovative ≤ 20% R&D expenditure	Estimate	2.8	72.1	X	X
		Margin of error	0.5	8.9	X	X
Innovation	Innovative >20% R&D expenditure	Estimate	5.5	50.5	X	X
		Margin of error	2.5	20.8	X	X
	Chartered Bank	Estimate	6.6	63.9	X	X
		Margin of error	2.0	15.2	X	X
	Caisse populaire and Credit Union	Estimate	11.6	72.0	X	X
		Margin of error	4.9	20.2	X	X
Financial institution approached for debt	Crown corporation and Government program	Estimate	22.8	65.7	X	X
		Margin of error	9.1	23.0	X	X
	Other supplier	Estimate	X	X	X	X
		Margin of error	X	X	X	X

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Table 22 Trade credit requests made to suppliers, and percentage of requests that were turned down			
Survey questions: C8 During the past 12 months, did the business make a new request to purchase any materials, equipment or inventory on credit from a supplier? C9 Did any suppliers turn down a request for this type of credit?			Requests made and turned down
C8 Applies to all SMEs (note: these statistics are not published). C9 Applies to SMEs that made at least one trade credit request.			Percentage
SMEs by ↓	All SMEs →	Estimate Margin of error	10.2 3.7
Number of full-time equivalent employees by size group	0	Estimate Margin of error	13.4 9.2
	0.5 to 4	Estimate Margin of error	7.6 4.2
	5 to 19	Estimate Margin of error	9.8 5.1
	20 to 99	Estimate Margin of error	10.6 8.5
	100 to 499	Estimate Margin of error	X X
Industry	Agriculture/Primary	Estimate Margin of error	2.9 1.9
	Manufacturing	Estimate Margin of error	11.4 5.8
	Wholesale/Retail	Estimate Margin of error	12.1 7.5
	Professional services	Estimate Margin of error	X X
	Knowledge-based industry	Estimate Margin of error	8.1 5.1
	Tourism	Estimate Margin of error	4.9 4.3
	Other industries	Estimate Margin of error	13.6 8.0
Region	Atlantic	Estimate Margin of error	6.4 4.8
	Quebec	Estimate Margin of error	12.3 7.3
	Ontario	Estimate Margin of error	9.2 7.4
	Prairies	Estimate Margin of error	12.6 7.8
	British Columbia	Estimate Margin of error	7.5 6.3
	Territories	Estimate Margin of error	6.5 4.4
Rural or urban location	Rural	Estimate Margin of error	6.3 3.3
	Urban	Estimate Margin of error	12.9 5.8
Export and non-export activities	Exporter	Estimate Margin of error	10.3 5.1
	Non-exporter	Estimate Margin of error	10.1 4.4
Year that they started selling goods and services	2004-2003	Estimate Margin of error	13.2 8.5
	2002-1999	Estimate Margin of error	12.3 9.1
	Prior to 1999	Estimate Margin of error	8.9 4.1
Female ownership	0%	Estimate Margin of error	11.0 5.4
	1 to 49%	Estimate Margin of error	14.7 12.5
	50%	Estimate Margin of error	6.4 5.9
	51% to 100%	Estimate Margin of error	X X
	100%	Estimate Margin of error	X X
Majority owner by age group	< 30	Estimate Margin of error	X X
	30-39	Estimate Margin of error	X X
	40-49	Estimate Margin of error	X X
	50-64	Estimate Margin of error	11.4 7.3
	≥ 65	Estimate Margin of error	X X
Innovation	Non-Innovative	Estimate Margin of error	8.9 3.3
	≤ 20% R&D expenditure	Estimate Margin of error	X X
	Innovative >20% R&D expenditure	Estimate Margin of error	X X
Financial institution approached for debt	Chartered Bank	Estimate Margin of error	12.8 6.4
	Caisse populaire and Credit Union	Estimate Margin of error	X X
	Crown corporation and Government program	Estimate Margin of error	10.3 8.7
	Other supplier	Estimate Margin of error	X X

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Table 23 Credit guaranteed by a government or community program			
Survey question: D10 Was the financing guaranteed by the Canada Small Business Financing Act, the Small Business Loan Act, or some other government or community program?"			Borrowed amount guaranteed
Applies to SMEs that borrowed an amount as a result of their last request for debt financing. Mark all that apply (all loans grouped).			Percentage
SMEs by ↓	All SMEs →	Estimate Margin of error	10.1 2.3
Number of full-time equivalent employees by size group	0	Estimate Margin of error	8.9 4.1
	0.5 to 4	Estimate Margin of error	10.0 3.2
	5 to 19	Estimate Margin of error	13.5 5.2
	20 to 99	Estimate Margin of error	10.5 5.8
	100 to 499	Estimate Margin of error	x x
Industry	Agriculture/Primary	Estimate Margin of error	16.3 5.6
	Manufacturing	Estimate Margin of error	16.4 8.4
	Wholesale/Retail	Estimate Margin of error	13.6 6.6
	Professional services	Estimate Margin of error	5.2 3.4
	Knowledge-based industry	Estimate Margin of error	15.3 9.7
	Tourism	Estimate Margin of error	8.7 4.7
	Other industries	Estimate Margin of error	5.4 3.3
Region	Atlantic	Estimate Margin of error	11.9 5.6
	Quebec	Estimate Margin of error	19.4 6.5
	Ontario	Estimate Margin of error	7.1 3.6
	Prairies	Estimate Margin of error	9.1 4.5
	British Columbia	Estimate Margin of error	3.2 2.2
	Territories	Estimate Margin of error	8.0 7.3
Rural or urban location	Rural	Estimate Margin of error	12.5 3.7
	Urban	Estimate Margin of error	8.4 2.8
Export and non-export activities	Exporter	Estimate Margin of error	8.6 4.7
	Non-exporter	Estimate Margin of error	10.3 2.5
Year that they started selling goods and services	2004-2003	Estimate Margin of error	15.2 7.3
	2002-1999	Estimate Margin of error	6.6 3.9
	Prior to 1999	Estimate Margin of error	10.8 2.9
Female ownership	0%	Estimate Margin of error	10.9 3.5
	1 to 49%	Estimate Margin of error	15.8 6.6
	50%	Estimate Margin of error	7.9 4.2
	51% to 100%	Estimate Margin of error	x x
	100%	Estimate Margin of error	3.8 2.3
Majority owner by age group	< 30	Estimate Margin of error	x x
	30-39	Estimate Margin of error	13.8 5.9
	40-49	Estimate Margin of error	11.2 4.2
	50-64	Estimate Margin of error	7.7 3.2
	≥ 65	Estimate Margin of error	6.3 6.0
Innovation	Non-Innovative	Estimate Margin of error	10.2 2.3
	≤ 20% R&D expenditure	Estimate Margin of error	9.4 9.2
Financial institution approached for debt	Chartered Bank	Estimate Margin of error	8.1 2.5
	Caisse populaire and Credit Union	Estimate Margin of error	14.3 5.8
	Crown corporation and Government program	Estimate Margin of error	17.6 8.7
	Other supplier	Estimate Margin of error	x x

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Table 24 Intended use of the lease request						
Survey question: E2 What type of asset did the business try to acquire through this lease?						
Applies to SMEs that approached at least one credit supplier for lease financing. Applies to their last request.			Machinery and equipment Vehicles Computer hardware and software Other			
Mark all that apply.						
SMEs by ↓	All SMEs →	Estimate	50.0	42.5	10.9	0.6
		Margin of error	9.6	9.7	5.2	0.5
Number of full-time equivalent employees by size group	0	Estimate	x	63.8	x	x
		Margin of error	x	18.0	x	x
	0.5 to 4	Estimate	48.0	38.0	12.4	x
		Margin of error	15.5	15.4	12.2	x
	5 to 19	Estimate	68.3	26.8	11.1	x
		Margin of error	13.6	12.2	8.2	x
Industry	20 to 99	Estimate	65.5	36.2	x	x
		Margin of error	17.6	18.1	x	x
	100 to 499	Estimate	93.8	33.2	x	x
		Margin of error	7.1	24.1	x	x
	Agriculture/Primary	Estimate	66.2	21.5	x	x
		Margin of error	18.6	15.6	x	x
Region	Manufacturing	Estimate	78.1	20.6	12.2	x
		Margin of error	13.2	12.7	11.5	x
	Wholesale/Retail	Estimate	65.5	23.0	x	x
		Margin of error	19.2	15.3	x	x
	Professional services	Estimate	31.0	15.1	x	x
		Margin of error	19.4	10.9	x	x
Rural or urban location	Knowledge-based industry	Estimate	51.9	12.5	x	x
		Margin of error	22.6	10.6	x	x
	Tourism	Estimate	53.4	42.0	x	x
		Margin of error	21.2	21.2	x	x
	Other industries	Estimate	37.4	61.7	9.6	x
		Margin of error	15.6	15.7	8.9	x
Export and non-export activities	Atlantic	Estimate	49.0	38.5	x	x
		Margin of error	19.5	19.5	x	x
	Quebec	Estimate	50.9	43.9	x	x
		Margin of error	17.9	17.6	x	x
	Ontario	Estimate	66.7	x	3.9	x
		Margin of error	20.4	x	3.6	x
Year that they started selling goods and services	Prairies	Estimate	39.1	51.9	7.8	x
		Margin of error	17.3	19.0	7.7	x
	British Columbia	Estimate	48.7	38.6	x	x
		Margin of error	18.1	18.1	x	x
	Territories	Estimate	27.3	x	1.0	x
		Margin of error	23.0	x	0.8	x
Female ownership	Rural	Estimate	42.0	51.2	x	x
		Margin of error	14.8	16.0	x	x
	Urban	Estimate	55.9	36.2	17.1	0.4
		Margin of error	11.2	10.6	8.3	0.3
	Exporter	Estimate	70.1	19.8	x	x
		Margin of error	15.7	13.4	x	x
Majority owner by age group	Non-exporter	Estimate	46.8	46.2	8.8	0.7
		Margin of error	10.7	10.9	4.4	0.6
	2004-2003	Estimate	46.3	41.4	x	x
		Margin of error	22.7	22.0	x	x
	2002-1999	Estimate	x	53.5	x	x
		Margin of error	x	21.5	x	x
Innovation	Prior to 1999	Estimate	54.5	39.2	7.5	0.4
		Margin of error	11.3	11.3	3.7	0.3
	0%	Estimate	52.6	42.5	11.6	x
		Margin of error	13.7	14.0	7.3	x
	1 to 49%	Estimate	48.4	45.8	11.1	x
		Margin of error	19.0	19.0	8.0	x
Financial institution approached for debt	50%	Estimate	40.1	42.9	x	x
		Margin of error	17.9	18.6	x	x
	51% to 100%	Estimate	x	x	x	x
		Margin of error	x	x	x	x
	100%	Estimate	x	x	x	x
		Margin of error	x	x	x	x
> 65	< 30	Estimate	x	x	x	x
		Margin of error	x	x	x	x
	30-39	Estimate	54.2	x	x	x
		Margin of error	19.2	x	x	x
	40-49	Estimate	44.3	50.9	8.7	x
		Margin of error	15.5	16.1	6.0	x
> 65	50-64	Estimate	52.1	44.1	7.1	0.6
		Margin of error	16.9	16.8	4.6	0.6
	≥ 65	Estimate	x	x	x	x
		Margin of error	x	x	x	x
	Non-Innovative ≤ 20% R&D expenditure	Estimate	48.9	43.7	9.0	0.6
		Margin of error	10.0	10.2	4.1	0.6
Innovative >20% R&D expenditure	Innovative	Estimate	x	x	x	x
		Margin of error	x	x	x	x
	Chartered Bank	Estimate	59.0	36.1	15.7	x
		Margin of error	17.3	17.3	12.1	x
Caisse populaire and Credit Union	Caisse populaire and Credit Union	Estimate	51.3	49.0	8.1	x
		Margin of error	23.2	23.2	8.0	x
	Crown corporation and Government program	Estimate	x	x	x	x
		Margin of error	x	x	x	x
Other supplier	Other supplier	Estimate	x	x	x	x
		Margin of error	x	x	x	x

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Table 25 Capital lease requests that were authorized and value of the authorized leases						
Survey questions: E3 Was the lease authorised as a result of this request? E4 What was the total value of the lease authorised?			Lease authorised	Total	Average authorised	
Applies to SMEs that received approval to their capital lease request.			Percentage	Millions of dollars	Dollars	
SMEs by ↓	All SMEs →	Estimate	96.3	3,096	72,207	
		Margin of error	3.0	701	11,716	
Number of full-time equivalent employees by size group	0	Estimate	98.3	X	47,193	
		Margin of error	2.1	X	11,737	
	0.5 to 4	Estimate	94.9	888	62,542	
		Margin of error	7.7	429	24,282	
	5 to 19	Estimate	97.1	833	72,971	
		Margin of error	3.0	333	15,400	
	20 to 99	Estimate	91.7	653	174,683	
		Margin of error	9.5	313	51,274	
	100 to 499	Estimate	99.3	X	219,003	
		Margin of error	1.1	X	103,554	
Industry	Agriculture/Primary	Estimate	99.7	675	79,180	
		Margin of error	0.5	312	25,839	
	Manufacturing	Estimate	97.2	254	80,596	
		Margin of error	2.8	104	24,493	
	Wholesale/Retail	Estimate	95.8	X	X	
		Margin of error	5.8	X	X	
	Professional services	Estimate	X	X	44,280	
		Margin of error	X	X	18,001	
	Knowledge-based industry	Estimate	97.8	X	X	
		Margin of error	3.0	X	X	
	Tourism	Estimate	97.6	110	49,623	
		Margin of error	4.2	53	19,624	
	Other industries	Estimate	94.5	1,541	72,141	
		Margin of error	5.7	562	17,525	
Region	Atlantic	Estimate	94.3	X	X	
		Margin of error	8.5	X	x	
	Quebec	Estimate	96.9	933	X	
		Margin of error	3.8	439	x	
	Ontario	Estimate	97.9	X	x	
		Margin of error	2.7	X	x	
	Prairies	Estimate	99.1	1,045	70,877	
		Margin of error	0.8	396	19,771	
	British Columbia	Estimate	88.2	365	X	
		Margin of error	15.3	152	x	
	Territories	Estimate	X	X	x	
		Margin of error	X	X	x	
Rural or urban location	Rural	Estimate	99.0	1,344	72,194	
		Margin of error	1.3	433	18,895	
	Urban	Estimate	94.3	1,753	72,216	
		Margin of error	5.0	560	14,884	
Export and non-export activities	Exporter	Estimate	98.3	X	X	
		Margin of error	2.0	X	x	
Year that they started selling goods and services	Non-exporter	Estimate	96.0	2,504	68,027	
		Margin of error	3.5	622	12,077	
	2004-2003	Estimate	94.9	X	64,717	
		Margin of error	7.4	X	32,271	
	2002-1999	Estimate	97.3	X	76,923	
		Margin of error	3.2	X	31,419	
	Prior to 1999	Estimate	96.1	2,203	71,249	
		Margin of error	3.9	559	12,669	
Female ownership	0%	Estimate	95.9	1,930	73,004	
		Margin of error	4.5	617	15,556	
	1 to 49%	Estimate	97.3	604	90,819	
		Margin of error	3.7	272	34,365	
	50%	Estimate	98.0	434	53,807	
		Margin of error	3.4	194	18,551	
	51% to 100%	Estimate	99.3	X	x	
		Margin of error	1.1	X	x	
	100%	Estimate	89.3	X	x	
		Margin of error	17.3	X	x	
Majority owner by age group	< 30	Estimate	99.3	X	X	
		Margin of error	1.0	X	x	
	30-39	Estimate	98.2	X	65,681	
		Margin of error	2.5	X	25,204	
	40-49	Estimate	97.1	1,267	69,788	
		Margin of error	2.6	434	16,447	
	50-64	Estimate	92.8	893	75,033	
		Margin of error	9.2	345	24,324	
	≥ 65	Estimate	X	X	x	
		Margin of error	X	X	x	
Innovation	Non-Innovative	Estimate	96.2	2,783	68,861	
	≤ 20% R&D expenditure	Margin of error	3.2	622	10,981	
	Innovative	Estimate	98.0	X	X	
	>20% R&D expenditure	Margin of error	3.0	X	X	
Financial institution approached for debt	Chartered Bank	Estimate	94.6	1,107	72,292	
		Margin of error	7.4	467	19,546	
	Caisse populaire and Credit Union	Estimate	93.5	X	x	
		Margin of error	7.4	X	x	
	Crown corporation and Government program	Estimate	X	X	x	
		Margin of error	X	X	x	
	Other supplier	Estimate	X	X	x	
		Margin of error	X	X	x	

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Table 26
Satisfaction with the lease supplier

Survey question: E5 On a scale of 1 to 7, where "1" stands for "very dissatisfied" and "7" stands for "very satisfied," how would you rate your level of satisfaction with (L.S) with regard to:																				
Survey question: E5 On a scale of 1 to 7, where "1" stands for "very dissatisfied" and "7" stands for "very satisfied," how would you rate your level of satisfaction with (L.S) with regard to:	Overall quality of service			Service fees and interest rates charged			Time to process application			Documentation required										
	Average	Dissatisfied	Neutral opinion	Satisfied	Average	Dissatisfied	Neutral opinion	Satisfied	Average	Dissatisfied	Neutral opinion	Satisfied	Average	Dissatisfied	Neutral opinion	Satisfied				
		Percentage				Percentage				Percentage				Percentage						
Applies to SMEs that made a capital leasing request. Applies to their last request.																				
SMEs by	All SMEs	Estimate	6.2	X	19.3	78.6	5.4	6.6	38.9	50.7	6.1	X	20.8	76.9	5.9	X	23.7	70.7	d1	
	→	Margin of error	0.2	X	4.4	6.6	0.3	4.5	9.2	6.6	0.2	X	6.9	7.5	0.3	X	7.6	8.4	d1	
Number of full-time equivalent employees by size group	0	Estimate	6.4	X	3.5	91.9	5.8	X	32.8	54.6	6.3	X	4	86.5	6.4	X	5.8	88.8	d2	
		Margin of error	0.4	X	3.3	8.2	0.5	X	20.8	21.5	0.5	X	11.3	0.5	X	5.1	9.3	d2		
	0.5 to 4	Estimate	6.1	X	28.7	70.3	5.3	X	34.0	51.7	6.1	0.2	27.4	72.2	5.7	X	27.7	65.7	d3	
		Margin of error	0.3	X	14.5	14.5	0.6	X	13.9	15.4	0.3	0.2	14.0	14.0	0.5	X	12.8	14.7	d3	
	5 to 19	Estimate	6.1	X	19.0	80.7	5.4	1.3	49.5	47.7	6.0	X	21.1	77.6	5.8	X	36.2	60.9	d4	
		Margin of error	0.2	X	9.3	9.3	0.5	X	1.0	17.9	18.3	0.3	X	12.6	12.7	0.4	X	10.4	10.4	d4
	20 to 99	Estimate	5.9	X	5.0	95.0	5.0	X	47.0	42.2	5.9	X	60.8	5.9	X	31.3	57.7	d5		
		Margin of error	0.4	X	4.0	0.2	X	17.7	16.4	0.4	X	5.7	0.4	X	1.1	1.2	0.5	X	1.1	d5
	100 to 499	Estimate	5.5	X	4.4	94.1	5.3	X	34.4	55.0	5.8	X	29.8	70.4	5.9	X	22.5	77.5	d6	
		Margin of error	0.7	X	2.6	0.6	X	21.6	24.8	0.5	X	21.0	21.6	0.4	X	17.8	17.8	d6		
Industry	Agriculture/Primary	Estimate	6.4	X	16.9	82.6	5.6	X	39.3	54.9	6.2	X	19.8	79.8	6.1	X	24.5	75.1	d8	
		Margin of error	0.3	X	13.0	13.0	0.5	X	18.9	19.3	0.3	X	13.4	13.5	0.2	X	15.4	15.4	d8	
	Manufacturing	Estimate	5.8	X	x	66.7	4.6	X	40.4	39.1	6.0	X	19.6	77.3	5.6	X	25.7	57.2	d9	
		Margin of error	0.4	X	x	17.1	0.7	X	16.6	15.5	0.5	X	13.8	14.5	0.6	X	14.7	16.9	d9	
	Wholesale/Retail	Estimate	6.4	X	7.8	91.3	5.4	X	x	40.1	5.9	X	x	67.1	5.9	X	25.8	73.2	d10	
		Margin of error	0.2	X	5.0	5.3	0.5	X	x	20.8	0.6	X	x	22.9	0.6	X	22.0	21.9	d10	
	Professional services	Estimate	6.0	X	22.2	75.5	5.3	X	x	40.3	6.3	X	x	86.6	6.3	X	11.8	85.7	d11	
		Margin of error	0.4	X	16.9	16.9	0.5	X	x	20.9	0.5	X	x	10.9	0.5	X	10.5	11.1	d11	
	Knowledge-based indust.	Estimate	5.9	X	22.1	74.2	5.4	2.8	49.1	40.3	6.7	X	x	60.8	5.5	X	x	6.1	d12	
		Margin of error	0.3	X	17.5	18.4	0.5	X	2.5	23.5	0.7	X	x	23.7	0.6	X	x	17.8	d12	
	Tourism	Estimate	6.0	X	24.5	74.7	4.8	X	52.3	x	6.0	X	x	68.9	6.0	X	27.7	72.0	d13	
		Margin of error	0.6	X	18.7	18.8	0.7	X	20.9	x	0.7	X	x	19.8	0.6	X	19.1	19.1	d13	
	Other industries	Estimate	6.2	X	19.8	77.2	5.6	X	31.4	56.2	6.2	X	17.6	79.1	5.9	X	20.9	71.4	d14	
		Margin of error	0.3	X	10.9	0.5	X	14.9	16.2	0.3	X	10.8	11.5	0.5	X	12.4	14.1	d14		
Region	Atlantic	Estimate	6.2	X	23.8	75.0	5.5	X	45.6	50.3	6.5	X	15.7	83.1	6.1	X	23.7	74.6	d17	
		Margin of error	0.3	X	17.2	17.3	0.7	X	19.0	19.1	0.3	X	12.5	12.4	0.5	X	17.9	17.9	d17	
	Quebec	Estimate	6.3	X	22.0	77.3	5.3	X	34.0	44.7	6.2	X	15.9	5.9	5.6	X	17.7	73.6	d18	
		Margin of error	0.3	X	16.8	16.8	0.7	X	15.6	17.4	0.4	X	10.6	0.7	X	10.0	17.4	d18		
	Ontario	Estimate	6.0	X	11.4	82.3	5.6	X	28.0	60.0	5.9	X	17.8	76.7	5.6	X	32.0	58.6	d19	
		Margin of error	0.5	X	8.0	12.7	0.7	X	16.6	20.0	0.7	X	13.9	16.4	0.7	X	21.9	22.6	d19	
	Prairies	Estimate	6.4	X	17.7	81.4	5.6	X	48.9	48.7	6.3	X	19.4	78.5	6.3	X	17.6	80.8	d20	
		Margin of error	0.3	X	11.1	0.5	X	19.5	19.6	0.3	X	11.6	12.0	0.3	X	11.2	11.5	d20		
	British Columbia	Estimate	5.8	X	28.8	70.4	5.1	X	37.9	49.6	6.0	0.1	18.2	81.6	5.5	X	32.9	63.1	d21	
		Margin of error	0.4	X	16.1	16.1	0.2	X	17.2	18.0	0.2	X	10.4	10.4	0.5	X	16.8	16.9	d21	
	Territories	Estimate	6.5	X	x	91.1	5.8	1.0	X	x	6.5	X	x	90.1	6.8	X	x	91.0	d22	
		Margin of error	0.5	X	x	10.9	0.8	X	x	1.0	X	x	x	11.1	0.2	X	x	11.3	d22	
Rural or urban location	Rural	Estimate	6.5	X	13.1	86.5	5.8	4.0	38.7	56.7	6.5	0.1	14.4	85.3	6.3	0.1	12.5	82.2	d23	
		Margin of error	0.2	X	7.4	7.5	0.4	X	3.3	16.1	16.1	0.2	X	7.4	7.3	0.3	X	8.9	8.9	d23
	Urban	Estimate	5.9	X	23.9	72.9	5.2	8.9	39.1	46.3	5.9	X	25.5	70.7	5.6	X	28.2	62.4	d24	
		Margin of error	0.3	X	9.3	9.8	0.4	X	7.2	10.7	0.3	X	10.1	10.8	0.4	X	10.9	11.7	d24	
Export and non-export activities	Exporter	Estimate	5.8	X	x	x	4.3	X	53.6	23.4	5.7	X	x	4	5.0	X	38.3	40.8	d25	
		Margin of error	0.3	X	x	x	0.7	X	20.6	11.5	0.4	X	x	4	0.9	X	20.6	17.6	d25	
	Non-exporter	Estimate	6.2	X	16.0	81.8	5.6	4.7	36.6	55.1	6.2	X	17.1	80.3	6.1	X	21.3	75.5	d26	
		Margin of error	0.2	X	6.0	6.5	0.3	X	3.2	10.1	10.6	0.2	X	6.3	6.0	0.3	X	8.0	8.4	d26
Year that selling goods and services started	2004-2003	Estimate	5.6	0.6	X	66.1	5.2	2.4	55.6	34.6	5.6	X	6.4	65.4	5.6	X	36.3	55.0	d33	
		Margin of error	0.4	X	2.0	0.2	X	22.0	21.2	0.4	X	x	21.4	0.4	X	22.4	25.5	d33		
	2002-1999	Estimate	5.5	X	22.7	71.0	5.3	X	20.1	50.8	5.6	X	6.4	64.5	5.6	X	22.5	63.5	d44	
		Margin of error	0.4	X	19.5	19.5	0.5	X	13.1	26.8	0.7	X	x	20.2	0.8	X	14.2	20.3	d44	
	Prior to 1999	Estimate	6.3	0.5	17.2	81.9	5.5	3.4	43.6	49.0	6.3	1.1	17.3	81.5	6.1	X	23.2	74.1	d29	
		Margin of error	0.2	X	6.5	6.6	0.3	X	2.1	11.2	11.3	0.2	X	7.2	7.2	0.4	X	9.4	9.5	d29
Female ownership	0%	Estimate	6.2	X	18.3	79.0	5.4	9.9	33.5	51.7	6.1	X	23.2	73.8	6.0	X	20.7	71.3	d31	
		Margin of error	0.3	X	8.2	8.9	0.4	X	7.9	13.6	0.3	X	9.8	10.3	0.4	X	9.6	11.4	d31	
	1 to 49%	Estimate	5.8	X	x	67.3	5.3	X	49.5	46.9	6.1	X	17.7	81.1	5.5	X	37.0	59.8	d32	
		Margin of error	0.4	X	18.8	18.4	0.4	X	19.0	18.7	0.4	X	16.5	16.5	0.6	X	20.1	19.8	d32	
	50%	Estimate	6.4	X	15.2	83.7	5.8	1.1	41.9	54.9	6.3	X	16.4	82.2	6.2	X	24.4	75.0	d33	
		Margin of error	0.3	X	12.6	0.4	X	1.0	18.1	18.1	0.3	X	13.0	13.1	0.3	X	10.2	10.3	d33	
	51% to																			

Survey on Financing of Small and Medium Enterprises, 2004					
Table 27 Percentage of equity financing requests that were approved, plus the total and average values of equity investment provided					
Survey questions: F2 Was an investment provided as a result of this request? F3 What was the total value of the investment provided?			Investment following an equity financing request	Total of investments	Average investment
Applies to SMEs that approached at least one investor for equity financing. Applies to their last request.					
			Percentage	Millions of dollars	Dollars
SMEs by ↓	All SMEs →	Estimate	46.0	3,319	432,336
		Margin of error	15.7	1,412	189,488
Number of full-time equivalent employees by size group	0	Estimate	X	X	X
		Margin of error	X	x	x
	0.5 to 4	Estimate	26.8	X	X
		Margin of error	16.4	X	X
	5 to 19	Estimate	77.4	X	X
		Margin of error	16.3	X	X
	20 to 99	Estimate	X	X	X
		Margin of error	X	x	x
	100 to 499	Estimate	X	X	X
		Margin of error	X	x	x
Industry	Agriculture/Primary	Estimate	X	X	X
		Margin of error	X	x	x
	Manufacturing	Estimate	X	X	X
		Margin of error	X	x	x
	Wholesale/Retail	Estimate	X	X	X
		Margin of error	X	x	x
	Professional services	Estimate	X	X	X
		Margin of error	X	x	x
	Knowledge-based industry	Estimate	X	X	X
		Margin of error	X	x	x
	Tourism	Estimate	X	X	90,598
		Margin of error	X	x	28,670
	Other industries	Estimate	X	X	X
		Margin of error	X	x	x
Region	Atlantic	Estimate	79.6	X	X
		Margin of error	18.7	x	x
	Quebec	Estimate	X	X	X
		Margin of error	x	x	x
	Ontario	Estimate	X	X	X
		Margin of error	X	x	x
	Prairies	Estimate	X	X	X
		Margin of error	X	x	x
	British Columbia	Estimate	77.8	X	X
		Margin of error	19.2	x	x
	Territories	Estimate	X	X	X
		Margin of error	X	x	x
Rural or urban location	Rural	Estimate	X	X	X
		Margin of error	x	x	x
	Urban	Estimate	40.0	X	537,620
		Margin of error	18.6	x	262,092
Export and non-export activities	Exporter	Estimate	X	X	X
		Margin of error	X	x	x
	Non-exporter	Estimate	42.1	X	X
		Margin of error	17.7	x	x
Year that they started selling goods and services	2004-2003	Estimate	X	X	X
		Margin of error	X	x	x
	2002-1999	Estimate	X	X	X
		Margin of error	x	x	x
	Prior to 1999	Estimate	40.0	1,248	X
		Margin of error	20.8	606	X
Female ownership	0%	Estimate	44.7	X	X
		Margin of error	20.1	x	x
	1 to 49%	Estimate	X	X	X
		Margin of error	X	x	x
	50%	Estimate	X	X	X
		Margin of error	X	x	x
	51% to 100%	Estimate	X	X	X
		Margin of error	X	x	x
	100%	Estimate	X	X	X
		Margin of error	x	x	x
Majority owner by age group	< 30	Estimate	X	X	X
		Margin of error	X	x	x
	30-39	Estimate	X	X	X
		Margin of error	X	x	x
	40-49	Estimate	47.0	X	X
		Margin of error	22.7	x	x
	50-64	Estimate	X	X	X
		Margin of error	X	x	x
	≥ 65	Estimate	X	X	1,716,366
		Margin of error	X	x	440,199
Innovation	Non-Innovative ≤ 20% R&D expenditure	Estimate	45.5	2,679	422,628
		Margin of error	17.9	1,334	206,802
	Innovative >20% R&D expenditure	Estimate	X	X	X
		Margin of error	X	x	x
Financial institution approached for debt	Chartered Bank	Estimate	43.1	912	323,733
		Margin of error	22.0	435	130,523
	Caisse populaire and Credit Union	Estimate	X	X	X
		Margin of error	X	x	x
	Crown corporation and Government program	Estimate	X	X	X
		Margin of error	X	x	x
	Other supplier	Estimate	X	X	X
		Margin of error	X	x	x

Table 28
Year that SMEs first started selling products and services

			2004-2002	2001-1999	Prior to 1999	2004-1999
Survey question: H1 During what year did the business first start selling goods and services?						
Applies to all SMEs.					Percentage	
SMEs by ↓	All SMEs →	Estimate	11.2	19.1	69.8	30.2
Number of full-time equivalent employees by size group	0	Margin of error	1.2	2.1	2.2	2.2
	0.5 to 4	Estimate	10.9	19.5	69.5	30.5
	0.5 to 4	Margin of error	1.9	3.0	3.3	3.3
	5 to 19	Estimate	12.2	22.6	65.2	34.8
	5 to 19	Margin of error	2.0	4.0	4.2	4.2
	20 to 99	Estimate	9.5	10.1	80.4	19.6
	20 to 99	Margin of error	3.0	3.2	4.3	4.3
	100 to 499	Estimate	11.5	10.6	77.9	22.1
	100 to 499	Margin of error	5.9	5.8	7.4	7.4
	X	X	X	X	X	X
	X	X	X	X	X	X
Industry	Agriculture/Primary	Estimate	4.8	9.6	85.6	14.4
	Agriculture/Primary	Margin of error	1.8	3.3	3.8	3.8
	Manufacturing	Estimate	10.5	16.0	73.5	26.5
	Manufacturing	Margin of error	2.7	4.0	4.5	4.5
	Wholesale/Retail	Estimate	12.7	16.1	71.2	28.8
	Wholesale/Retail	Margin of error	2.8	3.9	4.3	4.3
	Professional services	Estimate	8.7	19.9	71.4	28.6
	Professional services	Margin of error	2.5	4.6	4.9	4.9
	Knowledge-based industry	Estimate	19.2	26.8	54.0	46.0
	Knowledge-based industry	Margin of error	3.9	5.2	5.7	5.7
	Tourism	Estimate	18.4	22.1	59.5	40.5
	Tourism	Margin of error	3.5	5.3	5.7	5.7
	Other industries	Estimate	10.8	21.2	68.1	31.9
	Other industries	Margin of error	2.3	4.1	4.4	4.4
Region	Atlantic	Estimate	11.9	13.9	74.2	25.8
	Atlantic	Margin of error	2.8	3.5	4.2	4.2
	Quebec	Estimate	11.5	18.2	70.2	29.8
	Quebec	Margin of error	3.0	4.1	4.7	4.7
	Ontario	Estimate	10.0	22.9	67.0	33.0
	Ontario	Margin of error	2.2	4.3	4.5	4.5
Rural or urban location	Prairies	Estimate	10.4	14.7	74.9	25.1
	Prairies	Margin of error	1.8	3.3	3.7	3.7
	British Columbia	Estimate	14.3	19.0	66.7	33.3
	British Columbia	Margin of error	3.4	4.3	5.0	5.0
	Territories	Estimate	11.8	15.7	72.6	27.4
	Territories	Margin of error	3.5	7.0	7.3	7.3
Export and non-export activities	Rural	Estimate	9.3	13.3	77.3	22.7
	Rural	Margin of error	1.9	2.8	3.3	3.3
	Urban	Estimate	11.9	21.4	66.7	33.3
	Urban	Margin of error	1.6	2.6	2.8	2.8
Year that they started selling goods and services	Exporter	Estimate	8.2	19.7	72.1	27.9
	Exporter	Margin of error	2.4	5.0	5.2	5.2
	Non-exporter	Estimate	11.4	19.0	69.5	30.5
	Non-exporter	Margin of error	1.3	2.2	2.4	2.4
	2004-2003	Estimate	X	X	X	X
	2004-2003	Margin of error	X	X	X	X
Female ownership	2002-1999	Estimate	21.8	78.2	X	X
	2002-1999	Margin of error	3.9	3.9	X	X
	Prior to 1999	Estimate	X	X	X	X
	Prior to 1999	Margin of error	X	X	X	X
	0%	Estimate	11.1	20.6	68.3	31.7
	0%	Margin of error	1.7	3.1	3.3	3.3
Majority owner by age group	1 to 49%	Estimate	11.3	15.3	73.4	26.6
	1 to 49%	Margin of error	3.4	5.4	6.0	6.0
	50%	Estimate	8.4	15.7	76.0	24.0
	50%	Margin of error	2.0	3.8	4.1	4.1
	51% to 100%	Estimate	X	14.4	48.0	52.0
	51% to 100%	Margin of error	X	12.9	22.5	22.5
Innovation	100%	Estimate	12.4	21.6	66.0	34.0
	100%	Margin of error	3.2	5.9	6.4	6.4
	< 30	Estimate	28.4	47.8	23.7	76.3
	< 30	Margin of error	10.7	15.8	13.0	13.0
	30-39	Estimate	20.3	31.6	48.1	51.9
	30-39	Margin of error	4.2	6.3	6.4	6.4
Financial institution approached for debt	40-49	Estimate	12.2	20.3	67.4	32.6
	40-49	Margin of error	2.5	3.8	4.2	4.2
	50-64	Estimate	7.3	12.9	79.8	20.2
	50-64	Margin of error	1.4	2.5	2.8	2.8
	≥ 65	Estimate	2.4	9.8	87.8	12.2
	≥ 65	Margin of error	1.7	4.5	4.8	4.8
Innovation	Non-Innovative	Estimate	10.7	18.8	70.5	29.5
	Non-Innovative	Margin of error	1.2	2.1	2.3	2.3
	Innovative	Estimate	22.9	25.1	52.0	48.0
	Innovative	Margin of error	8.5	9.4	11.6	11.6
Financial institution approached for debt	≤ 20% R&D expenditure	Estimate	14.4	22.4	63.2	36.8
	≤ 20% R&D expenditure	Margin of error	3.0	5.0	5.2	5.2
	> 20% R&D expenditure	Estimate	11.3	10.7	78.1	21.9
	> 20% R&D expenditure	Margin of error	4.4	5.0	6.4	6.4
	Crown corporation and Government program	Estimate	15.2	24.0	60.8	39.2
	Crown corporation and Government program	Margin of error	6.7	9.0	10.3	10.3
	Other supplier	Estimate	X	20.0	69.6	30.4
	Other supplier	Margin of error	X	16.9	20.1	20.1

Survey on Financing of Small and Medium Enterprises, 2004				
Table 29 Percentage of exporters and percentage of revenues derived from export				
Survey questions: H2a Did the business sell or export any of its goods or services outside Canada during the past 12 months? H2b What percentage of your revenues came from outside Canada?		Percentage of businesses that had revenues from exports		Average percentage of revenues generated from exports
H2a Applies to all SMEs.		Percentage		
H2b Applies to exporters only.				
SMEs by ↓	All SMEs →	Estimate	8.3	32.9
		Margin of error	1.0	3.8
Number of full-time equivalent employees by size group	0	Estimate	7.5	37.7
		Margin of error	1.4	6.4
	0.5 to 4	Estimate	6.1	25.5
		Margin of error	1.4	6.9
	5 to 19	Estimate	12.9	32.3
		Margin of error	3.4	7.4
Industry	20 to 99	Estimate	25.1	29.2
		Margin of error	5.9	7.6
	100 to 499	Estimate	x	35.6
		Margin of error	x	9.8
	Agriculture/Primary	Estimate	9.0	32.4
		Margin of error	3.3	10.2
Region	Manufacturing	Estimate	31.0	30.2
		Margin of error	4.8	6.0
	Wholesale/Retail	Estimate	12.3	34.6
		Margin of error	3.1	9.8
	Professional services	Estimate	11.8	31.6
		Margin of error	3.5	10.7
Rural or urban location	Knowledge-based industry	Estimate	16.9	44.8
		Margin of error	4.0	9.9
	Tourism	Estimate	4.4	36.9
		Margin of error	3.2	12.0
	Other industries	Estimate	3.0	24.6
		Margin of error	1.0	8.3
Export and non-export activities	Atlantic	Estimate	9.1	43.8
		Margin of error	2.7	12.9
	Quebec	Estimate	7.7	39.9
		Margin of error	2.4	10.5
	Ontario	Estimate	8.4	31.2
		Margin of error	1.6	6.2
Year that they started selling goods and services	Prairies	Estimate	7.3	26.1
		Margin of error	2.1	6.5
	British Columbia	Estimate	10.0	32.5
		Margin of error	2.5	8.7
	Territories	Estimate	6.5	14.6
		Margin of error	2.9	6.9
Female ownership	Rural	Estimate	5.6	35.7
		Margin of error	1.6	9.0
	Urban	Estimate	9.3	32.2
		Margin of error	1.2	4.2
	Exporter	Estimate	x	32.9
		Margin of error	x	3.8
Majority owner by age group	Non-exporter	Estimate	x	x
		Margin of error	x	x
	2004-2003	Estimate	4.7	51.3
		Margin of error	1.7	13.5
	2002-1999	Estimate	8.3	34.2
		Margin of error	2.0	7.9
Innovation	Prior to 1999	Estimate	8.6	31.5
		Margin of error	1.2	4.4
	0%	Estimate	8.3	32.9
		Margin of error	1.4	5.2
	1 to 49%	Estimate	11.2	33.0
		Margin of error	3.4	9.7
Financial institution approached for debt	50%	Estimate	8.0	34.9
		Margin of error	2.1	8.5
	51% to 100%	Estimate	8.6	x
		Margin of error	6.3	x
	100%	Estimate	6.6	29.1
		Margin of error	2.5	11.2
> 30	< 30	Estimate	4.0	x
		Margin of error	3.5	x
	30-39	Estimate	7.2	39.8
		Margin of error	2.1	10.9
	40-49	Estimate	8.2	33.0
		Margin of error	1.7	6.2
≤ 20% R&D expenditure	50-64	Estimate	9.5	29.6
		Margin of error	1.8	5.4
	≥ 65	Estimate	6.7	37.0
		Margin of error	2.9	15.2
	Non-Innovative	Estimate	7.7	31.9
	Margin of error		1.0	4.0
Innovation	Innovative	Estimate	21.4	41.2
	Margin of error		7.7	10.9
	≤ 20% R&D expenditure	Estimate	14.5	31.4
	Margin of error		3.0	6.5
	> 20% R&D expenditure	Estimate	7.1	50.3
	Margin of error		3.6	11.5
Caisse populaire and Credit Union	Crown corporation and Government program	Estimate	11.8	x
	Margin of error		5.7	x
	Other supplier	Estimate	x	x
		Margin of error	x	x
	Chartered Bank	Estimate	x	x
		Margin of error	x	x

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Table 30 Expenditure on R&D as a percentage of total business expenditure					
Survey question: H3 What percentage of total investment expenditure was devoted to research and development?		0%	>0% and ≤ 20%	Over 20%	
Applies to all SMEs.			Percentage		
Mark one only.					
SMEs by ↓	All SMEs →	Estimate Margin of error	71.5 2.3	24.4 2.2	4.1 0.9
Number of full-time equivalent employees by size group	0	Estimate Margin of error	71.3 3.5	23.2 3.4	5.4 1.7
	0.5 to 4	Estimate Margin of error	75.0 3.4	22.1 3.3	2.9 1.1
	5 to 19	Estimate Margin of error	64.6 6.0	33.0 5.9	2.4 1.4
	20 to 99	Estimate Margin of error	64.7 8.3	33.0 8.3	2.3 1.9
	100 to 499	Estimate Margin of error	66.5 24.1	x x	X X
Industry	Agriculture/Primary	Estimate Margin of error	75.5 4.9	22.8 4.7	1.7 1.6
	Manufacturing	Estimate Margin of error	59.5 5.2	36.1 5.1	4.4 2.1
	Wholesale/Retail	Estimate Margin of error	72.0 4.6	24.7 4.4	3.2 1.9
	Professional services	Estimate Margin of error	66.5 5.5	26.1 5.1	7.4 2.9
	Knowledge-based industry	Estimate Margin of error	53.0 6.0	32.3 5.5	14.7 4.3
	Tourism	Estimate Margin of error	70.1 5.4	27.3 5.3	2.7 1.4
	Other industries	Estimate Margin of error	75.6 4.4	21.5 4.2	2.9 1.7
Region	Atlantic	Estimate Margin of error	77.3 4.1	21.2 4.1	1.5 0.8
	Quebec	Estimate Margin of error	74.6 4.3	20.8 4.0	4.7 2.0
	Ontario	Estimate Margin of error	65.8 4.8	28.8 4.6	5.4 2.1
	Prairies	Estimate Margin of error	76.1 3.8	21.2 3.7	2.7 1.3
	British Columbia	Estimate Margin of error	72.3 4.5	24.5 4.4	3.2 1.4
	Territories	Estimate Margin of error	74.1 6.5	21.7 6.1	4.3 2.3
Rural or urban location	Rural	Estimate Margin of error	74.2 4.1	23.2 4.0	2.7 1.4
	Urban	Estimate Margin of error	70.4 2.7	24.9 2.6	4.7 1.2
Export and non-export activities	Exporter	Estimate Margin of error	44.5 5.9	44.9 6.0	10.6 3.7
	Non-exporter	Estimate Margin of error	73.9 2.4	22.6 2.3	3.5 1.0
Year that they started selling goods and services	2004-2003	Estimate Margin of error	69.5 6.5	23.6 6.2	7.0 3.4
	2002-1999	Estimate Margin of error	68.8 4.7	24.7 4.5	6.4 2.1
	Prior to 1999	Estimate Margin of error	72.5 2.8	24.4 2.7	3.1 1.1
Female ownership	0%	Estimate Margin of error	73.4 3.2	22.3 3.0	4.3 1.5
	1 to 49%	Estimate Margin of error	69.6 5.9	25.7 5.4	4.8 2.8
	50%	Estimate Margin of error	71.5 4.3	25.1 4.1	3.3 1.5
	51% to 100%	Estimate Margin of error	x x	x x	X X
	100%	Estimate Margin of error	68.3 7.0	27.9 7.0	3.8 2.1
Majority owner by age group	< 30	Estimate Margin of error	73.4 12.3	x x	X X
	30-39	Estimate Margin of error	66.0 6.1	26.8 5.8	7.2 3.1
	40-49	Estimate Margin of error	70.6 4.2	26.5 4.1	2.9 1.0
	50-64	Estimate Margin of error	72.4 3.5	24.5 3.4	3.1 1.0
	≥ 65	Estimate Margin of error	78.9 7.1	13.4 4.1	7.7 6.5
Innovation	Non-Innovative ≤ 20% R&D expenditure	Estimate Margin of error	74.5 2.3	x x	X X
	Innovative >20% R&D expenditure	Estimate Margin of error	x x	x x	X X
Financial institution approached for debt	Chartered Bank	Estimate Margin of error	59.3 5.3	32.4 4.9	8.3 3.5
	Caisse populaire and Credit Union	Estimate Margin of error	74.3 6.4	21.3 5.8	4.4 3.2
	Crown corporation and Government program	Estimate Margin of error	64.6 9.8	30.7 9.5	4.7 3.1
	Other supplier	Estimate Margin of error	64.6 20.7	x x	X X

Survey on Financing of Small and Medium Enterprises, 2004				
Table 31 Percentage of SMEs planning business expansions, and willingness to share business equity and ownership to finance growth				
Survey questions: H4 During the next two years, do you intend to expand the size and scope of your business? H5 In order to grow the business, would the owner share equity in the business?			Intend to expand business	Willing to share equity to grow business
Applies to all SMEs.			Percentage	Percentage
SMEs by ↓	All SMEs →	Estimate <i>Margin of error</i>	39.1 2.4	45.6 3.8
Number of full-time equivalent employees by size group	0	Estimate <i>Margin of error</i>	34.4 3.6	38.5 5.6
	0.5 to 4	Estimate <i>Margin of error</i>	41.2 4.2	50.1 6.3
	5 to 19	Estimate <i>Margin of error</i>	48.1 6.5	51.7 8.9
	20 to 99	Estimate <i>Margin of error</i>	53.7 7.9	58.4 10.9
	100 to 499	Estimate <i>Margin of error</i>	X x	X x
Industry	Agriculture/Primary	Estimate <i>Margin of error</i>	31.4 4.9	42.9 9.5
	Manufacturing	Estimate <i>Margin of error</i>	53.9 5.3	49.3 7.3
	Wholesale/Retail	Estimate <i>Margin of error</i>	40.5 5.0	53.0 7.5
	Professional services	Estimate <i>Margin of error</i>	41.8 5.7	45.3 8.4
	Knowledge-based industry	Estimate <i>Margin of error</i>	48.2 5.9	53.5 8.5
	Tourism	Estimate <i>Margin of error</i>	31.9 5.3	52.5 10.3
	Other industries	Estimate <i>Margin of error</i>	38.5 4.8	40.8 7.3
Region	Atlantic	Estimate <i>Margin of error</i>	38.2 4.9	55.2 7.7
	Quebec	Estimate <i>Margin of error</i>	34.2 4.7	41.6 7.9
	Ontario	Estimate <i>Margin of error</i>	41.5 4.9	43.3 7.1
	Prairies	Estimate <i>Margin of error</i>	35.4 4.8	55.6 8.1
	British Columbia	Estimate <i>Margin of error</i>	45.1 5.4	40.5 7.5
	Territories	Estimate <i>Margin of error</i>	32.3 7.1	54.3 12.4
Rural or urban location	Rural	Estimate <i>Margin of error</i>	34.0 4.5	38.5 7.3
	Urban	Estimate <i>Margin of error</i>	41.1 2.9	48.0 4.4
Export and non-export activities	Exporter	Estimate <i>Margin of error</i>	65.5 5.5	53.1 7.6
	Non-exporter	Estimate <i>Margin of error</i>	36.7 2.6	44.4 4.2
Year that they started selling goods and services	2004-2003	Estimate <i>Margin of error</i>	62.1 6.3	49.8 8.8
	2002-1999	Estimate <i>Margin of error</i>	50.0 5.2	46.0 7.0
	Prior to 1999	Estimate <i>Margin of error</i>	33.3 2.9	44.7 5.0
Female ownership	0%	Estimate <i>Margin of error</i>	40.4 3.5	45.4 5.4
	1 to 49%	Estimate <i>Margin of error</i>	42.5 6.8	47.9 8.9
	50%	Estimate <i>Margin of error</i>	34.2 4.6	54.9 7.9
	51% to 100%	Estimate <i>Margin of error</i>	34.4 18.3	45.1 23.3
	100%	Estimate <i>Margin of error</i>	38.9 7.0	33.2 9.5
Majority owner by age group	< 30	Estimate <i>Margin of error</i>	61.2 14.2	21.3 14.0
	30-39	Estimate <i>Margin of error</i>	53.7 6.4	44.7 7.9
	40-49	Estimate <i>Margin of error</i>	42.2 4.5	47.7 6.7
	50-64	Estimate <i>Margin of error</i>	34.4 3.7	46.7 6.3
	≥ 65	Estimate <i>Margin of error</i>	15.6 4.8	49.8 15.4
Innovation	Non-Innovative ≤ 20% R&D expenditure	Estimate <i>Margin of error</i>	37.6 2.5	44.7 4.0
	Innovative >20% R&D expenditure	Estimate <i>Margin of error</i>	72.7 12.7	56.8 11.7
Financial institution approached for debt	Chartered Bank	Estimate <i>Margin of error</i>	56.7 5.3	57.1 6.9
	Caisse populaire and Credit Union	Estimate <i>Margin of error</i>	49.6 8.5	48.3 11.5
	Crown corporation and Government program	Estimate <i>Margin of error</i>	64.2 10.7	50.6 12.9
	Other supplier	Estimate <i>Margin of error</i>	39.4 21.3	X X

Table 32
Obstacles to business growth

Survey question: H6 Which of the following obstacles to growth are serious problems for your business?		Finding qualified labour	Instability of consumer demand	Obtaining financing	Insurance rates	Government regulations	Management capacity	Low profitability	Levels of taxation	
Applies to all SMEs.		Percentage								
SMEs by ↓	All SMEs →	Estimate	36.6	36.1	20.0	36.1	33.3	13.3	38.1	47.0
Number of full-time equivalent employees by size group	0	Margin of error	2.5	2.4	2.0	2.5	2.4	1.6	2.4	2.6
	0.5 to 4	Estimate	24.9	35.4	19.0	31.2	30.3	13.3	36.4	42.2
	0.5 to 4	Margin of error	3.4	3.4	3.0	3.7	3.7	2.3	3.5	3.7
	5 to 19	Estimate	44.9	37.4	20.7	40.5	35.4	13.0	41.9	50.7
	5 to 19	Margin of error	4.3	4.2	3.1	4.4	4.1	2.8	4.3	4.4
	20 to 99	Estimate	56.0	35.9	21.6	43.8	38.4	11.9	34.8	55.7
	20 to 99	Margin of error	6.4	6.2	5.0	6.7	6.6	3.4	5.7	6.5
	100 to 499	Estimate	57.7	35.3	22.6	38.1	38.7	20.0	39.6	48.5
	100 to 499	Margin of error	8.2	8.0	7.8	8.0	7.8	6.5	8.2	8.4
Industry	Agriculture/Primary	Estimate	30.6	39.7	15.5	36.5	51.1	12.6	62.7	49.7
	Agriculture/Primary	Margin of error	5.1	5.6	3.7	5.4	5.5	3.8	5.5	5.6
	Manufacturing	Estimate	43.5	43.6	26.7	37.2	31.9	16.1	39.3	51.1
	Manufacturing	Margin of error	5.3	5.4	4.6	5.3	5.1	3.9	5.2	5.5
	Wholesale/Retail	Estimate	32.5	48.7	25.8	28.9	29.4	12.9	43.3	49.4
	Wholesale/Retail	Margin of error	4.8	5.2	4.4	4.5	4.6	3.4	5.1	5.1
	Professional services	Estimate	27.0	36.3	12.9	15.4	19.5	18.8	24.2	37.2
	Professional services	Margin of error	4.6	5.6	3.6	4.0	4.4	4.5	5.0	5.7
	Knowledge-based industry	Estimate	24.5	48.7	16.3	23.1	20.8	20.7	26.9	38.1
	Knowledge-based industry	Margin of error	4.9	6.0	3.8	4.7	4.9	4.8	5.4	5.8
	Tourism	Estimate	31.8	41.7	25.2	41.2	33.9	12.1	46.0	49.0
	Tourism	Margin of error	5.9	6.0	5.1	6.0	4.9	4.4	5.9	6.2
	Other industries	Estimate	44.1	27.4	20.2	44.8	35.3	10.9	33.5	48.5
	Other industries	Margin of error	4.9	4.4	3.9	5.0	4.9	2.8	4.7	5.0
Region	Atlantic	Estimate	36.0	42.1	26.3	45.8	37.1	10.0	47.1	53.5
	Atlantic	Margin of error	5.0	4.9	4.4	5.3	5.1	2.9	5.3	5.2
	Quebec	Estimate	32.9	32.7	21.4	24.5	28.3	14.1	30.9	39.2
	Quebec	Margin of error	4.8	4.7	4.1	4.5	4.4	3.7	4.7	5.1
	Ontario	Estimate	36.4	37.1	20.0	42.2	36.7	11.5	38.2	47.6
	Ontario	Margin of error	4.8	4.6	3.9	5.0	4.9	2.7	4.7	5.0
Prairies	Prairies	Estimate	39.0	35.3	18.9	35.2	33.5	16.9	45.5	50.2
	Prairies	Margin of error	5.2	4.9	4.0	5.2	5.0	3.6	5.2	5.3
	British Columbia	Estimate	38.9	37.1	17.3	33.8	30.1	12.5	33.5	48.5
Territories	British Columbia	Margin of error	5.3	5.1	3.9	5.1	4.9	3.3	5.1	5.5
	Territories	Estimate	45.5	35.6	23.9	42.0	29.1	14.4	37.4	37.6
	Territories	Margin of error	8.3	8.5	7.6	8.4	6.4	4.9	7.9	7.8
Rural or urban location	Rural	Estimate	39.1	35.8	18.8	47.6	45.1	11.2	46.4	53.1
	Rural	Margin of error	4.8	4.3	3.3	4.9	4.8	2.6	4.8	4.9
	Urban	Estimate	35.6	36.2	20.5	31.5	28.7	14.1	34.9	44.5
	Urban	Margin of error	2.9	2.9	2.4	2.9	2.8	1.9	2.8	3.0
Export and non-export activities	Exporter	Estimate	34.7	42.4	29.4	42.1	34.4	18.3	39.5	52.1
	Exporter	Margin of error	5.5	5.8	5.6	5.9	5.6	4.6	5.8	5.9
	Non-exporter	Estimate	36.8	35.5	19.1	35.6	33.2	12.8	38.0	46.5
	Non-exporter	Margin of error	2.7	2.5	2.1	2.7	2.6	1.7	2.6	2.8
Year that they started selling goods and services	2004-2003	Estimate	36.1	36.8	33.1	33.5	31.3	12.3	37.6	52.3
	2004-2003	Margin of error	6.3	6.3	6.4	6.1	6.6	5.1	6.6	6.6
	2002-1999	Estimate	36.0	33.2	26.8	29.1	27.8	14.9	27.9	43.4
	2002-1999	Margin of error	5.0	4.3	4.7	4.6	4.8	3.7	4.2	5.1
	Prior to 1999	Estimate	36.9	37.1	16.5	38.8	35.4	12.8	41.8	47.7
	Prior to 1999	Margin of error	3.1	3.0	2.2	3.1	3.1	1.8	3.1	3.2
Female ownership	0%	Estimate	36.4	33.5	19.3	36.7	32.5	14.1	36.1	43.6
	0%	Margin of error	3.6	3.3	2.6	3.7	3.6	2.4	3.5	3.6
	1 to 49%	Estimate	45.5	41.0	19.7	41.7	39.7	12.1	38.8	52.8
	1 to 49%	Margin of error	7.2	6.8	5.2	7.2	6.9	3.4	6.9	7.2
	50%	Estimate	36.5	37.5	16.8	38.6	37.0	12.9	45.7	51.1
Majority owner by age group	51% to 100%	Estimate	28.2	36.7	X	X	61.1	X	32.7	39.6
	51% to 100%	Margin of error	16.2	19.2	X	X	19.6	X	17.8	20.0
	100%	Estimate	31.6	39.8	25.1	27.3	23.9	11.9	35.2	49.4
	100%	Margin of error	6.6	7.0	6.5	6.6	5.9	3.9	6.7	7.2
Innovation	< 30	Estimate	43.9	35.7	20.4	23.7	33.7	X	24.4	36.9
	< 30	Margin of error	16.2	14.2	10.0	10.6	16.9	X	12.2	13.4
	30-39	Estimate	46.4	35.6	25.5	29.6	34.3	16.9	33.8	51.8
	30-39	Margin of error	6.2	5.6	5.5	5.4	6.3	4.1	5.5	6.4
	40-49	Estimate	40.4	38.9	22.0	38.6	34.4	13.9	38.1	48.4
Financial institution approached for debt	50-64	Estimate	32.8	33.7	18.6	37.5	31.6	10.8	39.4	45.3
	50-64	Margin of error	3.6	3.6	2.8	4.0	3.7	2.2	3.9	4.0
	≥ 65	Estimate	20.0	35.8	9.2	35.6	34.6	10.9	44.3	43.4
	≥ 65	Margin of error	6.9	8.6	3.6	8.9	8.6	4.6	8.8	8.6
Innovation	Non-Innovative	Estimate	36.9	35.7	19.1	36.0	33.3	12.9	38.0	47.2
	Non-Innovative	Margin of error	2.5	2.4	2.0	2.6	2.5	1.6	2.5	2.6
Innovation	Innovative	Estimate	29.8	45.4	40.3	37.2	33.0	22.4	41.9	40.1
	Innovative	Margin of error	10.3	11.9	11.2	12.6	12.8	8.5	12.1	11.1
Financial institution approached for debt	> 20% R&D expenditure	Estimate	42.7	31.4	X	46.7	49.5	X	42.4	52.6
	> 20% R&D expenditure	Margin of error	23.9	18.7	X	22.7	23.4	X	22.3	23.6

Table 33
Type of financing instruments used by businesses for ongoing operations

Survey question: Q8 (part 2): Which of the following sources of finance were IMPORTANT or NECESSARY to keeping your business in operation?		Commercial loans from financial institutions	Lines of credit from financial institutions	Commercial credit cards	Government lending agencies/grants	Retained earnings	Trade credit owing to suppliers	Leasing	Loans from employees	Loans from friends and relatives of business owner(s)	Personal savings of business owner(s)	Personal credit cards of business owner(s)	Personal loans to business owner(s)	Loans from individuals unrelated to the firm or its owner (“angels”)	Venture capital funds	Micro-credit	Factoring (sale of accounts receivable)	Other sources of financing		
Percentage																				
SMEs by →	All SMEs	Estimate Margin of error	44.1 2.2	50.2 2.0	48.4 2.0	20.9 1.7	53.7 2.2	51.9 2.2	30.4 1.8	17.7 2.3	24.2 2.1	56.9 2.1	45.2 2.1	50.0 2.1	33.2 2.1	15.1 1.7	12.4 1.5	12.7 1.4	13.2 1.4	
Number of full-time equivalent employees by size group	0 0.5 to 4 5 to 19 20 to 99 100 to 499	Estimate Margin of error	36.3 2.7	41.1 2.7	38.2 2.3	18.0 2.8	48.0 2.8	41.4 2.4	23.6 2.2	18.3 2.3	21.3 2.2	58.8 2.9	44.9 2.9	48.5 2.9	29.9 2.5	13.1 1.9	11.5 1.8	12.0 1.9	12.3 2.0	
Industry	Agriculture/Primary Manufacturing Wholesale/Retail Professional services Knowledge-based industry Tourism Other industries	Estimate Margin of error	70.5 4.8	70.6 4.8	30.0 2.1	59.5 4.1	42.0 4.1	22.6 2.1	X X	18.4 1.7	59.4 5.2	39.6 4.3	43.9 4.3	37.4 3.7	X X	9.4 4.4	X X	X X	X X	
Region	Atlantic Quebec Ontario Prairies British Columbia Territories Rural or urban location Export and non-export activities Year that they started selling goods and services Female ownership Majority owner by age group Innovation Financial institution approached for debt	Estimate Margin of error	58.8 5.0	63.8 4.7	56.1 4.6	23.1 4.2	58.2 4.4	61.5 4.9	36.5 3.3	15.6 3.6	22.8 5.1	53.2 4.5	42.4 4.9	50.4 4.8	36.1 3.0	14.0 2.8	10.0 X	16.5 3.5	13.9 X	11.5 3.5
	Estimate Margin of error	54.2 4.3	58.4 3.9	50.2 4.2	28.7 4.3	46.0 4.2	50.3 4.1	31.9 4.1	24.3 4.0	28.0 4.0	61.2 4.0	43.2 4.0	46.0 4.0	24.5 3.9	22.4 3.9	22.4 3.9	22.5 3.9	20.2 3.3	19.2 X	
	Estimate Margin of error	34.5 3.5	40.9 3.7	40.6 3.7	16.2 1.7	50.9 5.7	47.8 4.1	28.2 3.4	16.7 1.7	25.5 2.3	49.1 4.3	52.3 4.6	52.4 4.7	23.1 3.1	14.3 2.6	13.6 2.6	14.9 2.6	17.8 3.5	18.0 X	
	Estimate Margin of error	43.1 4.6	55.3 4.6	49.1 4.6	21.9 3.9	71.4 4.0	74.8 4.0	37.7 3.4	23.0 2.4	66.7 6.3	49.1 4.3	53.2 4.6	42.2 4.5	19.7 3.1	14.3 2.6	13.6 2.6	14.9 2.6	16.7 3.5	17.8 X	
	Estimate Margin of error	20.0 4.0	34.5 4.7	40.4 4.7	16.8 3.6	52.5 4.8	35.5 4.8	24.7 4.1	22.8 2.4	57.2 4.1	44.1 4.2	58.6 4.8	31.7 4.7	17.6 4.6	16.1 3.9	15.5 3.7	18.0 X	18.0 4.0		
	Estimate Margin of error	50.6 4.4	50.1 4.5	49.5 4.3	16.5 3.2	44.4 4.4	45.5 4.4	27.8 4.0	10.2 2.1	24.5 3.2	62.0 3.2	42.8 4.5	49.3 4.6	34.6 4.4	8.0 2.1	11.0 2.1	12.8 2.3	10.5 2.0	12.8 X	
	Estimate Margin of error	44.1 4.0	46.5 3.9	51.2 3.9	20.0 3.5	49.3 4.0	51.1 3.7	21.1 3.7	18.4 3.6	25.8 3.6	52.2 4.0	47.5 4.1	47.6 4.4	30.8 3.9	15.0 3.1	13.0 2.3	13.2 2.3	13.6 2.0	16.7 X	
	Estimate Margin of error	38.0 4.0	47.9 4.5	50.6 4.3	18.1 3.3	62.3 3.7	55.2 3.7	29.5 3.7	X X	19.9 3.3	59.3 4.1	46.4 3.8	56.6 4.1	27.1 3.8	9.1 X	X X	X X	X X	X X	
	Estimate Margin of error	48.7 4.7	53.3 9.3	51.3 9.7	19.9 9.7	58.8 10.2	56.7 9.7	36.8 9.7	16.2 9.7	22.8 10.2	60.3 9.5	52.1 9.2	52.5 9.2	36.4 9.2	19.3 9.1	19.3 X	19.3 X	19.3 X	19.3 X	19.3 X
	Estimate Margin of error	59.8 3.7	63.8 3.6	50.0 3.8	23.6 3.8	58.6 3.7	55.3 3.7	28.9 3.7	16.2 3.7	23.8 3.7	55.5 3.7	45.4 3.7	50.8 3.7	36.9 3.7	15.8 2.7	12.8 2.6	12.6 2.6	13.9 2.0	11.5 2.0	
	Estimate Margin of error	38.4 2.3	45.4 2.4	47.9 2.4	19.9 2.0	52.5 2.4	50.7 2.4	31.0 2.4	18.2 2.1	24.3 2.1	57.5 2.1	37.8 2.1	49.7 2.1	31.8 2.1	14.9 2.1	12.2 2.1	12.8 2.1	13.0 2.1	16.1 2.0	
	Estimate Margin of error	48.7 2.7	60.0 2.8	60.4 2.8	26.1 2.8	74.7 2.8	70.9 2.8	38.2 2.8	17.9 2.7	24.7 2.7	54.7 2.7	49.8 2.7	50.2 2.7	26.7 2.7	10.6 2.6	12.1 2.6	12.1 2.6	12.8 2.6	14.9 2.0	
	Estimate Margin of error	41.7 2.7	51.2 2.8	22.9 2.8	22.5 2.8	62.2 2.8	50.9 2.8	32.7 2.8	20.6 2.6	24.4 2.6	58.9 2.6	48.5 2.6	51.5 2.6	34.5 2.6	14.5 2.6	12.9 2.6	12.8 2.6	13.6 2.6	14.9 2.0	
	Estimate Margin of error	42.4 2.5	48.2 2.5	x x	x x	53.6 5.7	55.8 5.7	27.3 5.7	x x	24.6 5.1	73.2 5.7	45.3 5.1	64.0 5.1	31.5 5.1	x x	8.3 x	x x	x x	x x	
	Estimate Margin of error	37.6 2.5	45.0 2.5	43.9 2.5	17.5 2.5	45.6 4.1	45.6 4.1	26.9 4.1	20.7 2.5	25.9 2.5	65.4 5.1	46.3 4.1	56.4 4.1	26.0 3.7	15.0 3.7	13.0 3.7	14.0 3.7	13.8 3.5	17.6 X	
	Estimate Margin of error	47.1 2.5	52.8 2.5	51.0 2.5	22.9 2.5	57.2 2.5	53.7 2.5	32.7 2.5	19.0 2.5	25.2 2.5	57.9 2.5	44.8 2.5	45.9 2.5	35.6 2.5	15.6 2.5	12.5 2.5	12.6 2.5	13.1 2.5	13.8 1.7	
	Estimate Margin of error	41.1 2.0	54.0 2.0	53.2 2.0	24.6 2.0	54.9 2.0	51.8 2.0	36.8 2.0	22.0 2.0	24.6 2.0	61.6 2.0	50.2 2.0	55.6 2.0	36.8 2.0	16.3 2.0	14.6 2.0	14.5 2.0	14.4 2.0	15.5 2.0	
	Estimate Margin of error	41.1 1.9	52.2 1.9	52.2 1.9	18.4 1.9	60.1 1.9	67.3 1.9	36.7 1.9	x x	29.0 2.0	51.4 2.0	38.1 2.0	42.3 2.0	31.5 2.0	7.5 X	7.5 X	7.5 X	7.5 X	7.5 X	
	Estimate Margin of error	47.3 6.2	55.4 5.4	55.4 5.4	20.1 4.0	64.4 6.2	52.0 5.2	27.7 4.0	18.2 3.7	22.7 3.7	62.9 4.0	47.3 5.1	51.7 5.2	34.6 4.9	15.4 2.8	x x	16.6 3.9	16.6 X	16.6 X	
	Estimate Margin of error	51.0 5.4	57.0 5.4	57.0 5.4	24.7 4.0	61.2 6.2	56.3 5.2	31.8 4.0	17.1 3.7	33.9 4.0	52.4 5.1	40.3 4.9	48.3 4.8	36.8 4.8	16.8 3.7	16.7 2.8	16.7 2.8	16.7 2.8	26.2 X	
	Estimate Margin of error	40.2 4.6	51.1 4.6	49.0 4.6	20.5 4.6	51.8 4.6	49.7 4.6	35.4 4.6	23.3 4.6	26.3 4.6	62.6 4.6	49.6 4.6	56.2 4.6	36.9 4.6	12.1 3.6	13.5 3.6	12.1 3.6	13.5 3.6	13.5 X	
	Estimate Margin of error	42.7 4.1	56.3 4.2	53.9 4.2	17.6 4.2	63.3 4.2	59.1 4.2	34.9 4.2	18.9 4.0	22.9 4.0	61.5 4.0	48.5 4.0	50.8 4.0	29.5 4.0	13.6 3.4	10.7 3.4	11.5 3.4	12.7 3.4	13.5 X	
	Estimate Margin of error	36.4 4.0	88.5 4.0	47.7 4.0	17.0 4.0	59.7 4.0	42.8 4.0	34.0 3.8	16.9 3.5	32.7 3.5	41.0 3.5	44.8 3.5	45.9 3.5	35.6 3.5	13.6 3.4	10.7 3.4	11.5 3.4	12.7 3.4	13.5 X	
	Estimate Margin of error	61.2 6.4	77.8 7.9	54.5 8.4	x x	70.3 8.3	63.5 8.2	47.5 8.4	x x	42.0 8.2	71.0 8.2	57.1 8.4	70.4 8.3	58.7 8.3	14.7 7.4	x x	34.8 8.0	34.8 X	34.8 X	
	Estimate Margin of error	52.2 4.9	51.0 4.8	47.4 4.8	28.8 4.8	61.2 4.8	56.3 4.8	31.8 4.8	17.1 3.7	33.9 4.7	52.4 4.7	40.3 4.8	48.3 4.8	36.8 4.8	16.8 3.6	16.7 3.6	16.7 3.6	16.7 3.6	26.2 X	
	Estimate Margin of error	40.2 4.6	51.1 4.6	49.0 4.6	20.5 4.6	51.8 4.6	49.7 4.6	35.4 4.6	23.3 4.6	26.3 4.6	62.6 4.6	49.6 4.6	56.2 4.6	36.9 4.6	12.1 3.6	13.5 3.6	12.1 3.6	13.5 3.6	13.5 X	
	Estimate Margin of error	42.7 4.1	56.3 4.2	53.9 4.2	17.6 4.2	63.3 4.2	59.1 4.2	34.9 4.2	18.9 4.0	22.9 4.0	61.5 4.0	48.5 4.0	50.8 4.0	29.5 4.0	13.6 3.4	10.7 3.4	11.5 3.4	12.7 3.4	13.5 X	
	Estimate Margin of error	38.5 4.0	85.5 4.0	51.3 4.0	x x	59.4 5.0	38.1 4.0	x x	x x	57.3 4.0	39.9 4.0	50.0 4.0	x x	12.5 3.4	x x	x x	x x	x x	x x	
	Estimate Margin of error	43.2 4.0	53.2 4.0	23.2 4.0	57.5 4.0	53.6 4.0	34.2 4.0	20.3 4.0	25.3 4.0	59.1 4.0	46.1 4.0	51.3 4.0	34.8 4.0	15.1 3.4	13.4 2.9	12.9 2.9	14.0 2.9	15.2 X		
	Estimate Margin of error	42.0 2.0	52.0 2.0	24.0 2.0	57.0 2.0	53.0 2.0	34.0 2.0	20.0 2.0	25.0 2.0	59.0 2.0	46.0 2.0	51.0 2.0	34.8 2.0	15.0 2.0	13.0 2.0	12.9 2.0	14.0 2.0	15.2 X		
	Estimate Margin of error	x x	x x	64.8 11.9	x x	74.4 11.8	x x	x x	x x	66.2 1										

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Table 35
Type of financing instruments used during start-up

Survey question: Q8 (part 2) Which of the following sources of finance were IMPORTANT or NECESSARY to finance the start-up of your business PRIOR to the first sale of goods or services		Commercial loans from financial institutions	Lines of credit from financial institutions	Commercial credit cards	Government lending agencies/grants	Trade credit owing to suppliers	Leasing	Loans from individuals (friends and relatives)	Personal savings of business owner(s)	Personal lines of credit of business owner(s)	Personal credit cards of business owner(s)	Personal loans to business owner(s)	Loans from individuals unrelated to the firm or its owners ("angels")	Venture capital and "angels" funds	Micro-credit	Other sources of financing (please specify)
Percentage																

SMEs by ↓	All SMEs →	Estimate	45.1	43.6	37.6	20.3	42.4	26.6	22.9	76.6	45.9	51.6	32.0	13.2	11.3	12.6	13.0
Number of full-time equivalent employees by size group	0	Margin of error	2.3	2.3	2.3	1.8	2.3	2.0	1.8	2.1	2.4	2.4	2.1	1.5	1.2	1.5	1.4
	0.5 to 4	Estimate	39.2	37.5	33.7	20.1	37.6	23.4	20.5	76.7	46.1	51.3	31.3	11.6	11.7	12.3	15.1
	0.5 to 4	Margin of error	3.1	3.1	3.0	2.6	3.0	2.7	2.5	2.7	3.1	3.2	2.9	1.8	1.8	2.2	2.2
	5 to 19	Estimate	50.4	49.0	40.7	17.9	40.5	25.0	21.5	74.5	42.5	51.3	31.2	11.3	8.4	13.7	8.8
	5 to 19	Margin of error	4.3	4.2	4.3	2.8	4.3	3.4	3.0	4.0	4.3	4.3	3.7	2.5	1.8	2.3	1.8
	20 to 99	Estimate	58.6	58.8	49.5	27.4	69.8	45.7	38.0	82.3	54.4	53.8	36.0	27.9	x	x	x
	20 to 99	Margin of error	7.2	7.5	7.1	5.4	6.8	7.0	6.7	6.3	7.2	7.1	6.2	6.4	x	x	x
	100 to 499	Estimate	63.5	60.1	40.1	x	74.3	47.1	36.8	79.2	51.2	54.2	46.2	x	x	x	x
	100 to 499	Margin of error	9.2	9.5	9.1	x	7.6	9.9	8.4	7.0	9.8	9.9	9.9	x	x	x	x
Industry	Agriculture/Primary	Estimate	72.8	67.6	26.8	39.1	43.5	x	x	73.4	42.1	39.5	40.7	x	x	x	x
	Agriculture/Primary	Margin of error	6.5	6.7	5.7	7.0	6.9	x	x	5.8	7.1	7.0	6.9	x	x	x	x
	Manufacturing	Estimate	41.7	50.4	37.7	25.9	58.8	37.9	39.0	86.7	45.3	57.7	38.1	17.0	16.9	x	14.9
	Manufacturing	Margin of error	6.1	5.9	5.9	5.2	5.6	5.6	5.8	3.8	5.9	6.1	5.7	4.0	4.1	x	3.1
	Wholesale/Retail	Estimate	50.7	45.9	42.9	19.5	50.6	31.0	35.6	79.9	40.8	43.2	41.0	18.7	16.9	x	14.3
	Wholesale/Retail	Margin of error	5.4	5.3	5.4	3.8	5.5	5.0	5.0	4.5	5.5	5.2	4.9	3.5	3.0	x	2.9
	Professional services	Estimate	25.0	38.0	31.4	17.2	26.0	23.0	18.7	80.3	43.9	57.2	27.4	13.9	x	x	14.9
	Professional services	Margin of error	4.1	5.5	4.4	3.6	4.1	3.7	3.9	4.9	5.6	4.2	3.3	x	x	x	3.6
	Knowledge-based indust	Estimate	20.2	23.0	23.8	18.2	16.4	20.6	19.8	74.1	48.7	60.3	24.5	17.0	16.3	15.8	21.3
	Knowledge-based indust	Margin of error	4.1	4.4	4.5	3.9	3.7	4.1	4.2	4.6	5.0	4.8	4.0	4.0	3.8	x	4.2
	Tourism	Estimate	43.7	44.3	36.4	x	43.0	19.7	27.0	76.3	49.1	55.8	36.0	x	x	x	x
	Tourism	Margin of error	5.6	5.4	4.8	x	5.3	3.7	4.1	4.0	5.7	5.6	5.3	x	x	x	x
	Other industries	Estimate	49.0	42.7	42.4	18.9	47.0	28.1	19.6	74.3	48.1	52.1	28.9	12.4	9.8	13.1	12.5
	Other industries	Margin of error	4.3	4.2	4.2	3.2	4.3	3.8	3.2	3.9	4.4	4.4	3.8	2.7	2.2	2.6	2.6
Region	Atlantic	Estimate	52.1	43.3	36.8	27.7	42.9	22.5	25.2	79.3	43.8	51.6	36.6	x	x	x	17.0
	Atlantic	Margin of error	5.9	5.6	5.4	4.8	5.4	4.1	5.0	4.8	6.0	5.7	5.5	x	x	x	4.0
	Quebec	Estimate	51.4	48.8	47.1	26.5	45.6	27.7	30.0	78.7	46.9	59.7	42.0	19.9	19.5	13.2	19.3
	Quebec	Margin of error	5.0	5.0	4.9	4.4	4.9	4.3	3.9	4.8	5.0	5.0	4.7	3.3	3.3	2.5	3.0
	Ontario	Estimate	34.8	33.2	34.4	14.9	38.1	25.3	19.3	76.1	45.6	46.9	23.7	11.6	7.6	11.1	10.5
	Ontario	Margin of error	4.0	3.8	4.0	2.9	4.1	3.5	3.2	3.7	4.2	4.1	3.4	2.6	1.8	2.6	2.4
	Prairies	Estimate	56.5	56.8	35.8	26.8	50.3	31.6	25.6	74.2	48.6	53.6	39.7	14.4	13.4	17.5	13.6
	Prairies	Margin of error	4.2	4.6	4.2	4.0	4.3	4.2	3.9	4.4	4.9	4.3	3.2	3.0	3.7	3.0	3.0
	British Columbia	Estimate	47.6	48.4	37.6	x	39.7	23.4	19.4	77.7	42.8	51.7	30.3	x	x	x	x
	British Columbia	Margin of error	5.7	6.0	6.0	x	6.0	5.2	4.5	5.3	6.0	6.1	5.8	x	x	x	x
	Territories	Estimate	49.1	x	x	x	x	x	x	81.5	58.6	63.9	x	x	x	x	x
	Territories	Margin of error	11.5	x	x	x	x	x	x	9.3	11.1	10.0	x	x	x	x	x
Rural or urban location	Rural	Estimate	60.3	53.5	35.3	23.3	48.6	25.7	21.8	74.5	44.0	47.5	35.7	11.8	10.1	14.8	9.0
	Rural	Margin of error	4.6	4.5	4.5	3.6	4.7	4.2	3.6	4.4	4.5	4.6	4.2	2.9	2.1	3.5	2.0
	Urban	Estimate	40.7	40.8	38.3	19.4	40.6	26.8	23.2	77.2	46.5	52.8	30.9	13.6	11.6	12.0	14.1
	Urban	Margin of error	2.7	2.6	2.6	2.1	2.6	2.3	2.1	2.4	2.7	2.7	2.5	1.7	1.5	1.6	1.7
Export and non-export activities	Exporter	Estimate	44.5	54.7	37.2	24.4	41.2	31.9	22.8	89.4	53.5	49.6	24.7	x	x	x	x
	Exporter	Margin of error	6.8	7.2	6.7	5.6	7.1	6.9	6.8	3.6	7.5	7.2	5.0	x	x	x	x
	Non-exporter	Estimate	44.2	45.2	43.3	22.3	43.0	30.8	19.7	73.4	46.8	53.1	34.4	11.6	10.8	14.7	13.5
	Non-exporter	Margin of error	3.2	3.3	3.2	2.7	3.2	3.1	2.1	2.9	3.3	3.3	3.0	1.8	1.7	2.3	2.2
Year that they started selling goods and service	2004-2003	Estimate	44.6	38.0	29.7	19.8	50.2	22.9	x	82.5	37.7	59.2	30.8	x	x	x	x
	2004-2003	Margin of error	7.0	7.2	5.8	4.8	7.3	5.6	4	4.5	7.1	6.4	6.4	x	x	x	x
	2002-1999	Estimate	33.4	34.9	35.7	16.6	32.7	21.2	19.1	75.5	46.9	52.8	27.1	13.8	11.1	13.3	11.6
	2002-1999	Margin of error	4.3	4.2	4.3	3.2	4.6	3.4	3.5	4.0	4.9	4.6	4.6	3.0	2.6	2.6	2.6
	Prior to 1999	Estimate	51.0	48.5	39.3	22.1	46.6	29.8	24.7	76.7	46.2	50.7	34.5	13.1	11.9	13.1	13.4
	Prior to 1999	Margin of error	3.0	3.0	2.9	2.3	2.8	2.7	2.3	2.6	3.0	3.0	2.7	1.7	1.5	2.6	1.8
Female ownership	0%	Estimate	44.1	48.2	45.4	23.0	43.7	37.5	17.1	71.1	51.3	57.9	34.1	11.2	9.3	19.0	13.9
	0%	Margin of error	4.2	4.1	4.2	3.6	4.1	4.2	4.2	4.3	4.1	4.0	4.0	2.1	1.9	3.1	2.9
	1 to 49%	Estimate	50.0	50.7	40.6	x	59.7	25.0	27.1	81.5	44.6	38.8	27.2	x	x	x	x
	1 to 49%	Margin of error	7.6	7.7	7.6	x	7.1	5.2	6.0	5.6	7.5	6.8	6.1	x	x	x	x
	50%	Estimate	45.8	45.2	39.6	23.0	31.3	21.2	22.2	82.0	45.4	53.3	37.1	x	x	x	12.5
	50%	Margin of error	6.1	6.0	6.2	4.6	5.6	5.0	4.0	4.1	6.0	6.3	5.6	x	x	x	2.9
	51% to 100%	Estimate	x	x	x	x	x	x	x	93.5	x	x	x	x	x	x	x
	51% to 100%	Margin of error	x	x	x	x	x	x	x	4.6	x	x	x	x	x	x	x
	100%	Estimate	36.9	36.7	38.9	x	42.6	x	x	74.4	39.2	44.1	x	x	x	x	x
	100%	Margin of error	8.0	8.5	8.2	x	8.7	x	x	7.1	10.1	10.1	8.7	x	x	x	x
Majority owner																	

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Table 37
Average sales

Survey question: Q9 (Part 2) What were the business' sales for each of the following fiscal years (in Canadian \$)?	2004	2003	2002	2001	2000
<i>Applies to all SMEs.</i>	Dollar				

SMEs by ↓	All SMEs →	Estimate	614,868	572,217	512,989	493,084	448,423
		Margin of error	33,849	32,643	28,196	28,454	26,822
Number of full-time equivalent employees by size group	0	Estimate	168,421	138,987	133,257	139,351	121,660
		Margin of error	20,305	9,568	9,326	18,376	11,757
	0.5 to 4	Estimate	387,907	381,888	309,629	305,407	307,638
		Margin of error	35,568	40,431	28,604	30,665	41,410
	5 to 19	Estimate	1,587,903	1,513,425	1,386,273	1,311,359	1,162,296
		Margin of error	165,395	161,375	142,225	142,699	128,918
20 to 99	Estimate	6,581,353	6,043,327	5,430,916	5,128,515	4,573,819	
		Margin of error	646,859	583,398	543,874	517,297	509,660
100 to 499	Estimate	15,060,904	13,885,972	13,642,887	10,986,185	9,558,473	
		Margin of error	3,461,050	3,122,011	3,320,977	2,572,129	2,202,584
Industry	Agriculture/Primary	Estimate	453,712	447,413	401,462	386,345	360,981
		Margin of error	77,732	89,407	70,460	74,328	69,394
	Manufacturing	Estimate	1,190,224	1,105,050	1,097,012	1,103,446	997,797
		Margin of error	168,225	154,255	157,105	175,090	136,161
	Wholesale/Retail	Estimate	1,302,176	1,269,647	1,106,136	1,078,333	970,043
		Margin of error	137,038	132,752	116,654	113,586	106,398
	Professional services	Estimate	265,817	266,733	231,377	212,795	196,425
		Margin of error	35,141	39,096	27,590	26,722	26,125
Knowledge-based indust	Estimate	437,400	362,675	321,812	288,095	267,779	
		Margin of error	80,172	50,776	45,535	41,374	39,547
	Tourism	Estimate	589,741	549,367	517,346	445,014	383,627
		Margin of error	98,733	90,095	94,116	86,943	83,278
Other industries	Estimate	455,360	394,261	349,604	339,625	313,121	
		Margin of error	46,168	41,916	34,112	35,597	36,477
Region	Atlantic	Estimate	589,191	547,819	522,973	496,799	494,650
		Margin of error	78,186	76,829	74,892	76,154	76,493
	Quebec	Estimate	683,904	664,875	610,777	559,202	494,813
		Margin of error	80,411	82,456	71,529	70,422	63,858
	Ontario	Estimate	559,743	529,773	475,269	473,954	440,699
		Margin of error	52,524	52,948	45,965	48,818	47,566
Prairies	Estimate	676,004	593,586	520,644	498,517	444,470	
		Margin of error	87,869	76,347	63,831	60,810	57,652
British Columbia	Estimate	596,097	542,199	469,008	447,917	395,388	
		Margin of error	77,784	70,947	61,664	60,041	51,310
Territories	Estimate	652,940	561,514	487,786	452,667	414,251	
		Margin of error	141,730	113,247	99,831	100,109	91,035
Rural or urban location	Rural	Estimate	562,846	540,981	490,435	475,122	421,094
		Margin of error	66,938	67,713	58,744	58,608	52,934
Export and non-export activites	Exporter	Estimate	1,231,369	1,188,225	1,071,415	1,063,347	935,106
		Margin of error	160,770	159,492	136,443	142,377	133,801
	Non-exporter	Estimate	555,474	518,613	457,603	424,744	388,916
		Margin of error	46,853	43,877	37,810	37,190	34,153
Year that they started selling goods and services	2004-2003	Estimate	335,848	224,636	X	X	X
		Margin of error	52,151	50,291	X	X	X
	2002-1999	Estimate	388,210	350,918	295,732	226,754	177,933
		Margin of error	57,883	58,333	45,739	36,216	44,347
	Prior to 1999	Estimate	740,432	701,631	650,770	652,177	605,392
		Margin of error	46,571	44,526	39,474	41,065	37,023
Female ownership	0%	Estimate	636,427	631,590	543,333	504,977	447,795
		Margin of error	68,354	69,122	54,460	51,242	48,297
	1 to 49%	Estimate	1,066,348	898,264	835,798	814,476	749,321
		Margin of error	158,253	126,131	123,397	124,252	117,925
	50%	Estimate	459,680	451,856	416,262	385,195	394,820
		Margin of error	76,095	77,343	72,260	68,292	79,870
51% to 100%	Estimate	X	X	X	X	X	X
		Margin of error	X	X	X	X	X
	100%	Estimate	X	X	X	X	X
		Margin of error	X	X	X	X	X
Majority owner by age group	< 30	Estimate	316,413	275,949	203,540	212,226	178,844
		Margin of error	41,840	42,101	42,422	44,901	42,928
	30-39	Estimate	704,950	673,910	596,075	557,917	396,708
		Margin of error	127,280	128,906	118,225	134,949	90,660
	40-49	Estimate	549,350	541,459	467,534	422,463	390,721
		Margin of error	66,656	69,475	59,396	54,063	51,774
50-64	Estimate	738,200	664,590	592,508	578,233	557,741	
		Margin of error	96,472	82,983	69,025	69,146	69,881
> 65	Estimate	476,004	442,216	435,531	409,436	379,602	
		Margin of error	104,955	97,829	98,992	91,462	84,954
Innovation	Non-Innovative	Estimate	641,216	602,814	534,456	504,334	457,304
	≤ 20% R&D expenditure	Margin of error	46,088	43,562	37,115	36,862	34,059
Financial institution approached for debt	Innovative >20% R&D expenditure	Estimate	X	X	X	X	X
		Margin of error	X	X	X	X	X
	Chartered Bank	Estimate	1,053,256	941,705	809,283	758,605	784,003
		Margin of error	141,658	125,880	113,369	107,185	121,444
	Caisse populaire and Credit Union	Estimate	363,864	338,966	315,902	279,286	248,149
		Margin of error	75,894	67,181	64,146	60,052	52,665
	Crown corporation and Government program	Estimate	X	X	X	X	X
	Other supplier	Estimate	X	X	X	X	X
		Margin of error	X	X	X	X	X

Table 38
Private investments in other businesses in 2003 and 2004

Survey questions:		Owner investing in other businesses	Business owners making private investments in unrelated businesses	Percentage distribution by size of investments				
				less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$249,999	\$250,000 or more
Applies to SMEs for which their majority owners made investments in other businesses in 2003 or 2004.		Percentage	Number of investments (total)	Average number of investments				
SMEs by ↓	All SMEs →	Estimate Margin of error	9.7 1.5 20,405	131,786 20,405	2.5 0.2	49.8 7.9 4.8	15.5 4.7	14.0 2.9
Number of full-time equivalent employees by size group	0	Estimate Margin of error	8.5 1.7 11,685	58,231 11,685	2.7 0.3	57.0 9.8 5.8	14.6 5.6	9.8 5.3
	0.5 to 4	Estimate Margin of error	11.1 3.3 15,587	49,755 15,587	2.3 0.4	57.9 14.4	13.6 9.1	13.7 8.1
	5 to 19	Estimate Margin of error	9.6 3.5 6,362	17,155 6,362	2.3 0.5	17.4 9.5	x x	x x
	20 to 99	Estimate Margin of error	16.1 5.5 2,276	6,396 2,276	2.8 0.7	10.3 9.6 11.8	13.9 x x	x x
	100 to 499	Estimate Margin of error	x x	x x	x x	x x	x x	x x
Industry	Agriculture/Primary	Estimate Margin of error	9.0 2.9 4,796	14,815 4,796	2.4 0.4	46.7 16.4	15.0 9.6	11.1 8.8
	Manufacturing	Estimate Margin of error	9.2 3.2 1,964	5,656 1,964	x x	39.4 17.6	x x	19.9 15.6
	Wholesale/Retail	Estimate Margin of error	8.9 2.8 5,523	17,048 5,523	3.1 0.7	47.9 16.5	x x	10.6 7.9
	Professional services	Estimate Margin of error	13.5 4.0 6,679	21,958 6,679	2.6 0.4	46.2 15.8	16.2 9.2	15.2 9.1
	Knowledge-based industry	Estimate Margin of error	13.3 4.2 3,563	10,704 3,563	2.6 0.6	47.8 17.6	19.8 13.4	3.1 2.5
	Tourism	Estimate Margin of error	5.8 2.2 2,343	6,232 2,343	2.3 0.4	x x	16.8 13.2	15.5 9.4
	Other industries	Estimate Margin of error	9.4 2.9 17,210	55,373 17,210	2.2 0.4	56.5 14.8	10.8 8.2	18.1 10.1
Region	Atlantic	Estimate Margin of error	11.3 3.2 2,572	8,997 2,572	2.7 0.5	25.6 11.7	x x	19.4 13.1
	Quebec	Estimate Margin of error	8.1 2.8 7,931	22,156 7,931	2.6 0.5	42.3 18.0	23.6 15.8	16.1 13.9
	Ontario	Estimate Margin of error	8.9 2.8 14,605	45,058 14,605	2.6 0.5	57.3 15.1	13.4 8.0	x x
	Prairies	Estimate Margin of error	10.8 3.0 8,997	31,578 8,997	2.2 0.4	51.9 14.1	10.3 5.2	14.0 8.6
	British Columbia	Estimate Margin of error	11.6 3.5 7,251	23,649 7,251	2.5 0.5	48.9 16.1	14.2 12.1	19.5 14.1
	Territories	Estimate Margin of error	11.9 4.8 143	349 143	3.6 1.7	44.6 22.2	x x	x x
Rural or urban location	Rural	Estimate Margin of error	7.8 2.1 8,174	30,040 8,174	2.1 0.2	56.4 13.3	15.9 9.7	6.3 4.7
	Urban	Estimate Margin of error	10.5 1.9 18,835	101,746 18,835	2.6 0.3	47.8 9.5	15.4 5.6	7.1 5.7
Export and non-export activities	Exporter	Estimate Margin of error	13.1 3.6 4,540	14,793 4,540	2.8 0.6	40.8 16.2	16.5 9.6	16.2 10.5
	Non-exporter	Estimate Margin of error	9.4 1.6 19,961	116,993 19,961	2.4 0.2	50.9 8.6	15.4 5.3	13.7 5.1
Year that they started selling goods and services	2004-2003	Estimate Margin of error	7.1 4.6 x	X x	2.4 0.5	x x	x x	4.7 4.0
	2002-1999	Estimate Margin of error	10.4 2.7 9,061	34,535 9,061	2.6 0.3	40.1 12.8	14.4 9.0	5.2 3.1
	Prior to 1999	Estimate Margin of error	9.7 1.8 18,023	91,625 18,023	2.4 0.3	53.9 9.5	14.4 5.1	12.3 5.3
Female ownership	0%	Estimate Margin of error	10.0 2.2 16,617	71,556 16,617	2.6 0.3	49.2 11.8	15.7 6.8	11.2 4.5
	1 to 49%	Estimate Margin of error	9.7 3.6 5,420	14,410 5,420	2.3 0.5	52.6 18.3	13.6 8.3	9.7 6.7
	50%	Estimate Margin of error	10.7 2.6 8,044	29,396 8,044	2.2 0.3	48.8 13.7	19.2 11.8	12.9 10.7
	51% to 100%	Estimate Margin of error	x x x	X X x	1.8 0.3	x x	x x	x x
	100%	Estimate Margin of error	6.2 3.3 x	X x x	2.9 1.0	x x	x x	x x
Majority owner by age group	< 30	Estimate Margin of error	x x x	X x x	2.0 0.5	x x	x x	x x
	30-39	Estimate Margin of error	7.5 2.9 6,210	15,613 6,210	2.6 0.5	64.9 16.3	x x	16.3 12.5
	40-49	Estimate Margin of error	12.3 2.9 14,648	58,817 14,648	2.5 0.3	51.8 12.4	15.1 7.5	11.9 7.4
	50-64	Estimate Margin of error	10.1 2.4 12,574	50,676 12,574	2.5 0.4	40.8 13.3	19.9 8.8	16.5 7.7
	≥ 65	Estimate Margin of error	3.9 2.7 x	X x x	2.3 0.5	x x	x x	x x
Innovation	Non-Innovative	Estimate Margin of error	9.7 1.5 20,202	126,388 20,202	2.4 0.2	50.0 8.1	15.5 5.0	13.9 4.9
	≤ 20% R&D expenditure	Estimate Margin of error	9.7 5.4 x	X x x	3.4 1.2	x x	x x	x x
	Innovative >20% R&D expenditure	Estimate Margin of error	9.7 5.4 x	X x x	2.4 1.8	x x	x x	x x
Financial institution approached for debt	Chartered Bank	Estimate Margin of error	13.3 3.2 5,387	21,262 5,387	2.4 0.3	45.0 12.9	18.7 9.8	17.5 9.2
	Caisse populaire and Credit Union	Estimate Margin of error	x x x	X x x	2.2 0.4	x x	6.5 6.2	x x
	Crown corporation and Government program	Estimate Margin of error	x x x	X x x	2.1 0.9	x x	4.0 3.9	x x
	Other supplier	Estimate Margin of error	x x x	X x x	4.2 1.8	x x	x x	x x

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Table 39 Share of ownership held by women entrepreneurs								
Survey question: H10 What percentage of the business ownership is held by women?			0%	>0% and <50%	50%	>50% and <100%	100%	
Applies to all SMEs. Mark one only.			Percentage					
SMEs by ↓	All SMEs →	Estimate	52.5	11.0	20.3	1.5	14.8	
		Margin of error	2.6	1.5	1.9	0.7	2.0	
Number of full-time equivalent employees by size group	0	Estimate	52.5	9.5	19.8	1.6	16.7	
		Margin of error	3.8	2.2	2.6	1.2	3.1	
	0.5 to 4	Estimate	51.3	10.8	21.9	1.1	14.9	
		Margin of error	4.4	2.2	3.4	0.6	3.2	
	5 to 19	Estimate	54.3	15.2	20.1	1.6	8.8	
		Margin of error	6.4	4.9	5.3	0.8	3.3	
20 to 99	Estimate	59.6	15.8	12.8	2.5	9.2		
		Margin of error	7.9	4.3	4.9	2.3	5.2	
100 to 499	Estimate	26.0	X	X	X	X		
		Margin of error	16.7	X	X	X	X	
Industry		Agriculture/Primary	Estimate	38.3	17.6	37.7	X	
			Margin of error	5.5	4.0	5.5	x	
Manufacturing		Estimate	52.7	12.3	19.5	1.7	13.7	
			Margin of error	5.4	3.3	4.4	1.6	
Wholesale/Retail		Estimate	51.2	9.0	23.3	1.3	15.2	
			Margin of error	5.1	2.9	4.4	0.9	
Professional services		Estimate	54.6	9.1	13.9	1.8	20.6	
			Margin of error	5.8	3.0	3.6	1.4	
Knowledge-based industry		Estimate	54.0	12.7	22.3	0.5	10.5	
			Margin of error	5.9	3.4	5.3	0.3	
Tourism		Estimate	47.1	7.6	23.0	2.9	19.3	
			Margin of error	5.9	2.8	4.3	1.5	
Other industries		Estimate	57.0	10.5	15.5	X	x	
			Margin of error	5.0	2.9	3.4	x	
Region	Atlantic	Estimate	56.1	12.5	20.4	1.8	9.3	
		Margin of error	4.9	3.3	4.2	1.3	2.8	
	Quebec	Estimate	63.4	7.6	10.1	1.4	17.6	
		Margin of error	4.9	2.2	2.9	0.9	4.1	
	Ontario	Estimate	55.3	9.3	19.8	X	x	
		Margin of error	5.0	2.6	3.5	X	x	
Prairies	Prairies	Estimate	41.3	16.0	28.8	1.0	12.8	
		Margin of error	5.3	4.1	4.5	0.8	4.1	
	British Columbia	Estimate	45.6	11.6	23.0	1.9	17.9	
		Margin of error	5.5	3.6	4.3	1.2	4.5	
Territories	Territories	Estimate	43.8	13.1	25.6	4.5	13.0	
		Margin of error	8.1	5.2	7.7	3.7	5.6	
Rural or urban location	Rural	Estimate	45.7	14.0	27.3	1.1	11.9	
		Margin of error	4.9	3.5	4.1	0.8	3.2	
Export and non-export activities	Urban	Estimate	55.2	9.7	17.5	1.6	16.0	
		Margin of error	3.0	1.6	2.1	0.9	2.4	
Year that they started selling goods and services	Exporter	Estimate	52.2	14.8	19.7	1.5	11.8	
		Margin of error	6.0	4.2	4.7	1.0	4.1	
	Non-exporter	Estimate	52.5	10.6	20.4	1.5	15.1	
		Margin of error	2.7	1.6	2.0	0.7	2.1	
Female ownership	2004-2003	Estimate	51.7	12.9	16.7	2.6	16.1	
		Margin of error	6.7	4.9	4.4	1.7	4.9	
	2002-1999	Estimate	55.8	8.9	16.0	2.5	16.8	
		Margin of error	5.2	2.7	3.4	2.5	3.9	
	Prior to 1999	Estimate	51.3	11.5	22.1	1.0	14.0	
		Margin of error	3.2	1.9	2.4	0.4	2.4	
Majority owner by age group	0%	Estimate	X	X	X	X	X	
		Margin of error	X	X	X	X	x	
	1 to 49%	Estimate	X	X	X	X	X	
		Margin of error	X	X	X	X	X	
	50%	Estimate	X	X	X	X	X	
	51% to 100%	Estimate	X	X	X	X	X	
		Margin of error	X	X	X	X	X	
	100%	Estimate	X	X	X	X	X	
		Margin of error	X	X	X	X	X	
Innovation	< 30	Estimate	60.6	4.8	9.3	0.5	24.8	
		Margin of error	14.4	3.3	8.0	0.4	12.9	
	30-39	Estimate	50.8	8.0	16.3	1.0	23.8	
		Margin of error	6.4	2.8	4.4	0.6	6.5	
	40-49	Estimate	54.4	10.7	19.1	2.2	13.5	
		Margin of error	4.5	2.7	3.1	1.8	2.9	
	50-64	Estimate	50.9	12.3	23.0	1.3	12.5	
		Margin of error	4.0	2.7	3.3	0.6	2.8	
	≥ 65	Estimate	51.4	13.2	24.0	0.3	11.1	
		Margin of error	8.6	4.6	6.6	0.2	6.6	
Financial institution approached for debt	Non-Innovative	Estimate	52.4	10.9	20.5	1.4	14.9	
	≤ 20% R&D expenditure	Margin of error	2.6	1.5	1.9	0.7	2.0	
	Innovative	Estimate	55.1	12.7	16.5	X	x	
	>20% R&D expenditure	Margin of error	11.4	7.1	7.2	X	x	

Table 40
Ownership by disabled people, aboriginals, visible minorities, and recent immigrants

			Persons with a disability	Aboriginal persons	Part of visible minorities, other than aboriginal persons	Residing in Canada for less than 5 years
Survey question: H11 Was the majority ownership of the business held ...						
Applies to all SMEs.						
Mark all that apply.						
SMEs by ↓	All SMEs →	Estimate	3.5	1.5	7.2	1.4
		Margin of error	1.1	0.7	1.2	0.4
Number of full-time equivalent employees by size group	0	Estimate	3.3	1.0	7.3	0.9
		Margin of error	1.5	0.5	1.8	0.4
	0.5 to 4	Estimate	4.8	2.4	8.2	1.9
		Margin of error	2.3	1.9	2.4	0.8
	5 to 19	Estimate	1.8	1.2	5.0	1.7
		Margin of error	1.5	1.0	1.7	0.8
20 to 99	Estimate	X	X	5.6	X	
		Margin of error	X	X	2.4	X
100 to 499	Estimate	X	X	X	X	
		Margin of error	X	X	X	X
Industry	Agriculture/Primary	Estimate	4.1	1.2	1.9	0.5
		Margin of error	2.7	0.9	1.5	0.5
	Manufacturing	Estimate	1.3	1.4	7.4	1.2
		Margin of error	1.1	1.2	2.9	0.7
	Wholesale/Retail	Estimate	3.3	1.7	11.9	1.6
		Margin of error	2.0	1.3	3.3	0.9
	Professional services	Estimate	1.9	X	6.5	X
		Margin of error	1.5	X	2.7	X
Knowledge-based industry	Estimate	2.5	X	10.8	2.3	
		Margin of error	1.8	X	3.8	1.3
	Tourism	Estimate	4.0	3.1	12.2	3.8
		Margin of error	1.9	2.0	3.6	1.7
Other industries	Estimate	4.2	1.8	5.9	1.0	
		Margin of error	2.3	1.4	2.3	0.6
Region	Atlantic	Estimate	1.8	2.5	1.1	1.5
		Margin of error	1.4	1.6	0.7	1.1
	Quebec	Estimate	1.8	0.7	3.1	1.1
		Margin of error	1.4	0.7	2.0	0.8
	Ontario	Estimate	4.2	X	9.7	1.3
		Margin of error	2.5	X	2.3	0.5
Prairies	Estimate	4.5	2.3	5.1	1.2	
		Margin of error	2.1	1.3	2.7	1.0
British Columbia	Estimate	3.4	2.6	12.2	1.9	
		Margin of error	1.9	1.7	3.4	1.0
Territories	Estimate	2.5	11.1	4.1	X	
		Margin of error	1.9	4.0	2.3	X
Rural or urban location	Rural	Estimate	5.8	2.0	1.3	0.7
		Margin of error	2.7	1.1	0.8	0.4
Export and non-export activities	Exporter	Estimate	2.4	1.8	6.1	3.3
		Margin of error	2.1	1.5	2.7	2.0
Non-exporter	Estimate	3.6	1.5	7.3	1.2	
		Margin of error	1.2	0.7	1.3	0.4
Year that they started selling goods and services	2004-2003	Estimate	1.7	1.5	13.4	5.2
		Margin of error	1.3	1.1	4.0	2.1
	2002-1999	Estimate	3.6	3.0	8.9	3.0
		Margin of error	2.5	2.4	2.8	1.3
Prior to 1999	Estimate	3.7	1.0	6.1	0.4	
		Margin of error	1.3	0.5	1.4	0.2
Female ownership	0%	Estimate	4.0	1.4	6.9	1.0
		Margin of error	1.8	1.1	1.6	0.4
	1 to 49%	Estimate	0.9	1.0	4.5	1.0
		Margin of error	0.8	0.6	1.8	0.7
	50%	Estimate	5.7	2.4	6.5	1.8
		Margin of error	2.4	1.4	2.3	1.1
51% to 100%	Estimate	X	X	9.2	X	
		Margin of error	X	X	7.7	X
100%	Estimate	0.5	1.4	11.0	2.2	
		Margin of error	0.4	1.2	5.0	1.3
Majority owner by age group	< 30	Estimate	X	X	9.2	X
		Margin of error	X	X	6.5	X
	30-39	Estimate	2.3	X	11.8	2.7
		Margin of error	2.3	X	4.8	1.3
	40-49	Estimate	3.5	2.3	7.2	1.4
		Margin of error	1.9	1.7	2.0	0.7
50-64	Estimate	3.4	1.1	5.8	0.9	
		Margin of error	1.4	0.7	1.6	0.4
≥ 65	Estimate	7.1	X	4.7	X	
		Margin of error	6.1	X	3.1	X
Innovation	Non-Innovative	Estimate	3.6	1.6	6.9	1.2
	≤ 20% R&D expenditure	Margin of error	1.1	0.7	1.3	0.3
	Innovative	Estimate	X	X	14.1	4.1
	>20% R&D expenditure	Margin of error	X	X	6.1	3.5
Financial institution approached for debt	Chartered Bank	Estimate	2.7	1.1	7.8	2.2
		Margin of error	1.6	0.9	2.4	1.4
	Caisse populaire and Credit Union	Estimate	7.3	X	5.3	0.8
		Margin of error	5.7	X	3.4	0.6
Crown corporation and Government program	Estimate	X	X	1.9	X	
		Margin of error	X	X	1.4	X
Other supplier	Estimate	X	0.2	X	X	
		Margin of error	X	0.2	X	X

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Table 41
Age profile of owners and their business experience

Survey questions: H12 What is the age of the person with the largest share of ownership in the Business? H13 How many years of experience does the majority owner have in owning or managing a business?		Age of the majority owner					Years of experience of the majority owner				
		less than 30 years	30 to 39 years	40 to 49 years	50 to 64 years	65 years and over	less than 5 years	5-10 years	more than 10 years		
<i>Applies to all SMEs.</i>		Percentage					Percentage				
SMEs by ↓	All SMEs →	Estimate Margin of error	2.9 0.9	15.3 1.8	35.1 2.5	37.0 2.4	9.6 1.6	12.4 1.6	18.4 2.2	69.3 2.4	
Number of full-time equivalent employees by size group	0	Estimate Margin of error	3.2 1.5	13.7 2.7	34.7 3.7	37.7 3.6	10.8 2.5	13.2 2.6	19.3 3.2	67.5 3.6	
	0.5 to 4	Estimate Margin of error	2.6 1.2	17.1 3.1	36.9 4.4	35.3 4.1	8.1 2.5	14.2 2.8	19.4 3.9	66.4 4.3	
	5 to 19	Estimate Margin of error	3.0 2.0	17.5 4.7	32.5 6.3	38.1 6.3	8.9 3.2	5.6 2.1	14.4 4.4	80.1 4.7	
	20 to 99	Estimate Margin of error	X X	15.0 6.4	35.1 8.9	41.2 7.9	X X	7.0 4.7	10.4 5.5	82.6 6.8	
	100 to 499	Estimate Margin of error	X X	X X	X X	X X	11.6 8.5	X X	X X	85.3 20.7	
Industry		Agriculture/Primary	Estimate Margin of error	1.0 0.8	10.0 2.7	32.5 5.3	39.1 5.6	17.4 4.7	2.6 1.2	7.0 2.7	90.5 2.9
		Manufacturing	Estimate Margin of error	X X	16.8 3.9	35.1 5.2	38.5 5.3	X X	7.8 2.8	17.2 4.0	75.0 4.6
		Wholesale/Retail	Estimate Margin of error	3.5 1.7	12.5 3.2	36.4 5.0	37.9 5.0	9.7 3.3	11.3 3.0	15.7 3.8	73.0 4.5
		Professional services	Estimate Margin of error	1.7 1.7	11.0 3.6	30.1 5.3	44.6 5.8	12.6 4.2	12.6 3.6	17.3 4.5	70.1 5.3
		Knowledge-based industry	Estimate Margin of error	4.0 2.4	23.2 4.9	34.6 5.7	34.2 5.7	4.0 2.6	22.1 4.7	23.4 5.0	54.5 5.8
		Tourism	Estimate Margin of error	4.6 3.6	16.0 3.5	31.3 5.7	40.0 6.1	8.0 2.8	16.0 3.4	19.0 4.9	65.1 5.5
		Other industries	Estimate Margin of error	3.3 1.8	17.6 3.7	37.6 5.0	33.8 4.7	7.7 2.8	13.9 3.3	22.1 4.4	64.1 4.9
Region		Atlantic	Estimate Margin of error	1.5 1.0	17.7 3.9	27.1 4.6	44.6 5.3	9.1 3.1	11.4 3.1	16.9 3.8	71.7 4.5
		Quebec	Estimate Margin of error	3.1 1.7	17.8 3.8	33.1 4.8	38.7 5.1	7.4 3.0	12.2 3.2	17.2 3.9	70.6 4.6
		Ontario	Estimate Margin of error	2.4 1.7	15.4 3.6	37.5 5.0	33.4 4.5	11.2 3.2	13.2 3.4	20.5 4.4	66.3 4.9
		Prairies	Estimate Margin of error	3.7 1.9	12.8 3.4	36.4 5.3	39.0 5.2	8.1 2.6	10.1 2.4	15.3 4.0	74.6 4.4
		British Columbia	Estimate Margin of error	3.1 2.1	14.7 3.6	33.3 5.3	37.9 5.3	10.9 3.7	14.0 3.7	19.7 4.6	66.3 5.2
		Territories	Estimate Margin of error	X X	16.2 6.3	28.1 7.3	42.5 8.4	10.8 5.7	13.1 5.5	21.7 6.9	65.2 8.2
Rural or urban location	Rural	Estimate Margin of error	2.2 1.1	12.1 2.5	36.4 4.9	39.3 4.7	10.0 3.1	7.9 2.0	11.5 2.4	80.6 3.1	
	Urban	Estimate Margin of error	3.2 1.2	16.6 2.3	34.6 3.0	36.2 2.8	9.4 1.8	14.1 2.1	21.1 2.8	64.8 3.0	
Export and non-export activities	Exporter	Estimate Margin of error	1.4 1.2	13.4 3.7	34.8 5.7	42.7 6.0	7.7 3.2	9.9 3.5	13.9 4.1	76.2 5.1	
	Non-exporter	Estimate Margin of error	3.0 1.0	15.5 2.0	35.2 2.7	36.5 2.6	9.8 1.7	12.6 1.7	18.8 2.3	68.6 2.6	
Year that they started selling goods and services	2004-2003	Estimate Margin of error	7.3 3.1	25.6 5.3	38.5 6.9	25.9 5.4	2.7 2.5	45.5 6.6	10.6 3.6	43.9 6.6	
	2002-1999	Estimate Margin of error	7.3 3.0	26.5 4.7	37.7 5.2	24.4 3.9	4.2 1.8	31.4 5.0	28.5 5.0	40.1 4.8	
	Prior to 1999	Estimate Margin of error	1.0 0.6	10.6 1.9	34.0 3.1	42.4 3.1	12.1 2.1	2.9 1.0	15.5 2.5	81.6 2.6	
Female ownership	0%	Estimate Margin of error	3.3 1.4	14.9 2.3	36.4 3.7	35.9 3.4	9.4 2.3	13.8 2.4	17.5 3.1	68.6 3.5	
	1 to 49%	Estimate Margin of error	1.3 0.6	11.2 3.9	34.4 7.1	41.7 7.1	11.5 4.0	5.9 1.9	13.4 5.1	80.7 5.3	
	50%	Estimate Margin of error	1.3 1.2	12.3 3.3	33.0 4.8	42.0 5.1	11.4 3.2	7.4 2.0	14.1 3.4	78.5 3.8	
	51% to 100%	Estimate Margin of error	1.0 0.9	10.7 7.2	X x	32.3 17.6	X X	X X	X X	46.4 22.0	
	100%	Estimate Margin of error	4.8 2.8	24.7 6.8	32.1 6.4	31.2 6.4	7.2 4.4	16.0 4.9	31.3 6.8	52.7 7.2	
Majority owner by age group	< 30	Estimate Margin of error	X X	X X	X X	X X	X X	52.2 15.9	35.8 17.2	12.0 8.9	
	30-39	Estimate Margin of error	X X	X X	X X	X X	X X	30.8 6.2	36.3 6.3	32.9 5.4	
	40-49	Estimate Margin of error	X X	X X	X X	X X	X X	11.3 2.7	22.6 4.1	66.1 4.4	
	50-64	Estimate Margin of error	X X	X X	X X	X X	X X	4.9 1.2	8.7 2.3	86.4 2.5	
	≥ 65	Estimate Margin of error	X X	X X	X X	X X	X X	3.9 3.2	6.3 6.1	89.9 6.7	
Innovation	Non-Innovative	Estimate Margin of error	2.9 0.9	14.8 1.8	35.6 2.6	37.4 2.5	9.2 1.5	12.3 1.7	17.9 2.2	69.9 2.5	
	Innovative ≤ 20% R&D expenditure	Estimate Margin of error	X X	27.0 10.3	24.9 8.2	28.2 8.7	X x	14.6 8.0	30.4 13.0	54.9 12.1	
Financial institution approached for debt	Chartered Bank	Estimate Margin of error	3.7 2.5	22.0 4.6	35.1 5.0	34.5 4.9	4.7 2.7	12.5 3.0	23.8 5.1	63.8 5.3	
	Caisse populaire and Credit Union	Estimate Margin of error	1.4 1.0	17.5 5.7	39.8 8.4	39.6 8.5	1.7 1.0	7.7 3.6	11.6 4.6	80.7 5.7	
	Crown corporation and Government program	Estimate Margin of error	5.2 4.4	19.2 8.9	38.3 10.5	31.7 10.0	5.6 4.9	X X	X x	74.9 9.3	
	Other supplier	Estimate Margin of error	X X	X X	X x	33.9 23.8	X X	X X	X x	58.2 22.6	

Survey on Financing of Small and Medium Enterprises, 2004					
Table 42 First language of owners					
Survey question: H14 What is the first language of the majority owner?			English	French	All other languages
Applies to all SMEs. Mark one only.			Percentage		
SMEs by ↓	All SMEs →	Estimate	67.3	19.3	13.4
		Margin of error	2.1	1.3	1.8
Number of full-time equivalent employees by size group	0	Estimate	69.7	18.3	12.0
		Margin of error	3.1	2.2	2.6
	0.5 to 4	Estimate	61.6	21.1	17.3
		Margin of error	4.1	2.8	3.6
	5 to 19	Estimate	71.4	17.8	10.9
		Margin of error	4.9	3.9	3.6
	20 to 99	Estimate	70.6	22.1	7.3
		Margin of error	6.9	6.4	3.5
	100 to 499	Estimate	88.9	9.0	2.1
		Margin of error	8.6	7.6	1.9
Industry	Agriculture/Primary	Estimate	75.3	15.4	9.3
		Margin of error	3.8	2.2	3.3
	Manufacturing	Estimate	62.4	24.3	13.3
		Margin of error	4.4	3.6	3.5
	Wholesale/Retail	Estimate	62.1	23.3	14.6
		Margin of error	4.4	3.4	3.7
	Professional services	Estimate	66.9	22.4	10.7
		Margin of error	4.7	3.3	3.7
Knowledge-based industry	Estimate	76.0	14.0	10.0	
		Margin of error	4.4	3.1	3.6
	Tourism	Estimate	56.5	18.5	24.9
		Margin of error	4.9	4.4	5.6
	Other industries	Estimate	68.2	18.4	13.4
		Margin of error	4.1	2.5	3.6
Region	Atlantic	Estimate	88.0	11.4	0.7
		Margin of error	3.0	3.0	0.6
	Quebec	Estimate	8.8	85.1	6.1
		Margin of error	2.7	3.5	2.5
	Ontario	Estimate	77.5	3.3	19.2
		Margin of error	4.2	1.3	4.0
Prairies	Estimate	91.8	1.0	7.2	
		Margin of error	2.4	0.7	2.3
	British Columbia	Estimate	76.4	0.4	23.2
		Margin of error	4.8	0.3	4.8
Territories	Estimate	88.7	2.0	9.4	
		Margin of error	4.7	1.2	4.6
	Rural or urban location	Estimate	70.0	24.2	5.9
		Margin of error	3.7	3.3	2.0
Urban	Estimate	66.2	17.3	16.5	
		Margin of error	2.7	1.7	2.4
Export and non-export activities	Exporter	Estimate	72.7	16.2	11.1
		Margin of error	5.4	4.8	3.3
Non-exporter	Estimate	66.8	19.5	13.7	
		Margin of error	2.2	1.4	2.0
Year that they started selling goods and services	2004-2003	Estimate	59.0	24.8	16.2
		Margin of error	6.8	6.6	4.7
	2002-1999	Estimate	66.6	15.7	17.7
		Margin of error	4.8	3.1	4.3
Prior to 1999	Estimate	68.2	20.0	11.7	
		Margin of error	2.6	1.8	2.1
Female ownership	0%	Estimate	63.1	23.1	13.8
		Margin of error	3.3	2.4	2.7
	1 to 49%	Estimate	76.0	13.0	11.0
		Margin of error	5.3	3.6	4.2
	50%	Estimate	78.2	10.1	11.7
		Margin of error	3.9	2.7	3.0
51% to 100%	Estimate	68.1	13.5	18.3	
		Margin of error	17.3	10.2	12.7
100%	Estimate	60.8	23.4	15.8	
		Margin of error	6.8	5.3	5.6
Majority owner by age group	< 30	Estimate	74.4	17.3	8.2
		Margin of error	12.3	10.3	7.4
	30-39	Estimate	62.6	20.2	17.2
		Margin of error	6.2	4.4	5.5
	40-49	Estimate	67.8	19.3	12.9
		Margin of error	4.1	2.8	3.5
50-64	Estimate	66.8	20.6	12.5	
		Margin of error	3.4	2.9	2.4
≥ 65	Estimate	72.5	12.8	14.7	
		Margin of error	7.1	5.3	5.4
Innovation	Non-Innovative	Estimate	67.3	19.4	13.3
	≤ 20% R&D expenditure	Margin of error	2.1	1.4	1.9
	Innovative	Estimate	66.8	16.8	16.5
	>20% R&D expenditure	Margin of error	10.6	8.1	8.2
Financial institution approached for debt	Chartered Bank	Estimate	72.2	14.7	13.1
		Margin of error	4.7	3.5	3.8
	Caisse populaire and Credit Union	Estimate	58.3	37.5	4.2
		Margin of error	8.0	7.7	2.9
Crown corporation and Government program	Estimate	71.4	19.6	9.1	
		Margin of error	9.4	7.8	6.4
Other supplier	Estimate	82.0	X	X	X
		Margin of error	13.7	X	X

Survey on Financing of Small and Medium Enterprises, 2004

Table 43
Avenues used to become owner

Survey question: 7 (part2) How did the current owners take possession of the business?		Acquired from a family member	Acquired from a non-family member	Started from scratch	Other	
Applies to all SMEs. Mark one only.		Percentage				
SMEs by ↓	All SMEs →	Estimate	9.3	12.9	75.4	2.4
Number of full-time equivalent employees by size group	0	Margin of error	1.2	1.4	1.7	0.4
	0.5 to 4	Estimate	6.2	8.0	82.8	3.0
	0.5 to 4	Margin of error	1.1	1.8	2.1	0.6
	5 to 19	Estimate	9.9	16.1	72.7	x
	5 to 19	Margin of error	2.1	2.5	3.1	x
Industry	20 to 99	Estimate	x	21.7	58.1	x
	20 to 99	Margin of error	x	4.4	5.7	x
	100 to 499	Estimate	x	25.5	51.5	x
	100 to 499	Margin of error	x	5.7	6.8	x
	100 to 499	Margin of error	x	x	x	x
Region	Agriculture/Primary	Estimate	35.2	x	50.2	x
	Agriculture/Primary	Margin of error	5.2	x	5.1	x
	Manufacturing	Estimate	x	x	74.0	x
	Manufacturing	Margin of error	x	x	4.3	x
	Wholesale/Retail	Estimate	x	21.5	67.5	x
	Wholesale/Retail	Margin of error	x	3.9	4.4	x
	Professional services	Estimate	x	x	87.2	x
Rural or urban location	Professional services	Margin of error	x	x	3.3	x
	Knowledge-based industries	Estimate	x	x	93.8	x
	Knowledge-based industries	Margin of error	x	x	2.2	x
	Tourism	Estimate	x	29.5	59.5	x
	Tourism	Margin of error	x	4.2	4.5	x
Export and non-export activities	Other industries	Estimate	x	x	83.5	x
	Other industries	Margin of error	x	x	3.1	x
	Atlantic	Estimate	x	15.6	70.4	x
	Atlantic	Margin of error	x	3.5	4.3	x
	Quebec	Estimate	14.3	x	70.3	x
Year that they started selling goods and services	Quebec	Margin of error	2.8	x	3.9	x
	Ontario	Estimate	x	13.9	78.3	x
	Ontario	Margin of error	x	2.5	3.0	x
	Prairies	Estimate	12.0	11.6	75.1	x
	Prairies	Margin of error	2.6	2.4	3.3	x
	British Columbia	Estimate	x	12.5	76.6	x
Female ownership	British Columbia	Margin of error	x	2.9	4.2	x
	Territories	Estimate	x	x	84.6	0.5
	Territories	Margin of error	x	x	4.6	0.1
	Rural	Estimate	21.7	12.5	63.5	x
	Rural	Margin of error	3.1	2.3	3.4	x
Majority owner by age group	Urban	Estimate	4.8	13.1	79.7	2.4
	Urban	Margin of error	1.0	1.7	1.9	0.5
	Exporter	Estimate	x	x	77.8	x
	Exporter	Margin of error	x	x	4.9	x
	Non-exporter	Estimate	10.0	13.1	74.1	2.8
Innovation	Non-exporter	Margin of error	1.7	1.9	2.4	0.6
	2004-2003	Estimate	x	x	74.0	x
	2004-2003	Margin of error	x	x	6.6	x
	2002-1999	Estimate	x	12.0	81.8	x
	2002-1999	Margin of error	x	2.5	2.7	x
Financial institution approached for debt	Prior to 1999	Estimate	12.5	12.8	72.7	2.0
	Prior to 1999	Margin of error	1.7	1.7	2.2	0.4
	< 30	Estimate	x	x	71.1	x
	< 30	Margin of error	x	x	7.5	x
	30-39	Estimate	x	20.2	68.1	x
Financial institution approached for debt	30-39	Margin of error	x	4.3	4.6	x
	40-49	Estimate	x	8.8	77.0	x
	40-49	Margin of error	x	2.1	3.5	x
	50-64	Estimate	8.4	15.0	73.5	x
	50-64	Margin of error	1.8	3.2	3.6	x
Financial institution approached for debt	≥ 65	Estimate	x	x	77.0	x
	≥ 65	Margin of error	x	x	9.7	x
	Non-Innovative	Estimate	10.2	13.1	73.9	2.8
	Non-Innovative	Margin of error	1.6	1.8	2.2	0.6
	Innovative	Estimate	x	x	86.6	x
Financial institution approached for debt	Innovative	Margin of error	x	x	8.9	x
	≤ 20% R&D expenditure	Estimate	x	x	23.9	x
	≤ 20% R&D expenditure	Margin of error	x	5.8	6.3	x
	>20% R&D expenditure	Estimate	x	x	57.9	x
	>20% R&D expenditure	Margin of error	x	x	7.5	x
Financial institution approached for debt	Caisse populaire and Credit Union	Estimate	x	x	61.8	x
	Caisse populaire and Credit Union	Margin of error	x	x	11.2	x
	Crown corporation and Government program	Estimate	x	x	88.0	x
	Crown corporation and Government program	Margin of error	x	x	7.5	x
	Other supplier	Estimate	x	x	x	x

Table 44
Reasons for approaching credit suppliers, other than for new financing instruments

		Renegotiate credit terms prior to the existing renewal date		Consolidate existing loans or other debts		Increase existing credit limits																																																																																																				
Survey question: G1 During the past 12 months, did the business approach any of its credit suppliers for any of the following reasons: (choices)																																																																																																										
Applies to all SMEs. Mark all that apply.		Requested		Approved		Requested																																																																																																				
Percentage																																																																																																										
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left; padding-right: 10px;">SMEs by ↓</th> <th style="text-align: left; padding-right: 10px;">All SMEs →</th> <th style="text-align: left; padding-right: 10px;">Estimate</th> <td style="text-align: right; padding-right: 10px;">4.8</td> <td style="text-align: right; padding-right: 10px;">71.0</td> <td style="text-align: left; padding-right: 10px;">2.8</td> <td style="text-align: right; padding-right: 10px;">50.8</td> <td style="text-align: left; padding-right: 10px;">15.4</td> <td style="text-align: right; padding-right: 10px;">68.1</td> </tr> <tr> <th colspan="9" style="font-size: small; color: #ccc;"></th></tr> <tr> <th colspan="9" style="font-size: small; color: #ccc;">Margin of error</th></tr> <tr> <td colspan="2"></td><td colspan="2"></td><td style="text-align: right;">1.7</td><td style="text-align: right;">19.8</td><td style="text-align: left;">1.3</td><td style="text-align: right;">24.1</td><td style="text-align: right;">3.3</td></tr> <tr> <td colspan="2"></td><td colspan="2"></td><td></td><td></td><td style="text-align: left;">x</td><td style="text-align: right;">11.6</td><td style="text-align: right;">72.9</td></tr> <tr> <td colspan="2"></td><td colspan="2"></td><td></td><td></td><td style="text-align: left;">x</td><td style="text-align: right;">4.2</td><td style="text-align: right;">18.0</td></tr> <tr> <td colspan="2"></td><td colspan="2"></td><td></td><td></td><td style="text-align: left;">x</td><td style="text-align: right;">6.2</td><td style="text-align: right;">18.1</td></tr> <tr> <td colspan="2"></td><td colspan="2"></td><td></td><td></td><td style="text-align: left;">x</td><td style="text-align: right;">9.4</td><td style="text-align: right;">20.6</td></tr> <tr> <td colspan="2"></td><td colspan="2"></td><td></td><td></td><td style="text-align: left;">x</td><td style="text-align: right;">5.3</td><td style="text-align: right;">x</td></tr> <tr> <td colspan="2"></td><td colspan="2"></td><td></td><td></td><td style="text-align: left;">x</td><td style="text-align: right;">x</td><td style="text-align: right;">x</td></tr> <tr> <td colspan="2"></td><td colspan="2"></td><td></td><td></td><td style="text-align: left;">x</td><td style="text-align: right;">x</td><td style="text-align: right;">x</td></tr> </thead></table>								SMEs by ↓	All SMEs →	Estimate	4.8	71.0	2.8	50.8	15.4	68.1										Margin of error													1.7	19.8	1.3	24.1	3.3							x	11.6	72.9							x	4.2	18.0							x	6.2	18.1							x	9.4	20.6							x	5.3	x							x	x	x							x	x	x
SMEs by ↓	All SMEs →	Estimate	4.8	71.0	2.8	50.8	15.4	68.1																																																																																																		
Margin of error																																																																																																										
				1.7	19.8	1.3	24.1	3.3																																																																																																		
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						x	x	x																																																																																																		
Number of full-time equivalent employees by size group		0	Estimate	4.3	X	2.9	X	11.6																																																																																																		
		0	Margin of error	2.8	X	2.3	X	4.2																																																																																																		
		0.5 to 4	Estimate	5.3	X	2.6	X	20.9																																																																																																		
		0.5 to 4	Margin of error	2.7	X	1.7	X	6.2																																																																																																		
		5 to 19	Estimate	5.1	84.5	2.9	98.0	18.1																																																																																																		
		5 to 19	Margin of error	2.4	11.8	1.7	2.5	9.4																																																																																																		
		20 to 99	Estimate	5.5	93.4	X	X	7.8																																																																																																		
		20 to 99	Margin of error	3.6	12.8	X	X	5.3																																																																																																		
		100 to 499	Estimate	X	X	X	X	X																																																																																																		
		100 to 499	Margin of error	X	X	X	X	X																																																																																																		
Industry		Agriculture/Primary	Estimate	8.2	X	X	98.0	16.9																																																																																																		
		Agriculture/Primary	Margin of error	5.0	X	X	3.6	6.8																																																																																																		
		Manufacturing	Estimate	5.1	98.2	X	X	3.4																																																																																																		
		Manufacturing	Margin of error	4.1	2.6	X	X	2.6																																																																																																		
		Wholesale/Retail	Estimate	3.7	94.8	X	X	13.6																																																																																																		
		Wholesale/Retail	Margin of error	2.9	6.9	X	X	5.7																																																																																																		
		Professional services	Estimate	X	X	X	X	3.9																																																																																																		
		Professional services	Margin of error	X	X	X	X	x																																																																																																		
		Knowledge-based industry	Estimate	0.9	X	9.2	X	17.0																																																																																																		
		Knowledge-based industry	Margin of error	0.5	X	5.4	x	6.8																																																																																																		
		Tourism	Estimate	4.7	84.8	4.1	X	7.0																																																																																																		
		Tourism	Margin of error	3.2	24.9	3.1	X	3.9																																																																																																		
		Other industries	Estimate	6.1	X	X	X	21.8																																																																																																		
		Other industries	Margin of error	3.5	X	X	X	6.8																																																																																																		
Region		Atlantic	Estimate	7.9	96.3	3.0	92.0	17.2																																																																																																		
		Atlantic	Margin of error	4.2	4.7	2.9	11.9	6.6																																																																																																		
		Quebec	Estimate	5.8	90.7	2.0	X	11.1																																																																																																		
		Quebec	Margin of error	4.4	12.3	1.8	X	5.8																																																																																																		
		Ontario	Estimate	2.3	97.0	2.4	X	15.4																																																																																																		
		Ontario	Margin of error	1.4	3.5	1.5	X	5.8																																																																																																		
		Prairies	Estimate	5.7	X	5.3	X	21.1																																																																																																		
		Prairies	Margin of error	5.4	X	5.2	X	8.4																																																																																																		
		British Columbia	Estimate	7.4	X	1.1	X	12.8																																																																																																		
		British Columbia	Margin of error	4.8	X	1.0	X	5.9																																																																																																		
		Territories	Estimate	3.3	X	2.6	X	14.6																																																																																																		
		Territories	Margin of error	2.2	X	2.1	X	7.7																																																																																																		
Rural or urban location		Rural	Estimate	6.1	93.4	3.1	X	21.5																																																																																																		
		Rural	Margin of error	3.1	7.3	2.0	X	7.0																																																																																																		
		Urban	Estimate	4.2	X	2.6	X	13.1																																																																																																		
		Urban	Margin of error	2.0	X	1.6	X	3.7																																																																																																		
Export and non-export activities		Exporter	Estimate	4.7	94.7	3.5	X	12.3																																																																																																		
		Exporter	Margin of error	2.6	7.2	2.7	X	6.0																																																																																																		
		Non-exporter	Estimate	4.8	68.8	2.7	X	15.7																																																																																																		
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Year that they started selling goods and services		2004-2003	Estimate	2.0	96.6	X	X	7.1																																																																																																		
		2004-2003	Margin of error	1.3	4.7	X	X	3.9																																																																																																		
		2002-1999	Estimate	3.4	X	2.6	X	19.9																																																																																																		
		2002-1999	Margin of error	2.6	X	1.7	X	7.4																																																																																																		
		Prior to 1999	Estimate	5.7	70.1	2.9	X	14.3																																																																																																		
		Prior to 1999	Margin of error	2.3	23.6	1.8	X	3.8																																																																																																		
Female ownership		0%	Estimate	6.1	X	3.0	X	14.5																																																																																																		
		0%	Margin of error	2.8	X	2.1	X	4.3																																																																																																		
		1 to 49%	Estimate	2.7	80.6	2.8	X	7.4																																																																																																		
		1 to 49%	Margin of error	1.6	21.2	2.2	X	3.9																																																																																																		
		50%	Estimate	2.0	98.0	2.8	X	21.8																																																																																																		
		50%	Margin of error	1.1	2.4	1.6	X	8.5																																																																																																		
		51% to 100%	Estimate	X	X	X	X	x																																																																																																		
		51% to 100%	Margin of error	X	X	X	X	x																																																																																																		
		100%	Estimate	5.7	98.6	X	X	16.2																																																																																																		
		100%	Margin of error	4.9	2.4	X	X	8.9																																																																																																		
Majority owner by age group		< 30	Estimate	X	X	X	X	x																																																																																																		
		< 30	Margin of error	X	X	X	X	x																																																																																																		
		30-39	Estimate	3.7	X	2.9	X	11.7																																																																																																		
		30-39	Margin of error	3.0	X	2.0	X	5.4																																																																																																		
		40-49	Estimate	4.5	92.4	2.1	X	16.2																																																																																																		
		40-49	Margin of error	2.4	8.1	1.4	X	5.6																																																																																																		
		50-64	Estimate	5.1	X	4.0	X	17.9																																																																																																		
		50-64	Margin of error	3.2	X	3.2	X	6.1																																																																																																		
		≥ 65	Estimate	X	95.1	X	X	11.4																																																																																																		
		≥ 65	Margin of error	X	8.8	X	X	10.0																																																																																																		
Innovation		Non-Innovative	Estimate	4.9	70.8	2.8	49.8	15.5																																																																																																		
		Non-Innovative	Margin of error	1.8	20.0	1.4	24.3	3.3																																																																																																		
		Innovative	Estimate	0.9	91.5	X	X	x																																																																																																		
		Innovative	Margin of error	0.8	15.7	X	X</td																																																																																																			

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Table 45
Main financial institution

Survey questions: G2 What was the name of the main financial institution where the business did its day-to-day banking? G3 How many years has the business been dealing with this financial institution?		Chartered banks	Credit unions or Caisse populaires	Crown Corporations and Government Programs	All other institutions	Years with the same financial institution							
						Average number of years	0 to 5	6 to 10	> 10 years				
<i>Applies to all SMEs.</i> <i>Mark all that apply.</i>													
SMEs by ↓	All SMEs →	Estimate	77.3	20.4	1.8	2.1	11.0	36.4	27.9	35.7			
		Margin of error	3.0	2.8	0.9	1.0	0.7	3.8	3.7	3.9			
Number of full-time equivalent employees by size group	0	Estimate	77.9	19.7	1.7	2.1	10.9	32.6	32.7	34.7			
		Margin of error	4.3	4.0	1.3	1.5	1.0	5.3	5.7	5.8			
	0.5 to 4	Estimate	75.1	22.9	1.7	1.9	9.9	41.6	25.5	32.9			
		Margin of error	5.5	5.4	1.5	1.6	0.9	6.6	5.8	6.4			
	5 to 19	Estimate	81.5	15.7	X	X	13.7	37.1	18.6	44.3			
		Margin of error	6.0	5.2	X	X	2.9	9.2	6.1	9.7			
Industry	20 to 99	Estimate	72.7	25.8	X	X	11.7	36.9	15.1	48.0			
		Margin of error	19.1	19.4	X	X	2.8	17.0	7.1	15.7			
	100 to 499	Estimate	97.3	X	X	X	X	X	X	X			
		Margin of error	3.3	X	X	X	X	X	X	X			
	Agriculture/Primary	Estimate	56.8	33.9	9.3	7.8	17.6	22.6	23.7	53.7			
		Margin of error	9.8	9.4	6.2	5.7	2.8	8.0	8.5	9.9			
Region	Manufacturing	Estimate	75.7	24.2	X	X	11.3	32.4	28.0	39.6			
		Margin of error	7.2	7.2	X	X	1.6	8.1	8.1	9.0			
	Wholesale/Retail	Estimate	78.8	20.0	X	X	10.1	33.6	28.6	37.8			
		Margin of error	5.5	5.3	X	X	1.1	7.2	7.6	8.0			
	Professional services	Estimate	84.1	14.2	X	X	9.0	34.9	38.1	27.0			
		Margin of error	6.6	6.2	X	X	1.2	7.9	8.5	7.9			
Rural or urban location	Knowledge-based industry	Estimate	86.5	13.2	X	X	7.0	56.2	25.3	18.5			
		Margin of error	5.9	5.9	X	X	1.3	9.1	7.9	7.5			
	Tourism	Estimate	71.2	24.0	X	X	9.0	44.2	26.9	28.9			
		Margin of error	8.2	7.1	X	X	1.2	9.1	7.6	7.5			
	Other industries	Estimate	79.8	19.0	X	X	11.2	37.4	26.1	36.4			
		Margin of error	5.4	5.3	X	X	1.4	7.5	7.1	7.6			
Export and non-export activities	Rural	Estimate	61.6	33.6	4.8	4.3	13.0	31.0	26.0	42.9			
		Margin of error	7.1	6.8	2.9	2.8	1.4	6.5	7.1	7.7			
	Urban	Estimate	83.4	15.3	0.7	1.3	10.2	38.5	28.6	32.9			
		Margin of error	3.1	3.0	0.6	1.0	0.9	4.6	4.2	4.5			
	Exporter	Estimate	84.4	15.2	X	X	9.5	36.2	32.0	31.8			
		Margin of error	7.5	7.5	X	X	1.3	9.5	10.0	9.3			
Year that they started selling goods and services	Non-exporter	Estimate	76.7	20.9	2.0	2.3	11.1	36.4	27.5	36.1			
		Margin of error	3.2	3.0	1.0	1.1	0.8	4.0	3.9	4.1			
	2004-2003	Estimate	64.9	30.2	X	X	3.0	88.7	6.3	4.9			
		Margin of error	10.3	9.9	X	X	1.3	7.6	6.2	4.9			
	2002-1999	Estimate	81.9	16.0	X	X	4.9	81.8	12.7	5.5			
		Margin of error	5.3	4.9	X	X	0.5	6.3	5.8	3.0			
Female ownership	Prior to 1999	Estimate	76.5	21.3	1.8	1.9	14.5	11.2	36.7	52.1			
		Margin of error	3.6	3.7	1.1	1.2	0.9	2.5	4.6	5.0			
	0%	Estimate	80.6	17.8	0.9	1.4	11.0	39.2	24.8	36.0			
		Margin of error	3.8	3.7	0.7	1.1	1.2	5.4	4.8	5.5			
	1 to 49%	Estimate	76.0	23.0	1.0	0.9	12.8	32.4	19.2	48.4			
		Margin of error	8.0	7.9	0.9	0.9	1.8	9.7	7.3	10.6			
Majority owner by age group	50%	Estimate	70.9	24.9	4.2	4.2	11.7	29.5	30.6	39.9			
		Margin of error	7.8	7.5	3.2	3.2	1.5	8.0	7.7	8.6			
	51% to 100%	Estimate	80.2	X	X	X	10.3	15.5	X	X			
		Margin of error	19.7	X	X	X	2.1	14.0	X	X			
	100%	Estimate	74.8	22.4	X	X	8.4	42.2	37.9	19.9			
		Margin of error	8.6	8.4	X	X	1.2	10.8	11.2	7.5			
Innovation	< 30	Estimate	72.5	27.5	X	X	3.6	95.2	X	X			
		Margin of error	16.0	15.9	X	X	0.6	4.0	X	X			
	30-39	Estimate	76.1	20.3	X	X	6.5	62.5	23.3	14.2			
		Margin of error	8.0	7.5	X	X	1.4	9.2	6.9	7.6			
	40-49	Estimate	77.2	20.3	1.9	2.5	9.8	33.6	33.6	32.8			
		Margin of error	5.4	5.1	1.6	2.0	1.0	6.3	6.8	7.1			
Financial institution approached for debt	50-64	Estimate	78.7	19.2	1.6	1.6	13.5	26.9	25.6	47.4			
		Margin of error	4.7	4.5	1.4	1.4	1.5	5.8	5.9	6.5			
	≥ 65	Estimate	76.4	22.9	X	X	16.7	16.6	31.6	51.7			
		Margin of error	11.2	11.2	X	X	3.1	7.6	12.2	12.3			
	Non-Innovative	Estimate	76.8	21.1	1.7	1.9	11.2	36.1	27.1	36.8			
	≤ 20% R&D expenditure	Estimate	3.1	3.0	0.9	1.0	0.8	3.9	3.7	4.0			
Caisse populaire and Credit Union	Innovative	Estimate	89.3	5.1	X	X	7.1	44.2	44.5	11.3			
	>20% R&D expenditure	Estimate	8.6	3.8	X	X	1.2	15.2	16.2	8.5			
	Chartered Bank	Estimate	94.5	X	X	X	8.3	51.6	26.2	22.2			
		Margin of error	5.1	X	X	X	1.2	10.6	9.7	7.4			
Crown corporation and Government program	Caisse populaire and Credit Union	Estimate	X	75.8	X	X	15.8	X	X	49.9			
		Margin of error	X	21.4	X	X	5.0	X	X	19.5			
	Chartered Bank	Estimate	73.8	14.7	X	X	9.0	X	X	X			
		Margin of error	18.3	10.7	X	X	3.5	X	X	X			
Other supplier	Chartered Bank	Estimate	94.6	X	X	X	7.8	X	X	X			
		Margin of error	8.5	X	X	X	1.3	X	X	X			

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Table 46 Satisfaction with the main financial institution																								
Survey question: Q4 On a scale of 1 to 7, where "1" stands for "very dissatisfied" and "7" stands for "very satisfied," how would you rate your level of satisfaction with (Mi) with regard to:		Convenience and accessibility				Service charges				Understanding of your business needs				Relation with account manager				Overall quality of service						
		Average	Dissatisfied	Neutral opinion	Satisfied	Average	Dissatisfied	Neutral opinion	Satisfied	Average	Dissatisfied	Neutral opinion	Satisfied	Average	Dissatisfied	Neutral opinion	Satisfied	Average	Dissatisfied	Neutral opinion	Satisfied			
		Percentage		Percentage		Percentage		Percentage		Percentage		Percentage		Percentage		Percentage		Percentage		Percentage				
Applies to SMEs that received a positive response to their lease request from the financing organization related to their last request.																								
SMEs by		All SMEs		Estimate	5.6	5.1	33.5	60.8	4.5	15.8	53.7	28.8	5.1	11.4	37.4	45.7	5.5	7.8	25.7	53.7	5.5	4.5	37.8	56.8
→		Margin of error		0.1	2.1	3.9	4.0	0.1	2.8	3.9	3.5	0.1	2.8	3.9	4.0	0.1	2.1	3.5	4.1	0.1	2.0	3.9	4.0	
Number of full-time equivalent employees by size group		0 to 4		Estimate	5.6	3.5	37.3	58.3	4.5	14.0	55.8	28.4	5.1	8.8	40.5	42.6	5.4	7.4	27.6	47.7	5.5	3.5	42.1	53.3
5 to 19		Estimate		5.6	7.7	27.7	64.4	4.5	18.1	48.3	32.3	5.1	15.1	32.7	48.4	5.8	6.6	23.4	58.5	5.6	4.8	35.4	59.5	
20 to 99		Estimate		5.2	X	X	60.3	4.0	X	X	23.9	4.8	X	X	46.1	4.8	5.0	X	X	54.4	5.0	X	X	16.2
100 to 499		Estimate		5.9	X	X	X	5.7	X	X	X	5.9	X	X	X	5.9	X	X	X	5.9	X	X	X	X
Industry		Agriculture/Primary		Estimate	5.7	X	X	65.0	4.6	16.8	45.3	36.1	5.8	5.9	26.1	64.5	6.0	X	X	70.9	5.8	X	X	63.3
Manufacturing		Estimate		5.6	4.8	34.4	59.7	4.8	11.2	54.0	30.9	5.1	9.7	40.9	46.1	5.4	7.9	28.3	58.6	5.6	1.7	38.2	60.1	
Wholesale/Retail		Estimate		5.8	1.8	31.2	66.0	4.6	18.8	43.5	36.0	5.5	6.0	35.8	52.5	5.7	7.4	20.1	63.9	5.7	2.2	32.1	65.6	
Professional services		Estimate		5.8	0.4	38.0	61.5	4.3	14.9	63.2	18.8	5.0	0.5	42.5	38.6	5.3	11.1	28.9	49.1	5.5	2.3	41.1	53.9	
Knowledge-based industry		Estimate		5.2	8.3	42.3	49.4	4.2	21.5	49.8	28.5	4.6	9.1	49.7	36.8	4.9	10.3	38.2	37.6	5.1	6.1	49.0	44.9	
Tourism		Estimate		6.0	2.7	27.5	67.8	4.7	13.1	53.7	32.0	5.2	0.7	38.9	45.2	5.8	7.5	21.6	57.7	5.7	3.3	33.4	63.3	
Other industries		Estimate		5.5	8.4	33.3	57.9	4.4	14.9	52.7	26.4	4.9	0.4	42.1	5.5	7.5	26.6	48.0	5.4	7.0	38.9	52.9		
Region		Estimate		6.0	X	X	70.6	4.5	10.7	63.6	24.3	5.3	5.6	42.9	48.5	5.7	1.6	31.2	59.1	5.7	X	X	64.3	
Atlantic		Margin of error		0.2	1.7	7.5	5.2	0.2	7.9	4.8	0.3	5.3	6.1	8.4	0.2	1.4	7.9	8.2	0.2	X	X	6.3		
Quebec		Estimate		5.4	8.2	36.7	55.0	4.4	17.1	51.7	28.6	5.2	11.1	39.4	48.1	5.5	7.7	23.4	60.3	5.5	4.3	40.7	54.2	
Ontario		Estimate		5.6	4.7	39.6	55.1	4.4	17.2	53.9	26.7	5.1	10.9	39.3	41.9	5.5	7.6	29.1	49.3	5.5	5.0	37.9	56.4	
Prairies		Estimate		5.7	6.4	26.6	65.9	4.5	18.3	51.1	29.6	5.0	X	45.0	5.3	13.3	17.8	50.0	5.5	6.3	37.9	53.6		
British Columbia		Estimate		5.8	1.9	25.8	71.9	4.5	9.3	55.4	35.1	5.2	4.4	35.4	53.0	5.7	3.6	27.9	59.5	5.5	2.5	32.5	62.1	
Territories		Estimate		5.6	1.8	34.3	62.6	4.2	16.2	52.2	19.7	5.4	4.3	32.7	49.5	5.9	2.2	19.9	57.1	5.6	0.7	36.9	60.4	
Rural or urban location		Estimate		5.7	4.1	30.4	64.6	4.4	18.7	49.4	30.6	5.2	12.9	34.1	47.5	5.7	7.3	18.0	60.8	5.6	4.0	38.1	58.5	
Urban		Margin of error		0.2	3.5	7.3	7.5	0.3	5.6	7.6	6.7	0.3	6.1	7.3	7.5	0.3	4.4	4.7	7.7	0.2	3.5	7.7	7.7	
Export and non-export activities		Exporter		5.3	10.0	36.9	52.9	4.3	18.8	57.0	22.9	4.6	X	41.6	5.1	X	X	51.8	5.4	3.9	40.6	55.3		
Non-exporter		Estimate		5.7	4.6	33.2	61.6	4.5	15.5	53.3	29.3	5.2	10.8	37.2	46.5	5.6	7.1	25.6	53.8	5.5	4.6	37.5	56.9	
Year that they started selling goods and services		2004-2003		5.7	5.1	30.5	61.8	4.2	19.8	51.5	26.3	5.2	6.9	48.9	39.5	5.7	4.9	23.2	58.1	5.4	4.3	42.7	50.7	
2002-1999		Estimate		5.6	6.1	32.6	60.6	4.5	14.1	57.6	27.3	5.2	10.6	35.7	45.5	5.4	9.6	27.2	52.3	5.5	6.1	32.0	60.7	
Prior to 1999		Estimate		5.7	4.6	34.3	60.8	4.5	16.1	52.1	29.7	5.1	12.2	37.2	46.4	5.6	7.2	25.3	53.8	5.5	3.9	39.8	55.7	
Female ownership		0%		5.6	5.1	34.6	59.9	4.5	14.0	55.7	27.8	5.1	10.4	37.8	45.1	5.4	8.7	26.3	51.0	5.4	4.9	40.7	53.4	
1 to 49%		Estimate		5.6	X	X	61.7	4.4	19.9	52.1	27.9	5.1	14.2	34.6	47.5	5.8	X	X	58.2	5.5	X	X	60.7	
50%		Estimate		5.8	4.4	28.8	66.2	4.6	18.0	42.6	37.4	5.3	11.7	35.8	48.6	5.7	6.3	22.6	61.2	5.7	2.6	34.4	61.3	
51% to 100%		Estimate		5.2	X	X	X	4.0	X	X	5.2	X	X	X	5.3	X	X	X	5.5	X	X	X	X	
100%		Estimate		5.6	7.7	31.6	59.0	4.3	17.1	61.1	21.5	5.0	14.5	35.0	44.3	5.6	9.5	23.9	51.7	5.5	8.1	33.0	58.9	
< 30		Estimate		5.7	X	X	61.0	4.6	19.1	56.5	24.4	5.0	0.9	X	X	5.3	X	X	X	5.5	X	X	X	X
30-39		Margin of error		0.4	2.2	4.0	4.1	0.2	2.9	4.0	3.6	0.2	2.9	4.0	4.1	0.1	2.2	3.6	42	0.1	2.1	4.0	4.2	
40-49		Estimate		5.7	3.7	33.9	61.2	4.3	13.2	61.0	24.3	5.1	11.4	36.5	48.0	5.6	8.6	23.0	55.4	5.5	4.0	41.1	54.3	
50-64		Estimate		5.6	7.2	32.8	59.8	4.5	19.3	46.0	33.0	5.0	13.4	36.8	46.5	5.5	7.3	26.6	53.2	5.5	5.4	34.7	58.4	
≥ 65		Estimate		6.1	0.2	22.3	77.3	5.0	9.1	43.1	40.9	5.6	X	54.9	5.8	X	X	61.2	5.9	X	X	63.2		
Innovation		Non-innovative ≤ 20% R&D expenditure		5.6	5.1	33.3	61.0	4.5	16.0	53.6	28.6	5.2	10.9	37.7	45.8	5.6	7.5	25.4	54.1	5.5	4.4	37.8	56.9	
Innovative > 20% R&D expenditure																								

Table 47
Relationship with account manager

Survey questions:		Designated account manager	Number of account managers in the last 3-year			Satisfied by account manager changeover handling		
			Average number of managers	1 manager	2 managers			
Applies to all SMEs.		Percentage	Percentage			Percentage		
			1	2	More than 2			
SMEs by ↓ Number of full-time equivalent employees by size group	All SMEs →	Estimate	48.1	1.6	57.2	28.3	14.6	75.0
		Margin of error	4.1	0.1	5.4	4.7	3.8	7.5
	0	Estimate	39.9	1.6	54.7	29.2	16.1	77.0
		Margin of error	5.8	0.1	8.9	7.9	6.4	12.0
	0.5 to 4	Estimate	46.9	1.5	66.4	24.4	9.2	77.9
		Margin of error	6.8	0.1	8.4	7.6	4.1	9.8
	5 to 19	Estimate	73.6	1.7	50.8	33.3	15.9	73.8
		Margin of error	9.8	0.2	11.7	10.8	9.5	16.8
	20 to 99	Estimate	85.6	1.9	45.1	X	X	X
		Margin of error	10.4	0.4	16.6	X	X	X
Industry	100 to 499	Estimate	X	1.5	X	X	X	96.6
		Margin of error	X	0.5	X	X	X	7.0
	Agriculture/Primary	Estimate	58.2	1.8	44.2	37.1	18.7	81.0
		Margin of error	9.8	0.2	12.6	12.6	10.1	12.4
	Manufacturing	Estimate	52.7	2.0	57.6	X	X	61.8
		Margin of error	8.9	0.4	12.6	X	X	20.6
	Wholesale/Retail	Estimate	58.0	1.5	61.4	X	X	73.8
		Margin of error	8.0	0.1	10.1	X	X	14.3
	Professional services	Estimate	49.8	1.8	40.1	40.3	19.6	81.5
		Margin of error	8.9	0.2	11.4	11.6	9.8	12.2
Region	Knowledge-based industry	Estimate	36.7	1.7	51.9	31.8	16.3	83.5
		Margin of error	8.5	0.2	14.3	13.6	10.1	12.4
	Tourism	Estimate	36.9	1.4	71.6	18.9	X	87.9
		Margin of error	8.3	0.1	10.6	9.3	X	11.2
	Other industries	Estimate	44.8	1.5	63.2	23.9	12.9	68.1
		Margin of error	8.0	0.2	10.7	8.9	7.7	17.7
	Atlantic	Estimate	55.0	1.6	59.9	29.2	10.9	71.8
		Margin of error	8.4	0.2	11.1	10.2	6.4	16.2
	Quebec	Estimate	44.5	1.8	51.3	X	X	82.6
		Margin of error	8.1	0.2	11.5	X	X	15.7
Rural or urban location	Ontario	Estimate	49.0	1.6	63.5	20.8	15.7	76.2
		Margin of error	7.7	0.2	9.3	7.0	7.1	13.5
	Prairies	Estimate	49.8	1.7	47.0	42.8	10.3	68.6
		Margin of error	8.6	0.1	10.9	11.5	5.1	16.9
	British Columbia	Estimate	45.6	1.5	59.8	29.6	10.6	74.5
		Margin of error	8.3	0.2	11.7	11.4	6.2	14.7
	Territories	Estimate	56.5	1.4	68.7	24.8	6.4	89.5
		Margin of error	12.5	0.2	12.1	10.8	4.0	7.9
	Rural	Estimate	46.2	1.7	52.2	32.0	15.9	85.7
		Margin of error	7.4	0.2	10.0	9.1	7.3	8.1
Export and non-export activities	Urban	Estimate	48.9	1.6	59.0	26.9	14.1	70.4
		Margin of error	4.8	0.1	6.4	5.5	4.4	9.7
	Exporter	Estimate	67.9	1.9	50.4	X	X	80.0
		Margin of error	9.5	0.3	12.4	X	X	11.5
Year that they started selling goods and services	Non-exporter	Estimate	46.3	1.6	58.1	28.6	13.2	74.2
		Margin of error	4.3	0.1	5.9	5.2	4.1	8.5
	2004-2003	Estimate	39.7	1.4	69.8	20.1	10.1	73.7
		Margin of error	9.3	0.2	11.7	10.1	7.6	18.5
Female ownership	2002-1999	Estimate	47.5	1.6	53.7	33.7	12.6	80.3
		Margin of error	8.1	0.2	11.6	10.4	7.8	12.8
	Prior to 1999	Estimate	49.3	1.6	57.7	26.6	15.7	72.6
		Margin of error	5.0	0.1	6.4	5.6	4.6	9.6
Majority owner by age group	0%	Estimate	46.9	1.6	58.5	28.0	13.6	72.6
		Margin of error	5.6	0.1	7.6	6.8	5.1	11.2
	1 to 49%	Estimate	50.4	1.8	56.1	23.4	20.5	71.7
		Margin of error	10.5	0.3	12.2	10.6	9.1	14.5
	50%	Estimate	48.6	1.7	52.4	32.2	15.3	82.6
Innovation	51% to 100%	Estimate	X	1.3	84.4	X	X	X
		Margin of error	X	0.4	19.7	X	X	X
	100%	Estimate	48.2	1.7	55.1	30.5	14.4	74.4
		Margin of error	11.0	0.2	13.7	12.6	8.9	16.3
Financial institution approached for debt	< 30	Estimate	X	1.4	X	X	X	91.0
		Margin of error	X	0.3	X	X	X	15.2
	30-39	Estimate	47.9	1.7	53.1	32.2	14.7	75.6
		Margin of error	9.7	0.2	13.0	12.2	9.4	18.3
	40-49	Estimate	52.8	1.6	60.9	22.3	16.7	73.5
Age group		Margin of error	7.1	0.2	8.9	7.0	6.7	12.5
	50-64	Estimate	45.5	1.6	57.2	33.2	9.6	70.5
		Margin of error	6.4	0.1	8.7	8.5	4.0	13.7
	≥ 65	Estimate	46.2	1.8	46.1	X	X	90.4
Innovation		Margin of error	12.3	0.3	18.0	X	X	8.7
	Non-Innovative	Estimate	48.2	1.6	58.8	28.0	13.2	73.9
	≤ 20% R&D expenditure	Margin of error	4.2	0.1	5.4	4.8	3.6	8.0
	Innovative	Estimate	47.3	2.5	20.9	X	X	87.1
Financial institution approached for debt	>20% R&D expenditure	Margin of error	15.9	0.4	13.7	X	X	12.5
	Chartered Bank	Estimate	65.7	1.7	53.0	29.8	17.2	66.4
		Margin of error	10.3	0.2	12.8	10.6	10.4	16.6
	Caisse populaire and Credit Union	Estimate	60.2	2.2	23.4	X	X	X
Innovation		Margin of error	18.7	0.3	14.1	X	X	X
	Crown corporation and Government program	Estimate	85.4	2.1	26.0	X	X	77.8
		Margin of error	11.3	0.3	19.1	X	X	23.5
	Other supplier	Estimate	X	1.2	X	X	X	X
		Margin of error	X	0.3	X	X	X	X

Table 48
Income statement

Part 2 Survey questions 3.1 and 3.3 Indicate the following financial data: Sales and revenues 3.4 and 3.5 Indicate the following financial data: Cost of goods sold and expenses 3.6 Indicate the following financial data: Net profit/loss before tax			Sales of goods and/or services		Total revenues		Cost of goods sold		Total interest expenses and bank charges		Net profit/loss before tax		
Applies to all SMEs.			Total amount (Millions)	Average amount (Dollars)	Total amount (Millions)	Average amount (Dollars)	Total amount (Millions)	Average amount (Dollars)	Total amount (Millions)	Average amount (Dollars)	Total amount (Millions)	Average amount (Dollars)	
SMEs by ↓ Number of full-time equivalent employees by size group	All SMEs →	Estimate Margin of error	771,775 43,655	568,591 31,728	839,433 47,863	618,436 34,230	552,080 37,780	406,734 27,542	x x	x x	48,966 21,480	36,074 15,818	
	0	Estimate Margin of error	98,300 9,208	139,861 11,936	132,759 18,983	188,889 25,347	78,063 16,426	111,067 22,662	9,297 2,918	13,228 4,068	x x	x x	
	0.5 to 4	Estimate Margin of error	164,358 16,181	376,314 33,086	174,329 17,445	399,145 35,603	116,398 14,527	266,505 31,196	x x	x x	17,266 2,633	39,531 5,653	
	5 to 19	Estimate Margin of error	262,928 31,328	1,453,207 155,365	279,914 32,426	1,547,087 161,565	176,668 127,832	976,447 1,411	5,116 28,274	22,863 7,963	126,365 4,694	24,884	
	20 to 99	Estimate Margin of error	215,294 26,093	6,187,663 6,172,121	220,963 26,569	6,350,590 631,958	157,515 20,449	4,527,046 529,430	x x	x x	8,277 2,006	237,877 58,091	
	100 to 499	Estimate Margin of error	x x	15,254,006 3,459,661	x x	15,536,937 3,476,346	x x	11,571,713 2,821,390	816 322	402,772 166,810	1,374 611	678,344 266,666	
Industry	Agriculture/Primary	Estimate Margin of error	77,989 13,399	449,907 76,688	93,503 17,202	539,403 97,192	68,562 14,734	395,522 83,584	x x	x x	7,232 1,217	41,719 7,050	
	Manufacturing	Estimate Margin of error	81,306 12,593	1,111,777 161,280	82,122 12,642	1,122,940 161,859	59,712 10,250	816,507 133,121	1,517 342	20,744 4,618	3,986 987	54,498 13,168	
	Wholesale/Retail	Estimate Margin of error	269,733 29,978	1,262,214 132,711	275,784 30,245	1,290,530 134,025	200,350 110,438	937,536 x	x x	x x	10,946 1,675	51,223 7,728	
	Professional services	Estimate Margin of error	39,072 4,339	240,327 27,051	44,011 5,568	270,709 34,883	17,910 2,225	110,164 14,242	1,501 469	9,230 2,872	10,350 1,948	63,663 11,852	
	Knowledge-based ind	Estimate Margin of error	33,765 5,625	418,595 69,531	34,867 5,574	432,262 70,199	19,471 4,193	241,388 52,738	549 220	6,811 2,728	x x	x x	
	Tourism	Estimate Margin of error	60,815 10,762	569,397 96,049	63,427 11,126	593,848 99,351	37,832 9,115	354,209 84,137	1,934 568	18,109 5,295	3,882 1,394	36,349 12,847	
	Other industries	Estimate Margin of error	209,096 22,436	382,171 39,304	245,719 27,094	449,107 46,343	148,243 19,813	270,949 35,214	10,318 3,008	18,858 5,461	x x	x x	
Region	Atlantic	Estimate Margin of error	42,823 6,255	543,365 78,523	43,921 6,274	557,291 78,743	29,907 5,444	379,481 69,270	x x	x x	3,205 759	40,670 9,540	
	Quebec	Estimate Margin of error	178,218 21,246	663,212 77,820	197,438 24,081	734,735 87,876	134,730 19,699	501,377 72,612	x x	x x	12,654 1,550	47,091 5,846	
	Ontario	Estimate Margin of error	279,139 27,107	524,386 49,862	302,153 30,068	567,619 53,696	185,607 22,192	348,678 40,702	x x	x x	x x	x x	
	Prairies	Estimate Margin of error	165,013 22,408	610,542 82,362	183,069 24,208	677,348 88,298	126,865 19,741	469,395 72,498	4,275 1,085	15,818 4,018	19,399 4,166	71,774 15,311	
	British Columbia	Estimate Margin of error	104,625 13,355	512,822 63,724	110,832 13,439	543,248 63,493	73,547 11,287	360,492 54,797	3,641 829	17,844 3,984	7,271 2,030	35,639 9,738	
	Territories	Estimate Margin of error	1,957 411	609,729 136,563	2,020 412	629,293 137,102	1,424 349	x x	27 6	8,444 2,125	157 64	48,902 19,598	
	Rural or urban location	Rural Urban	Estimate Margin of error	199,853 57,923	555,150 573,442	216,111 623,322	600,312 624,978	147,363 404,717	409,344 405,792	x x	x x	15,952 2,445	44,311 6,161
Export and non-export activities	Exporter	Estimate Margin of error	167,485 22,321	1,196,453 152,937	171,039 22,554	1,221,842 154,407	118,929 16,556	849,584 117,196	2,504 541	17,886 3,638	10,115 1,570	72,255 12,438	
	Non-exporter	Estimate Margin of error	615,694 56,045	505,761 44,524	672,047 58,628	552,052 45,254	419,300 36,888	344,433 x	x x	x x	x x	x x	
	Year that they started selling goods and services	2004-2003	Estimate Margin of error	23,454 3,706	291,958 39,994	26,695 4,754	332,300 52,716	15,334 3,304	190,876 39,238	1,404 373	17,477 4,558	x x	x x
		2002-1999	Estimate Margin of error	145,588 22,953	371,774 57,907	152,082 23,170	388,357 57,595	96,395 18,603	246,155 47,254	3,759 958	9,598 2,398	17,121 2,821	43,721 6,883
		Prior to 1999	Estimate Margin of error	602,732 38,462	680,740 43,349	660,655 43,115	746,159 47,253	440,350 33,710	497,342 37,620	x x	x x	x x	x x
	Female ownership	0%	Estimate Margin of error	428,523 45,698	616,482 67,744	452,386 46,622	650,811 69,314	291,639 37,165	419,557 54,796	x x	x x	x x	x x
	1 to 49%	Estimate Margin of error	176,248 33,231	921,388 141,019	188,835 34,226	987,190 146,868	118,769 22,704	620,901 114,044	7,281 3,117	38,064 15,823	19,464 5,794	101,755 26,547	
	50%	Estimate Margin of error	112,253 21,307	391,478 66,682	133,457 25,621	465,429 76,026	84,077 20,165	293,216 64,592	2,894 546	10,094 1,832	13,453 3,626	46,916 11,886	
	51% to 100%	Estimate Margin of error	x x	x x	x x	x x	x x	x x	x x	x x	x x	x x	
	100%	Estimate Margin of error	x x	x x	x x	x x	x x	x x	x x	x x	x x	x x	
Majority owner by age group	< 30	Estimate Margin of error	7,421 1,501	294,363 41,798	8,026 1,512	318,340 41,572	3,665 731	145,365 26,897	223 45	8,827 1,578	1,108 277	43,952 9,852	
	30-39	Estimate Margin of error	121,800 23,889	654,646 118,655	137,434 25,438	738,676 127,874	82,702 18,160	444,507 92,626	2,666 737	14,330 3,853	14,836 3,611	79,740 19,588	
	40-49	Estimate Margin of error	276,489 36,385	525,108 64,789	292,196 37,474	554,940 67,041	181,061 25,903	343,871 48,791	2,894 x	10,094 x	13,453 x	46,916 11,886	
	50-64	Estimate Margin of error	315,747 44,480	660,761 91,308	338,447 46,551	708,265 93,615	229,764 38,007	480,825 78,755	x x	x x	24,606 4,188	51,492 7,821	
	≥ 65	Estimate Margin of error	61,723 12,249	435,611 103,154	66,984 12,555	472,740 104,020	41,037 8,996	x x	2,048 555	14,451 3,977	6,900 1,760	48,699 12,871	
	Innovation	Non-Innovative ≤ 20% R&D expendit Innovative >20% R&D expendit	Estimate Margin of error	764,976 58,635	591,061 43,903	824,289 61,135	636,890 45,705	527,898 47,289	407,882 36,412	x x	x x	x x	
	Financial institution approached for debt	Chartered Bank Caisse populaire and Credit Union Crown corporation and Government pro Other supplier	Estimate Margin of error	133,586 22,670 5,399	963,377 353,437 77,230	140,064 23,555 5,477	1,010,096 367,247 77,190	98,273 14,395 3,316	708,711 224,432 47,649	15,317 308 4,382	9,110 5,995 599	65,702 32,572 8,892	

Table 49
Balance sheet

Part 2 Survey questions				Current assets		Total assets		Current liabilities		Total liabilities		Retained earnings		Total Equity			
3.7 and 3.9. Indicate the following financial data: Assets of the business 3.10 and 3.12. Indicate the following financial data: Liabilities of the business 3.13 and 3.17. Indicate the following financial data: Equity of the busin		Total amount (Millions)	Average amount (Dollars)	Total amount (Millions)	Average amount (Dollars)	Total amount (Millions)	Average amount (Dollars)	Total amount (Millions)	Average amount (Dollars)	Total amount (Millions)	Average amount (Dollars)	Total amount (Millions)	Average amount (Dollars)	Total amount (Millions)	Average amount (Dollars)		
SMEs by	All SMEs →	270,374 17,639	199,193 12,884	709,959 68,916	523,048 49,112	164,107 11,640	120,902 8,542	376,710 42,321	277,534 30,453	184,025 24,919	135,577 17,978	333,249 34,069	245,515 24,326				
Number of full-time equivalent employees by size group	0	Estimate Margin of error 8,781 12,086	52,456 56,871	258,007 27,903	367,091 4,322	26,290 5,874	37,405 X	X X	87,071 21,049	123,884 29,088	146,081 23,620	207,844 31,734					
	0.5 to 4	Estimate Margin of error 6,092 10,004	57,768 132,266	140,487 12,241	321,660 32,084	32,044 4,491	73,369 6,678	81,804 10,264	187,299 21,704	X X	X X	58,683 12,327	134,361 20,761				
	5 to 19	Estimate Margin of error 11,498 60,131	85,198 144,125	470,889 26,575	167,872 7,675	927,829 43,311	49,491 15,947	273,538 90,127	88,502 7,027	489,150 38,389	46,878 5,432	259,096 155,785	79,370 155,785	438,679 65,814			
	20 to 99	Estimate Margin of error 8,559 243,672	64,295 1,847,886	118,970 24,270	3,419,255 684,036	46,923 171,412	1,348,587 5,929	76,949 10,876	2,211,547 280,399	24,263 5,432	697,337 4,432	X X	X X	X X	3,502,212 826,985		
	100 to 499	Estimate Margin of error x x	x x	24,623 6,140	12,157,396 2,683,265	x x	x x	x x	x x	x x	x x	x x	x x	x x			
Industry	Agriculture/Primary	Estimate Margin of error 6,097 35,069	32,368 35,069	186,723 12,997	130,569 9,999	753,231 8,873	21,157 2,847	122,050 15,806	60,045 8,113	346,369 45,868	x x	X X	70,524 8,446	406,842 45,565			
	Manufacturing	Estimate Margin of error 4,729 60,509	31,048 31,048	424,554 7,999	54,360 3,356	743,318 44,148	18,566 5,025	253,877 66,367	28,514 4,008	389,896 52,506	19,797 5,110	270,703 67,302	25,846 5,110	353,422 67,302			
	Wholesale/Retail	Estimate Margin of error 9,588 12,188	80,091 43,285	374,786 12,188	108,208 54,673	506,361 7,705	53,387 35,296	249,823 9,448	73,424 42,974	343,587 4,478	28,349 4,478	132,660 20,636	34,784 4,649	162,774 21,939			
	Professional services	Estimate Margin of error 2,906 17,666	19,740 5,607	121,420 34,272	36,679 1,799	225,611 11,233	7,958 3,033	48,950 10,624	15,730 3,091	96,755 18,682	16,079 3,091	98,902 18,682	20,949 3,755	128,855 22,543			
	Knowledge-based industry	Estimate Margin of error 2,602 51,353	15,346 32,948	190,245 4,062	23,103 51,353	286,411 1,126	6,691 14,356	82,955 28,594	11,346 2,271	140,663 28,594	x x	X X	x x	X X			
	Tourism	Estimate Margin of error x x	x x	x x	x x	x x	x x	x x	31,843 1,195	78,524 10,653	298,134 6,548	x x	X X	x x	X X		
	Other industries	Estimate Margin of error 10,949 19,542	79,300 62,165	144,938 109,586	300,740 109,586	549,671 7,129	47,961 12,870	87,659 70,238	x x	284,775 22,194	94,208 39,507	172,187 27,259	144,932 27,259	264,896 47,764			
Region	Atlantic	Estimate Margin of error x x	x x	32,829 5,574	416,555 1,548	8,587 1,548	108,961 19,465	17,919 2,760	227,364 33,760	x x	X X	x x	X X	x x			
	Quebec	Estimate Margin of error 4,915 17,993	52,210 11,581	194,291 43,074	121,135 3,405	450,784 12,684	28,724 3,405	106,893 23,061	65,112 4,632	242,306 17,296	41,954 5,569	156,127 5,569	56,022 20,737	208,478 20,737			
	Ontario	Estimate Margin of error 10,167 18,744	96,940 10,167	182,111 57,428	531,182 103,416	61,945 7,699	116,369 12,684	161,417 37,745	160,325 68,766	306,001 58,070	x x	X X	121,340 23,307	227,947 41,676			
	Prairies	Estimate Margin of error 9,699 36,110	65,985 36,110	244,142 32,194	173,657 32,194	642,523 117,847	41,518 7,699	153,614 25,215	80,138 6,612	296,507 58,070	35,705 24,171	132,106 6,782	93,519 20,064	346,016 73,206			
	British Columbia	Estimate Margin of error 8,143 39,003	39,688 39,003	194,531 39,802	97,953 74,919	480,120 3,927	22,949 19,664	112,484 6,635	51,036 32,688	250,156 22,688	x x	X X	x x	X X			
	Territories	Estimate Margin of error 140 47,762	733 264	228,296 92,237	1,628 80	507,284 12,427	384 21,900	119,526 22,870	1,088 7,287	338,877 24,106	x x	X X	541 100	168,406 32,259			
Rural or urban location	Rural	Estimate Margin of error 7,848 21,395	60,399 16,086	167,776 42,755	178,294 9,454	495,263 5,454	42,692 17,628	118,589 11,186	93,514 10,432	259,763 30,432	47,272 6,541	131,311 17,830	84,780 8,694	235,500 21,443			
	Urban	Estimate Margin of error 16,356 16,223	209,975 67,479	210,532 65,345	531,665 10,167	533,077 10,167	121,415 10,167	121,737 10,148	283,196 41,043	136,753 40,133	137,116 24,212	246,469 23,724	249,129 32,303				
Export and non-export activities	Exporter	Estimate Margin of error 6,837 52,343	56,594 13,369	404,287 85,742	106,349 4,497	759,717 32,628	32,381 8,665	231,321 57,527	57,327 57,589	409,523 5,464	24,735 4,102	176,697 7,937	49,022 5,390	350,195 32,290			
	Non-exporter	Estimate Margin of error 215,701 26,064	215,701 21,025	177,187 66,980	603,185 10,654	495,485 13,654	128,660 11,326	105,688 24,160	293,673 24,160	241,237 24,106	159,850 24,106	131,308 20,072	309,512 48,686	254,248 39,180			
Year that they started selling goods and services	2004-2003	Estimate Margin of error x x	x x	x x	X X												
	2002-1999	Estimate Margin of error 8,195 20,675	47,168 11,807	120,448 10,807	105,467 30,525	269,320 5,202	26,884 13,057	68,650 8,582	56,552 21,021	144,412 x	x x	X X	48,915 8,932	124,909 23,749			
	Prior to 1999	Estimate Margin of error 15,205 17,045	213,893 17,045	241,576 16,482	562,644 64,832	635,463 64,832	131,092 11,952	148,058 41,049	295,283 44,997	333,499 23,023	163,220 23,023	184,344 24,841	267,362 28,632	301,964 29,940			
Female ownership	0%	Estimate Margin of error 17,409 41,579	138,127 41,579	198,712 58,031	366,706 12,498	527,551 12,498	91,083 18,409	131,034 21,971	184,162 32,858	264,939 16,386	105,442 22,807	151,691 28,667	182,544 38,938	262,612 38,938			
	1 to 49%	Estimate Margin of error 8,109 40,396	57,091 28,874	298,462 141,969	157,799 36,724	824,941 64,466	37,802 36,724	197,619 16,823	82,132 93,772	429,369 x	x x	X X	75,667 16,447	395,572 69,922			
	50%	Estimate Margin of error x x	x x	161,362 39,544	x x	x x	x x	22,141 3,747	77,216 11,694	60,906 12,661	212,408 41,441	x x	X X	x x	X X		
	51% to 100%	Estimate Margin of error x x	x x	x x	X X												
	100%	Estimate Margin of error x x	x x	x x	x x	x x	x x	7,469 1,579	43,261 9,203	20,097 4,966	116,404 26,116	x x	X X	x x	X X		
Majority owner by age group	< 30	Estimate Margin of error 792 22,169	3,450 3,391	136,837 133,501	19,576 3,991	776,490 10,970	2,206 4,699	87,484 20,722	5,741 976	227,716 32,221	x x	X X	13,835 3,052	548,774 119,887			
	30-39	Estimate Margin of error 1,784 31,826	8,109 35,188	217,382 32,932	412,852 27,341	49,513 56,564	94,036 10,994	98,989 23,527	188,000 19,246	x x	X X	143,119 32,401	352,996 32,401	272,744 36,964			
	40-49	Estimate Margin of error 8,109 31,826	87,230 31,826	165,667 35,188	217,382 35,188	412,852 61,536	49,513 6,777	94,036 13,347	98,989 17,215	188,000 32,860	x x	X X	143,119 33,560	352,996 33,560	272,744 36,964		
	50-64	Estimate Margin of error 15,653 32,932	114,543 27,341	239,703 30,019	258,713 30,019	541,406 56,564	70,743 10,994	148,043 23,527	146,870 19,246	307,353 40,916	58,784 11,621	123,017 24,593	111,843 15,201	234,053 30,664			
	≥ 65	Estimate Margin of error x x	x x	x x	X X												
Innovation	Non-Innovative < 20% R&D expenditu	Estimate Margin of error 26,372 20,138															